



Ridership Summary

Fiscal Year 2017-18

For the three month period ending September 30, 2017

Planning Department

With 1,467,198 passengers for the first quarter of Fiscal Year 2017-2018, ridership is below that for the first quarter of last year by 41,365, or -2.7%. There was one less weekday, one additional Saturday and the same number of Sundays in the first quarter of FY 18 compared to FY 17. On average per day type for the first quarter of the fiscal year, ridership decreased by 3% per weekday and 1% per Saturday and increased 4% per Sunday year to date.

According to ridership data prepared by the American Public Transportation Association (APTA), the ongoing ridership decrease remains consistent with that experienced by other transit agencies statewide. As reported in recent ridership reports, this is likely attributed to lower gas prices, increased vehicle registrations and driver licenses and decreased SBCC Fall semester enrollment (-5.0%). There was also the microburst weather event on Sunday, September 3 of Labor Day weekend which had a notable negative impact on ridership particularly on the downtown waterfront shuttles. Overall ridership on that day was 12% less (approximately 1,000 passengers) than the Sunday of Labor Day weekend last year.

Fall 2017 Service Changes:

The focus of the service changes implemented in August 2017 was schedule adherence on Lines 6, 11, 12x, 14, 15x, 20, 21x, 23, 24x, and 25. Given that service changes occur approximately mid way through the initial quarter of the fiscal year, ridership levels include before and after the changes were implemented. Thus far, all of these lines show a decrease in passengers per hour (pph) which is consistent with the system as a whole.¹ The exception is Line 20 which shows a 1.5% pph increase.

UCSB, SBCC & Secondary Schools:

Combined UCSB and SBCC student ridership for the first quarter of the year was 18% of total ridership which is similar to the first quarter of last fiscal year at 19%. Combined UCSB and SBCC ridership decreased 6.3% (17,996 passengers) for the first quarter compared to last year due to reasons discussed below.

¹ Given the differing number of weekdays and Saturdays between the fiscal year quarters, comparisons focus on passengers per hour.

UCSB was in session five less Fall quarter days and five additional Summer Session days the first quarter of this fiscal year compared to the first quarter of last fiscal year. The Fall quarter began on September 28 so there were only two Fall quarter days in session this first quarter. As expected, there was a decrease in overall UCSB ridership versus other recent fiscal year quarters.

Given that the UCSB San Joaquin Apartments is now at full occupancy, additional Line 28 buses to boost the service during the morning and early afternoon were deployed at the onset of the quarter to offset the additional demand. In turn, Line 28 ridership in particular increased. A booster will continue to be used permitting available drivers and/or buses. Fully funded by UCSB, Line 28 service began on August 22, 2016.

SBCC Summer Session and Fall Semester days were the same this first quarter as they were the first quarter of last fiscal year. With the 5.0% decrease in SBCC Fall semester enrollment and 3.6% decrease in Summer Session II enrollment, ridership decreased at 8.8% (14,513 SBCC passengers). The enrollment decrease probably eases the SBCC parking situation, which might reduce the incentive for students to reach the campus without an automobile.

There were two additional Santa Barbara Unified School District class days this first quarter than the first quarter of last year yet booster ridership decreased 5.5%. It could be due to enrollment changes as well as a different Summer School schedules for San Marcos and Dos Pueblos High Schools this quarter.

Cruise Ships:

There were four cruise ship visits to Santa Barbara in the first quarter of 2016. All four were large vessels and required a full complement of additional shuttles (4 units per visit). There were four cruise ship visits to Santa Barbara in the first quarter of 2017. One vessel was smaller and only required 2 extra shuttles, two vessels were medium and required 3 extra shuttles while only one vessel was large and required a full complement of four additional shuttles. Note that passengers paying Senior fare are counted by the fare box as ‘Senior’ and not as ‘Shuttle’ passengers – thus the increase in Senior ridership.

Planning

Ridership by Fare Category (July – September 2017)

Fare Categories	Quarter			YTD		
	Jul 17 - Sep 17	Jul 16 - Sep 16	% Change	FY 2017-2018	FY2016- 2017	% Change
General Fare	253,967	262,110	-3.1%	253,967	262,110	-3.1%
Transfers	150,924	145,027	4.1%	150,924	145,027	4.1%
Full Fare Prepaid (1)	269,195	277,209	-2.9%	269,195	277,209	-2.9%
Santa Barbara City College	150,494	165,007	-8.8%	150,494	165,007	-8.8%
Senior & Disabled Prepaid (2)	176,413	171,920	2.6%	176,413	171,920	2.6%
Shuttle (DWE & Seaside)	81,324	81,773	-0.5%	81,324	81,773	-0.5%
UC Santa Barbara	117,347	120,830	-2.9%	117,347	120,830	-2.9%
Youth Prepaid (3)	139,883	149,798	-6.6%	139,883	149,798	-6.6%
Free	36,408	36,151	0.7%	36,408	36,151	0.7%
My Ride / Brooks	26,487	28,693	-7.7%	26,487	28,693	-7.7%
Senior	49,265	53,729	-8.3%	49,265	53,729	-8.3%
Persons with Disabilities	9,258	10,027	-7.7%	9,258	10,027	-7.7%
Tokens	6,233	6,289	-0.9%	6,233	6,289	-0.9%
Total	1,467,198	1,508,563	-2.7%	1,467,198	1,508,563	-2.7%

(1) Includes adult 10-ride and unlimited 30-day Passport use.

(2) Includes seniors' and persons with disabilities' 10-ride, and unlimited 30-day Passport use.

(3) Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (July – September 2017)

Metrics	Quarter			YTD		
	Jul 17 - Sep 17	Jul 16 - Sep 16	%Change	FY 2017-2018	FY2016- 2017	% Change
Passengers	1,467,198	1,508,563	-2.7%	1,467,198	1,508,563	-2.7%
Revenue Hours	54,442	52,588	3.5%	54,442	52,588	3.5%
Passengers per Revenue Hour	26.9	28.7	-6.1%	26.9	28.7	-6.1%
Miles	651,396	629,227	3.5%	651,396	629,227	3.5%
Passengers per Mile	2.3	2.4	-6.1%	2.3	2.4	-6.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Planning

MTD System Ridership (July – September 2017)

LINE	Quarter			YTD			
	Jul 17 - Sep 17	Jul 16 - Sep 16	% Change	FY 2017-2018	FY2016- 2017	% Change	
1	West Santa Barbara	87,177	88,868	-1.9%	87,177	88,868	-1.9%
2	East Santa Barbara	135,472	134,372	0.8%	135,472	134,372	0.8%
3	Oak Park	52,556	49,683	5.8%	52,556	49,683	5.8%
4	Mesa / SBCC	31,728	33,072	-4.1%	31,728	33,072	-4.1%
5	Mesa / La Cumbre	32,323	36,596	-11.7%	32,323	36,596	-11.7%
6	Goleta	146,757	152,263	-3.6%	146,757	152,263	-3.6%
7	County Health / Fairview	70,957	48,780	45.5%	70,957	48,780	45.5%
8	County Health	-	13,743	-100.0%	-	13,743	-100.0%
9	Calle Real / Old Town Shuttle	-	4,257	-100.0%	-	4,257	-100.0%
10	Cathedral Oaks	4,412	5,229	-15.6%	4,412	5,229	-15.6%
11	UCSB	211,249	219,084	-3.6%	211,249	219,084	-3.6%
12x	Goleta Express	53,207	61,128	-13.0%	53,207	61,128	-13.0%
14	Montecito	22,022	22,559	-2.4%	22,022	22,559	-2.4%
15x	SBCC / UCSB Express	46,625	54,004	-13.7%	46,625	54,004	-13.7%
16	City College Shuttle	17,836	19,586	-8.9%	17,836	19,586	-8.9%
17	Lower West / SBCC	38,795	40,055	-3.1%	38,795	40,055	-3.1%
20	Carpinteria	76,920	76,937	0.0%	76,920	76,937	0.0%
21x	Carpinteria Express	20,411	21,982	-7.1%	20,411	21,982	-7.1%
23	Winchester Canyon	11,443	15,608	-26.7%	11,443	15,608	-26.7%
24x	UCSB Express	126,982	135,517	-6.3%	126,982	135,517	-6.3%
25	Ellwood	16,204	13,264	22.2%	16,204	13,264	22.2%
27	Isla Vista Shuttle	28,259	30,299	-6.7%	28,259	30,299	-6.7%
28	UCSB Shuttle	36,343	22,778	59.6%	36,343	22,778	59.6%
36	Seaside Shuttle	16,199	20,097	-19.4%	16,199	20,097	-19.4%
37	Crosstown Shuttle	24,243	23,363	3.8%	24,243	23,363	3.8%
	Booster Services	38,527	40,790	-5.5%	38,527	40,790	-5.5%
	System Subtotal	1,346,647	1,383,914	-2.7%	1,346,647	1,383,914	-2.7%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	94,909	101,522	-6.5%	94,909	101,522	-6.5%
31	East Beach Waterfront Shuttle	16,930	16,298	3.9%	16,930	16,298	3.9%
32	West Beach Waterfront Shuttle	8,712	6,829	27.6%	8,712	6,829	27.6%
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
	System Total	1,467,198	1,508,563	-2.7%	1,467,198	1,508,563	-2.7%
<i>Related Routes</i>							
	20, 21x Carpinteria	97,331	98,919	-1.6%	97,331	98,919	-1.6%
	1, 2, 37 East/West & Crosstown	246,892	246,603	0.1%	246,892	246,603	0.1%
	4, 5, 15x, 16, 17 Mesa Lines	167,307	183,313	-8.7%	167,307	183,313	-8.7%
	6, 11 State/Hollister	358,006	371,347	-3.6%	358,006	371,347	-3.6%
	7, 8, 9 Calle Real/Fairview	70,957	66,780	6.3%	70,957	66,780	6.3%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD Passengers per Revenue Hour (July – September 2017)

LINE		Quarter			YTD		
		Jul 17 - Sep 17	Jul 16 - Sep 16	% Change	FY 2017-2018	FY2016- 2017	% Change
1	West Santa Barbara	30.3	30.0	0.8%	30.3	30.0	0.8%
2	East Santa Barbara	29.9	28.6	4.4%	29.9	28.6	4.4%
3	Oak Park	21.8	18.7	16.2%	21.8	18.7	16.2%
4	Mesa / SBCC	27.0	28.0	-3.4%	27.0	28.0	-3.4%
5	Mesa / La Cumbre	18.2	20.6	-11.3%	18.2	20.6	-11.3%
6	Goleta	30.2	31.7	-4.8%	30.2	31.7	-4.8%
7	County Health / Fairview	18.4	19.7	-6.8%	18.4	19.7	-6.8%
8	County Health	-	26.0	-100.0%	-	26.0	-100.0%
9	Calle Real / Old Town Shuttle	-	11.7	-100.0%	-	11.7	-100.0%
10	Cathedral Oaks	10.1	13.1	-23.0%	10.1	13.1	-23.0%
11	UCSB	27.8	28.3	-1.8%	27.8	28.3	-1.8%
12x	Goleta Express	29.1	33.9	-14.1%	29.1	33.9	-14.1%
14	Montecito	17.3	17.6	-1.8%	17.3	17.6	-1.8%
15x	SBCC / UCSB Express	29.1	33.1	-12.0%	29.1	33.1	-12.0%
16	City College Shuttle	38.4	42.2	-8.9%	38.4	42.2	-8.9%
17	Lower West / SBCC	47.3	48.4	-2.3%	47.3	48.4	-2.3%
20	Carpinteria	21.8	21.4	1.5%	21.8	21.4	1.5%
21x	Carpinteria Express	20.9	21.5	-2.9%	20.9	21.5	-2.9%
23	Winchester Canyon	19.0	20.4	-7.1%	40.5	20.4	98.6%
24x	UCSB Express	40.5	43.3	-6.4%	25.5	43.3	-41.1%
25	Elwood	25.5	27.4	-7.1%	23.8	27.4	-13.4%
27	Isla Vista Shuttle	23.8	23.8	-0.4%	24.6	23.8	3.0%
28	UCSB Shuttle	24.6	30.7	-20.1%	28.3	30.7	-8.0%
36	Seaside Shuttle	15.0	18.7	-19.5%	15.0	18.7	-19.5%
37	Crosstown Shuttle	15.7	14.9	5.6%	15.7	14.9	5.6%
	Booster Services	81.4	87.4	-6.8%	81.4	87.4	-6.8%
System Subtotal		26.8	27.8	-3.6%	26.8	27.8	-3.6%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	28.3	29.5	-4.0%	28.3	29.5	-4.0%
31	East Beach Waterfront Shuttle	19.4	18.4	5.6%	19.4	18.4	5.6%
32	West Beach Waterfront Shuttle	22.1	17.2	28.1%	22.1	17.2	28.1%
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
System Total		26.8	27.7	-3.4%	26.8	27.7	-3.4%
<i>Related Routes</i>							
20, 21x Carpinteria		21.6	21.4	0.5%	21.6	21.4	0.5%
1, 2, 37 East/West & Crosstown		27.6	26.7	3.1%	27.6	26.7	3.1%
4, 5, 15x, 16, 17 Mesa Lines		28.7	31.1	-7.9%	28.7	31.1	-7.9%
6, 11 State/Hollister		28.7	29.6	-3.0%	28.7	29.6	-3.0%
7, 8, 9 Calle Real		18.4	19.8	-7.4%	18.4	19.8	-7.4%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Planning

MTD "At Capacity" Loads * (July – September 2017)

LINE	Quarter			YTD			
	Jul 17 - Sep 17	Jul 16 - Sep 16	% Change	FY 2017-2018	FY2016- 2017	% Change	
1	West Santa Barbara	17	4	325.0%	17	4	325.0%
2	East Santa Barbara	27	11	145.5%	27	11	145.5%
3	Oak Park	1	9	-88.9%	1	9	-88.9%
4	Mesa / SBCC	4	1	300.0%	4	1	300.0%
5	Mesa / La Cumbre	9	14	-35.7%	9	14	-35.7%
6	Goleta	88	92	-4.3%	88	92	-4.3%
7	County Health / Fairview	-	4	-100.0%	-	4	-100.0%
8	County Health	-	1	-100.0%	-	1	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	-	0.0%
10	Cathedral Oaks	1	-	100.0%	1	-	100.0%
11	UCSB	54	53	1.9%	54	53	1.9%
12x	Goleta Express	43	18	138.9%	43	18	138.9%
14	Montecito	5	3	66.7%	5	3	66.7%
15x	SBCC / UCSB Express	27	35	-22.9%	27	35	-22.9%
16	City College Shuttle	9	10	-10.0%	9	10	-10.0%
17	Lower West / SBCC	4	11	-63.6%	4	11	-63.6%
20	Carpinteria	5	11	-54.5%	5	11	-54.5%
21x	Carpinteria Express	1	5	-80.0%	1	5	-80.0%
23	Winchester Canyon	-	1	-100.0%	-	1	-100.0%
24x	UCSB Express	99	96	3.1%	99	96	3.1%
25	Elwood	-	1	-100.0%	-	1	-100.0%
27	Isla Vista Shuttle	5	4	25.0%	5	4	25.0%
28	UCSB Shuttle	9	-	100.0%	9	-	100.0%
36	Seaside Shuttle	1	5	-80.0%	1	5	-80.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	38	39	-2.6%	38	39	-2.6%
System Subtotal		447	428	4.4%	447	428	4.4%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	53	63	-15.9%	53	63	-15.9%
31	East Beach Waterfront Shuttle	7	4	75.0%	7	4	75.0%
32	West Beach Waterfront Shuttle	-	-	0	-	-	0.0%
<i>Related Routes</i>							
20, 21x Carpinteria		6	16	-62.5%	6	16	-62.5%
1, 2, 37 East/West & Crosstown		44	15	193.3%	44	15	193.3%
4, 5, 15x, 16, 17 Mesa Lines		53	71	-25.4%	53	71	-25.4%
6, 11 State/Hollister		142	145	-2.1%	142	145	-2.1%
7, 8, 9 Calle Real, Fairview		-	5	-100.0%	-	5	-100.0%
<i>Unknown/Miscellaneous</i>							
		-	20	100.0%	-	20	100.0%
System Total		507	515	-1.6%	507	515	-1.6%

* Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Planning

MTD "Too Full to Board" Loads * (July – September 2017)

LINE	Quarter			YTD			
	Jul 17 - Sep 17	Jul 16 - Sep 16	% Change	FY 2017-2018	FY2016- 2017	% Change	
1	West Santa Barbara	-	4	-100.0%	-	4	-100.0%
2	East Santa Barbara	9	6	50.0%	9	6	50.0%
3	Oak Park	-	3	-100.0%	-	3	-100.0%
4	Mesa / SBCC	-	1	-100.0%	-	1	100.0%
5	Mesa / La Cumbre	6	1	500.0%	6	1	500.0%
6	Goleta	19	32	-40.6%	12	32	-62.5%
7	County Health / Fairview	2	2	0.0%	2	2	0.0%
8	County Health	-	-	0.0%	-	-	0.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	-	0.0%
10	Cathedral Oaks	1	-	100.0%	1	-	0.0%
11	UCSB	21	28	-25.0%	18	28	-35.7%
12x	Goleta Express	34	18	88.9%	31	18	72.2%
14	Montecito	2	3	-33.3%	2	3	100.0%
15x	SBCC / UCSB Express	19	28	-32.1%	16	28	-42.9%
16	City College Shuttle	3	3	0.0%	3	3	0.0%
17	Lower West / SBCC	-	6	-100.0%	-	6	-100.0%
20	Carpinteria	1	4	-75.0%	1	4	-75.0%
21x	Carpinteria Express	-	-	0.0%	-	-	0.0%
23	Winchester Canyon	1	1	0.0%	1	1	100.0%
24x	UCSB Express	132	116	13.8%	109	116	-6.0%
25	Ellwood	-	1	-100.0%	-	1	100.0%
27	Isla Vista Shuttle	4	15	-73.3%	4	15	-73.3%
28	UCSB Shuttle	10	-	100.0%	34	-	100.0%
36	Seaside Shuttle	-	10	-100.0%	-	10	-100.0%
37	Crosstown Shuttle	-	1	-100.0%	-	1	-100.0%
	Booster Services	32	19	68.4%	28	19	47.4%
	System Subtotal	296	302	-2.0%	277	302	-8.3%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	282	318	-11.3%	282	318	-11.3%
31	East Beach Waterfront Shuttle	1	11	-90.9%	1	11	-90.9%
32	West Beach Waterfront Shuttle	4	1	300.0%	4	1	300.0%
<i>Related Routes</i>							
	20, 21x Carpinteria	1	4	-75.0%	1	4	-75.0%
	1, 2, 37 East/West & Crosstown	9	11	-18.2%	9	11	-18.2%
	4, 5, 15x, 16, 17 Mesa Lines	28	39	-28.2%	25	39	-35.9%
	6, 11 State/Hollister	40	60	-33.3%	30	60	-50.0%
	7, 8, 9 Calle Real, Fairview	2	2	0.0%	2	2	0.0%
<i>Unknown/Miscellaneous</i>							
		-	38	-100.0%	-	38	-100.0%
	System Total	583	670	-13.0%	564	670	-15.8%

* Indicates that passengers were refused service because a vehicle was too full to safely board additional riders.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Planning

MTD Bicycles Carried (July – September 2017)

LINE	Quarter			YTD			
	Jul 17 - Sep 17	Jul 16 - Sep 16	% Change	FY 2017 - 2018	FY2016 - 2017	% Change	
1	West Santa Barbara	517	633	-18.3%	517	633	-18.3%
2	East Santa Barbara	1,385	1,494	-7.3%	1,384	1,494	-7.4%
3	Oak Park	472	412	14.6%	472	412	14.6%
4	Mesa / SBCC	516	539	-4.3%	516	539	-4.3%
5	Mesa / La Cumbre	826	812	1.7%	826	812	1.7%
6	Goleta	3,498	3,949	-11.4%	3,502	3,949	-11.3%
7	County Health / Fairview	1,746	1,222	42.9%	1,746	1,222	42.9%
8	County Health	-	330	-100.0%	-	330	-100.0%
9	Calle Real / Old Town Shuttle	-	51	-100.0%	-	51	-100.0%
10	Cathedral Oaks	128	146	-12.3%	128	146	-12.3%
11	UCSB	4,964	5,392	-7.9%	4,972	5,392	-7.8%
12x	Goleta Express	1,984	2,164	-8.3%	1,983	2,164	-8.4%
14	Montecito	431	472	-8.7%	431	472	-8.7%
15x	SBCC / UCSB Express	819	788	3.9%	820	788	4.1%
16	City College Shuttle	151	174	-13.2%	151	174	-13.2%
17	Lower West / SBCC	270	404	-33.2%	270	404	-33.2%
20	Carpinteria	2,105	1,860	13.2%	2,110	1,860	13.4%
21x	Carpinteria Express	629	675	-6.8%	629	675	-6.8%
23	Winchester Canyon	170	300	-43.3%	170	300	-43.3%
24x	UCSB Express	2,817	3,441	-18.1%	2,808	3,441	-18.4%
25	Ellwood	258	218	18.3%	259	218	18.8%
27	Isla Vista Shuttle	206	307	-32.9%	206	307	-32.9%
28	UCSB Shuttle	338	-	100.0%	338	-	100.0%
36	Seaside Shuttle ¹	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle ¹	76	-	0.0%	76	-	0.0%
	Booster Services	32	42	-23.8%	32	42	-23.8%
System Subtotal		24,338	25,825	-5.8%	24,346	25,825	-5.7%
Downtown Waterfront Shuttles ¹							
30	State Street Shuttle	-	-	N/A	-	-	N/A
31	East Beach Waterfront Shuttle	-	-	N/A	-	-	N/A
32	West Beach Waterfront Shuttle	-	-	N/A	-	-	N/A
Related Routes							
20, 21x Carpinteria		2,734	2,535	7.9%	2,739	2,535	8.0%
1,2,37 East/West & Crosstown		1,978	2,127	-7.0%	1,977	2,127	-7.1%
4, 5, 15x, 16, 17 Mesa Lines		2,582	2,717	-5.0%	2,583	2,717	-4.9%
6,11 State/Hollister		8,462	9,341	-9.4%	8,474	9,341	-9.3%
7, 8, 9 Calle Real/Fairview		1,746	1,603	8.9%	1,746	1,603	8.9%
Unknown/Miscellaneous							
		2	509	-99.6%	2	509	-99.6%
System Total		24,340	26,334	-7.6%	24,348	26,334	-7.5%

¹ MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Planning

MTD Wheelchairs Boarded (July – September 2017)

LINE	Quarter			YTD			
	Jul 17 - Sep 17	Jul 16 - Sep 16	% Change	FY 2017-2018	FY2016- 2017	% Change	
1	West Santa Barbara	506	365	38.6%	506	365	38.6%
2	East Santa Barbara	761	525	45.0%	761	525	45.0%
3	Oak Park	287	410	-30.0%	287	410	-30.0%
4	Mesa / SBCC	49	43	14.0%	49	43	14.0%
5	Mesa / La Cumbre	190	196	-3.1%	190	196	-3.1%
6	Goleta	614	526	16.7%	614	526	16.7%
7	County Health / Fairview	599	432	38.7%	599	432	38.7%
8	County Health	-	86	-100.0%	-	86	-100.0%
9	Calle Real / Old Town Shuttle	-	33	-100.0%	-	33	-100.0%
10	Cathedral Oaks	3	5	-40.0%	3	5	-40.0%
11	UCSB	697	623	11.9%	697	623	11.9%
12x	Goleta Express	191	190	0.5%	191	190	0.5%
14	Montecito	95	71	33.8%	95	71	33.8%
15x	SBCC / UCSB Express	37	60	-38.3%	37	60	-38.3%
16	City College Shuttle	52	75	-30.7%	52	75	-30.7%
17	Lower West / SBCC	57	72	-20.8%	57	72	-20.8%
20	Carpinteria	435	249	74.7%	435	249	74.7%
21x	Carpinteria Express	81	73	11.0%	81	73	11.0%
23	Winchester Canyon	7	17	-58.8%	7	17	-58.8%
24x	UCSB Express	161	137	17.5%	161	137	17.5%
25	Elwood	19	15	26.7%	19	15	26.7%
27	Isla Vista Shuttle	11	7	57.1%	11	7	57.1%
28	UCSB Shuttle	23	-	100.0%	23	-	100.0%
36	Seaside Shuttle	13	22	-40.9%	13	22	-40.9%
37	Crosstown Shuttle	48	35	37.1%	48	35	37.1%
	Booster Services	4	1	100.0%	4	1	100.0%
<i>System Subtotal</i>		4,940	4,268	15.7%	4,940	4,268	15.7%
<i>Downtown Waterfront Shuttles</i>							
30	State Street Shuttle	174	245	-29.0%	174	245	-29.0%
31	East Beach Waterfront Shuttle	24	34	-29.4%	24	34	-29.4%
32	West Beach Waterfront Shuttle	12	7	71.4%	12	7	71.4%
<i>Related Routes</i>							
20, 21x Carpinteria		516	322	60.2%	516	322	60.2%
1, 2, 37 East/West & Crosstown		1,315	925	42.2%	1,315	925	42.2%
4, 5, 15x, 16, 17 Mesa Lines		385	446	-13.7%	385	446	-13.7%
6, 11 State/Hollister		1,311	1,149	14.1%	1,311	1,149	14.1%
7, 8, 9 Calle Real/Fairview		599	551	8.7%	599	551	8.7%
<i>Unknown/Miscellaneous</i>							
		1	26	-96.2%	1	26	-96.2%
System Total		5,151	4,580	12.5%	5,151	4,580	12.5%

Source: GFI Genfare, MTD Transit Development Department, Planning Section