



# Summary

## Third quarter, Fiscal Year 2015-16

### And Fiscal Year to Date: July 1, 2015 through March 31, 2016

#### Planning Department

With 1,777,006 passengers for the third quarter of Fiscal Year 2015-16, ridership is well below that for the third quarter of last year – a difference of 153,848, or -8.0%. For the year to date, ridership has fallen from 5,661,624 to 5,210,641, also -8.0%.

More than 35,000 (7.8%) of those year-to-date passengers were on discontinued Line 22 or Coastal Express Limited routes and more than 48,000 (10.7%) were free & transfer riders. There was one additional weekday in the third quarter of FY 2015-16, due to the leap year, and UCSB was in session for 2 more class days than last year in the third quarter (and for the year to date).

#### Decreasing Ridership

APTA and NTD ridership data indicate that MTD is not alone in facing significant ridership decreases, but while some analysts attribute the phenomenon to low gas prices, others claim that there is little or no correlation. However, Santa Barbara County vehicle registrations have increased 8.5% over the past five years, and the City of Santa Barbara reports a 4.2% increase in downtown parking over the past four years.

Among Southern California transit agencies reporting to APTA, the average ridership decrease for calendar year 2015 was 5.1%. MTD did incrementally better than the Southern California average with a calendar year ridership decrease of 5.0%.

As discussed in previous reports, reduced enrollment at SBCC and at the international language schools certainly contributes to the ridership decreases. Spring semester enrollment at Santa Barbara City College is 6.3% lower than last spring (16,418 this year vs. 17,522 last year), while fall semester enrollment was down 3.8%. International school enrollments continue to be lower than last year too – EF reports approximately 35% fewer students enrolled during the third quarter, and 23% fewer for the fiscal year to date.

#### Fall 2015 Service Changes:

Ridership results of the service changes that were implemented in August and November 2015 are highlighted below (in route number order).

- At the end of November, weekday morning peak frequencies were increased from every 15 minutes to every 10 minutes on Lines 1 and 2 using grant funding from LCTOP (Cap and Trade). For the third quarter, ridership on Lines 1 and 2 during the 6:30 to 8:30 AM weekday

time period decreased 6.9%, which is less than the 9.6% overall weekday ridership decrease on these routes.

- In August, schedules were adjusted for Lines 1 & 2 on the weekends to improve schedule adherence. Trip times were lengthened to improve on-time performance, which entailed the elimination of three trips on Saturdays and two trips on Sundays. Weekend ridership on Lines 1 & 2 was down 9.8% for the third quarter, and 9.2% for the fiscal year to date. Weekend ridership system-wide decreased 9.6% for the year to date, so Lines 1 & 2 performed slightly better than average.
- Schedules on Line 15x were adjusted in August to improve schedule adherence by extending trip times. Lengthening trips entailed the reduction of four round trips per day. Ridership on Line 15x for the fiscal year to date is down 12.4%. Buses are running more on time since this adjustment was made.
- Weekday ridership on Lines 23 and 25 combined is down 17.4% for the first nine months of the year (the fiscal year to date). Trip times on Lines 23 and 25 were also lengthened in the evenings to improve on-time performance, which entailed the elimination of two round trips per day.
- UCSB-funded weekend and evening service increases on Lines 12x and 24x were implemented at the end of August. For the year to date, Saturday ridership increased 7.0%, and Sunday ridership increased 19.6%, while weekday ridership on the two routes combined decreased 2.5%.

#### **UCSB & SBCC:**

Combined UCSB and SBCC student ridership for the first nine months of the year was 29% of total ridership – a slight percentage increase over last year. Total UCSB and SBCC ridership decreased 3.7% (58,378 passengers) for the first nine months of the fiscal year.

For the fiscal year to date, UCSB ridership increased by nearly 58,000 passengers or 7.9%. The great majority of additional weekday student riders were on Lines 24x, 27, and 11, in that order. On Saturdays, while UCSB student ridership increased 3.4% overall, and increased on Lines 12x and 24x, it decreased on Lines 11 & 27. Total Sunday UCSB ridership was down 1.7%, but ridership on Line 24x increased 40.0%. Residents of the recently completed Sierra Madre student housing on Storke Road appear to make up a large proportion of the increased student ridership. As previously discussed, service on Lines 12x and 24x was significantly increased in August.

SBCC ridership for the first nine months of the fiscal year is down 13.8%, or 116,175 passenger trips from the first nine months of FY2015. SBCC enrollment for the school year is down 5.0%, but weekday ridership dropped 13.6% from last year, with more than two-thirds of the decrease on Lines 11, 15x, 16, and 17. The enrollment decrease probably eases the SBCC parking situation, which might reduce the incentive for students to get to campus without a car. Also, for part of August and all of September, Caltrans was resurfacing the Castillo undercrossing, so buses (Lines 5, 16, and 15x) were detoured and often delayed which may have affected ridership. That road work project was finished in early October, but construction of a new building on West Campus began in January and requires a 2-year closure of the West Campus bus stop, which is served

by Line 16. Line 16, now on a detour route, saw a passenger decrease for the third quarter of 21.4%.

### **Cruise Ships**

There were six cruise ship visits to Santa Barbara in the third quarter, and there have been a total of 21 for the fiscal year to date. In the third quarter of 2014-15, there were four cruise ship visits, and there were 15 ship visits in the first three quarters of that year. While all of the 2014-15 ships were large vessels, four of the 2015-16 ships were smaller and carried fewer people. The Waterfront Department requested only three extra Downtown-Waterfront Shuttles for those visits (vs. the four extra shuttles we run for the larger ships). As usual, the extra shuttles were appreciated and well-used, with all shuttles together carrying an average of nearly 1,000 additional passengers per day. Note that people paying Senior fare are counted by the fare box as 'Senior' and not as 'Shuttle' passengers – thus the increase in Senior ridership.

# Planning

## Ridership by Fare Category (January – March 2016)

Fare Categories	Quarter			YTD		
	Jan 16 - Mar 16	Jan 15 - Mar 15	% Change	FY 2015-2016	FY2014- 2015	% Change
General Fare	231,652	268,747	-13.8%	774,917	862,240	-10.1%
Transfers	144,327	158,654	-9.0%	457,704	490,157	-6.6%
Full Fare Prepaid (1)	266,190	324,162	-17.9%	880,155	1,044,045	-15.7%
Santa Barbara City College	249,983	297,265	-15.9%	723,523	839,698	-13.8%
Senior & Disabled Prepaid (2)	172,227	171,913	0.2%	514,470	519,904	-1.0%
Shuttle (DWE & Seaside)	52,663	51,875	1.5%	192,245	196,987	-2.4%
UC Santa Barbara	364,115	319,153	14.1%	789,479	731,682	7.9%
Youth Prepaid (3)	174,756	213,680	-18.2%	493,724	567,810	-13.0%
Free	36,220	43,278	-16.3%	119,765	135,692	-11.7%
My Ride / Brooks	23,651	25,708	-8.0%	81,699	92,601	-11.8%
Senior	45,165	38,044	18.7%	136,234	125,982	8.1%
Persons with Disabilities	9,250	11,392	-18.8%	28,311	33,487	-15.5%
Tokens	6,807	6,983	-2.5%	18,415	21,339	-13.7%
<b>Total</b>	<b>1,777,006</b>	<b>1,930,854</b>	<b>-8.0%</b>	<b>5,210,641</b>	<b>5,661,624</b>	<b>-8.0%</b>

(1) Includes adult 10-ride and unlimited 30-day Passport use.

(2) Includes seniors' and persons with disabilities' 10-ride, and unlimited 30-day Passport use.

(3) Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## Revenue Hours and Revenue Miles (January – March 2016)

Metrics	Quarter			YTD		
	Jan 16 - Mar 16	Jan 15 - Mar 15	%Change	FY 2015-2016	FY2014- 2015	% Change
Passengers	1,777,006	1,930,854	-8.0%	5,210,641	5,661,624	-8.0%
Revenue Hours	52,656	52,222	0.8%	157,140	154,518	1.7%
Passengers per Revenue Hour	33.7	37.0	-8.7%	33.2	36.6	-9.5%
Miles	646,713	646,748	0.0%	1,904,548	1,932,553	-1.4%
Passengers per Mile	2.7	3.0	-8.0%	2.7	2.9	-6.6%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

# Planning

## MTD System Ridership (January – March 2016)

LINE	Quarter			YTD			
	Jan 16 - Mar 16	Jan 15 - Mar 15	% Change	FY 2015-2016	FY2014- 2015	% Change	
1	West Santa Barbara	100,830	103,961	-3.0%	297,468	309,598	-3.9%
2	East Santa Barbara	146,319	165,914	-11.8%	456,032	493,373	-7.6%
3	Oak Park	49,363	60,916	-19.0%	153,903	178,610	-13.8%
4	Mesa / SBCC	36,485	39,949	-8.7%	106,749	117,138	-8.9%
5	Mesa / La Cumbre	40,401	48,048	-15.9%	122,345	144,838	-15.5%
6	Goleta	157,432	179,727	-12.4%	493,394	538,920	-8.4%
7	County Health / Fairview	31,519	38,720	-18.6%	100,424	114,552	-12.3%
8	County Health	24,722	28,565	-13.5%	77,155	91,208	-15.4%
9	Calle Real / Old Town Shuttle	9,580	9,373	2.2%	27,399	27,640	-0.9%
10	Cathedral Oaks	7,295	8,570	-14.9%	20,670	24,396	-15.3%
11	UCSB	289,304	324,089	-10.7%	835,677	933,536	-10.5%
12x	Goleta Express	59,560	68,057	-12.5%	185,337	210,372	-11.9%
14	Montecito	22,638	26,512	-14.6%	71,790	78,461	-8.5%
15x	SBCC / UCSB Express	93,222	104,949	-11.2%	261,347	298,339	-12.4%
16	City College Shuttle	39,146	49,801	-21.4%	108,742	130,858	-16.9%
17	Lower West / SBCC	42,798	50,335	-15.0%	130,711	150,002	-12.9%
20	Carpinteria	75,996	84,706	-10.3%	238,569	264,039	-9.6%
21x	Carpinteria Express	22,214	25,919	-14.3%	72,030	78,998	-8.8%
22	Old Mission	-	-	0.0%	-	3,172	-100.0%
23	Winchester Canyon	15,064	19,112	-21.2%	46,259	57,738	-19.9%
24x	UCSB Express	191,457	168,394	13.7%	524,112	494,482	6.0%
25	Elwood	11,607	14,979	-22.5%	36,184	42,750	-15.4%
27	Isla Vista Shuttle	114,731	103,583	10.8%	245,280	234,656	4.5%
36	Seaside Shuttle	20,208	18,158	11.3%	61,151	55,689	9.8%
37	Crosstown Shuttle	22,900	27,508	-16.8%	71,834	78,737	-8.8%
	Booster Services	76,984	79,406	-3.1%	188,959	190,866	-1.0%
<b>System Subtotal</b>		<b>1,701,775</b>	<b>1,849,251</b>	<b>-8.0%</b>	<b>4,933,521</b>	<b>5,342,968</b>	<b>-7.7%</b>
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	60,834	58,438	4.1%	223,357	229,249	-2.6%
31	East Beach Waterfront Shuttle	8,494	7,442	14.1%	32,712	36,004	-9.1%
32	West Beach Waterfront Shuttle	5,903	5,442	8.5%	21,051	21,419	-1.7%
<i>Coastal Express Limited</i>							
86,87	Limited - Santa Barbara	-	5,311	-100.0%	-	16,002	-100.0%
88,89	Limited - Goleta	-	4,970	-100.0%	-	15,982	-100.0%
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
<b>System Total</b>		<b>1,777,006</b>	<b>1,930,854</b>	<b>-8.0%</b>	<b>5,210,641</b>	<b>5,661,624</b>	<b>-8.0%</b>
<i>Related Routes</i>							
20, 21x	Carpinteria	98,210	110,625	-11.2%	310,599	343,037	-9.5%
1, 2, 37	East/West & Crosstown	270,049	297,383	-9.2%	825,334	881,708	-6.4%
4, 5, 15x, 16, 17	Mesa Lines	252,052	293,082	-14.0%	729,894	841,175	-13.2%
6, 11	State/Hollister	446,736	503,816	-11.3%	1,329,071	1,472,456	-9.7%
7, 8, 9	Calle Real/Fairview	65,821	76,658	-14.1%	204,978	233,400	-12.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

# Planning

## MTD Passengers per Revenue Hour (January – March 2015)

LINE		Quarter			YTD		
		Jan 16 - Mar 16	Jan 15 - Mar 15	% Change	FY 2015-2016	FY2014- 2015	% Change
1	West Santa Barbara	34.6	37.6	-7.8%	35.0	37.3	-6.1%
2	East Santa Barbara	31.7	39.4	-19.6%	34.3	40.1	-14.5%
3	Oak Park	19.0	23.8	-20.1%	19.8	27.0	-26.9%
4	Mesa / SBCC	31.4	34.9	-9.9%	30.7	33.8	-9.3%
5	Mesa / La Cumbre	23.0	27.7	-17.0%	23.3	27.7	-15.9%
6	Goleta	32.3	37.5	-13.9%	33.8	37.3	-9.2%
7	County Health / Fairview	23.9	30.6	-21.9%	25.5	29.8	-14.3%
8	County Health	26.6	31.2	-14.7%	27.6	32.8	-15.8%
9	Calle Real / Old Town Shuttle	15.0	14.8	1.0%	14.3	14.5	-1.2%
10	Cathedral Oaks	18.9	22.6	-16.2%	17.9	21.2	-15.7%
11	UCSB	37.3	42.3	-11.8%	35.9	40.3	-10.8%
12x	Goleta Express	33.4	43.1	-22.4%	35.4	43.9	-19.5%
14	Montecito	17.9	21.2	-15.8%	19.0	20.9	-9.0%
15x	SBCC / UCSB Express	44.9	51.4	-12.6%	46.6	49.2	-5.4%
16	City College Shuttle	51.9	65.9	-21.3%	54.9	66.0	-16.8%
17	Lower West / SBCC	52.8	63.0	-16.2%	53.8	62.1	-13.3%
20	Carpinteria	22.2	25.3	-12.0%	23.3	26.1	-10.7%
21x	Carpinteria Express	20.6	24.3	-15.3%	22.3	24.5	-9.0%
22	Old Mission	-	-	0.0%	-	13.0	-100.0%
23	Winchester Canyon	18.3	23.2	-21.2%	18.7	23.1	-19.4%
24x	UCSB Express	61.1	67.4	-9.3%	57.7	66.5	-13.2%
25	Ellwood	30.5	39.1	-22.0%	31.6	37.0	-14.7%
27	Isla Vista Shuttle	59.6	55.1	8.3%	49.5	47.7	3.6%
36	Seaside Shuttle	19.1	17.3	10.0%	19.2	17.6	9.3%
37	Crosstown Shuttle	15.0	18.4	-18.1%	15.7	18.6	-15.5%
	Booster Services	89.0	92.0	-3.2%	91.7	91.8	0.0%
<b>System Subtotal</b>		<b>34.1</b>	<b>38.6</b>	<b>-11.5%</b>	<b>33.8</b>	<b>37.8</b>	<b>-10.6%</b>
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	23.4	23.4	0.3%	25.3	27.4	-7.5%
31	East Beach Waterfront Shuttle	16.9	15.2	11.1%	17.4	19.7	-11.8%
32	West Beach Waterfront Shuttle	22.6	21.3	6.3%	21.4	23.2	-7.7%
<i>Coastal Express Limited</i>							
86,87	Limited - Santa Barbara	-	22.6	-100.0%	-	22.5	-100.0%
88,89	Limited - Goleta	-	19.1	-100.0%	-	20.2	-100.0%
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
<b>System Total</b>		<b>33.7</b>	<b>37.0</b>	<b>-8.7%</b>	<b>33.2</b>	<b>36.6</b>	<b>-9.5%</b>
<i>Related Routes</i>							
20, 21x	Carpinteria	218	25.0	-12.8%	23.1	25.8	-10.4%
1, 2, 37	East/West & Crosstown	29.8	35.1	-15.0%	31.3	35.5	-11.8%
4, 5, 15x, 16, 17	Mesa Lines	38.4	45.3	-15.1%	38.9	43.9	-11.4%
6, 11	State/Hollister	35.4	40.4	-12.6%	35.1	39.1	-10.3%
7, 8, 9	Calle Real	22.8	27.3	-16.3%	23.7	27.4	-13.3%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

# Planning

## MTD 'At Capacity' Loads\* (January - March 2016)

LINE		Jan 16 - Mar 16	Jan 15 - Mar 15	% Change	FY 2015-2016	FY2014- 2015	% Change
1	West Santa Barbara	8	7	14.3%	24	28	-14.3%
2	East Santa Barbara	34	33	3.0%	100	97	3.1%
3	Oak Park	2	13	-84.6%	12	27	-55.6%
4	Mesa / SBCC	4	5	-20.0%	7	19	-63.2%
5	Mesa / La Cumbre	13	1	1200.0%	34	42	-19.0%
6	Goleta	27	76	-64.5%	126	245	-48.6%
7	County Health / Fairview	8	8	0.0%	28	90	-68.9%
8	County Health	3	1	200.0%	7	2	250.0%
9	Calle Real / Old Town Shuttle	2	-	100.0%	2	2	0.0%
10	Cathedral Oaks	1	2	-50.0%	3	7	-57.1%
11	UCSB	137	213	-35.7%	343	683	-49.8%
12x	Goleta Express	13	24	-45.8%	47	109	-56.9%
14	Montecito	1	1	0.0%	12	7	71.4%
15x	SBCC / UCSB Express	55	30	83.3%	144	479	-69.9%
16	City College Shuttle	5	76	-93.4%	57	133	-57.1%
17	Lower West / SBCC	4	9	-55.6%	36	42	-14.3%
20	Carpinteria	17	49	-65.3%	55	124	-55.6%
21x	Carpinteria Express	3	14	-78.6%	9	23	-60.9%
22	Old Mission	-	-	0.0%	-	-	0.0%
23	Winchester Canyon	2	1	100.0%	2	8	-75.0%
24x	UCSB Express	192	271	-29.2%	528	830	-36.4%
25	Elwood	1	-	100.0%	1	2	-50.0%
27	Isla Vista Shuttle	119	66	80.3%	282	196	43.9%
36	Seaside Shuttle	10	6	66.7%	37	15	146.7%
37	Crosstown Shuttle	2	3	-33.3%	8	8	0.0%
	Booster Services	135	144	-6.3%	355	352	0.9%
System Subtotal		798	1,053	-24.2%	2,259	3,570	-36.7%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	20	129	-84.5%	178	491	-63.7%
31	East Beach Waterfront Shuttle	-	-	0.0%	8	8	0.0%
32	West Beach Waterfront Shuttle	-	6	-100.0%	-	26	-100.0%
<i>Coastal Express Limited</i>							
86,87	Limited - Santa Barbara	-	-	0.0%	-	-	0.0%
88,89	Limited - Goleta	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
20, 21x Carpinteria		20	63	-68.3%	64	147	-56.5%
1, 2, 37 East/West & Crosstown		44	43	2.3%	132	133	-0.8%
4, 5, 15x, 16, 17 Mesa Lines		81	121	-33.1%	278	715	-61.1%
6, 11 State/Hollister		164	289	-43.3%	469	928	-49.5%
7, 8, 9 Calle Real, Fairview		13	9	44.4%	37	94	-60.6%
<i>Unknown/Miscellaneous</i>							
		17	1	1600.0%	20	8	150.0%
System Total		835	1,189	-29.8%	2,465	4,103	-39.9%

\* Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

# Planning

## MTD 'Too Full to Board' Loads\* (January – March 2016)

LINE	Quarter			Year to Date			
	Jan 16 - Mar 16	Jan 15 - Mar 15	% Change	FY 2015-2016	FY2014- 2015	% Change	
1	West Santa Barbara	1	2	-50.0%	6	9	-33.3%
2	East Santa Barbara	6	24	-75.0%	38	58	-34.5%
3	Oak Park	1	8	-87.5%	2	20	-90.0%
4	Mesa / SBCC	-	6	0.0%	-	11	-100.0%
5	Mesa / La Cumbre	11	5	120.0%	24	42	-42.9%
6	Goleta	5	50	-90.0%	77	158	-51.3%
7	County Health / Fairview	3	3	0.0%	12	27	-55.6%
8	County Health	-	-	0.0%	-	5	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	1	-100.0%
10	Cathedral Oaks	-	1	-100.0%	-	8	-100.0%
11	UCSB	181	220	-17.7%	390	573	-31.9%
12x	Goleta Express	2	8	-75.0%	38	41	-7.3%
14	Montecito	1	1	0.0%	1	5	-80.0%
15x	SBCC / UCSB Express	48	50	-4.0%	174	619	-71.9%
16	City College Shuttle	3	57	-94.7%	26	99	-73.7%
17	Lower West / SBCC	-	14	-100.0%	11	37	-70.3%
20	Carpinteria	1	17	-94.1%	19	68	-72.1%
21x	Carpinteria Express	-	6	0.0%	1	35	-97.1%
22	Old Mission	-	-	0.0%	-	-	0.0%
23	Winchester Canyon	-	1	0.0%	-	3	-100.0%
24x	UCSB Express	209	305	-31.5%	654	818	-20.0%
25	Elwood	-	-	0.0%	-	2	-100.0%
27	Isla Vista Shuttle	152	118	28.8%	274	255	7.5%
36	Seaside Shuttle	1	22	-95.5%	7	28	-75.0%
37	Crosstown Shuttle	4	2	100.0%	9	5	80.0%
	Booster Services	72	89	-19.1%	186	230	-19.1%
System Subtotal		701	1,009	-30.5%	1,949	3,157	-38.3%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	74	173	-57.2%	536	757	-29.2%
31	East Beach Waterfront Shuttle	6	2	200.0%	20	25	-20.0%
32	West Beach Waterfront Shuttle	1	6	-83.3%	9	29	-69.0%
<i>Coastal Express Limited</i>							
86,87	Limited - Santa Barbara	-	-	0.0%	-	1	-100.0%
88,89	Limited - Goleta	-	-	0.0%	-	1	-100.0%
<i>Related Routes</i>							
20, 21x Carpinteria		1	23	-95.7%	20	103	-80.6%
1, 2, 37 East/West & Crosstown		11	28	-60.7%	53	72	-26.4%
4, 5, 15x, 16, 17 Mesa Lines		62	132	-53.0%	235	808	-70.9%
6, 11 State/Hollister		186	270	-31.1%	467	731	-36.1%
7, 8, 9 Calle Real, Fairview		3	3	0.0%	12	33	-63.6%
<i>Unknown/Miscellaneous</i>							
		13	3	100.0%	22	7	214.3%
System Total		795	1,193	-33.4%	2,536	3,977	-36.2%

\* Indicates that passengers were refused service because a vehicle was too full to safely board additional riders.

Source: GFI Genfare, MTD Transit Development Department, Planning Section



# Planning

## MTD Bicycles Carried (January – March 2016)

LINE	Quarter			Year to Date			
	Jan 16 - Mar 16	Jan 15 - Mar 15	% Change	FY 2015-2016	FY2014- 2015	% Change	
1	West Santa Barbara	576	702	-17.9%	1,807	1,947	-7.2%
2	East Santa Barbara	1,532	1,907	-19.7%	4,584	5,535	-17.2%
3	Oak Park	519	591	-12.2%	1,887	1,818	3.8%
4	Mesa / SBCC	465	522	-10.9%	1,637	1,836	-10.8%
5	Mesa / La Cumbre	607	723	-16.0%	2,107	2,467	-14.6%
6	Goleta	3,568	3,967	-10.1%	12,580	12,725	-1.1%
7	County Health / Fairview	573	734	-21.9%	2,244	2,206	1.7%
8	County Health	405	538	-24.7%	1,637	1,762	-7.1%
9	Calle Real / Old Town Shuttle	98	119	-17.6%	301	327	-8.0%
10	Cathedral Oaks	95	195	-51.3%	383	576	-33.5%
11	UCSB	6,107	6,420	-4.9%	19,067	19,926	-4.3%
12x	Goleta Express	1,922	2,243	-14.3%	6,513	6,715	-3.0%
14	Montecito	383	458	-16.4%	1,374	1,367	0.5%
15x	SBCC / UCSB Express	821	1,122	-26.8%	3,204	3,364	-4.8%
16	City College Shuttle	267	503	-46.9%	898	1,282	-30.0%
17	Lower West / SBCC	287	408	-29.7%	1,034	1,379	-25.0%
20	Carpinteria	1,825	2,091	-12.7%	6,219	6,253	-0.5%
21x	Carpinteria Express	482	770	-37.4%	2,108	2,211	-4.7%
22	Old Mission	-	-	0.0%	-	103	-100.0%
23	Winchester Canyon	273	333	-18.0%	764	892	-14.3%
24x	UCSB Express	3,652	3,498	4.4%	11,216	10,111	10.9%
25	Elwood	163	240	-32.1%	510	764	-33.2%
27	Isla Vista Shuttle	938	1,030	-8.9%	2,167	2,181	-0.6%
36	Seaside Shuttle <sup>1</sup>	-	-	N/A	-	-	N/A
37	Crosstown Shuttle <sup>1</sup>	-	-	N/A	-	-	N/A
	Booster Services	106	82	29.3%	183	281	-34.9%
<b>System Subtotal</b>		<b>25,664</b>	<b>29,196</b>	<b>-12.1%</b>	<b>84,424</b>	<b>88,028</b>	<b>-4.1%</b>
<b>Downtown Waterfront Shuttles <sup>1</sup></b>							
30	State Street Shuttle	-	-	N/A	-	-	N/A
31	East Beach Waterfront Shuttle	-	-	N/A	-	-	N/A
32	West Beach Waterfront Shuttle	-	-	N/A	-	-	N/A
<b>Coastal Express Limited</b>							
86,87	Limited - Santa Barbara	-	24	-100.0%	-	51	-100.0%
88,89	Limited - Goleta	-	156	-100.0%	-	554	-100.0%
<b>Related Routes</b>							
20, 21x	Carpinteria	2,307	2,861	-19.4%	8,327	8,464	-1.6%
1,2,37	East/West & Crosstown	2,108	2,609	-19.2%	6,391	7,482	-14.6%
4, 5, 15x, 16, 17	Mesa Lines	2,447	3,278	-25.4%	8,880	10,328	-14.0%
6,11	State/Hollister	9,675	10,387	-6.9%	31,647	32,651	-3.1%
7, 8, 9	Calle Real/Fairview	1,076	1,391	-22.6%	4,182	4,295	-2.6%
<b>Unknown/Miscellaneous</b>							
		538	51	954.9%	650	160	306.3%
<b>System Total</b>		<b>26,202</b>	<b>29,427</b>	<b>-11.0%</b>	<b>85,074</b>	<b>88,793</b>	<b>-4.2%</b>

<sup>1</sup> MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

# Planning

## MTD Wheelchairs Boarded (January – March 2016)

LINE	Quarter			Year to Date			
	Jan 16 - Mar 16	Jan 15 - Mar 15	% Change	FY 2015-2016	FY2014- 2015	% Change	
1	West Santa Barbara	319	340	-6.2%	1,008	1,061	-5.0%
2	East Santa Barbara	426	507	-16.0%	1,420	1,759	-19.3%
3	Oak Park	421	370	13.8%	1,214	1,174	3.4%
4	Mesa / SBCC	26	83	-68.7%	79	314	-74.8%
5	Mesa / La Cumbre	196	189	3.7%	605	780	-22.4%
6	Goleta	583	564	3.4%	1,854	1,899	-2.4%
7	County Health / Fairview	235	270	-13.0%	855	701	22.0%
8	County Health	180	201	-10.4%	528	566	-6.7%
9	Calle Real / Old Town Shuttle	47	41	14.6%	194	144	34.7%
10	Cathedral Oaks	8	5	60.0%	11	14	-21.4%
11	UCSB	663	605	9.6%	2,166	2,219	-2.4%
12x	Goleta Express	178	255	-30.2%	567	731	-22.4%
14	Montecito	46	89	-48.3%	179	244	-26.6%
15x	SBCC / UCSB Express	61	4	1425.0%	84	26	223.1%
16	City College Shuttle	68	117	-41.9%	181	278	-34.9%
17	Lower West / SBCC	33	83	-60.2%	87	236	-63.1%
20	Carpinteria	489	411	19.0%	1,305	1,077	21.2%
21x	Carpinteria Express	115	87	32.2%	254	256	-0.8%
22	Old Mission	-	-	0.0%	-	-	0.0%
23	Winchester Canyon	19	34	-44.1%	48	117	-59.0%
24x	UCSB Express	96	105	-8.6%	322	244	32.0%
25	Elwood	6	69	-91.3%	43	171	-74.9%
27	Isla Vista Shuttle	13	16	-18.8%	42	58	-27.6%
36	Seaside Shuttle	17	20	-15.0%	85	53	60.4%
37	Crosstown Shuttle	13	23	-43.5%	54	66	-18.2%
	Booster Services	1	2	-50.0%	6	8	-25.0%
<b>System Subtotal</b>		<b>4,259</b>	<b>4,490</b>	<b>-5.1%</b>	<b>13,191</b>	<b>14,196</b>	<b>-7.1%</b>
<b>Downtown Waterfront Shuttles</b>							
30	State Street Shuttle	143	154	-7.1%	439	490	-10.4%
31	East Beach Waterfront Shuttle	13	35	-62.9%	106	66	60.6%
32	West Beach Waterfront Shuttle	9	7	28.6%	31	38	-18.4%
<b>Coastal Express Limited</b>							
86,87	Limited - Santa Barbara	-	-	0.0%	-	1	-100.0%
88,89	Limited - Goleta	-	1	0.0%	-	5	-100.0%
<b>Related Routes</b>							
20, 21x Carpinteria		604	498	21.3%	1,559	1,333	17.0%
1, 2, 37 East/West & Crosstown		758	870	-12.9%	2,482	2,886	-14.0%
4, 5, 15x, 16, 17 Mesa Lines		384	476	-19.3%	1,036	1,634	-36.6%
6, 11 State/Hollister		1,246	1,169	6.6%	4,020	4,118	-2.4%
7, 8, 9 Calle Real/Fairview		462	512	-9.8%	1,577	1,411	11.8%
<b>Unknown/Miscellaneous</b>							
		29	6	383.3%	41	14	192.9%
<b>System Total</b>		<b>4,453</b>	<b>4,693</b>	<b>-5.1%</b>	<b>13,808</b>	<b>14,810</b>	<b>-6.8%</b>

Source: GFI Genfare, MTD Transit Development Department, Planning Section