

Summary

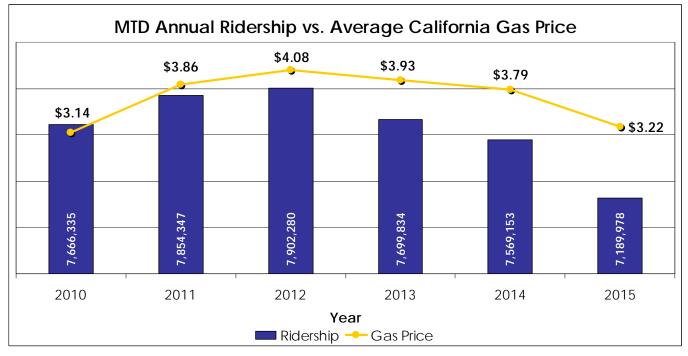
First Six Months of Fiscal Year 2015-16 And Second Quarter: October 1, 2015 through December 31, 2015

Planning Department

With 3,433,635 passengers for the first half of Fiscal Year 2015-16, ridership is well below that for the first six months of last year – a difference of 297,135, or -8%. Almost 25,000 (8%) of those passengers were on discontinued Line 22 or Coastal Express Limited routes and nearly 27,000 (9%) were free & transfer riders. There were the same number and type of service days both years.

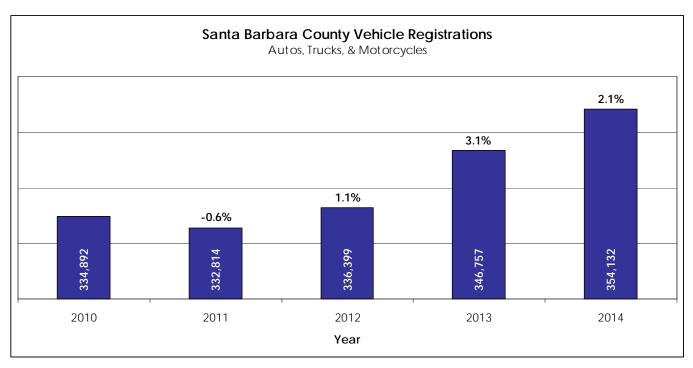
Decreasing Ridership

Staff polled other transit agencies in California and found that MTD is not alone in facing declining ridership. In fact, among Southern California transit agencies reporting to APTA, the average ridership decrease for the calendar year through the end of September was 3.1% and for the July through September quarter, Southern California transit ridership decreased 3.8% on average. MTD ridership decreased 5.8% for the July – September quarter and 3.3% for the calendar year through September.

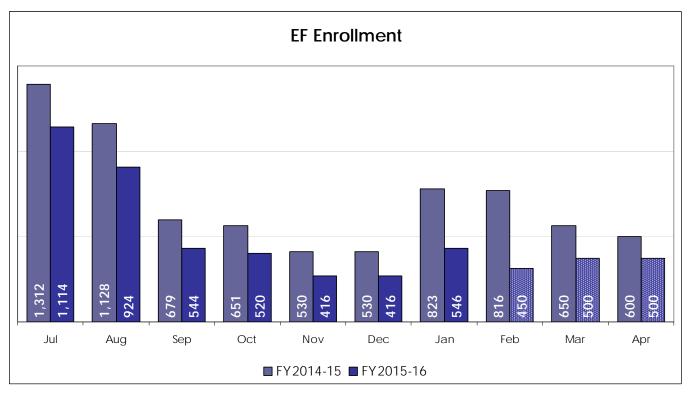


Some of the possible explanations for decreasing transit ridership are examined below.

Ridership appears to be closely correlated with gas prices. California gas prices peaked in 2012, as did MTD ridership, and both have decreased since then as depicted in the chart above.

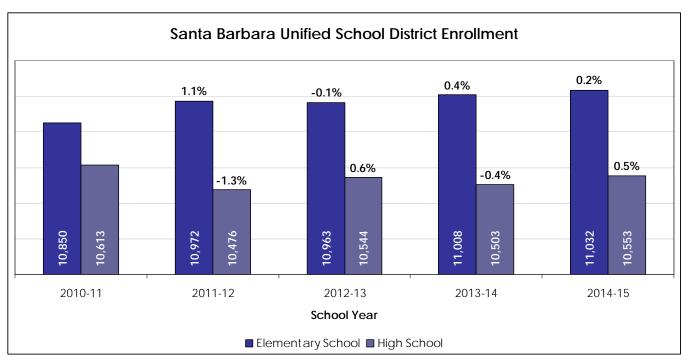


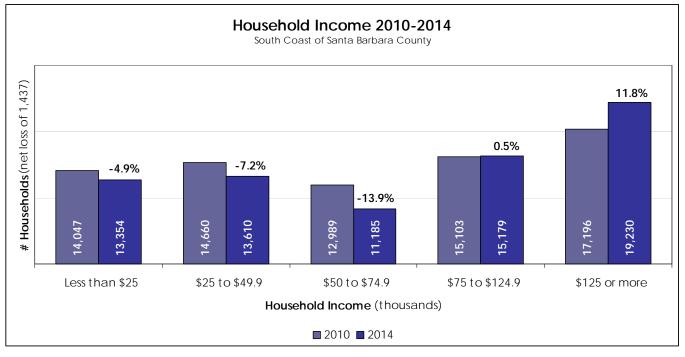
Also apparently due in part to low gas prices, vehicle sales are at record levels throughout the nation, and Santa Barbara County vehicle registration numbers grew 5.5% from 2009 to 2014, according to the Department of Motor Vehicles.



Enrollment at the international schools in the South Coast area has been significantly lower than last year. The numbers in the chart above are from the EF International Language Center, which is the largest of the local schools, but Kaplan also reports enrollment declines of about 25% since last year. On the assumptions that the majority of the visiting students rely on public transportation, and they must make at least one round trip per day, their effect on ridership is pronounced and may account for a sizeable portion of decreased ridership.

Staff has speculated that rising housing prices and the tight rental market might also be prompting some lower- and middle-income people to move out of the District, reducing the demand for transit service. As recommended by your Board, staff examined school enrollment numbers and found that they do not support this hypothesis. While enrollment at local high schools and junior high schools has declined 0.6% over the past five years, elementary school enrollment has grown 1.6% over the same period as shown below.





Income distribution data from the Census is more supportive. As depicted in the chart above, between 2010 and 2014, the number of South Coast households earning less than \$75,000 per year decreased by 3,547, while the number of households bringing in more than \$75,000 per year increased by 2,110, for a net loss of 1,437 households in the MTD service area.

The weather may be a factor in our ridership declines too. The weather in the first half of this fiscal year was very warm, with higher-than-normal average temperatures recorded on 80% of the days. While historical high daily temperatures typically average 71°, the average high temperature for these six months was 77°. Unusually high humidity was experienced through much of the summer and fall as well. People may have opted to stay indoors, rather than make a trip that entailed waiting outside in the heat for a bus with no air conditioning.

August & November Service Changes:

Within the context of overall, regional ridership decreases, the routes which were affected by August and November service changes have performed reasonably well.

- At the end of November, weekday morning peak frequencies were increased from every 15 minutes to every 10 minutes on Lines 1 and 2 using grant funding from LCTOP (Cap and Trade). For the first full month of the new service, ridership on Lines 1 and 2 during the 6:30 to 8:30 AM weekday time period increased 1.8%.
- Schedule adjustments were made for Lines 1 & 2 on the weekends to improve schedule adherence. Trip times were lengthened to improve on-time performance, which entailed the elimination of 3 trips on Saturdays and 2 trips on Sundays. Weekend ridership on Lines 1 & 2 was down 5.1% for the first quarter, and 12.3% for the second quarter – 8.9% for the first half of the year. Weekend ridership system-wide decreased 10.1% for the first half of the fiscal year, so Lines 1 & 2 performed slightly better than average. With fewer, less-frequent trips, some of this decrease was to be expected, but it is anticipated that ridership will rebound with the more reliable schedule.
- The 9:30 PM inbound Line 7 trip from the Wake Center to downtown Santa Barbara that was added in August carries an average of 3.3 people per day, with Wednesday evening loads noticeably larger. The service is new, so it may take some time before people begin to use it.
- Ridership on Line 15x for the first half of the year was down 13.1% from 2014, but schedules on Line 15x were adjusted to improve schedule adherence in August by extending trip times. Lengthening trips without adding revenue time entailed the reduction of 4 round trips per day. Buses are running more on time since this adjustment was made.
- Weekday ridership on Lines 23 & 25 combined is down 15.2% for the first half of the year. Trip times on Lines 23 and 25 were also lengthened in the evenings to improve on-time performance, which entailed the elimination of two round trips per day. Lines 23 & 25 combined ran 1.3% fewer weekday hours in the first half of FY2015-16 than they did in the same period the previous year.
- UCSB-funded weekend and evening service increases on Lines 12x and 24x were implemented at the end of August. For the first six months of the year, ridership on Line 24x increased 2.0%, but Line 12x ridership decreased 11.6%. On the two routes combined, Saturday ridership increased 3.9%, and Sunday ridership increased 11.7% for the first half of the year, while weekday ridership on the two routes combined decreased 4.3%.

UCSB & SBCC:

Combined UCSB and SBCC student ridership for the first six months of the year was 26% of total ridership – a slight percentage increase over last year. Total UCSB and SBCC ridership decreased by 56,000 passengers (-6.2%) for the first half of the fiscal year.

For the first half of the fiscal year, UCSB ridership increased by nearly 13,000 passengers or 3.1%. The great majority of additional weekday student riders were on Lines 24x, 27, and 11 in that order. On Saturdays, UCSB student ridership increased on Lines 12x and 24x, but decreased on Lines 11 & 27 and decreased 0.3% overall. Total Sunday UCSB ridership was down 4.7%, but ridership on Line 24x increased 31.4%. Residents of the recently completed Sierra Madre student housing on Storke Road

appear to make up a large portion of the increased student ridership. As previously discussed, service on Lines 12x and 24x was significantly increased in August.

SBCC ridership for the first six months was down 12.7%, or nearly 69,000 passenger trips from the first half of FY2015. SBCC Fall semester enrollment was down 4%, but weekday ridership dropped 12.5% from last year, with 67% of the decrease on Lines 11, 15x, 16, and 17. SBCC began offering incentives for carpooling to campus and those efforts may have affected bus ridership. Also for part of August and all of September, Caltrans was reconstructing the Castillo undercrossing, so buses (Lines 5, 16, and 15x) were detoured and often delayed which may have reduced ridership. The road work was finished in early October.

Articulated Buses

The new articulated buses have been in use on Line 15x, which is the express service between Isla Vista and SBCC. The artics carried 69% of Line 15x passengers in October, while operating 67% of the total revenue hours and making 25% fewer trips than in October 2014. Passenger feedback about the more-spacious and comfortable ride has been positive. The combined additional capacity and reduced SBCC enrollment/ridership will likely enable reduced 'boosting' of Line 15x in Fall Semester 2016.

Cruise Ships

There were ten cruise ship visits to Santa Barbara in the second quarter of 2015, and there have been a total of 14 for the fiscal year to date. In the first half of 2014-15, there were 11 cruise ship visits, seven of them during the second quarter. While all of the 2014 ships were large vessels, four of the 2015 ships were smaller and carried fewer people. The Waterfront Department requested only 3 extra Downtown-Waterfront Shuttles for those visits (vs. the 4 extra shuttles we run for the larger ships). As usual, the extra shuttles were appreciated and well-used, together carrying an average of 630 passengers per day.

Ridership by Fare Category (October - December 2015)

| | Quarter | | | YTD | | | |
|-------------------------------|-----------------|-----------------|----------|--------------|-------------|----------|--|
| Fare Categories | Oct 15 - Dec 15 | Oct 14 - Dec 14 | % Change | FY 2015-2016 | FY2014-2015 | % Change | |
| General Fare | 238,593 | 264,525 | -9.8% | 543,265 | 593,493 | -8.5% | |
| Transfers | 145,914 | 156,206 | -6.6% | 313,377 | 331,503 | -5.5% | |
| Full Fare Prepaid (1) | 270,671 | 321,840 | -15.9% | 613,965 | 719,883 | -14.7% | |
| Santa Barbara City College | 266,312 | 322,070 | -17.3% | 473,540 | 542,433 | -12.7% | |
| Senior & Disabled Prepaid (2) | 167,623 | 169,982 | -1.4% | 342,243 | 347,991 | -1.7% | |
| Shuttle (DWE & Seaside) | 53,287 | 51,971 | 2.5% | 139,582 | 145, 112 | -3.8% | |
| UC Santa Barbara | 313,620 | 329,383 | -4.8% | 425,364 | 412,529 | 3.1% | |
| Youth Prepaid (3) | 161,536 | 183,958 | -12.2% | 318,968 | 354, 130 | -9.9% | |
| Free | 37,606 | 43,292 | -13.1% | 83,545 | 92,414 | -9.6% | |
| My Ride / Brooks | 22,998 | 28,300 | -18.7% | 58,048 | 66,893 | -13.2% | |
| Senior | 45,111 | 41,269 | 9.3% | 91,069 | 87,938 | 3.6% | |
| Persons with Disabilities | 9,339 | 10,719 | -12.9% | 19,061 | 22,095 | -13.7% | |
| Tokens | 5,683 | 6,783 | -16.2% | 11,608 | 14,356 | -19.1% | |
| Total | 1,738,293 | 1,930,298 | -9.9% | 3,433,635 | 3,730,770 | -8.0% | |

(1) Includes adult 10-ride and unlimited 30-day Passport use.

(2) Includes seniors' and persons with disabilities' 10-ride, and unlimited 30-day Passport use.

(3) Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (October - December 2015)

| | Quarter | | | YTD | | | |
|-----------------------------|-----------------|-----------------|---------|--------------|-------------|----------|--|
| Metrics | Oct 15 - Dec 15 | Oct 14 - Dec 14 | %Change | FY 2015-2016 | FY2014-2015 | % Change | |
| Passengers | 1,738,293 | 1,930,298 | -9.9% | 3,433,635 | 3,730,770 | -8.0% | |
| Revenue Hours | 51,896 | 51,245 | 1.3% | 104,484 | 102,296 | 2.1% | |
| Passengers per Revenue Hour | 33.5 | 37.7 | -11.1% | 32.9 | 36.5 | -9.9% | |
| Miles | 631,608 | 649,100 | -2.7% | 1,257,835 | 1,285,805 | -2.2% | |
| Passengers per Mile | 2.8 | 3.0 | -7.5% | 2.7 | 2.9 | -5.9% | |

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD System Ridership (October - December 2015)

| | | Quarter | | | YTD | |
|----------------------------------|-----------------|-----------------|-----------|--------------|-------------|-----------|
| LINE | Oct 15 - Dec 15 | Oct 14 - Dec 14 | % Change | FY 2015-2016 | FY2014-2015 | % Change |
| 1 West Santa Barbara | 95,421 | 102,185 | -6.6% | 196,638 | 205,637 | -4.4% |
| 2 East Santa Barbara | 150,305 | 162,463 | -7.5% | 309,713 | 327,459 | -5.4% |
| 3 Oak Park | 49,750 | 59,078 | -15.8% | 104,540 | 117,694 | -11.2% |
| 4 Mesa / SBCC | 33,645 | 38,387 | -12.4% | 70,264 | 77,189 | -9.0% |
| 5 Mesa / La Cumbre | 38,782 | 46,974 | -17.4% | 81,944 | 96,790 | -15.3% |
| 6 Goleta | 162,359 | 179,218 | -9.4% | 335,962 | 359,193 | -6.5% |
| 7 County Health / Fairview | 31,357 | 35,433 | -11.5% | 68,905 | 75,832 | -9.1% |
| 8 County Health | 25,253 | 29,558 | -14.6% | 52,433 | 62,643 | -16.3% |
| 9 Calle Real / Old Town Shuttle | 8,812 | 9,097 | -3.1% | 17,819 | 18,267 | -2.5% |
| 10 Cathedral Oaks | 7,209 | 8,341 | -13.6% | 13,375 | 15,826 | -15.5% |
| 11 UCSB | 279,867 | 326,630 | -14.3% | 546,373 | 609,447 | -10.3% |
| 12x Goleta Express | 61,609 | 67,814 | -9.2% | 125,777 | 142,315 | -11.6% |
| 14 Montecito | 23,648 | 25,280 | -6.5% | 49,152 | 51,949 | -5.4% |
| 15x SBCC / UCSB Express | 94,927 | 118,008 | -19.6% | 168, 125 | 193,390 | -13.1% |
| 16 City College Shuttle | 45,170 | 51,679 | -12.6% | 69,596 | 81,057 | -14.1% |
| 17 Lower West / SBCC | 40,242 | 45,933 | -12.4% | 87,913 | 99,667 | -11.8% |
| 20 Carpinteria | 77,414 | 86,394 | -10.4% | 162,573 | 179,333 | -9.3% |
| 21x Carpinteria Express | 23,215 | 25,113 | -7.6% | 49,816 | 53,079 | -6.1% |
| 22 Old Mission | - | - | 0.0% | - | 3,172 | -100.0% |
| 23 Winchester Canyon | 14,548 | 17,582 | -17.3% | 31,195 | 38,626 | -19.2% |
| 24x UCSBExpress | 175,897 | 173,789 | 1.2% | 332,655 | 326,088 | 2.0% |
| 25 Ellwood | 11,332 | 13,876 | -18.3% | 24,577 | 27,771 | -11.5% |
| 27 Isla Vista Shuttle | 93,514 | 103,251 | -9.4% | 130,549 | 131,073 | -0.4% |
| 36 Seaside Shuttle | 20,818 | 17,898 | 16.3% | 40,943 | 37,531 | 9.1% |
| 37 Crosstown Shuttle | 24,320 | 26,345 | -7.7% | 48,934 | 51,229 | -4.5% |
| Booster Services | 73,731 | 74,536 | -1.1% | 111,975 | 111,460 | 0.5% |
| System Subtotal | 1,663,145 | 1,844,862 | -9.8% | 3,231,746 | 3,493,717 | -7.5% |
| Downtown Waterfront Shuttles | 1,000,140 | 1,044,002 | - 0.0 70 | 3,231,740 | 3,433,717 | -1.57 |
| 30 Downtown Shuttle | 61,342 | 61,046 | 0.5% | 162,523 | 170,811 | -4.9% |
| 31 East Beach Waterfront Shuttle | 7,355 | 7,901 | -6.9% | 24,218 | 28,562 | -15.2% |
| 32 West Beach Waterfront Shuttle | 6,451 | | -0.9 % | 15,148 | 15,977 | |
| Coa stal Express Limited | 0,451 | 6,569 | - 1.0 % | 15, 146 | 15,977 | -5.2% |
| 86,87 Limited - Santa Barbara | | 5,023 | -100.0% | | 10,691 | -100.0% |
| 88,89 Limited - Goleta | - | 4,897 | -100.0% | - | 11,012 | -100.0% |
| Unknown | - | 4,097 | - 100.0 % | - | 11,012 | - 100.076 |
| Sinno wit | | _ | 0.0% | _ | - | 0.0% |
| System Total | 1,738,293 | 1,930,298 | -9.9% | 3,433,635 | 3,730,770 | -8.0% |
| | 1,730,235 | 1,330,230 | -3.370 | 5,455,055 | 5,750,770 | -0.076 |
| Related Routes | | | | | | |
| 20, 21x Carpinteria | 100,629 | 111,507 | -9.8% | 212,389 | 232,412 | -8.6% |
| 1,2, 37 East/West & Crosstown | 270,046 | 290,993 | -7.2% | 555,285 | 584,325 | -5.0% |
| 4, 5, 15x, 16, 17 Mesa Lines | 252,766 | 300,981 | - 16.0% | 477,842 | 548,093 | -12.8% |
| 6, 11 State/Hollister | 442,226 | 505,848 | - 12.6% | 882,335 | 968,640 | -8.9% |
| 7, 8, 9 Calle Real/Fairview | 65,422 | 74,088 | - 11.7% | 139,157 | 156,742 | -112% |

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD Passengers per Revenue Hour (October - December 2015)

| | | | Quarter | YTD | | | |
|--------|-------------------------------|-----------------|-----------------|----------|--------------|--------------|-----------|
| | LINE | Oct 15 - Dec 15 | Oct 14 - Dec 14 | % Change | FY 2015-2016 | FY2014- 2015 | % Change |
| 1 | West Santa Barbara | 34.6 | 37.2 | -6.9% | 35.1 | 37.1 | -5.3% |
| 2 | East Santa Barbara | 34.7 | 38.9 | -10.6% | 35.6 | 40.4 | -11.8% |
| 3 | Oak Park | 19.6 | 29.0 | -32.4% | 20.1 | 29.1 | -30.7% |
| 4 | Mesa / SBCC | 29.7 | 33.8 | -12.4% | 30.3 | 33.3 | -9.0% |
| 5 | Mesa / La Cumbre | 22.5 | 27.3 | -17.5% | 23.4 | 27.6 | -15.4% |
| 6 | Goleta | 33.8 | 37.5 | -9.8% | 34.6 | 37.1 | -6.8% |
| 7 | County Health / Fairview | 24.3 | 27.9 | -12.9% | 26.3 | 29.4 | -10.4% |
| 8 | County Health | 24.3 | 32.6 | -12.9 % | 28.2 | 33.7 | -16.3% |
| 9 | Calle Real / Old Town Shuttle | 14.0 | 14.4 | -3.1% | 13.9 | 14.3 | -2.4% |
| 10 | Cathedral Oaks | 14.0 | 22.3 | -3.1% | 17.3 | 20.5 | |
| | | | | | | | -15.4% |
| 11 | UCSB | 36.6 | 42.7 | -14.3% | 35.2 | 39.3 | -10.4% |
| 12x | Goleta Express | 35.1 | 43.3 | -19.1% | 36.4 | 44.4 | -18.0% |
| 14 | Montecito | 19.2 | 20.5 | -6.5% | 19.6 | 20.7 | -5.4% |
| 15x | SBCC / UCSB Express | 49.7 | 49.4 | 0.6% | 47.5 | 48.1 | -1.2% |
| 16 | City College Shuttle | 57.4 | 64.3 | -10.7% | 56.8 | 66.0 | -14.0% |
| 17 | Lower West / SBCC | 50.9 | 58.1 | -12.4% | 54.3 | 61.6 | -11.8% |
| 20 | Carpinteria | 23.0 | 26.0 | -11.4% | 23.9 | 26.6 | -10.2% |
| 21x | Carpinteria Express | 22.2 | 23.9 | -7.1% | 23.2 | 24.6 | -5.8% |
| 22 | Old Mission | - | - | 0.0% | - | 13.0 | -1 00 .0% |
| 23 | Winchester Canyon | 17.9 | 21.4 | -16.3% | 18.9 | 23.1 | -18.5% |
| 24x | UCSB Express | 57.6 | 69.8 | -17.5% | 55.9 | 66.0 | -15.3% |
| 25 | Ellwood | 30.2 | 36.4 | -16.8% | 32.1 | 36.0 | -10.7% |
| 27 | Isla Vista Shuttle | 52.3 | 55.0 | -5.1% | 43.0 | 43.2 | -0.4% |
| 36 | Seaside Shuttle | 20.0 | 17.2 | 16.3% | 19.3 | 17.7 | 9.0% |
| 37 | Crosstown Shuttle | 16.5 | 17.9 | -7.7% | 16.0 | 18.7 | -14.3% |
| | Booster Services | 95.2 | 93.5 | 1.8% | 93.6 | 91.6 | 2.3% |
| Systen | n Subtotal | 34.4 | 38.9 | -11.5% | 33.6 | 37.4 | -10.1% |
| | Downtown Waterfront Shuttles | | | | , | | |
| 30 | Downtown Shuttle | 22.7 | 24.1 | -6.0% | 26.1 | 29.0 | -10.2% |
| 31 | East Beach Waterfront Shuttle | 14.8 | 16.1 | -7.9% | 17.6 | 21.4 | -17.7% |
| 32 | West Beach Waterfront Shuttle | 20.2 | 24.6 | -18.1% | 21.0 | 24.0 | -12.3% |
| | Coastal Express Limited | | | | | | |
| 86,87 | Limited - Santa Barbara | - | 21.7 | -100.0% | - | 22.4 | -1 00 .0% |
| 88,89 | Limited - Goleta | - | 19.1 | -100.0% | _ | 20.8 | -1 00.0% |
| , | Unknown | | | | | | |
| | | · . | - | 0.0% | - | - | 0.0% |
| Syster | n Total | 33.5 | 37.7 | -11.0% | 32.9 | 36.5 | -9.9% |
| | | | l | | | | |
| 20.04 | Related Routes | | 05.5 | 40.5% | 007 | 00.4 | 0.00/ |
| , | Carpinteria | 22.8 | 25.5 | -10.5% | 23.7 | 26.1 | -9.2% |
| | East/West & Crosstown | 31.5 | 34.6 | -8.9% | 32.0 | 35.7 | -10.2% |
| | ς, 16, 17 Mesa Lines | 39.8 | 44.0 | -9.5% | 39.2 | 43.2 | -9.4% |
| | ate/Hollister | 35.5 | 40.7 | -12.7% | 35.0 | 38.5 | -9.1% |
| 1,8,90 | calle Real | 23.1 | 26.4 | -12.3% | 24.2 | 27.4 | -11.8% |

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD 'At Capacity' Loads* (October - December 2015)

| Quarter Year to Date | | | | | | | | |
|----------------------|-------------------------------|-----------------|-----------------|----------|--------------|-------------|----------|--|
| | LINE | Oct 15 - Dec 15 | Oct 14 - Dec 14 | % Change | FY 2015-2016 | FY2014-2015 | % Change | |
| 1 | West Santa Barbara | 11 | 6 | 83.3% | 16 | 21 | -23.8% | |
| 2 | East Santa Barbara | 33 | 29 | 13.8% | 66 | 64 | 3.1% | |
| 3 | Oak Park | 4 | 7 | -42.9% | 10 | 14 | -28.6% | |
| 4 | Mesa / SBCC | 2 | 4 | -50.0% | 3 | 14 | -78.6% | |
| 5 | Mesa / La Cumbre | 6 | 15 | -60.0% | 21 | 41 | -48.8% | |
| 6 | Goleta | 36 | 104 | -65.4% | 99 | 169 | -41.4% | |
| 7 | County Health / Fairview | 5 | 41 | -87.8% | 20 | 82 | -75.6% | |
| 8 | County Health | 4 | 1 | 0.0% | 4 | 1 | 300.0% | |
| 9 | Calle Real / Old Town Shuttle | - | - | 0.0% | - | 2 | -100.0% | |
| 10 | Cathedral Oaks | 2 | 5 | 0.0% | 2 | 5 | -60.0% | |
| 11 | UCSB | 115 | 268 | -57.1% | 206 | 470 | -56.2% | |
| 12x | Goleta Express | 15 | 33 | -54.5% | 34 | 85 | -60.0% | |
| 14 | Montecito | 6 | 1 | 500.0% | 11 | 6 | 83.3% | |
| 15 x | SBCC / UCSB Express | 47 | 256 | -81.6% | 89 | 449 | -80.2% | |
| 16 | City College Shuttle | 38 | 28 | 35.7% | 52 | 57 | -8.8% | |
| 17 | Lower West / SBCC | 7 | 7 | 0.0% | 32 | 33 | -3.0% | |
| 20 | Carpinteria | 21 | 35 | -40.0% | 38 | 75 | -49.3% | |
| 21 x | Carpinteria Express | 1 | 5 | -80.0% | 6 | 9 | -33.3% | |
| 22 | Old Mission | - | 2 | 0.0% | - | - | 0.0% | |
| 23 | Winchester Canyon | - | - | 0.0% | - | 7 | -100.0% | |
| 24x | UCSB Express | 169 | 308 | -45.1% | 336 | 559 | -39.9% | |
| 25 | Ellwood | - | - | 0.0% | - | 2 | -100.0% | |
| 27 | Isla Vista Shuttle | 146 | 129 | 13.2% | 163 | 130 | 25.4% | |
| 36 | Seaside Shuttle | 11 | 4 | 175.0% | 27 | 9 | 200.0% | |
| 37 | Crosstown Shuttle | 2 | - | 100.0% | 6 | 5 | 20.0% | |
| | Booster Services | 145 | 144 | 0.7% | 220 | 208 | 5.8% | |
| Sys | tem Subtotal | 826 | 1,432 | -42.3% | 1,461 | 2,517 | -42.0% | |
| | Downtown Waterfront Shuttles | • | | | | | | |
| 30 | Downtown Shuttle | 12 | 95 | -87.4% | 158 | 362 | -56.4% | |
| 31 | East Beach Waterfront Shuttle | - | 3 | -100.0% | 8 | 8 | 0.0% | |
| 32 | West Beach Waterfront Shuttle | - | 20 | -100.0% | - | 20 | -100.0% | |
| | Coastal Express Limited | | I | | | L | | |
| 86,87 | Limited - Santa Barbara | - | - | 0.0% | - | - | 0.0% | |
| 88,89 | Limited - Goleta | - | - | 0.0% | - | - | 0.0% | |
| | Related Routes | • | | | | | | |
| 20, | 21x Carpinteria | 22 | 40 | -45.0% | 44 | 84 | -47.6% | |
| 1, 2 | , 37 East/West & Crosstown | 46 | 35 | 31.4% | 88 | 90 | -2.2% | |
| 4, 5 | 5, 15x, 16, 17 Mesa Lines | 100 | 310 | -67.7% | 197 | 594 | -66.8% | |
| 6, 1 | 1 State/Hollister | 151 | 372 | -59.4% | 305 | 639 | -52.3% | |
| 7, 8 | , 9 Calle Real, Fairview | 9 | 42 | -78.6% | 24 | 85 | -71.8% | |
| | Unknown/Miscellaneous | • | · | | | | | |
| | | 3 | 5 | -40.0% | 3 | 7 | -57.1% | |
| Syste | m Total | 841 | 1,555 | -45.9% | 1,630 | 2,914 | -44.1% | |

* Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

MTD 'Too Full to Board' Loads* (October – December 2015)

| Quarter Year to Date | | | | | | | | | |
|----------------------------------|-----------------|-----------------|----------|-------------------|-------------|----------|--|--|--|
| LINE | Oct 15 - Dec 15 | Oct 14 - Dec 14 | % Change | FY 2015-2016 | FY2014-2015 | % Change | | | |
| 1 West Santa Barbara | 4 | 2 | 100.0% | 5 | 7 | -28.6% | | | |
| 2 East Santa Barbara | 18 | 18 | 0.0% | 32 | 34 | -5.9% | | | |
| 3 Oak Park | - | 8 | -100.0% | 1 | 12 | -91.7% | | | |
| 4 Mesa/SBCC | - | - | 0.0% | - | 5 | -100.0% | | | |
| 5 Mesa / La Cumbre | 4 | 6 | -33.3% | 13 | 37 | -64.9% | | | |
| 6 Goleta | 24 | 72 | -66.7% | 72 | 108 | -33.3% | | | |
| 7 County Health / Fairview | 4 | 13 | -69.2% | 9 | 24 | -62.5% | | | |
| 8 County Health | - | - | 0.0% | - | 5 | -100.0% | | | |
| 9 Calle Real / Old Town Shuttle | - | - | 0.0% | - | 1 | -100.0% | | | |
| 10 Cathedral Oaks | - | 7 | -100.0% | - | 7 | -100.0% | | | |
| 11 UCSB | 142 | 234 | -39.3% | 209 | 353 | -40.8% | | | |
| 12x Goleta Express | 13 | 6 | 116.7% | 36 | 33 | 9.1% | | | |
| 14 Montecito | - | 1 | -100.0% | - | 4 | -100.0% | | | |
| 15x SBCC / UCSB Express | 39 | 264 | -85.2% | 126 | 569 | -77.9% | | | |
| 16 City College Shuttle | 16 | 25 | -36.0% | 23 | 42 | -45.2% | | | |
| 17 Lower West / SBCC | - | 1 | -100.0% | 11 | 23 | -52.2% | | | |
| 20 Carpinteria | 16 | 26 | -38.5% | 18 | 51 | -64.7% | | | |
| 21x Carpinteria Express | - | - | 0.0% | 1 | 29 | -96.6% | | | |
| 22 Old Mission | - | - | 0.0% | - | - | 0.0% | | | |
| 23 Winchester Canyon | - | - | 0.0% | - | 2 | -100.0% | | | |
| 24x UCSB Express | 221 | 221 | 0.0% | 445 | 513 | -13.3% | | | |
| 25 Ellwood | - | - | 0.0% | - | 2 | -100.0% | | | |
| 27 Isla Vista Shuttle | 109 | 137 | -20.4% | 122 | 137 | -10.9% | | | |
| 36 Seaside Shuttle | 2 | 3 | -33.3% | 6 | 6 | 0.0% | | | |
| 37 Crosstown Shuttle | 2 | 2 | 0.0% | 5 | 3 | 66.7% | | | |
| Booster Services | 75 | 110 | -31.8% | 114 | 141 | -19.1% | | | |
| System Subtotal | 689 | 1,156 | -40.4% | 1,248 | 2,148 | -41.9% | | | |
| Downtown Waterfront Shuttles | | • | | | - | | | | |
| 30 Downtown Shuttle | 79 | 147 | -46.3% | 462 | 584 | -20.9% | | | |
| 31 East Beach Waterfront Shuttle | 4 | 1 | 300.0% | 14 | 23 | -39.1% | | | |
| 32 West Beach Waterfront Shuttle | 4 | 20 | -80.0% | 8 | 23 | -65.2% | | | |
| Coastal Express Limited | | 1 | | | | 1 | | | |
| 86,87 Limited - Santa Barbara | - | - | 0.0% | - | 1 | -100.0% | | | |
| 88,89 Limited - Goleta | - | - | 0.0% | - | 1 | -100.0% | | | |
| Related Routes | | | | | | | | | |
| 20, 21x Carpinteria | 16 | 26 | -38.5% | 19 | 80 | -76.3% | | | |
| 1, 2, 37 East/West & Cross town | 24 | 22 | 9.1% | 42 | 44 | -4.5% | | | |
| 4, 5, 15x, 16, 17 Mesa Lines | 59 | 296 | -80.1% | 173 | 676 | -74.4% | | | |
| 6, 11 State/Hollister | 166 | 306 | -45.8% | 281 | 461 | -39.0% | | | |
| 7, 8, 9 Calle Real, Fairview | 4 | 13 | -69.2% | 9 | 30 | -70.0% | | | |
| Unknown/Miscellaneous | | · | | | | | | | |
| | 4 | 3 | 100.0% | 9 | 4 | 125.0% | | | |
| System Total | 780 | 1,327 | -41.2% | 1,741 | 2,784 | -37.5% | | | |
| | 1 | | | , - :4: -: - | | | | | |

* Indicates that passengers were refused service because a vehicle was too full to safely board additional riders.

MTD Bicycles Carried (October - December 2015)

| | Quarter | | | Year to Date | | |
|-------------------------------------------|-----------------|-----------------|----------|--------------|-------------|----------|
| LINE | Oct 15 - Dec 15 | Oct 14 - Dec 14 | % Change | FY 2015-2016 | FY2014-2015 | % Change |
| 1 West Santa Barbara | 603 | 694 | -13.1% | 1,231 | 1,245 | -1.1% |
| 2 East Santa Barbara | 1,499 | 1,797 | -16.6% | 3,052 | 3,628 | -15.9% |
| 3 Oak Park | 595 | 674 | -11.7% | 1,368 | 1,227 | 11.5% |
| 4 Mesa / SBCC | 517 | 624 | -17.1% | 1,172 | 1,314 | -1 0. 8% |
| 5 Mesa / La Cumbre | 714 | 809 | -11.7% | 1,500 | 1,744 | -1 4. 0% |
| 6 Goleta | 4,214 | 4,232 | -0.4% | 9,012 | 8,758 | 2.9% |
| 7 County Health / Fairview | 756 | 672 | 12.5% | 1,671 | 1,472 | 13.5% |
| 8 County Health | 551 | 586 | -6.0% | 1,232 | 1,224 | 0.7% |
| 9 Calle Real / Old Town Shuttle | 114 | 110 | 3.6% | 203 | 208 | -2.4% |
| 10 Cathedral Oaks | 123 | 201 | -38.8% | 288 | 381 | -24.4% |
| 11 UCSB | 6,635 | 6,997 | -5.2% | 12,960 | 13,506 | -4.0% |
| 12x Goleta Express | 2,270 | 2,115 | 7.3% | 4,591 | 4,472 | 2.7% |
| 14 Montecito | 454 | 375 | 21.1% | 991 | 909 | 9.0% |
| 15x SBCC/UCSB Express | 1,250 | 1,204 | 3.8% | 2,383 | 2,242 | 6.3% |
| 16 City College Shuttle | 395 | 495 | -20.2% | 631 | 779 | -19.0% |
| 17 Lower West / SBCC | 330 | 472 | -30.1% | 747 | 971 | -23.1% |
| 20 Carpinteria | 2,101 | 1,813 | 15.9% | 4,394 | 4,162 | 5.6% |
| 21x Carpinteria Express | 813 | 669 | 21.5% | 1,626 | 1,441 | 12.8% |
| 22 Old Mission | - | - | 0.0% | - | 101 | -100.0% |
| 23 Winchester Canyon | 270 | 352 | -23.3% | 491 | 559 | -12.2% |
| 24x UCSB Express | 3,905 | 3, 197 | 22.1% | 7,564 | 6,613 | 14.4% |
| 25 Ellwood | 163 | 247 | -34.0% | 347 | 524 | -33.8% |
| 27 Isla Vista Shuttle | 833 | 845 | -1.4% | 1,229 | 1,151 | 6.8% |
| 36 Seaside Shuttle ¹ | - | - | N/A | - | - | N/A |
| 37 Crosstown Shuttle ¹ | - | - | N/A | - | - | N/A |
| Booster Services | 44 | 134 | -67.2% | 77 | 199 | -61.3% |
| System Subtotal | 29,149 | 29, 314 | -0.6% | 58,760 | 58,830 | -0.1% |
| Downtown Waterfront Shuttles ¹ | | | | · | | |
| 30 State Street Shuttle | - | - | N/A | - | - | N/A |
| 31 East Beach Waterfront Shuttle | - | - | N/A | - | - | N/A |
| 32 West Beach Waterfront Shuttle | - | - | N/A | - | - | N/A |
| Coastal Express Limited | • | | • | | | |
| 86,87 Limited - Santa Barbara | - | 12 | -100.0% | - | 27 | -100.0% |
| 88,89 Limited - Goleta | - | 164 | -100.0% | - | 398 | -100.0% |
| Related Routes | | | | | | |
| 20, 21x Carpinteria | 2,914 | 2,482 | 17.4% | 6,020 | 5,603 | 7.4% |
| 1,2,37 East/West & Crosstown | 2,102 | 2,491 | -15.6% | 4,283 | 4,873 | -12.1% |
| 4, 5, 15x, 16, 17 Mesa Lines | 3,206 | 3,604 | -11.0% | 6,433 | 7,050 | -8.8% |
| 6,11 State/Hollister | 10,849 | 11,229 | -3.4% | 21,972 | 22,264 | -1.3% |
| 7, 8, 9 Calle Real/Fairview | 1,421 | 1,368 | 3.9% | 3,106 | 2,904 | 7.0% |
| Unknown/Miscellaneous | | · | | | | |
| | 58 | 66 | -12.1% | 1 12 | 111 | 0.9% |
| System Total | 29,207 | 29,556 | -1.2% | 58,872 | 59,366 | -0.8% |
| 1 MTD electric chuttles connet comulticus | , - | , | | , | , - | |

¹ MTD electric shuttles cannot carry bicycles.

MTD Wheelchairs Boarded (October - December 2015)

| | | | Quarter | | | YeartoDate | |
|-------|-------------------------------|-----------------|-----------------|----------|--------------|-------------|----------|
| | LINE | Oct 15 - Dec 15 | Oct 14 - Dec 14 | % Change | FY 2015-2016 | FY2014-2015 | % Change |
| 1 | West Santa Barbara | 325 | 458 | -29.0% | 689 | 721 | -4.4% |
| 2 | East Santa Barbara | 503 | 591 | -14.9% | 994 | 1,252 | -20.6% |
| 3 | Oak Park | 443 | 461 | -3.9% | 793 | 804 | -1.4% |
| 4 | Mesa / SBCC | 23 | 111 | -79.3% | 53 | 231 | -77.1% |
| 5 | Mesa / La Cumbre | 182 | 243 | -25.1% | 409 | 591 | -30.8% |
| 6 | Goleta | 627 | 566 | 10.8% | 1,271 | 1,335 | -4.8% |
| 7 | County Health / Fairview | 345 | 219 | 57.5% | 620 | 431 | 43.9% |
| 8 | County Health | 191 | 192 | -0.5% | 348 | 365 | -4.7% |
| 9 | Calle Real / Old Town Shuttle | 69 | 40 | 72.5% | 1 47 | 103 | 42.7% |
| 10 | Cathedral Oaks | 2 | 3 | -33.3% | 3 | 9 | -66.7% |
| 11 | UCSB | 771 | 744 | 3.6% | 1,503 | 1,614 | -6.9% |
| 12 x | Goleta Express | 188 | 238 | -21.0% | 389 | 476 | -18.3% |
| 14 | Montecito | 55 | 56 | -1.8% | 133 | 155 | -14.2% |
| 15 x | SBCC/UCSB Express | 13 | 7 | 85.7% | 23 | 22 | 4.5% |
| 16 | City College Shuttle | 72 | 79 | -8.9% | 113 | 161 | -29.8% |
| 17 | Lower West / SBCC | 25 | 72 | -65.3% | 54 | 153 | -64.7% |
| 20 | Carpinteria | 482 | 366 | 31.7% | 816 | 666 | 22.5% |
| 21 x | Carpinteria Express | 92 | 124 | -25.8% | 139 | 169 | -17.8% |
| 22 | Old Mission | - | - | 0.0% | - | - | 0.0% |
| 23 | Winchester Canyon | 19 | 37 | -48.6% | 29 | 83 | -65.1% |
| 24 x | UCSB Express | 111 | 97 | 14.4% | 226 | 139 | 62.6% |
| 25 | Elwood | 16 | 45 | -64.4% | 37 | 102 | -63.7% |
| 27 | Isla Vista Shuttle | 12 | 18 | -33.3% | 29 | 42 | -31.0% |
| 36 | Seaside Shuttle | 41 | 12 | 241.7% | 68 | 33 | 106.1% |
| 37 | Crosstown Shuttle | 20 | 17 | 17.6% | 41 | 43 | -4.7% |
| | Booster Services | 5 | 4 | 25.0% | 5 | 6 | -16.7% |
| Syste | em Subtotal | 4,632 | 4,800 | -3.5% | 8,932 | 9,706 | -8.0% |
| | Downtown Waterfront Shuttles | • | | | | | |
| 30 | State Street Shuttle | 131 | 98 | 33.7% | 296 | 336 | -11.9% |
| 31 | East Beach Waterfront Shuttle | 57 | 9 | 533.3% | 93 | 31 | 200.0% |
| 32 | West Beach Waterfront Shuttle | 16 | 13 | 23.1% | 22 | 31 | -29.0% |
| | Coastal Express Limited | | | | | | |
| 86,8 | / Limited - Santa Barbara | - | - | 0.0% | - | 1 | -100.0% |
| 88,8 | JLimited - Goleta | - | - | 0.0% | - | 4 | -100.0% |
| | Related Routes | | | | | | |
| 20, | 21x Carpinteria | 574 | 490 | 17.1% | 955 | 835 | 14.4% |
| | 2, 37 East/West & Crosstown | 848 | 1,066 | -20.5% | 1,724 | 2,016 | -14.5% |
| 4, 5 | 5, 15x, 16, 17 Mesa Lines | 315 | 512 | -38.5% | 652 | 1,158 | -43.7% |
| 6, | 1 State/Hollister | 1,398 | 1,310 | 6.7% | 2,774 | 2,949 | -5.9% |
| 7, 8 | 3, 9 Calle Real/Fairview | 605 | 451 | 34.1% | 1,1 15 | 899 | 24.0% |
| | Unknown/Miscellaneous | • | · | | | | |
| | | 11 | 2 | 450.0% | 12 | 8 | 50.0% |
| Syste | em Total | 4,847 | 4,922 | -1.5% | 9,355 | 10,117 | -7.5% |