

System Ridership Report: March 2018

System-wide ridership decreased 7.6%, or more than 43,000 passengers, for the month of March as compared to March 2017. MTD provided one less service day this March. Schools had the same number of service days this March as compared to March 2017. UCSB ridership increased 3.5% and SBCC ridership decreased 12.1%.

Table A: Ridership Trends by Fare Component

		Month		Fiscal Year to Date			
Fare Categories	Mar-18	Mar-17	%Change	Jul 17 - Mar 18	Jul 16 - Mar 17	%Change	
General Fare	63,113	73,681	-14.3%	645,792	685,027	-5.7%	
Transfers	42,704	43,632	-2.1%	397,556	386,534	2.9%	
Full Fare Prepaid ⁽¹⁾	72,419	79,086	-8.4%	697,940	727,873	-4.1%	
Santa Barbara City College	63,491	72,268	-12.1%	512,887	567,484	-9.6%	
Senior & Disabled Prepaid ⁽²⁾	58,621	60,033	-2.4%	513,906	495,309	3.8%	
Shuttle (DWE & Seaside)	11,971	15,724	-23.9%	157,239	166,667	-5.7%	
UC Santa Barbara	138,160	133,512	3.5%	977,403	917,979	6.5%	
Student Prepaid ⁽³⁾	41,126	50,293	-18.2%	401,429	442,011	-9.2%	
Free	9,827	11,103	-11.5%	100,178	95,270	5.2%	
My Ride	5,272	7,713	-31.6%	59,870	70,552	-15.1%	
Senior	13,240	15,632	-15.3%	128,068	142,186	-9.9%	
Persons with Disabilities	3,295	3,401	-3.1%	25,832	28,295	-8.7%	
Tokens	2,113	2,634	-19.8%	17,865	19,245	-7.2%	
Total	525,352	568,712	-7.6%	4,635,965	4,744,432	-2.3%	

⁽¹⁾ Includes adult 10-Ride and Unlimited 30-Day Passport use.

Table B: Revenue Hours and Revenue Miles

		Month		Fiscal Year to Date			
Metrics	Mar-18	Mar-17	%Change	Jul 17 - Mar 18	Jul 16 - Mar 17	%Change	
Passengers	525,352	568,712	-7.6%	4,635,965	4,744,432	-2.3%	
Revenue Hours	19,037	19,110	-0.4%	162,526	161,721	0.5%	
Passengers per Rev Hour	27.60	29.76	-7.3%	28.52	29.34	-2.8%	
Miles	229,041	234,664	-2.4%	1,954,824	1,967,432	-0.6%	
Passengers per Mile	2.29	2.42	-5.4%	2.37	2.41	-1.7%	

^{*}SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

⁽²⁾ Includes seniors' and persons with disabilities' 10-Ride and Unlimited 30-Day Passport use.

⁽³⁾ Includes student 10-Ride and Unlimited 30-Day Passport use.

Table C: March 2018 System Ridership

			Month		F	iscal Year to Date	
	LINE	Mar-18	Mar-17	%Change	Jul 17 - Mar 18	Jul 16 - Mar 17	%Change
1	West Santa Barbara	26,876	28,219	-4.8%	245,846	253,649	-3.1%
2	East Santa Barbara	40,955	45,019	-9.0%	383,663	386,959	-0.9%
3	Oak Park	16,153	17,225	-6.2%	147,361	146,240	0.8%
4	Mesa/SBCC	11,338	11,045	2.7%	96,123	92,733	3.7%
5	Mesa / La Cumbre	10,120	12,110	-16.4%	94,836	104,639	-9.4%
6	Goleta	49,270	49,874	-1.2%	427,017	434,583	-1.7%
7	County Health / Fairview	21,810	22,138	-1.5%	203,609	174,042	17.0%
8	County Health	-	-	0.0%	-	13,743	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	4,257	-100.0%
10	Cathedral Oaks	1,292	1,813	-28.7%	13,060	15,869	-17.7%
11	UCSB	84,702	86,608	-2.2%	719,661	705,203	2.1%
12x	Goleta Express	15,150	17,429	-13.1%	144,681	164,217	-11.9%
14	Montecito	5,420	7,697	-29.6%	55,303	63,185	-12.5%
15x	SBCC / UCSB Express	20,329	23,963	-15.2%	172,130	195,666	-12.0%
16	City College Shuttle	9,537	9,703	-1.7%	68,306	73,772	-7.4%
17	Low er West / SBCC	13,188	13,072	0.9%	112,678	116,158	-3.0%
20	Carpinteria	20,894	24,635	-15.2%	197,990	214,058	-7.5%
21x	Carpinteria Express	5,345	7,668	-30.3%	52,805	63,348	-16.6%
23	Winchester Canyon	3,992	4,568	-12.6%	35,885	44,203	-18.8%
24x	UCSB Express	41,798	50,545	-17.3%	390,258	434,833	-10.3%
25	Ellw ood	5,339	5,436	-1.8%	47,252	43,628	8.3%
27	Isla Vista Shuttle	30,333	29,917	1.4%	216,739	206,162	5.1%
28	UCSB Shuttle	42,319	39,191	8.0%	305,783	261,948	16.7%
36	Seaside Shuttle	4,073	5,202	-21.7%	41,125	46,709	-12.0%
37	Crosstow n Shuttle	7,338	7,502	-2.2%	70,596	64,790	9.0%
	Booster Services	18,732	23,954	-21.8%	157,161	179,741	-12.6%
Syst	em Subtotal	506,303	544,533	-7.0%	4,399,868	4,504,335	-2.3%
Dow	ntown Waterfront Shuttles						
30	Dow ntow n Shuttle	16,145	20,133	-19.8%	192,447	214,709	-10.4%
31	East Beach Waterfront Shuttle	1,765	2,836	-37.8%	27,558	30,428	-9.4%
32	West Beach Waterfront Shuttle	1,138	1,210	-6.0%	16,091	13,234	21.6%
Unknown/Miscellaneous				0.0%	-	-	0.0%
System Total		525,351	568,712	-7.6%	4,635,964	4,762,706	-2.7%
<u> </u>	4. d Davida						
	ated Routes	00.000	00.000	40.00/	050 705	077.400	0.00/
	21x Carpinteria	26,239	32,303	-18.8%	250,795	277,406	-9.6%
	37 East/West & Crosstown	75,169	80,740	-6.9%	700,105	705,398	-0.8%
	15x, 16, 17 Mesa Lines	64,512	69,893	-7.7%	544,073	582,968	-6.7%
_	9 Calle Real	21,810	22,138	-1.5%	203,609	192,042	6.0%
6, 11	State/Hollister	133,972	136,482	-1.8%	1,146,678	1,139,786	0.6%

^{*}SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

TABLE C NOTES - PERIOD OVER PERIOD COMPARISON EXCEPTIONS: SYSTEM CHANGES AND ENHANCEMENTS OCCUR THROUGHOUT THE YEAR. THESE AFFECT THE QUALITY OF CONCLUSIONS DRAWN WHEN COMPARING RIDERSHIP PERIOD OVER PERIOD FOR THOSE LINES THAT ARE MODIFIED.

Table D: March 2018 - Passengers per Hour

West Santa Barbara 28.0 27.6 1.6% 29.3				Month			Fiscal Year to Date	
2 East Santa Barbara 27.3 27.6 -1.1% 29.3 3 Oak Park 19.4 20.1 -3.8% 20.7 4 Mesa/SBCC 28.1 26.8 4.8% 27.7 5 Mesa / La Cumbre 16.7 19.8 -15.6% 18.2 6 Goleta 28.2 30.8 -8.4% 28.7 7 Calle Real / Fairview 16.5 16.4 0.7% 17.9 8 Calle Real / Turnpike - - 0.0% - 9 Calle Real / Old Town Shuttle - - 0.0% - 10 Cathedral Oaks 8.5 11.5 2-25.5% 10.2 11 USB 32.2 33.8 -4.9% 31.7 12x Goleta Express 24.1 28.4 -15.3% 26.5 14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1%		LINE	Mar-18	Mar-17	%Change	Jul 17 - Mar 18	Jul 16 - Mar 17	%Change
3 Oak Park 19.4 20.1 -3.8% 20.7 4 Mesa/SBCC 28.1 26.8 4.8% 27.7 5 Mesa / La Cumbre 16.7 19.8 -15.6% 18.2 6 Goleta 28.2 30.8 -8.4% 28.7 7 Calle Real / Fairview 16.5 16.4 0.7% 17.9 8 Calle Real / Turnpike - - 0.0% - 9 Calle Real / Old Town Shuttle - - 0.0% - 10 Cathedral Oaks 8.5 11.5 -25.5% 10.2 11 UCSB 32.2 33.8 -4.9% 31.7 12x Goleta Express 24.1 28.4 -15.3% 26.5 14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1% 36.4 20 Carpinteria 16.9 20.6 -17.9%		st Santa Barbara	28.0	27.6	1.6%	29.3	29.1	0.9%
4 Mesa/SBCC 28.1 26.8 4.8% 27.7 5 Mesa / La Cumbre 16.7 19.8 -15.6% 18.2 6 Goleta 28.2 30.8 -8.4% 28.7 7 Calle Real / Fairview 16.5 16.4 0.7% 17.9 8 Calle Real / Turnpike - - 0.0% - 9 Calle Real / Old Town Shuttle - - 0.0% - 10 Cathedral Oaks 8.5 11.5 -25.5% 10.2 11 UCSB 32.2 33.8 -4.9% 31.7 12x Goleta Express 24.1 28.4 -15.3% 26.5 14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1% 36.4 20 Carpinteria 16.9 20.6 -17.9% <td>3</td> <td>t Santa Barbara</td> <td>27.3</td> <td>27.6</td> <td>-1.1%</td> <td>29.3</td> <td>28.0</td> <td>4.8%</td>	3	t Santa Barbara	27.3	27.6	-1.1%	29.3	28.0	4.8%
5 Mesa / La Cumbre 16.7 19.8 -15.6% 18.2 6 Goleta 28.2 30.8 -8.4% 28.7 7 Calle Real / Fairview 16.5 16.4 0.7% 17.9 8 Calle Real / Turnpike - - 0.0% - 9 Calle Real / Old Town Shuttle - - 0.0% - 10 Cathedral Oaks 8.5 11.5 -25.5% 10.2 11 UCSB 32.2 33.8 -4.9% 31.7 12x Goleta Express 24.1 28.4 -15.3% 26.5 14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 15x SBCC J UCSB Express 32.1 35.0 33.7 4.1% 36.4 15x SBCC J UCSB Express 32.1 35.0 33.7 4.1% 36.5 20 Carpinteria 16.9 <td>k</td> <td>k Park</td> <td>19.4</td> <td>20.1</td> <td>-3.8%</td> <td>20.7</td> <td>19.5</td> <td>6.1%</td>	k	k Park	19.4	20.1	-3.8%	20.7	19.5	6.1%
6 Goleta 28.2 30.8 -8.4% 28.7 7 Calle Real / Fairview 16.5 16.4 0.7% 17.9 8 Calle Real / Turnpike - - 0.0% - 9 Calle Real / Old Town Shuttle - - 0.0% - 10 Cathedral Oaks 8.5 11.5 -25.5% 10.2 11 UCSB 32.2 33.8 -4.9% 31.7 12x Goleta Express 24.1 28.4 -15.3% 26.5 14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1% 36.4 17 Low er West / SBCC 46.6 45.0 3.4% 46.5 20 Carpinteria 16.9 20.6 -17.9% 19.6 21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22.0	s	sa/SBCC	28.1	26.8	4.8%	27.7	26.6	4.1%
7 Calle Real / Fairview 16.5 16.4 0.7% 17.9 8 Calle Real / Turnpike - - 0.0% - 9 Calle Real / Old Town Shuttle - - 0.0% - 10 Cathedral Oaks 8.5 11.5 -25.5% 10.2 11 UCSB 32.2 33.8 -4.9% 31.7 12x Goleta Express 24.1 28.4 -15.3% 26.5 14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1% 36.4 17 Low er West / SBCC 46.6 45.0 3.4% 46.5 20 Carpinteria 16.9 20.6 -17.9% 19.6 21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22.0 -11.0% 20.2 24x UCSB Express 39.7 46.3 <td>s</td> <td>sa / La Cumbre</td> <td>16.7</td> <td>19.8</td> <td>-15.6%</td> <td>18.2</td> <td>19.9</td> <td>-8.6%</td>	s	sa / La Cumbre	16.7	19.8	-15.6%	18.2	19.9	-8.6%
8 Calle Real / Turnpike	le	eta	28.2	30.8	-8.4%	28.7	31.1	-7.7%
9 Calle Real / Old Town Shuttle 10 Cathedral Oaks 8.5 11.5 -25.5% 10.2 11 UCSB 32.2 33.8 -4.9% 31.7 12x Goleta Express 24.1 28.4 -15.3% 26.5 14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1% 36.4 17 Lower West / SBCC 46.6 45.0 3.4% 46.5 20 Carpinteria 16.9 20.6 -17.9% 19.6 21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22x UCSB Express 39.7 46.3 -14.2% 42.6 25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 48.4 46.2 4.6% 44.5 37 Crosstown Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 11.1 14.0 -20.8% 13.5 38 Seaside Shuttle 11.1 14.0 -20.8% 13.5 39 Downtown Waterfront Shuttles 30 Downtown Waterfront Shuttles 10.4 17.2 18.2 USS Beach Waterfront Shuttle 10.4 17.2 18.3 Usst Beach Waterfront Shuttle 10.4 17.2 18.1 East Beach Waterfront Shuttle 11.7 18.1 18.2 Usst Beach Waterfront Shuttle 11.7 18.3 Usst Beach Waterfront Shuttle 11.8 Usst Beach Waterfront Shuttle 11.9 18.1 18.2 Usst Beach Waterfront Shuttle 19.0 19.0 19.0 19.0 19.0 19.0 19.0 19.0	le	le Real / Fairview	16.5	16.4	0.7%	17.9	17.4	2.9%
10 Cathedral Oaks 8.5 11.5 -25.5% 10.2 11 UCSB 32.2 33.8 -4.9% 31.7 12x Goleta Express 24.1 28.4 -15.3% 26.5 14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1% 36.4 17 Lower West / SBCC 46.6 45.0 3.4% 46.5 17 Lower West / SBCC 46.6 45.0 3.4% 46.5 19.0 Carpinteria Express 14.7 23.1 -36.6% 18.2 19.3 Winchester Canyon 19.6 22.0 -11.0% 20.2 19.4 UCSB Express 39.7 46.3 -14.2% 42.6 19.5 Eliw ood 22.8 26.4 -13.9% 23.9 19.5 Eliw ood 22.8 26.4 -13.9% 23.9 19.5 Eliw CSB Shuttle 63.1 65.5 -3.7% 59.4 19.5 19.6 19.5 19.5 19.5 19.5 19.5 19.5 19.5 19.5	le	le Real / Turnpike	-	-	0.0%	-	26.0	-100.0%
11 UCSB 32.2 33.8 -4.9% 31.7 12x Goleta Express 24.1 28.4 -15.3% 26.5 14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1% 36.4 17 Lower West / SBCC 46.6 45.0 3.4% 46.5 20 Carpinteria 16.9 20.6 -17.9% 19.6 21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22.0 -11.0% 20.2 244 UCSB Express 39.7 46.3 -14.2% 42.6 25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Downtown Waterfront Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	le	le Real / Old Town Shuttle	-	-	0.0%	-	11.7	-100.0%
12x Goleta Express 24.1 28.4 -15.3% 26.5 14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1% 36.4 17 Lower West / SBCC 46.6 45.0 3.4% 46.5 20 Carpinteria 16.9 20.6 -17.9% 19.6 21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22.0 -11.0% 20.2 24x UCSB Express 39.7 46.3 -14.2% 42.6 25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 1	ŀ	hedral Oaks	8.5	11.5	-25.5%	10.2	13.0	-21.6%
14 Montecito 12.2 17.1 -28.7% 15.1 15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1% 36.4 17 Low er West / SBCC 46.6 45.0 3.4% 46.5 20 Carpinteria 16.9 20.6 -17.9% 19.6 21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22.0 -11.0% 20.2 24x UCSB Express 39.7 46.3 -14.2% 42.6 25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Down	S	SB	32.2	33.8	-4.9%	31.7	31.5	0.6%
15x SBCC / UCSB Express 32.1 35.2 -8.8% 32.2 16 City College Shuttle 35.0 33.7 4.1% 36.4 17 Low er West / SBCC 46.6 45.0 3.4% 46.5 20 Carpinteria 16.9 20.6 -17.9% 19.6 21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22.0 -11.0% 20.2 24x UCSB Express 39.7 46.3 -14.2% 42.6 25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7%	le	eta Express	24.1	28.4	-15.3%	26.5	30.6	-13.3%
16 City College Shuttle 35.0 33.7 4.1% 36.4 17 Low er West / SBCC 46.6 45.0 3.4% 46.5 20 Carpinteria 16.9 20.6 -17.9% 19.6 21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22.0 -11.0% 20.2 24x UCSB Express 39.7 46.3 -14.2% 42.6 25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Downtown Waterfront Shuttle 20.0 24.4 -18.0% 24	r	ntecito	12.2	17.1	-28.7%	15.1	16.7	-9.2%
17 Low er West / SBCC 46.6 45.0 3.4% 46.5 20 Carpinteria 16.9 20.6 -17.9% 19.6 21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22.0 -11.0% 20.2 24x UCSB Express 39.7 46.3 -14.2% 42.6 25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Downtown Waterfront Shuttle 30 Downtown Shuttle 20.0 24.4 -18.0% 24.3 31 East	C	CC / UCSB Express	32.1	35.2	-8.8%	32.2	36.6	-11.9%
20 Carpinteria 16.9 20.6 -17.9% 19.6 21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22.0 -11.0% 20.2 24x UCSB Express 39.7 46.3 -14.2% 42.6 25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 25ystem Average 28.2 30.2 -6.7% 29.0 20 20 20 20 20 20 20 20 20 20 20 20 20	/	College Shuttle	35.0	33.7	4.1%	36.4	37.5	-2.8%
21x Carpinteria Express 14.7 23.1 -36.6% 18.2 23 Winchester Canyon 19.6 22.0 -11.0% 20.2 24x UCSB Express 39.7 46.3 -14.2% 42.6 25 Elw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Downtown Waterfront Shuttles 30 Dow ntown Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	٨	v er West / SBCC	46.6	45.0	3.4%	46.5	47.7	-2.6%
23 Winchester Canyon 19.6 22.0 -11.0% 20.2 24x UCSB Express 39.7 46.3 -14.2% 42.6 25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Downtown Waterfront Shuttles 30 Dow ntown Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	1	pinteria	16.9	20.6	-17.9%	19.6	20.4	-3.6%
24x UCSB Express 39.7 46.3 -14.2% 42.6 25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Downtown Waterfront Shuttles 30 Downtown Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	1	pinteria Express	14.7	23.1	-36.6%	18.2	22.3	-18.3%
25 Ellw ood 22.8 26.4 -13.9% 23.9 27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Downtown Waterfront Shuttles 30 Downtown Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	1	nchester Canyon	19.6	22.0	-11.0%	20.2	22.2	-9.0%
27 Isla Vista Shuttle 48.4 46.2 4.6% 44.5 28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Downtown Waterfront Shuttles 30 Dow ntown Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	S	SB Express	39.7	46.3	-14.2%	42.6	46.8	-9.0%
28 UCSB Shuttle 63.1 65.5 -3.7% 59.4 36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Downtown Waterfront Shuttles 30 Dow ntown Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	/	ood .	22.8	26.4	-13.9%	23.9	26.4	-9.8%
36 Seaside Shuttle 11.1 14.0 -20.8% 13.5 37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Downtown Waterfront Shuttles 30 Dow ntown Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	ı	Vista Shuttle	48.4	46.2	4.6%	44.5	42.0	5.9%
37 Crosstown Shuttle 13.6 13.3 2.3% 15.6 Booster Services 72.1 87.0 -17.1% 79.8 System Average 28.2 30.2 -6.7% 29.0 Dow ntow n Waterfront Shuttles 30 Dow ntow n Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	S	SB Shuttle	63.1	65.5	-3.7%	59.4	62.6	-5.1%
Booster Services 72.1 87.0 -17.1% 79.8	a	aside Shuttle	11.1	14.0	-20.8%	13.5	14.7	-8.2%
System Average 28.2 30.2 -6.7% 29.0 Dow ntow n Waterfront Shuttles 30 Dow ntow n Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4):	sstown Shuttle	13.6	13.3	2.3%	15.6	14.1	10.2%
Downtown Waterfront Shuttles 30 Dow ntown Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	0	oster Services	72.1	87.0	-17.1%	79.8	87.4	-8.6%
30 Dow ntow n Shuttle 20.0 24.4 -18.0% 24.3 31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	4	Average	28.2	30.2	-6.7%	29.0	29.7	-2.6%
31 East Beach Waterfront Shuttle 10.4 17.2 -39.1% 14.9 32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	١	wn Waterfront Shuttles						
32 West Beach Waterfront Shuttle 13.7 15.1 -9.2% 18.4	٨	v ntow n Shuttle	20.0	24.4	-18.0%	24.3	25.6	-5.1%
	3	t Beach Waterfront Shuttle	10.4	17.2	-39.1%	14.9	16.2	-8.2%
System Total 27.6 29.8 -7.3% 28.5		st Beach Waterfront Shuttle	13.7	15.1	-9.2%	18.4	15.1	21.3%
27.0	7	Total	27.6	29.8	-7.3%	28.5	29.3	-2.6%

Related Routes						
20, 21x Carpinteria	16.4	21.2	-22.4%	19.3	20.8	-7.0%
1, 2, 37 East/West & Crosstow n	25.1	25.1	-0.1%	26.9	26.0	3.6%
4, 5, 15x, 16, 17 Mesa Lines	29.3	30.6	-4.1%	29.7	31.5	-5.8%
7, 8, 9 Calle Real/Fairview	16.5	16.4	0.7%	17.9	17.6	1.5%
6, 11 State/Hollister	30.6	32.6	-6.3%	30.5	31.3	-2.7%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table E: March 2018 - 'At Capacity' Loads Indicated

Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

			Month		F	Fiscal Year to Date	
	LINE	Mar-18	Mar-17	%Change	Jul 17 - Mar 18	Jul 16 - Mar 17	%Change
1	West Santa Barbara	9	5	80.0%	50	21	138.1%
2	East Santa Barbara	18	5	260.0%	97	47	106.4%
3	Oak Park	1	7	-85.7%	7	22	-68.2%
4	Mesa/SBCC	1	-	100.0%	10	7	42.9%
5	Mesa / La Cumbre	3	3	0.0%	27	29	-6.9%
6	Goleta	13	9	44.4%	167	204	-18.1%
7	Calle Real / Fairview	1	1	0.0%	14	15	-6.7%
8	Calle Real / Turnpike	-	-	0.0%	-	1	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	-	0.0%
10	Cathedral Oaks	-	-	0.0%	2	7	-71.4%
11	UCSB	28	26	7.7%	276	247	11.7%
12x	Goleta Express	3	1	200.0%	75	41	82.9%
14	Montecito	1	1	0.0%	12	6	100.0%
15x	SBCC / UCSB Express	11	15	-26.7%	79	141	-44.0%
16	City College Shuttle	8	1	100.0%	24	18	33.3%
17	Low er West / SBCC	1	2	-50.0%	12	23	-47.8%
20	Carpinteria	3	-	100.0%	30	22	36.4%
21x	Carpinteria Express	1	-	100.0%	5	9	-44.4%
23	Winchester Canyon	-	-	0.0%	4	6	-33.3%
24x	UCSB Express	21	36	-41.7%	278	339	-18.0%
25	Elwood	-	-	0.0%	6	6	0.0%
27	Isla Vista Shuttle	5	8	-37.5%	239	80	198.8%
28	UCSB Shuttle	32	32	0.0%	182	159	14.5%
36	Seaside Shuttle	-	-	0.0%	1	5	-80.0%
37	Crosstow n Shuttle	-	1	-100.0%	5	8	-37.5%
	Booster Services	5	18	-72.2%	104	156	-33.3%
System Subtotal		165	171	-3.5%	1,706	1,619	5.4%
Downtown Waterfront Shuttles			-				
30	Dow ntow n Shuttle	-	22	-100.0%	91	113	-19.5%
31	East Beach Waterfront Shuttle	1	2	-50.0%	8	9	-11.1%
32	West Beach Waterfront Shuttle	-	-	0.0%	1	-	100.0%
Unk	nown	-	- 0.0% -		23	-100.0%	
Sys	tem Total	166	195	-14.9%	1,806	1,764	2.4%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table F: March 2018 - 'Too Full to Board' Loads Indicated

Passengers were refused service because a vehicle was too full to safely board additional riders.

			Month		F	Fiscal Year to Date	
	LINE	Mar-18	Mar-17	%Change	Jul 17 - Mar 18	Jul 16 - Mar 17	%Change
1	West Santa Barbara	5	1	100.0%	11	8	37.5%
2	East Santa Barbara	2	9	100.0%	24	19	26.3%
3	Oak Park	-	-	0.0%	-	7	-100.0%
4	Mesa/SBCC	-	-	0.0%	-	1	-100.0%
5	Mesa / La Cumbre	-	4	-100.0%	13	6	116.7%
6	Goleta	-	8	-100.0%	55	80	-31.3%
7	Calle Real / Fairview	-	-	0.0%	5	2	150.0%
8	Calle Real / Turnpike	-	-	0.0%	-	-	0.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	-	0.0%
10	Cathedral Oaks	-	-	0.0%	1	2	-50.0%
11	UCSB	92	35	162.9%	569	327	74.0%
12x	Goleta Express	1	1	0.0%	41	30	36.7%
14	Montecito	-	-	0.0%	2	3	-33.3%
15x	SBCC / UCSB Express	4	10	-60.0%	40	101	-60.4%
16	City College Shuttle	-	-	0.0%	5	6	-16.7%
17	Low er West / SBCC	-	-	0.0%	1	6	-83.3%
20	Carpinteria	-	-	0.0%	1	5	-80.0%
21x	Carpinteria Express	-	-	0.0%	-	-	0.0%
23	Winchester Canyon	-	1	-100.0%	11	8	37.5%
24x	UCSB Express	32	40	-20.0%	342	459	-25.5%
25	Ellwood	-	-	100.0%	3	4	-25.0%
27	Isla Vista Shuttle	34	29	17.2%	271	297	-8.8%
28	UCSB Shuttle	81	85	-4.7%	511	524	-2.5%
36	Seaside Shuttle	-	-	0.0%	-	12	-100.0%
37	Crosstow n Shuttle	-	2	-100.0%	1	10	-90.0%
	Booster Services	6	13	-53.8%	88	82	7.3%
Syst	em Subtotal	257	238	8.0%	1,995	1,999	-0.2%
Downtown Waterfront Shuttles							
30	Dow ntow n Shuttle	2	39	-94.9%	362	516	-29.8%
31	East Beach Waterfront Shuttle	2	5	-60.0%	5	41	-87.8%
32	West Beach Waterfront Shuttle	-	-	0.0%	7	2	250.0%
Unk	nown	-	-	0.0%	-	51	-100.0%
Syst	em Total	261	282	-7.4%	2,369	2,609	-9.2%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table G: March 2018 - Bicycles Carried

			Month		F	Fiscal Year to Date	
	LINE	Mar-18	Mar-17	%Change	Jul 17 - Mar 18	Jul 16 - Mar 17	%Change
1	West Santa Barbara	154	201	-23.4%	1,444	1,745	-17.2%
2	East Santa Barbara	385	439	-12.3%	3,622	4,104	-11.7%
3	Oak Park	101	177	-42.9%	1,260	1,318	-4.4%
4	Mesa/SBCC	100	172	-41.9%	1,237	1,241	-0.3%
5	Mesa / La Cumbre	176	214	-17.8%	1,970	2,082	-5.4%
6	Goleta	894	1,155	-22.6%	9,652	11,055	-12.7%
7	Calle Real / Fairview	431	484	-11.0%	4,603	3,910	17.7%
8	Calle Real / Turnpike	-	-	0.0%	-	330	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	51	-100.0%
10	Cathedral Oaks	24	28	-14.3%	294	325	-9.5%
11	UCSB	1,455	1,875	-22.4%	14,891	16,421	-9.3%
12x	Goleta Express	424	568	-25.4%	4,930	5,374	-8.3%
14	Montecito	55	114	-51.8%	907	1,131	-19.8%
15x	SBCC / UCSB Express	293	361	-18.8%	2,698	2,828	-4.6%
16	City College Shuttle	77	90	-14.4%	592	654	-9.5%
17	Low er West / SBCC	53	75	-29.3%	693	907	-23.6%
20	Carpinteria	496	630	-21.3%	5,547	5,276	5.1%
21x	Carpinteria Express	145	249	-41.8%	1,560	2,030	-23.2%
23	Winchester Canyon	81	98	-17.3%	616	868	-29.0%
24x	UCSB Express	772	1,058	-27.0%	7,522	9,990	-24.7%
25	Ellwood	56	130	-56.9%	751	913	-17.7%
27	Isla Vista Shuttle	172	158	8.9%	1,486	1,375	8.1%
28	UCSB Shuttle	303	252	20.2%	2,455	1,738	41.3%
36	Seaside Shuttle*	-	-	0.0%	-	-	0.0%
37	Crosstow n Shuttle*	16	4	300.0%	135	30	350.0%
	Booster services	10	10	0.0%	139	124	12.1%
Sysi	em Subtotal	6,673	8,542	-21.9%	69,004	75,820	-9.0%
Dow	ntown Waterfront Shuttles						
30	Downtown Shuttle*	-	-	0.0%	-	-	0.0%
31	East Beach Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
32	West Beach Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
Unk	nown	3	25	-88.0%	11	654	-98.3%
Sysi	em Total	6,676	8,567	-22.1%	69,015	76,474	-9.8%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION
*THE ELECTRIC SHUTTLE CANNOT CARRY BICYCLES, UNLESS REPLACED BY A DIESEL VEHICLE

Table H: March 2018 - Wheelchairs Boarded

			Month			Fiscal Year to Date	
	LINE	Mar-18	Mar-17	%Change	Jul 17 - Mar 18	Jul 16 - Mar 17	%Change
1	West Santa Barbara	164	116	41.4%	1,470	983	49.5%
2	East Santa Barbara	258	225	14.7%	2,247	1,560	44.0%
3	Oak Park	62	110	-43.6%	732	1,047	-30.1%
4	Mesa/SBCC	18	8	125.0%	97	98	-1.0%
5	Mesa / La Cumbre	59	73	-19.2%	556	560	-0.7%
6	Goleta	205	190	7.9%	1,674	1,678	-0.2%
7	Calle Real / Fairview	162	198	-18.2%	1,611	1,323	21.8%
8	Calle Real / Turnpike	-	-	0.0%	-	86	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	33	-100.0%
10	Cathedral Oaks	-	-	0.0%	4	10	-60.0%
11	UCSB	234	216	8.3%	2,049	1,861	10.1%
12x	Goleta Express	51	49	4.1%	517	501	3.2%
14	Montecito	40	31	29.0%	351	243	44.4%
15x	SBCC / UCSB Express	8	26	-69.2%	174	174	0.0%
16	City College Shuttle	51	28	82.1%	244	225	8.4%
17	Low er West / SBCC	8	24	-66.7%	156	205	-23.9%
20	Carpinteria	157	146	7.5%	1,320	939	40.6%
21x	Carpinteria Express	9	41	-78.0%	175	213	-17.8%
23	Winchester Canyon	2	5	-60.0%	30	49	-38.8%
24x	UCSB Express	51	47	8.5%	458	406	12.8%
25	Ellwood	2	4	-50.0%	56	46	21.7%
27	Isla Vista Shuttle	11	2	450.0%	54	21	157.1%
28	UCSB Shuttle	5	8	-37.5%	73	38	92.1%
36	Seaside Shuttle	6	3	100.0%	41	45	-8.9%
37	Crosstow n Shuttle	10	9	11.1%	135	61	121.3%
	Booster Services	1	-	100.0%	11	5	120.0%
Syst	em Subtotal	1,574	1,559	1.0%	14,235	12,410	14.7%
Dow	ntown Waterfront Shuttles						
30	Dow ntow n Shuttle	96	72	33.3%	620	702	-11.7%
31	East Beach Waterfront Shuttle	3	8	-62.5%	75	75	0.0%
32	West Beach Waterfront Shuttle	3	2	50.0%	46	14	228.6%
Unk	nown	-	5	-100.0%	2	48	-95.8%
Syst	em Total	1,676	1,646	1.8%	14,978	13,249	13.1%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table I: Ridership by Day Type

March 2018

March 2017

	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	441,806	22	20,082	490,959	23	21,346	-1,264	-5.9%
Saturday	49,690	5	9,938	45,536	4	11,384	-1,446	-12.7%
Sunday	33,867	4	8,467	32,217	4	8,054	413	5.1%
Total	525,363	31	16,947	568,712	31	18,346	-1,398	-7.6%

FY 2018 FY 2017

	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	3,821,658	186	20,547	3,966,034	187	21,209	-662	-3.1%
Saturday	463,193	43	10,772	467,757	43	10,878	-106	-1.0%
Sunday	351,125	43	8,166	328,915	42	7,831	334	4.3%
Total	4,635,976	272	17,044	4,762,706	272	17,510	-466	-2.7%

^{*}SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

External Factors Affecting Ridership

Service Days & School Days: MTD provided one less service day this March as compared to March 2017.

	Weekdays	Saturdays	Sundays	HS + JHS	SBCC	UCSB
Mar-18	22	5	4	17	17	17
Mar-17	23	4	4	18	18	18

^{*}SOURCE: GREORIAN CALENDAR, SB AREA SCHOOL DISTRICT, SBCC, UCSB. SS=SUMMER SESSION

Weather: Average temperatures for March 2018 were comparable to March 2017. March 2018 had more precipitation days, compared to three days in 2017.

	Temperature (°F)	High	Average	Low	Precipitation	
Mar-18	Maximum	74	59	55	Weekday:1.53 in (7 days)	
	Mean	64	55	45	Saturday: 1.03 in (2 days)	2.57 in
	Minimum	57	48	36	Sunday: 0.01 in (1 day)	
Mar-17	Maximum	66	56	46	Weekday: 0.76 in (1 day)	
	Mean	65	56	46	Saturday: T (1 day)	0.96 in
	Minimum	64	55	45	Sunday: 0.2 in (1 day)	

^{*}SOURCE: WWW.WUNDERGROUND.COM

Addendum: Data Source Documentation

^{*}GFI Genfare data is taken directly from the electronic fare box system on each MTD vehicle so equipped. In general, GFI data has not been verified, modified, adjusted, added, or removed since being captured at the time of the driver/passenger transaction. GFI data is considered raw data.

^{*}Passdat program accuracy is determined by the amount of GFI fare box data that remains unchanged as compared to Trapeze Run and Trip templates for the evaluation time period. Both human and mechanical errors influence the need to make manual adjustments. These corrections are defined and determined by evaluation of historical and experiential ridership patterns.