

# Summary First quarter, Fiscal Year 2016-17

July 1, 2016 through September 30, 2016

#### **Planning Department**

With 1,508,761 passengers for the first quarter of Fiscal Year 2016-17, ridership is below that for the first quarter of last year – a difference of 186,581, or -11.0%. There were the same number of weekday and weekend service days in the first quarters of FY 2015-16 and FY 2016-17.

As shown in the attached table from APTA, the ridership is consistent with other transit agencies statewide. As reported in recent past ridership reports, this is likely attributed to lower gas prices, increased vehicle registrations, decreased international student enrollment (e.g., EF -31.4%) and decreased SBCC enrollment (-7.1%).

#### Fall 2016 Service Changes:

Ridership results of the service changes that were implemented in August 2016 are highlighted below:

- Alternating trips of Lines 6 and 11 were interlined with Lines 25 and 23 respectively at the Storke/Hollister intersection to lessen the need to transfer. Lines 23 and 25 were also de-interlined with the routing changed somewhat to provide more direct service in those areas. District wide transfers were significantly less overall which likely was attributed to a decrease in transfers between these lines. In addition, the decrease in ridership on Line 23 is not as significant as the system wide average decrease, and ridership on Line 25 is flat potentially due to the attractiveness of no transfers needed between those particular lines as well.
- Line 7 service was extended over the Fairview Bridge to provide direct service to Old Town Goleta and frequency was increased during weekdays. Lines 8 and 9 were discontinued. Line 7 ridership increased significantly likely due to previous Lines 8 and 9 passengers using Line 7 since they provide service to the same destinations. Lines 7, 8 and 9 combined ridership decreased 9.4% compared to the first quarter of last fiscal year which is less than the system ride ridership decrease of 11.0%.
- Line 20 frequency was increased from one hour to 40 minutes during the mid day on weekdays. Consistent with the district wide trend, Line 20 has experienced a decrease in "at capacity" and "too full to board" occurrences due to decreased overall ridership. Many passengers have commented they are pleased with the greater

frequency of service for that is the only transit line serving between Carpinteria and Santa Barbara during the mid day.

• A new Line 28 began service between Camino Real Marketplace and UCSB. It is fully funded by UCSB. The passengers per hour at 30.7 is higher than the system total of 27.7. Passengers may be new ones given the convenience of the 15 minute frequency during the weekdays and/or as a result of the the 1,000 increase in student enrollment this school year. Many of the passengers may also be previous Line 11, 15x, 24x and 27 passengers depending on daily class schedules and origin and destination with respect to where the lines serve. Ridership on those other lines may decrease accordingly as a result. In addition, UCSB faculty and staff can ride Line 28 for free per the UCSB/MTD agreement which in turn would increase the free fare category overall to some degree. The UCSB Fall quarter began nine days before this first quarter ended therefore additional ridership analysis of this new line is needed as the school year progresses.

#### **UCSB & SBCC:**

Both SBCC and UCSB were in Summer Session for 2 less class days and two more Fall semester/quarter days (same total number of class days) than the first quarter of last year.

Combined UCSB and SBCC student ridership for the first quarter of the year was 19.0% of total ridership which is basically the same as the first quarter of last year at 18.8%. Total UCSB and SBCC ridership decreased 10.4% (33,135 passengers) for the three months of the fiscal year.

UCSB ridership increased by approximately 9,000 passengers or 8.1%. Albeit the two less Summer Session class days this quarter compared to last quarter, there were two more Fall quarter days which would contribute to the increase. As previously stated, the increase could also be partially attributed to the 1,000 student enrollment increase this school year as well as the additional direct Line 28 service and more direct service between Line 23 and Line 11 which directly serves Isla Vista and UCSB. San Joaquin is now partially open for occupancy (128 out of a 1,005 beds) which can also contribute somewhat to the increase number of student passengers.

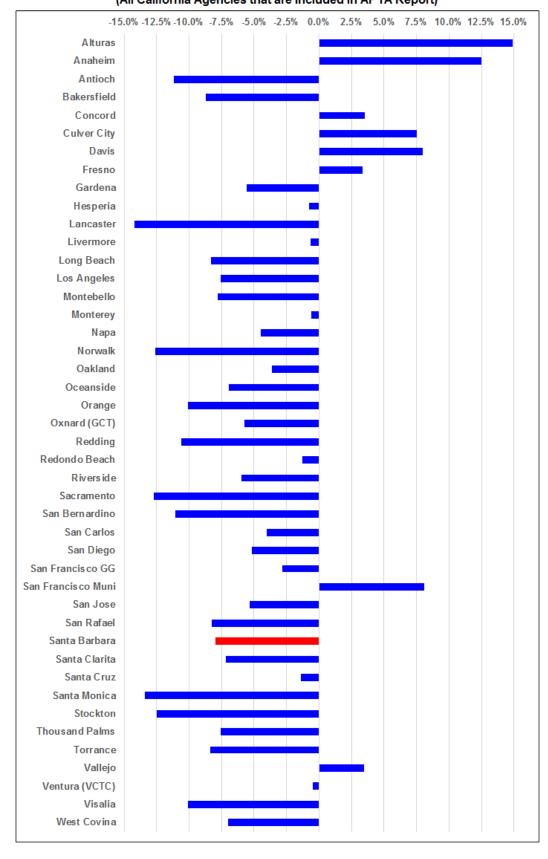
SBCC ridership for the first quarter decreased 20.4%, or 42,221 student passenger trips compared to the first quarter of last fiscal year even though there was two additional class days this quarter albeit two less Summer Session class days. SBCC enrollment for the Fall semester decreased 7.1%. The enrollment decrease probably eases the SBCC parking situation, which might reduce the incentive for students to get to campus without an automobile. Also, construction of a new building on West Campus began after the first quarter of last year in January which involved closure of the West Campus bus stop served by Line 16. Line 16, now on a detour route compared to not on detour the first quarter of last year, saw a passenger decrease for the first quarter of 19.8%. A small portion of this decrease however may be attributed to the removal of the one early AM trip per day during the Summer.

There were four more Santa Barbara Unified School District class days this first quarter than the first quarter of last year which is likely attributable to the 7.2% increase in school booster ridership.

#### **Cruise Ships:**

There were four cruise ship visits to Santa Barbara in the first quarters of 2015 and 2016. In 2015, they were large vessels (over 3,000 total capacity) which required a full compliment of extra shuttles (4 units). In 2016, three were large vessels requiring four extra units, while one vessel was of "medium" size (under 3,000 total capacity) and required only three extra units. As usual, the extra shuttles were appreciated and well-used, with all shuttles together carrying an average of nearly 1,000 additional passengers per day. Note that passengers paying Senior fare are counted by the fare box as 'Senior' and not as 'Shuttle' passengers – thus the increase in Senior ridership.

# Change in Bus Ridership: 1st Quarter of 2016 Compared to 1st Quarter of 2015 (All California Agencies that are Included in APTA Report)



### Ridership by Fare Category (July - September 2016)

Ougstor	YTD
Quarter	YID

Fare Categories	Jul 16 - Sep 16	Jul 15 - Sep 15	% Change	FY 2016-2017	FY2015- 2016	% Change
General Fare	262,110	304,672	-14.0%	262,110	304,672	-14.0%
Transfers	145,027	167,463	-13.4%	145,027	167,463	-13.4%
Full Fare Prepaid (1)	277,209	343,294	-19.3%	277,209	343,294	-19.3%
Santa Barbara City College	165,007	207,228	-20.4%	165,007	207,228	-20.4%
Senior & Disabled Prepaid (2)	171,920	174,620	-1.5%	171,920	174,620	-1.5%
Shuttle (DWE & Seaside)	81,773	86,295	-5.2%	81,773	86,295	-5.2%
UC Santa Barbara	120,830	111,744	8.1%	120,830	111,744	8.1%
Youth Prepaid (3)	149,798	157,432	-4.8%	149,798	157,432	-4.8%
Free	36,151	45,939	-21.3%	36,151	45,939	-21.3%
My Ride / Brooks	28,891	35,050	-17.6%	28,891	35,050	-17.6%
Senior	53,729	45,958	16.9%	53,729	45,958	16.9%
Persons with Disabilities	10,027	9,722	3.1%	10,027	9,722	3.1%
Tokens	6,289	5,925	6.1%	6,289	5,925	6.1%
Total	1,508,761	1,695,342	-11.0%	1,508,761	1,695,342	-11.0%

<sup>(1)</sup> Includes adult 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

#### Revenue Hours and Revenue Miles (July - September 2016)

Quarter YTD

		40.0				
Metrics	Jul 16 - Sep 16	Jul 15 - Sep 15	%Change	FY 2016-2017	FY2015- 2016	% Change
Passengers	1,508,761	1,695,342	-11.0%	1,508,761	1,695,342	-11.0%
Revenue Hours	54,442	52,588	3.5%	54,442	52,588	3.5%
Passengers per Revenue Hour	27.7	32.2	-14.0%	27.7	32.2	-14.0%
Miles	651,396	629,227	3.5%	651,396	629,227	3.5%
Passengers per Mile	2.3	2.7	-14.0%	2.3	2.7	-14.0%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

<sup>(2)</sup> Includes seniors' and persons with disabilities' 10-ride, and unlimited 30-day Passport use.

<sup>(3)</sup> Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

### MTD System Ridership (July - September 2016)

Ougston	VTD
Quarter	YTD

	LINE	Jul 16 - Sep 16	Jul 15 - Sep 15	% Change	FY 2016-2017	FY2015- 2016	% Change	
1	West Santa Barbara	88,868	101,217	-12.2%	88,868	101,217	-12.2%	
2	East Santa Barbara	134,372	159,408	-15.7%	134,372	159,408	-15.7%	
3	Oak Park	49,683	54,790	-9.3%	49,683	54,790	-9.3%	
4	Mesa / SBCC	33,072	36,619	-9.7%	33,072	36,619	-9.7%	
5	Mesa / La Cumbre	36,596	43,162	-15.2%	36,596	43,162	-15.2%	
6	Goleta	152,263	173,603	-12.3%	152,263	173,603	-12.3%	
7	County Health / Fairview	48,780	37,548	29.9%	48,780	37,548	29.9%	
8	County Health	13,743	27,180	-49.4%	13,743	27,180	-49.4%	
9	Calle Real / Old Town Shuttle	4,257	9,007	-52.7%	4,257	9,007	-52.7%	
10	Cathedral Oaks	5,229	6,166	-15.2%	5,229	6,166	-15.2%	
11	UCSB	219,084	266,506	-17.8%	219,084	266,506	-17.8%	
12x	Goleta Express	61,128	64,168	-4.7%	61,128	64,168	-4.7%	
14	Montecito	22,559	25,504	-11.5%	22,559	25,504	-11.5%	
15x	SBCC / UCSB Express	54,004	73,198	-26.2%	54,004	73,198	-26.2%	
16	City College Shuttle	19,586	24,426	-19.8%	19,586	24,426	-19.8%	
17	Lower West / SBCC	40,055	47,671	-16.0%	40,055	47,671	-16.0%	
20	Carpinteria	76,937	85,159	-9.7%	76,937	85,159	-9.7%	
21x	Carpinteria Express	21,982	26,601	-17.4%	21,982	26,601	-17.4%	
23	Winchester Canyon	15,608	16,647	-6.2%	15,608	16,647	-6.2%	
24x	UCSB Express	135,517	156,758	-13.6%	135,517	156,758	-13.6%	
25	Ellwood	13,264	13,245	0.1%	13,264	13,245	0.1%	
27	Isla Vista Shuttle	30,299	37,035	-18.2%	30,299	37,035	-18.2%	
28	UCSB Shuttle	22,778	-	100.0%	22,778	-	100.0%	
36	Seaside Shuttle	20,097	20,125	-0.1%	20,097	20,125	-0.1%	
37	Crosstown Shuttle	23,363	24,614	-5.1%	23,363	24,614	-5.1%	
	Booster Services	40,988	38,244	7.2%	40,988	38,244	7.2%	
Sys	tem Subtotal	1,384,112	1,568,601	-11.8%	1,384,112	1,568,601	-11.8%	
	Downtown Waterfront Shuttles							
30	Downtown Shuttle	101,522	101,181	0.3%	101,522	101,181	0.3%	
31	East Beach Waterfront Shuttle	16,298	16,863	-3.4%	16,298	16,863	-3.4%	
32	West Beach Waterfront Shuttle	6,829	8,697	-21.5%	6,829	8,697	-21.5%	
	Unknown							
		-	-	0.0%	-	-	0.0%	
Sys	tem Total	1,508,761	1,695,342	-11.0%	1,508,761	1,695,342	-11.0%	
	Related Routes							
20, 2	1x Carpinteria	98,919	111,760	-11.5%	98,919	111,760	-11.5%	
	37 East/West & Crosstown	246,603	285,239	-13.5%	246,603	285,239	-13.5%	
	15x, 16, 17 Mesa Lines	183,313	225,076	-18.6%	183,313	225,076	-18.6%	
-	State/Hollister	371,347	440,109	-15.6%	371,347	440,109	-15.6%	
7, 8,	9 Calle Real/Fairview	66,780	73,735	-9.4%	66,780	73,735	-9.4%	

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

#### MTD Passengers per Revenue Hour (July - September 2016)

Quarter	YTD
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	LINE	Jul 16 - Sep 16	Jul 15 - Sep 15	% Change	FY 2016-2017	FY2015- 2016	% Change
1	West Santa Barbara	30.0	35.7	-15.9%	30.0	35.7	-15.9%
2	East Santa Barbara	28.6	36.5	-21.6%	28.6	36.5	-21.6%
3	Oak Park	18.7	20.7	-9.3%	18.7	20.7	-9.3%
4	Mesa / SBCC	28.0	31.0	-9.7%	28.0	31.0	-9.7%
5	Mesa / La Cumbre	20.6	24.2	-15.1%	20.6	24.2	-15.1%
6	Goleta	31.7	35.4	-10.4%	31.7	35.4	-10.4%
7	County Health / Fairview	19.7	28.3	-30.3%	19.7	28.3	-30.3%
8	County Health	26.0	28.5	-8.8%	26.0	28.5	-8.8%
9	Calle Real / Old Town Shuttle	11.7	13.9	-16.0%	11.7	13.9	-16.0%
10	Cathedral Oaks	13.1	15.5	-15.2%	13.1	15.5	-15.2%
11	UCSB	28.3	33.9	-16.5%	28.3	33.9	-16.5%
12x	Goleta Express	33.9	37.8	-10.3%	33.9	37.8	-10.3%
14	Montecito	17.6	20.0	-11.6%	17.6	20.0	-11.6%
15x	SBCC / UCSB Express	33.1	45.0	-26.5%	33.1	45.0	-26.5%
16	City College Shuttle	42.2	55.6	-24.1%	42.2	55.6	-24.1%
17	Lower West / SBCC	48.4	57.6	-16.0%	48.4	57.6	-16.0%
20	Carpinteria	21.4	24.7	-13.2%	21.4	24.7	-13.2%
21x	Carpinteria Express	21.5	24.1	-11.1%	21.5	24.1	-11.1%
23	Winchester Canyon	20.4	19.8	3.1%	43.3	19.8	118.7%
24x	UCSB Express	43.3	54.2	-20.2%	27.4	54.2	-49.4%
25	Ellwood	27.4	33.9	-19.2%	23.8	33.9	-29.7%
27	Isla Vista Shuttle	23.8	29.8	-20.0%	30.7	29.8	3.2%
28	UCSB Shuttle	30.7	-	100.0%	29.5	-	100.0%
36	Seaside Shuttle	18.7	18.7	-0.2%	18.7	18.7	-0.2%
37	Crosstown Shuttle	14.9	15.6	-4.9%	14.9	15.6	-4.9%
	Booster Services	87.4	90.8	-3.8%	87.4	90.8	-3.8%
Syster	m Subtotal	27.8	32.8	-15.2%	27.8	32.8	-15.2%
	Downtown Waterfront Shuttles						
30	Downtown Shuttle	29.5	28.7	2.6%	29.5	28.7	2.6%
31	East Beach Waterfront Shuttle	18.4	19.1	-4.0%	18.4	19.1	-4.0%
32	West Beach Waterfront Shuttle	17.2	21.7	-20.6%	17.2	21.7	-20.6%
	Unknown						
		-	-	0.0%	-	-	0.0%
Syste	m Total	27.7	32.2	-14.0%	27.7	32.2	-14.0%

Related Routes						
20, 21x Carpinteria	21.4	24.5	-12.7%	21.4	24.5	-12.7%
1, 2, 37 East/West & Crosstown	26.7	32.5	-17.8%	26.7	32.5	-17.8%
4, 5, 15x, 16, 17 Mesa Lines	31.1	38.4	-19.0%	31.1	38.4	-19.0%
6, 11 State/Hollister	29.6	34.5	-14.1%	29.6	34.5	-14.1%
7, 8, 9 Calle Real	19.8	25.2	-21.2%	19.8	25.2	-21.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

#### MTD "At Capacity" Loads \* (July - September 2016)

Quarter YTD

	LINE	Jul 16 - Sep 16	Jul 15 - Sep 15	% Change	FY 2016-2017	FY2015- 2016	% Change
1	West Santa Barbara	4	5	-20.0%	4	5	-20.0%
2	East Santa Barbara	11	33	-66.7%	11	33	-66.7%
3	Oak Park	9	6	50.0%	9	6	50.0%
4	Mesa / SBCC	1	1	0.0%	1	1	0.0%
5	Mesa / La Cumbre	14	15	-6.7%	14	15	-6.7%
6	Goleta	92	63	46.0%	92	63	46.0%
7	County Health / Fairview	4	15	-73.3%	4	15	-73.3%
8	County Health	1	-	100.0%	1	-	100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	-	0.0%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	53	91	-41.8%	53	91	-41.8%
12x	Goleta Express	18	19	-5.3%	18	19	-5.3%
14	Montecito	3	5	-40.0%	3	5	-40.0%
15x	SBCC / UCSB Express	35	42	-16.7%	35	42	-16.7%
16	City College Shuttle	10	14	-28.6%	10	14	-28.6%
17	Lower West / SBCC	11	25	-56.0%	11	25	-56.0%
20	Carpinteria	11	17	-35.3%	11	17	-35.3%
21x	Carpinteria Express	5	5	0.0%	5	5	0.0%
23	Winchester Canyon	1	-	100.0%	1	-	100.0%
24x	UCSB Express	96	167	-42.5%	96	167	-42.5%
25	Ellwood	1	-	100.0%	1	-	100.0%
27	Isla Vista Shuttle	4	17	-76.5%	4	17	-76.5%
28	UCSB Shuttle	16	-	100.0%	16	-	100.0%
36	Seaside Shuttle	5	16	-68.8%	5	16	-68.8%
37	Crosstown Shuttle	-	4	-100.0%	-	4	-100.0%
	Booster Services	39	75	-48.0%	39	75	0.0%
Sys	tem Subtotal	444	635	-30.1%	444	635	-30.1%
	Downtown Waterfront Shuttles						
30	Downtown Shuttle	63	146	-56.8%	63	146	-56.8%
31	East Beach Waterfront Shuttle	4	8	-50.0%	4	8	-50.0%
32	West Beach Waterfront Shuttle	-	-	0	-	-	0.0%
	Related Routes						
20,	21x Carpinteria	16	22	-27.3%	16	22	-27.3%
1, 2	, 37 East/West & Crosstown	15	42	-64.3%	15	42	-64.3%
4, 5	5, 15x, 16, 17 Mesa Lines	71	97	-26.8%	71	97	-26.8%
6, 1	1 State/Hollister	145	154	-5.8%	145	154	-5.8%
7, 8	, 9 Calle Real, Fairview	5	15	-66.7%	5	15	-66.7%
	Unknown/Miscellaneous						
		4	-	100.0%	4	-	100.0%
Syste	m Total	515	789	-34.7%	515	789	-34.7%

<sup>\*</sup> Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

#### MTD "Too Full to Board" Loads \* (July - September 2016)

Quarter YTD

	LINE	Jul 16 - Sep 16	Jul 15 - Sep 15	% Change	FY 2016-2017	FY2015- 2016	% Change
1	West Santa Barbara	4	1	300.0%	4	1	300.0%
2	East Santa Barbara	6	14	-57.1%	6	14	-57.1%
3	Oak Park	3	1	200.0%	3	1	200.0%
4	Mesa / SBCC	1	-	100.0%	1	-	100.0%
5	Mesa / La Cumbre	1	9	-88.9%	1	9	-88.9%
6	Goleta	32	48	-33.3%	32	48	-33.3%
7	County Health / Fairview	2	5	-60.0%	2	5	-60.0%
8	County Health	-	-	0.0%	-	-	0.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	-	0.0%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	28	67	-58.2%	28	67	-58.2%
12x	Goleta Express	18	23	-21.7%	18	23	-21.7%
14	Montecito	3	-	100.0%	3	-	100.0%
15x	SBCC / UCSB Express	28	87	-67.8%	28	87	-67.8%
16	City College Shuttle	3	7	-57.1%	3	7	-57.1%
17	Lower West / SBCC	6	11	-45.5%	6	11	-45.5%
20	Carpinteria	4	2	100.0%	4	2	100.0%
21x	Carpinteria Express	-	1	-100.0%	-	1	-100.0%
23	Winchester Canyon	1	-	100.0%	1	-	100.0%
24x	UCSB Express	116	224	-48.2%	116	224	-48.2%
25	Ellwood	1	-	100.0%	1	-	100.0%
27	Isla Vista Shuttle	15	13	15.4%	15	13	15.4%
28	UCSB Shuttle	34	-	100.0%	34	-	100.0%
36	Seaside Shuttle	10	4	150.0%	10	4	150.0%
37	Crosstown Shuttle	1	3	-66.7%	1	3	-66.7%
	Booster Services	19	39	-51.3%	19	39	-51.3%
Sys	tem Subtotal	336	559	-39.9%	336	559	-39.9%
	Downtown Waterfront Shuttles						
30	Downtown Shuttle	318	383	-17.0%	318	383	-17.0%
31	East Beach Waterfront Shuttle	11	10	10.0%	11	10	10.0%
32	West Beach Waterfront Shuttle	1	4	-75.0%	1	4	-75.0%
	Related Routes						
20,	21x Carpinteria	4	3	33.3%	4	3	33.3%
1, 2	, 37 East/West & Crosstown	11	18	-38.9%	11	18	-38.9%
4, 5	5, 15x, 16, 17 Mesa Lines	39	114	-65.8%	39	114	-65.8%
6, 1	1 State/Hollister	60	115	-47.8%	60	115	-47.8%
7, 8	, 9 Calle Real, Fairview	2	5	-60.0%	2	5	-60.0%
	Unknown/Miscellaneous						
		4	5	-20.0%	4	5	-20.0%
Syste	m Total	670	961	-30.3%	670	961	-30.3%

<sup>\*</sup> Indicates that passengers were refused service because a vehicle was too full to safely board additional riders.

### MTD Bicycles Carried (July - September 2016)

Quarter YTD

		Quarter			עוז			
	LINE	Jul 16 - Sep 16	Jul 15 - Sep 15	% Change	FY 2016-2017	FY2015- 2016	% Change	
1	West Santa Barbara	633	628	0.8%	633	628	0.8%	
2	East Santa Barbara	1,494	1,553	-3.8%	1,494	1,553	-3.8%	
3	Oak Park	412	773	-46.7%	412	773	-46.7%	
4	Mesa / SBCC	539	655	-17.7%	539	655	-17.7%	
5	Mesa / La Cumbre	812	786	3.3%	812	786	3.3%	
6	Goleta	3,949	4,798	-17.7%	3,949	4,798	-17.7%	
7	County Health / Fairview	1,222	915	33.6%	1,222	915	33.6%	
8	County Health	330	681	-51.5%	330	681	-51.5%	
9	Calle Real / Old Town Shuttle	51	89	-42.7%	51	89	-42.7%	
10	Cathedral Oaks	146	165	-11.5%	146	165	-11.5%	
11	UCSB	5,392	6,325	-14.8%	5,392	6,325	-14.8%	
12x	Goleta Express	2,164	2,321	-6.8%	2,164	2,321	-6.8%	
14	Montecito	472	537	-12.1%	472	537	-12.1%	
15x	SBCC / UCSB Express	788	1,133	-30.5%	788	1,133	-30.5%	
16	City College Shuttle	174	236	-26.3%	174	236	-26.3%	
17	Lower West / SBCC	404	417	-3.1%	404	417	-3.1%	
20	Carpinteria	1,860	2,293	-18.9%	1,860	2,293	-18.9%	
21x	Carpinteria Express	675	813	-17.0%	675	813	-17.0%	
23	Winchester Canyon	300	221	35.7%	300	221	35.7%	
24x	UCSB Express	3,441	3,659	-6.0%	3,441	3,659	-6.0%	
25	Ellwood	218	184	18.5%	218	184	18.5%	
27	Isla Vista Shuttle	307	396	-22.5%	307	396	-22.5%	
28	UCSB Shuttle	257	-	100.0%	257	-	100.0%	
36	Seaside Shuttle <sup>1</sup>	-	-	0.0%	-	-	0.0%	
37	Crosstown Shuttle <sup>1</sup>	-	-	0.0%	-	-	0.0%	
	Booster Services	42	33	27.3%	42	33	27.3%	
Syste	em Subtotal	26,082	29,611	-11.9%	26,082	29,611	-11.9%	
	Downtown Waterfront Shuttles 1	•						
30	State Street Shuttle	-	-	N/A	-	-	N/A	
31	East Beach Waterfront Shuttle	-	-	N/A	-	-	N/A	
32	West Beach Waterfront Shuttle	-	-	N/A	-	-	N/A	
	Related Routes	•						
20,	21x Carpinteria	2,535	3,106	-18.4%	2,535	3,106	-18.4%	
1,2,	37 East/West & Crosstown	2,127	2,181	-2.5%	2,127	2,181	-2.5%	
4, 5	i, 15x, 16, 17 Mesa Lines	2,717	3,227	-15.8%	2,717	3,227	-15.8%	
6,1	1 State/Hollister	9,341	11,123	-16.0%	9,341	11,123	-16.0%	
7, 8	s, 9 Calle Real/Fairview	1,603	1,685	-4.9%	1,603	1,685	-4.9%	
	Unknown/Miscellaneous							
		252	54	366.7%	252	54	366.7%	
Syste	m Total	26,334	29,665	-11.2%	26,334	29,665	-11.2%	

<sup>&</sup>lt;sup>1</sup> MTD electric shuttles cannot carry bicycles.

### MTD Wheelchairs Boarded (July - September 2016)

Quarter YTD

East Santa Barbara				Quarter			110	
East Santa Barbara		LINE	Jul 16 - Sep 16	Jul 15 - Sep 15	% Change	FY 2016-2017	FY2015- 2016	% Change
3	1	West Santa Barbara	365	364	0.3%	365	364	0.3%
Mesa / SBCC	2	East Santa Barbara	525	491	6.9%	525	491	6.9%
Second   S	3	Oak Park	410	350	17.1%	410	350	17.1%
Goleta   S26	4	Mesa / SBCC	43	30	43.3%	43	30	43.3%
7         County Health / Fairview         432         275         57.           8         County Health         86         157         -45.2%         86         157         -45.2           9         Calle Real / Old Town Shuttle         33         78         -57.7%         33         78         -57.           9         Calle Real / Old Town Shuttle         33         78         -57.7%         33         78         -57.           10         Calber Samme         623         732         -14.9%         623         732         -14.1           12X         Goleta Express         190         201         -5.5%         190         201         -5.5           15x         SBCC / UCSB Express         60         10         500.0%         60         10         500.0           16         City College Shuttle         75         41         82.9%         75         41         82.2           16         City College Shuttle         75         41         82.9%         75         41         82.2           16         City College Shuttle         75         41         82.9%         75         41         82.2           20         Carpinteria <td< td=""><td>5</td><td>Mesa / La Cumbre</td><td>196</td><td>227</td><td>-13.7%</td><td>196</td><td>227</td><td>-13.7%</td></td<>	5	Mesa / La Cumbre	196	227	-13.7%	196	227	-13.7%
8 County Health 86 157 -45.2% 86 157 -45.2% 8 6 157 -45.2% 9 Calle Real / Old Town Shuttle 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 33 78 -57.7% 35.7% 35.20 79.2% 35.2%	6	Goleta	526	644	-18.3%	526	644	-18.3%
Second   Calle Real / Old Town Shuttle   33   78   -57.7%   33   78   -57.7%   10   Cathedral Oaks   5   1   400.0%   5   1   400.0%   11   UCSB   623   732   -14.4%   623   732   -14.1%   623   -14.1%   6	7	County Health / Fairview	432	275	57.1%	432	275	57.1%
10 Cathedral Oaks 5 1 1 400.0% 5 1 1 400.01 11 UCSB 623 732 1-14.9% 623 732 1-14.91 12x Goleta Express 190 201 5-5.5% 190 201 5-5.1 12x Goleta Express 190 201 5-5.5% 190 201 5-5.1 15x SBCC / UCSB Express 60 10 500.0% 60 10 500.0% 15b SBCC / UCSB Express 60 10 500.0% 60 10 500.0% 16 City College Shuttle 75 41 82.9% 75 41 82.1 17 Lower West / SBCC 72 29 148.3% 72 29 148.3 17 Lower West / SBCC 72 29 148.3% 72 29 148.3 18 Carpinteria Express 73 47 55.3% 73 47 55.3 23 Winchester Canyon 17 10 70.0% 17 10 70.4 24x UCSB Express 137 115 19.1% 137 115 19.1 25 Ellwood 15 21 2-28.6% 15 21 2-28.1 27 Isla Vista Shuttle 7 17 5-8.8% 7 17 17 5-8.1 28 UCSB Shuttle 3 1-2 100.0% 3 1- 100.0 28 Seaside Shuttle 22 27 18.5% 22 27 18.1 29 Carpinteria Express 1 1 1- 100.0% 1 1 - 100.0 29ystem Subtotal 4.271 4.300 -0.7% 4.271 4.300 -0.5 20ystem Subtotal 4.271 4.300 -0.7% 4.271 4.300 -0.5 20ystem Subtotal 4.271 4.300 -0.7% 4.271 4.300 -0.5 20ystem Subtotal 32 381 -15.5% 32 381 -15.1 20 State Street Shuttle 34 36 -5.6% 34 36 -5.6 20 State Street Shuttle 34 36 -5.6% 34 36 -5.6 20 Location Shuttle 34 36 -5.6% 34 36 -5.6 20 State Street Shuttle 34 36 -5.6% 34 36 -5.6 20 State Street Shuttle 34 36 -5.6% 34 36 -5.6 20 Location Shuttle 34 36 -5.6% 34 36 -5.6 20 Location Shuttle 34 36 -5.6% 34 36 -5.6 20 Location Shuttle 34 36 -5.6% 34 36 -5.6 20 Location Shuttle 34 36 -5.6% 34 36 -5.6 20 Location Shuttle 34 36 -5.6% 32 381 -15.1 20 Location Shuttle 34 36 -5.6% 32 381 -15.5 21 Location Shuttle 34 36 -5.6% 36 32 381 -15.1 21 Location Shuttle 35 51 510 8.0% 551 5	8	County Health	86	157	-45.2%	86	157	-45.2%
11   UCSB	9	Calle Real / Old Town Shuttle	33	78	-57.7%	33	78	-57.7%
12x         Goleta Express         190         201         -5.5%         190         201         -5.5           14         Montecito         71         78         -9.0%         71         78         -9.0           15x         SBCC / UCSB Express         60         10         500.0%         60         10         500.0           16         City College Shuttle         75         41         82.9%         75         41         82.3           17         Lower West / SBCC         72         29         148.3%         72         29         148.2           20         Carpinteria         249         334         -25.4%         249         334         -25.2           21x         Carpinteria Express         73         47         55.3%         73         47         55.3           23         Winchester Canyon         17         10         70.0%         17         10         70.0           24x         UCSB Express         137         115         19.1%         137         115         19.1         10         70.0           24x         UCSB Express         137         117         -58.8%         7         17         58.1         19.1<	10	Cathedral Oaks	5	1	400.0%	5	1	400.0%
14         Montecito         71         78         -9.0%         71         78         -9.1           15x         SBCC / UCSB Express         60         10         500.0%         60         10         500.0           16         City College Shuttle         75         41         82.9%         75         41         82.9           17         Lower West / SBCC         72         29         148.3%         72         29         148.           17         Lower West / SBCC         72         29         148.3%         72         29         148.           17         Lower West / SBCC         72         29         148.3%         72         29         148.           18         Carpinteria         249         334         -25.4%         249         334         -25.2           21x         Carpinteria         249         334         -25.4%         249         334         -25.2           21x         Carpinteria         249         334         -25.4%         249         334         -25.2           21x         Carpinteria         249         334         -25.4%         15         21         10.0         10         10         10	11	UCSB	623	732	-14.9%	623	732	-14.9%
15x         SBCC / UCSB Express         60         10         500.0%         60         10         500.01           16         City College Shuttle         75         41         82.9%         75         41         82.9           17         Lower West / SBCC         72         29         148.3%         72         29         148.3           20         Carpinteria         249         334         -25.4%         249         334         -25.4           21x         Carpinteria Express         73         47         55.3%         73         47         55.3           21x         Carpinteria Express         73         47         55.3%         73         47         55.3           21x         Carpinteria Express         137         115         19.1%         137         115         19.1%         137         115         19.1%         137         115         19.1%         137         115         19.1%         137         115         19.1%         137         115         19.1%         137         115         19.1%         137         115         19.1%         137         115         19.1%         137         115         19.1%         136         21 <t< td=""><td>12x</td><td>Goleta Express</td><td>190</td><td>201</td><td>-5.5%</td><td>190</td><td>201</td><td>-5.5%</td></t<>	12x	Goleta Express	190	201	-5.5%	190	201	-5.5%
16	14	Montecito	71	78	-9.0%	71	78	-9.0%
17	15x	SBCC / UCSB Express	60	10	500.0%	60	10	500.0%
20         Carpinteria         249         334         -25.4%         249         334         -25.4%           21x         Carpinteria Express         73         47         55.3%         73         47         55.3%           23         Winchester Canyon         17         10         70.0%         17         10         70.0%           24x         UCSB Express         137         115         19.1%         137         115         19.1%           25         Ellwood         15         21         -28.6%         15         21         -28.1           25         Ellwood         15         21         -28.6%         15         21         -28.1           25         Isla Vista Shuttle         7         17         -58.8%         7         17         -58.8%           28         UCSB Shuttle         3         -         100.0%         3         -         100.0           36         Seaside Shuttle         22         27         -18.5%         22         27         -18.3           37         Crosstown Shuttle         35         21         66.7%         35         21         66.3           Booster Services         1	16	City College Shuttle	75	41	82.9%	75	41	82.9%
21x       Carpinteria Express       73       47       55.3%       73       47       55.3%         23       Winchester Canyon       17       10       70.0%       17       10       70.0         24x       UCSB Express       137       115       19.1%       137       115       19.1         25       Ellwood       15       21       -28.6%       15       21       -28.1         27       Isla Vista Shuttle       7       17       -58.8%       7       17       -58.3         28       UCSB Shuttle       3       -       100.0%       3       -       100.0         36       Seaside Shuttle       22       27       -18.5%       22       27       -18.3         37       Crosstown Shuttle       35       21       66.7%       35       21       66.3         8 Booster Services       1       -       100.0%       1       -       100.0         System Subtotal       4,271       4,300       -0.7%       4,271       4,300       -0.3         30       State Street Shuttle       245       165       48.5%       245       165       48.3         31       East Beach Wa	17	Lower West / SBCC	72	29	148.3%	72	29	148.3%
23         Winchester Canyon         17         10         70.0%         17         10         70.1           24x         UCSB Express         137         115         19.1%         137         115         19.1           25         Ellwood         15         21         -28.6%         15         21         -28.1           27         Isla Vista Shuttle         7         17         -58.8%         7         17         -58.8           28         UCSB Shuttle         3         -         100.0%         3         -         100.4           36         Seaside Shuttle         22         27         -18.5%         22         27         -18.3           37         Crosstown Shuttle         35         21         66.7%         35         21         66.5           Booster Services         1         -         100.0%         1         -         100.0           System Subtotal         4,271         4,300         -0.7%         4,271         4,300         -0.5           Downtown Waterfront Shuttles           30         State Street Shuttle         245         165         48.5%         245         165         48.5	20	Carpinteria	249	334	-25.4%	249	334	-25.4%
244         UCSB Express         137         115         19.1%         137         115         19.1%           25         Ellwood         15         21         -28.6%         15         21         -28.1           27         Isla Vista Shuttle         7         17         -58.8%         7         17         -58.1           28         UCSB Shuttle         3         -         100.0%         3         -         100.0           36         Seaside Shuttle         22         27         -18.5%         22         27         -18.3           37         Crosstown Shuttle         35         21         66.7%         35         21         66.6           Booster Services         1         -         100.0%         1         -         100.0           System Subtotal         4,271         4,300         -0.7%         4,271         4,300         -0.7           Downtown Waterfront Shuttles           30         State Street Shuttle         245         165         48.5%         245         165         48.5           31         East Beach Waterfront Shuttle         7         6         16.7%         7         6         16.5	21x	Carpinteria Express	73	47	55.3%	73	47	55.3%
25   Ellwood	23	Winchester Canyon	17	10	70.0%	17	10	70.0%
27   Isla Vista Shuttle	24x	UCSB Express	137	115	19.1%	137	115	19.1%
28       UCSB Shuttle       3       -       100.0%       3       -       100.0         36       Seaside Shuttle       22       27       -18.5%       22       27       -18.3         37       Crosstown Shuttle       35       21       66.7%       35       21       66.3         Booster Services       1       -       100.0%       1       -       100.0         System Subtotal       4,271       4,300       -0.7%       4,271       4,300       -0.7         Downtown Waterfront Shuttles         30       State Street Shuttle       245       165       48.5%       245       165       48.5         31       East Beach Waterfront Shuttle       34       36       -5.6%       34       36       -5.6         32       West Beach Waterfront Shuttle       7       6       16.7%       7       6       16.         Related Routes         20,21x Carpinteria       322       381       -15.5%       322       381       -15.4         1,2,37 East/West & Crosstown       925       876       5.6%       925       876       5.6         4,5,15x,16,17 Mesa Lines <td< td=""><td>25</td><td>Ellwood</td><td>15</td><td>21</td><td>-28.6%</td><td>15</td><td>21</td><td>-28.6%</td></td<>	25	Ellwood	15	21	-28.6%	15	21	-28.6%
36       Seaside Shuttle       22       27       -18.5%       22       27       -18.4         37       Crosstown Shuttle       35       21       66.7%       35       21       66.7         Booster Services       1       -       100.0%       1       -       100.0         System Subtotal       4,271       4,300       -0.7%       4,271       4,300       -0.3         Downtown Waterfront Shuttles         30       State Street Shuttle       245       165       48.5%       245       165       48.5         31       East Beach Waterfront Shuttle       34       36       -5.6%       34       36       -5.6         32       West Beach Waterfront Shuttle       7       6       16.7%       7       6       16.         Related Routes         20, 21x Carpinteria       322       381       -15.5%       322       381       -15.4         1, 2, 37 East/West & Crosstown       925       876       5.6%       925       876       5.6         4, 5, 15x, 16, 17 Mesa Lines       446       337       32.3%       446       337       32.3         6, 11 State/Hollister       1,149 <t< td=""><td>27</td><td>Isla Vista Shuttle</td><td>7</td><td>17</td><td>-58.8%</td><td>7</td><td>17</td><td>-58.8%</td></t<>	27	Isla Vista Shuttle	7	17	-58.8%	7	17	-58.8%
37   Crosstown Shuttle   35   21   66.7%   35   21   66.5%     Booster Services   1   -   100.0%   1   -   100.0     System Subtotal   4,271   4,300   -0.7%   4,271   4,300   -0.5%     Downtown Waterfront Shuttles     30   State Street Shuttle   245   165   48.5%   245   165   48.5     31   East Beach Waterfront Shuttle   34   36   -5.6%   34   36   -5.6     32   West Beach Waterfront Shuttle   7   6   16.7%   7   6   16.5     Related Routes     20, 21x Carpinteria   322   381   -15.5%   322   381   -15.5     1, 2, 37 East/West & Crosstown   925   876   5.6%   925   876   5.6     4, 5, 15x, 16, 17 Mesa Lines   446   337   32.3%   446   337   32.3     6, 11 State/Hollister   1,149   1,376   -16.5%   1,149   1,376   -16.5     7, 8, 9 Calle Real/Fairview   551   510   8.0%   551   510   8.0     Unknown/Miscellaneous   23   1   2200.0%   23   1   2200.0     20, 21x Carpinteria   322   381   -15.5%   322   381   -15.5     1, 2, 37 East/West & Crosstown   925   876   5.6%   925   876   5.6     3, 13 State Street Shuttle   34   36   -5.6%   34   36   -5.6     4, 5, 15x, 16, 17 Mesa Lines   446   337   32.3%   446   337   32.3     5, 11 State/Hollister   1,149   1,376   -16.5%   1,149   1,376   -16.5     7, 8, 9 Calle Real/Fairview   551   510   8.0%   551   510   8.0     Unknown/Miscellaneous   23   1   2200.0%   23   1   2200.0%   20   1   200.0%   20   20   200.0%   20   20   200.0%   20   200.0%   20   200.0%   200.0%   200.0%   200.0%   200.0%   200.0%   200.0%   200.0%   200.0%   200.0%   200.0%   200.0%   200.0%   200.0%   200.0%   2	28	UCSB Shuttle	3	-	100.0%	3	-	100.0%
Booster Services	36	Seaside Shuttle	22	27	-18.5%	22	27	-18.5%
System Subtotal         4,271         4,300         -0.7%         4,271         4,300         -0.7           Downtown Waterfront Shuttles         30         State Street Shuttle         245         165         48.5%         245         165         48.3           31         East Beach Waterfront Shuttle         34         36         -5.6%         34         36         -5.6           32         West Beach Waterfront Shuttle         7         6         16.7%         7         6         16.7           Related Routes           20, 21x Carpinteria         322         381         -15.5%         322         381         -15.4           1, 2, 37 East/West & Crosstown         925         876         5.6%         925         876         5.6           4, 5, 15x, 16, 17 Mesa Lines         446         337         32.3%         446         337         32.3           6, 11 State/Hollister         1,149         1,376         -16.5%         1,149         1,376         -16.5           7, 8, 9 Calle Real/Fairview         551         510         8.0%         551         510         8.0           Unknown/Miscellaneous	37	Crosstown Shuttle	35	21	66.7%	35	21	66.7%
Downtown Waterfront Shuttles   245   165   48.5%   245   165   48.5%   31   East Beach Waterfront Shuttle   34   36   -5.6%   34   36   -5.6%   32   West Beach Waterfront Shuttle   7   6   16.7%   7   6   16.7%   7   6   16.7%   7   6   16.7%   7   7   6   16.7%   7   7   6   16.7%   7   7   7   7   7   7   7   7   7		Booster Services	1	-	100.0%	1	-	100.0%
30         State Street Shuttle         245         165         48.5%         245         165         48.5           31         East Beach Waterfront Shuttle         34         36         -5.6%         34         36         -5.6           32         West Beach Waterfront Shuttle         7         6         16.7%         7         6         16.7           Related Routes           20, 21x Carpinteria         322         381         -15.5%         322         381         -15.6           1, 2, 37 East/West & Crosstown         925         876         5.6%         925         876         5.6           4, 5, 15x, 16, 17 Mesa Lines         446         337         32.3%         446         337         32.3           6, 11 State/Hollister         1,149         1,376         -16.5%         1,149         1,376         -16.5           7, 8, 9 Calle Real/Fairview         551         510         8.0%         551         510         8.0           Unknown/Miscellaneous	Syste	em Subtotal	4,271	4,300	-0.7%	4,271	4,300	-0.7%
31         East Beach Waterfront Shuttle         34         36         -5.6%         34         36         -5.6           32         West Beach Waterfront Shuttle         7         6         16.7%         7         6         16.7           Related Routes           20, 21x Carpinteria         322         381         -15.5%         322         381         -15.6           1, 2, 37 East/West & Crosstown         925         876         5.6%         925         876         5.6           4, 5, 15x, 16, 17 Mesa Lines         446         337         32.3%         446         337         32.3           6, 11 State/Hollister         1,149         1,376         -16.5%         1,149         1,376         -16.5           7, 8, 9 Calle Real/Fairview         551         510         8.0%         551         510         8.0           Unknown/Miscellaneous		Downtown Waterfront Shuttles						
32         West Beach Waterfront Shuttle         7         6         16.7%         7         6         16.7           Related Routes           20, 21x Carpinteria         322         381         -15.5%         322         381         -15.5           1, 2, 37 East/West & Crosstown         925         876         5.6%         925         876         5.6           4, 5, 15x, 16, 17 Mesa Lines         446         337         32.3%         446         337         32.3           6, 11 State/Hollister         1,149         1,376         -16.5%         1,149         1,376         -16.5           7, 8, 9 Calle Real/Fairview         551         510         8.0%         551         510         8.0           Unknown/Miscellaneous	30	State Street Shuttle	245	165	48.5%	245	165	48.5%
Related Routes       20, 21x Carpinteria     322     381     -15.5%     322     381     -15.6       1, 2, 37 East/West & Crosstown     925     876     5.6%     925     876     5.0       4, 5, 15x, 16, 17 Mesa Lines     446     337     32.3%     446     337     32.3       6, 11 State/Hollister     1,149     1,376     -16.5%     1,149     1,376     -16.5       7, 8, 9 Calle Real/Fairview     551     510     8.0%     551     510     8.0       Unknown/Miscellaneous       23     1     2200.0%     23     1     2200.0	31	East Beach Waterfront Shuttle	34	36	-5.6%	34	36	-5.6%
20, 21x Carpinteria       322       381       -15.5%       322       381       -15.5         1, 2, 37 East/West & Crosstown       925       876       5.6%       925       876       5.6         4, 5, 15x, 16, 17 Mesa Lines       446       337       32.3%       446       337       32.3         6, 11 State/Hollister       1,149       1,376       -16.5%       1,149       1,376       -16.5         7, 8, 9 Calle Real/Fairview       551       510       8.0%       551       510       8.0         Unknown/Miscellaneous	32	West Beach Waterfront Shuttle	7	6	16.7%	7	6	16.7%
1, 2, 37 East/West & Crosstown     925     876     5.6%     925     876     5.6       4, 5, 15x, 16, 17 Mesa Lines     446     337     32.3%     446     337     32.3       6, 11 State/Hollister     1,149     1,376     -16.5%     1,149     1,376     -16.5       7, 8, 9 Calle Real/Fairview     551     510     8.0%     551     510     8.0       Unknown/Miscellaneous       23     1     2200.0%     23     1     2200.0		Related Routes						
4, 5, 15x, 16, 17 Mesa Lines       446       337       32.3%       446       337       32.3         6, 11 State/Hollister       1,149       1,376       -16.5%       1,149       1,376       -16.5         7, 8, 9 Calle Real/Fairview       551       510       8.0%       551       510       8.0         Unknown/Miscellaneous         23       1       2200.0%       23       1       2200.0	20,	21x Carpinteria	322	381	-15.5%	322	381	-15.5%
6, 11 State/Hollister       1,149       1,376       -16.5%       1,149       1,376       -16.5         7, 8, 9 Calle Real/Fairview       551       510       8.0%       551       510       8.0         Unknown/Miscellaneous         23       1       2200.0%       23       1       2200.0	1, 2	2, 37 East/West & Crosstown	925	876	5.6%	925	876	5.6%
7, 8, 9 Calle Real/Fairview     551     510     8.0%     551     510     8.0       Unknown/Miscellaneous       23     1     2200.0%     23     1     2200.0	4, 5	i, 15x, 16, 17 Mesa Lines	446	337	32.3%	446	337	32.3%
Unknown/Miscellaneous         23         1         2200.0%         23         1         2200.0	6, 1	1 State/Hollister	1,149	1,376	-16.5%	1,149	1,376	-16.5%
23 1 2200.0% 23 1 2200.0	7, 8	s, 9 Calle Real/Fairview	551	510	8.0%	551	510	8.0%
		Unknown/Miscellaneous						
System Total 4,580 4,508 1.6% 4,580 4,508 1.6			23	1	2200.0%	23	1	2200.0%
	Syste	m Total	4,580	4,508	1.6%	4,580	4,508	1.6%