

#### **BOARD OF DIRECTORS AGENDA**

#### **REGULAR MEETING**

of the

#### **BOARD OF DIRECTORS**

of the

#### SANTA BARBARA METROPOLITAN TRANSIT DISTRICT

A Public Agency

Tuesday, March 19, 2019 8:30 AM

John G. Britton Auditorium

550 Olive Street, Santa Barbara, CA 93101

#### 1. CALL TO ORDER

#### 2. ROLL CALL OF THE BOARD MEMBERS

Dave Davis (Chair), David Tabor (Vice Chair), Bill Shelor (Secretary), Olivia Rodriguez (Director), Dick Weinberg (Director), Chuck McQuary (Director), Paula Perotte (Director).

3. REPORT REGARDING POSTING OF AGENDA

#### **CONSENT CALENDAR**

#### 4. APPROVAL OF PRIOR MINUTES - (ATTACHMENT - ACTION MAY BE TAKEN)

The Board of Directors will be asked to waive the reading of and approve the draft minutes for the meeting of March 5, 2019.

#### 5. CASH REPORT - (ATTACHMENT - ACTION MAY BE TAKEN)

The Board of Directors will be asked to review and approve the Cash Reports from February 26, 2019, through March 8, 2019.

#### THIS CONCLUDES THE CONSENT CALENDAR

#### 6. PUBLIC COMMENT

Members of the public may address the Board of Directors on items within the jurisdiction of the Board that are not scheduled for public hearing. The time allotted per speaker will be at the discretion of the Board Chair. If you wish to address the Board under this item number, please complete and deliver to the MTD Board Clerk a "Request to Speak" form that includes both a description of the subject you wish to address and, if applicable, the agenda item number for which you would like to comment. Additional public comment will be allowed during each agenda item, including closed session items. Forms are available at <a href="https://www.sbmtd.gov">www.sbmtd.gov</a> and at MTD Administrative offices.

#### 7. DRAFT SERVICE PLAN FOR FISCAL YEAR 2019-20 - (ACTION MAY BE TAKEN)

Staff will recommend that the Board of Directors receive a presentation on the proposed service changes for August 2019.

#### **BOARD OF DIRECTORS AGENDA**

8. RESOLUTION FOR FISCAL YEAR 2019-20 TRANSPORTATION DEVELOPMENT ACT CLAIM - (ATTACHMENT - ACTION MAY BE TAKEN)

Staff will request that the Board adopt the attached Resolution 2019-02 authorizing the General Manager to claim the Transportation Development Act (TDA) funds apportioned to Santa Barbara Metropolitan Transit District for Fiscal Year 2019-20.

9. ADOPTION OF FISCAL YEAR 2019-20 MEASURE A PROGRAM OF PROJECTS SUBMITTAL - (ATTACHMENT - ACTION MAY BE TAKEN)

Staff will request that the Board approve the submittal of Santa Barbara Metropolitan Transit District (MTD) Measure A Program of Projects for Fiscal Year 2019-20.

10. FISCAL YEAR 2018-19 SECOND QUARTER PERFORMANCE REPORTS - (ATTACHMENT - INFORMATIONAL)

Staff will present Performance Reports for the Second Quarter and six-month period ending December 31, 2018 of Fiscal Year 2018-19.

11. GENERAL MANAGER'S REPORT - (INFORMATIONAL)

The General Manager will provide an update on district activities.

12. OTHER BUSINESS AND REPORTS - (INFORMATIONAL)

The Board will report on other related public transit issues and committee meetings.

13. ADJOURNMENT

**AMERICANS WITH DISABILITIES ACT:** If you need special assistance to participate in this meeting, please contact the MTD Administrative Office at 805.963.3364 at least **48 hours in advance** of the meeting to allow time for MTD to attempt a reasonable accommodation.



#### **BOARD OF DIRECTORS DRAFT MINUTES**

#### **REGULAR MEETING**

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#### SANTA BARBARA METROPOLITAN TRANSIT DISTRICT

A Public Agency

Tuesday, March 5, 2019 8:30 AM

John G. Britton Auditorium

550 Olive Street, Santa Barbara, CA 93101

#### 1. CALL TO ORDER

Chair Dave Davis called the meeting to order at 8:30 AM.

#### 2. ROLL CALL OF THE BOARD MEMBERS

Chair Davis reported that all members were present.

#### 3. REPORT REGARDING POSTING OF AGENDA

Christina Perry, Administrative Assistant Lead, reported that the agenda was posted on Friday, March 1, 2019, at MTD's Administrative office, mailed and emailed to those on the agenda list, and posted on MTD's website.

#### **CONSENT CALENDAR**

#### 4. APPROVAL OF PRIOR MINUTES - (ATTACHMENT - ACTION MAY BE TAKEN)

The Board of Directors was asked to waive the reading of and approve the draft minutes for the meeting of February 19, 2019.

#### 5. CASH REPORT - (ATTACHMENT - ACTION MAY BE TAKEN)

The Board of Directors was asked to review and approve the Cash Reports from February 12, 2019, through February 25, 2019.

Vice Chair Dave Tabor moved to approve the consent calendar. Director Paula Perotte seconded the motion. The motion passed unanimously.

#### THIS CONCLUDES THE CONSENT CALENDAR

#### 6. PUBLIC COMMENT

No public comments were made.

## 7. FIRST DRAFT OF FISCAL YEAR 2019-20 BUDGET - (ATTACHMENT - INFORMATIONAL)

Assistant General Manager and Controller Brad Davis presented the first draft of the Fiscal Year 2019-20 Budget to the Board and direction for the preparation of the second draft to be considered by the Board for adoption in June.

#### **BOARD OF DIRECTORS DRAFT MINUTES**

The Board thanked Assistant General Manager Davis for a thorough report.

## 8. COMMERCIAL AUTO AND GENERAL LIABILITY INSURANCE RENEWAL - (ACTION MAY BE TAKEN)

Mary Gregg, Manager of Human Resources and Risk, recommended the renewal of Commercial Auto and General Liability Insurance coverage with National Interstate Insurance Company (NIIC).

Director Dick Weinberg moved to approve renewal of coverage. Vice Chair Tabor seconded the motion. The motion passed unanimously.

#### 9. GENERAL MANAGER'S REPORT - (INFORMATIONAL)

General Manager Jerry Estrada provided an update on district activities, including: new Gillig buses, Southern California Edison workshop on March 1<sup>st</sup>, the Transportation Development Act (TDA) Triennial review, renewable diesel contract, and Ebus maintenance.

#### 10. OTHER BUSINESS AND REPORTS - (INFORMATIONAL)

Chair Davis thanked Councilmember Oscar Gutierrez for his presence at the meeting. The Board asked Councilmember Gutierrez for an update on City Council matters.

General Manager Estrada provided the Board with an update on UCSB service. Operations Manager Bill Morris informed the Board of preparation measures in case of extreme weather conditions.

## PUBLIC COMMENT RELATED TO CLOSED SESSION ITEM(S) WILL BE ALLOWED BEFORE THE RECESS

No public comments regarding closed session were made prior to recess.

Chair Davis stated that the Board would stand in recess to the closed sessions at 10:04 AM.

## 11. RECESS TO CLOSED SESSION: CONFERENCE WITH LABOR NEGOTIATOR(S) (GOVERNMENT CODE SECTION 54957.6) – (ACTION MAY BE TAKEN)

<u>Agency-designated representatives</u>: MTD General Manager and Human Resources and Risk Manager.

Employee organization: International Brotherhood of Teamsters Union, Local 186.

## 12. RECESS TO CLOSED SESSION: CONFERENCE WITH LABOR NEGOTIATOR(S) (GOVERNMENT CODE SECTIONS 54957(B)(1); 54957.6) - (ACTION MAY BE TAKEN) Unrepresented employees' performance review.

<u>Agency-designated representatives</u>: MTD General Manager and Human Resources and Risk Manager.

No reportable action was taken by the Board in either Closed Session matter.

#### 13. ADJOURNMENT

The meeting was adjourned at 11:41 AM.

#### Santa Barbara Metropolitan Transit District

## **Cash Report**

## **Board Meeting of March 19, 2019**

## For the Period February 26, 2019 through March 8, 2019

| MONEY MARKET                            |                            |                 |
|---|----------------------------|-----------------|
| Beginning Balance February 26, 2019     |                            | \$5,061,937.28  |
| A a a counta Da a circal·la             | 1 440 052 02               |                 |
| Accounts Receivable  Measure A Transfer | 1,440,953.92<br>192,480.26 |                 |
| Passenger Fares                         | 99,525.96                  |                 |
| Miscellaneous Income                    | 2,168.91                   |                 |
| Total Deposits                          | 1,735,129.05               |                 |
| Miscellaneous Transfers                 | (1,239.78)                 |                 |
| 401(k)/Pension Transfer                 | (33,914.02)                |                 |
| Payroll Taxes                           | (165,559.13)               |                 |
| Accounts Payable                        | (276,634.77)               |                 |
| Payroll                                 | (376,554.16)               |                 |
| Total Disbursements                     | (853,901.86)               |                 |
| <b>Ending Balance</b>                   |                            | \$5,943,164.47  |
| CASH INVESTMENTS                        |                            |                 |
| LAIF Account                            | \$8,554,374.44             |                 |
| Money Market Account                    | 5,943,164.47               |                 |
| <b>Total Cash Balance</b>               |                            | \$14,497,538.91 |
| SELF INSURED LIABILITY ACCOUNTS         |                            |                 |
| WC / Liability Reserves                 | (\$4,126,759.57)           |                 |
| Working Capital                         |                            | \$10,370,779.34 |

Cash Report Cover Sheet 08-Mar-19 14:59

## Santa Barbara Metropolitan Transit District Cash Receipts of Accounts Receivable

| Date      | Company                            | Description                            | Amount                |
|-----------|------------------------------------|--|-----------------------|
| 2/22/2019 | CalPERS                            | OPEB Reimbursement - Dec '18           | 5,868.47              |
| 2/22/2019 | LOSSAN Rail Corridor Agency        | LOSSAN Contract Revenue - FY19 Q2      | 8,313.00              |
| 2/26/2019 | UCSB - Parking Services-7001       | Passes/Passports Sales                 | 6,188.00              |
| 3/1/2019  | SBCC - Contract Fares              | Contract Fares - Mar-May '19           | 273,984.00            |
| 3/1/2019  | SBCC - Contract Fares              | Contract Fares - Feb '19               | 91,328.00             |
| 3/4/2019  | Jill Grisham                       | Retiree - Vision                       | 12.45                 |
| 3/4/2019  | Local Transportation Fund          | SB 325 - Feb '19                       | 733,392.04            |
| 3/4/2019  | Measure A, Section 3 LSTI          | Measure A Funds - Feb '19              | 196,996.35            |
| 3/5/2019  | City of SB - Public Works Director | Downtown Shuttle - Feb '19             | 101,502.67            |
| 3/6/2019  | Goodwin & Thyne Properties         | Advertising on Buses                   | 2,340.00              |
| 3/7/2019  | S.B.C.A.G.                         | Amtrak Connecting Service - Dec '18    | 13,786.94             |
| 3/8/2019  | County of Santa Barbara            | Passes/Token Sales                     | 2,511.00              |
| 3/8/2019  | Ken Porter Auctions                | Vehicle Sales - Nova Bus #427          | 1,450.00              |
| 3/8/2019  | Montecito Bank & Trust             | Advertising on Buses                   | 3,281.00              |
|           | Total A                            | Accounts Receivable Paid During Period | <b>\$1,440,953.92</b> |

## Santa Barbara Metropolitan Transit District Accounts Payable

| 120368<br>120369<br>120370<br>120371 | 3/1/2019      | COX COMMUNICATIONS, CORP.     | INTERNET & CABLE TV            | 422 47   |
|--------------------------------------|---------------|-------------------------------|--------------------------------|----------|
| 120370                               |               |                               |                                | 433.47   |
|                                      | 3/1/2019      | STATE OF CALIFORNIA           | PAYROLL RELATED                | 415.00   |
| 120271                               | 0, -, - 0 - 2 | LMA ARCHITECTS, CORP.         | TC ARCHITECTURAL SERVICES      | 3,710.59 |
| 1203/1                               | 3/1/2019      | SB COUNTY FEDERAL CREDIT UNI  | PAYROLL DEDUCTION              | 260.00   |
| 120372                               | 3/1/2019      | SANTA BARBARA SHERIFF'S DEPT  | PAYROLL RELATED                | 75.00    |
| 120373                               | 3/1/2019      | STATE BOARD OF EQUALIZATION   | PAYROLL RELATED                | 250.00   |
| 120374                               | 3/1/2019      | SB CITY OF-REFUSE/WATER       | UTILITIES                      | 1,141.38 |
| 120375                               | 3/1/2019      | TEAMSTERS UNION LOCAL NO. 18  | UNION DUES                     | 1,186.52 |
| 120376                               | 3/7/2019      | ABC BUS COMPANIES INC         | BUS PARTS                      | 650.07   |
| 120377                               | 3/7/2019      | APPLIED INDUSTRIAL TECHNOLO   | SHOP SUPPLIES                  | 217.90   |
| 120378                               | 3/7/2019      | A-OK MOWERS                   | HONDA GENERATOR REPAIR         | 80.95    |
| 120379                               | 3/7/2019      | AMERICAN MOVING PARTS, LLC    | BUS PARTS                      | 491.63   |
| 120380                               | 3/7/2019      | BIG BRAND TIRES, BRANDCO BILL | SERVICE VEHICLE MAINTENANCE    | 973.91   |
| 120381                               | 3/7/2019      | BNS ELECTRONICS, INC.         | SANTA YNEZ SITE RENTAL         | 296.16   |
| 120382                               | 3/7/2019      | CALIFORNIA ELECTRIC SUPPLY, I | SHOP/B&G SUPPLIES              | 362.77   |
| 120383                               | 3/7/2019      | CARQUEST AUTO PARTS           | BUS PARTS & SUPPLIES           | 484.18   |
| 120384                               | 3/7/2019      | CELTIS VENTURES, INC.         | MARKETING SERVICES             | 2,125.20 |
| 120385                               | 3/7/2019      | CHARGEPOINT, INC.             | EV CHARGING STATION ADMIN FEES | 500.00   |
| 120386                               | 3/7/2019      | COMMUNITY RADIO, INC.         | GIB. SITE RENTAL               | 265.98   |
| 120387                               | 3/7/2019      | CUMMINS PACIFIC, LLC          | BUS PARTS & REPAIRS            | 5,635.01 |
| 120388                               | 3/7/2019      | DAVID DAVIS JR.               | DIRECTOR FEES                  | 360.00   |
| 120389                               | 3/7/2019      | DIESEL FORWARD, INC.          | BUS PARTS                      | 4,068.15 |
| 120390                               | 3/7/2019      | DOWNTOWN ORGANIZATION, INC.   | TC MAINTENANCE/MEMBERSHIP DUE  | 1,100.00 |
| 120391                               | 3/7/2019      | PABLO GARCIA ESQUER           | REIMBURSEMENT                  | 56.00    |
| 120392                               | 3/7/2019      | FGL ENVIRONMENTAL, INC        | STORMWATER TEST                | 349.00   |
| 120393                               | 3/7/2019      | FLEET SERVICES, INC.          | BUS PARTS                      | 266.14   |
| 120394                               | 3/7/2019      | GIBBS INTERNATIONAL INC       | BUS PARTS                      | 2,604.26 |
| 120395                               | 3/7/2019      | GILLIG LLC                    | BUS PARTS                      | 8,263.36 |
| 120396                               | 3/7/2019      | GLOBAL TOWING, INC.           | TOWING SERVICES                | 1,000.00 |
| 120397                               | 3/7/2019      | GOLD COAST TRANSPORT REFRIG   | BUS A/C MAINTENANCE            | 681.76   |
| 120398                               | 3/7/2019      | GRAPHICINK                    | PROMOTIONAL ITEMS              | 170.75   |
| 120399                               | 3/7/2019      | GRAINGER, INC.                | SHOP/B&G SUPPLIES              | 847.94   |
| 120400                               | 3/7/2019      | RYAN GRIPP                    | REIMBURSEMENTS                 | 121.80   |
| 120401                               | 3/7/2019      | HI-LINE ELECTRIC COMPANY, INC | BUS PARTS                      | 79.69    |
| 120402                               | 3/7/2019      | HOME IMPROVEMENT CTR.         | SHOP/B&G SUPPLIES              | 241.21   |
| 120403                               | 3/7/2019      | JANICARE DBA                  | JANITORIAL SERVICES            | 5,405.83 |
| 120404                               | 3/7/2019      | JANEK CORP                    | BUS PARTS                      | 261.00   |
| 120405                               | 3/7/2019      | KIMBALL MIDWEST               | SHOP SUPPLIES                  | 734.11   |

| Check # | Date     | Company                       | Description                    | Amount V  | /oids |
|---------|----------|-------------------------------|--------------------------------|-----------|-------|
| 120406  | 3/7/2019 | LARA'S AUTO REPAIR DBA        | SERVICE VEHICLE REPAIRS        | 237.73    |       |
| 120407  | 3/7/2019 | LORI'S MOBILE NOTARY&FINGERP  | MOBILE NOTARY                  | 1,453.00  |       |
| 120408  | 3/7/2019 | MC CORMIX CORP. (OIL)         | LUBRICANTS                     | 9,537.39  |       |
| 120409  | 3/7/2019 | MC CORMIX CORP. (GAS)         | FUEL-SERVICE VEHICLES          | 4,948.73  |       |
| 120410  | 3/7/2019 | MCMASTER-CARR SUPPLY CO.      | SHOP/B&G SUPPLIES              | 300.49    |       |
| 120411  | 3/7/2019 | CHUCK MCQUARY                 | DIRECTOR FEES                  | 300.00    |       |
| 120412  | 3/7/2019 | MISSION LINEN SUPPLY, INC     | UNIFORM & LINEN SERVICE        | 6,002.49  |       |
| 120413  | 3/7/2019 | MOHAWK MFG. AND SUPPLY CO.    | BUS PARTS                      | 190.19    |       |
| 120414  | 3/7/2019 | MOUNTAIN SPRING WATER         | SHOP & OFFICE SUPPLIES         | 995.95    |       |
| 120415  | 3/7/2019 | MULLEN & HENZELL              | ATTORNEY SERVICES - CALLE REAL | 13,949.03 |       |
| 120416  | 3/7/2019 | NEOPART TRANSIT LLC           | BUS PARTS                      | 404.22    |       |
| 120417  | 3/7/2019 | NU-COOL REDI GREEN, INC       | COOLANTS & SHOP SUPPLIES       | 827.24    |       |
| 120418  | 3/7/2019 | PREVOST CAR INC CREDIT DEPT.  | BUS PARTS                      | 454.05    |       |
| 120419  | 3/7/2019 | PAULA A. PEROTTE              | DIRECTOR FEES                  | 180.00    |       |
| 120420  | 3/7/2019 | POWERSTRIDE BATTERY CO.       | EV BATTERIES                   | 598.89    |       |
| 120421  | 3/7/2019 | OLIVIA RODRIGUEZ              | DIRECTOR FEES                  | 240.00    |       |
| 120422  | 3/7/2019 | MISAEL RODRIGUEZ              | REIMBURSEMENT                  | 56.00     |       |
| 120423  | 3/7/2019 | NOLAN D ROBERTSON             | REIMBURSEMENTS                 | 100.00    |       |
| 120424  | 3/7/2019 | SAFETY MATTERS CERTIFIED TRA  | TRAINING                       | 954.00    |       |
| 120425  | 3/7/2019 | SANSUM CLINIC                 | MEDICAL EXAMS                  | 1,615.00  |       |
| 120426  | 3/7/2019 | SB LOCKSMITHS, INC.           | B&G REPAIR & SUPPLIES          | 78.26     |       |
| 120427  | 3/7/2019 | SILVAS OIL CO., INC.          | LUBRICANTS                     | 440.74    |       |
| 120428  | 3/7/2019 | SELECT STAFFING DBA           | CONTRACT SERVICES              | 972.80    |       |
| 120429  | 3/7/2019 | WILLIAM JOHN SHELOR           | DIRECTOR FEES                  | 300.00    |       |
| 120430  | 3/7/2019 | SANTA BARBARA SIGNS, INC. DB  | TC SIGNAGE PERMIT FEES         | 510.74    |       |
| 120431  | 3/7/2019 | SM TIRE, CORP.                | BUS TIRE MOUNTING              | 279.00    |       |
| 120432  | 3/7/2019 | SO. CAL. EDISON CO.           | UTILITIES                      | 9,920.86  |       |
| 120433  | 3/7/2019 | SPECIALTY TOOL & BOLT, LTD    | SHOP SUPPLIES                  | 89.56     |       |
| 120434  | 3/7/2019 | STAPLES CONTRACT & COMMERC    | OFFICE SUPPLIES                | 702.38    |       |
| 120435  | 3/7/2019 | SB CITY OF-REFUSE/WATER       | UTILITIES                      | 3,203.05  |       |
| 120436  | 3/7/2019 | DAVID T. TABOR                | DIRECTOR FEES                  | 240.00    |       |
| 120437  | 3/7/2019 | TOOL DISCOUNTER.COM DBA       | SHOP EQUIPMENT                 | 398.44    |       |
| 120438  | 3/7/2019 | TRAPEZE SOFTWARE GROUP, INC.  | ANNUAL SOFTWARE LICENSE FEES   | 58,676.00 |       |
| 120439  | 3/7/2019 | TRUMAN ARNOLD COMPANIES (T    | DIESEL FUEL                    | 89,225.44 |       |
| 120440  | 3/7/2019 | UCSB ECONOMIC FORECAST PROJ   | CORPORATE LEVEL SPONSORSHIP    | 1,400.00  |       |
| 120441  | 3/7/2019 | UNITED PARCEL SERVICE, INC.   | FREIGHT CHARGES                | 252.21    |       |
| 120442  | 3/7/2019 | U.S. BANK CORP. PAYMENT SYSTE | CREDIT CARD PURCHASES          | 6,532.89  |       |
| 120443  | 3/7/2019 | VALLEY POWER SYSTEMS, INC.    | BUS PARTS                      | 0.00      | V     |
| 120444  | 3/7/2019 | VALLEY POWER SYSTEMS, INC.    | BUS PARTS                      | 9,314.36  |       |
| 120445  | 3/7/2019 | VALLEY POWER SYSTEMS, INC.    | BUS PARTS                      | 2,078.37  |       |
| 120446  | 3/7/2010 | VERITECH, INC.                | BUS PARTS                      | 450.00    |       |

| Check # | Date     | Company               | Description                               | Amount Voids |
|---------|----------|-----------------------|---|--------------|
| 120447  | 3/7/2019 | WAXIE SANITARY SUPPLY | DBA JANITORIAL SUPPLIES                   | 797.15       |
| 120448  | 3/7/2019 | RICHARD WEINBERG      | DIRECTOR FEES                             | 240.00       |
| 120449  | 3/7/2019 | WEST MARINE PRO DBA   | BUS PARTS                                 | 130.37       |
| 120450  | 3/7/2019 | WURTH USA WEST INC.   | SHOP SUPPLIES                             | 891.03       |
|         |          |                       |   | 276,634.77   |
|         |          |                       | <b>Current Cash Report Voided Checks:</b> | 0.00         |
|         |          |                       | <b>Prior Cash Report Voided Checks:</b>   | 0.00         |
|         |          |                       | Grand Total:                              | \$276,634.77 |



MEETING DATE: MARCH 19, 2019

DEPARTMENT: PLANNING

TYPE: ACTION ITEM

PREPARED BY: HILLARY BLACKERBY

Signature

REVIEWED BY: GENERAL MANAGER

Signature

**SUBJECT:** DRAFT SERVICE PLAN FOR FISCAL YEAR 2019-20

#### **RECOMMENDATION:**

Staff recommends that the Board of Directors receive a presentation on the proposed service changes for August 2019.

#### **DISCUSSION:**

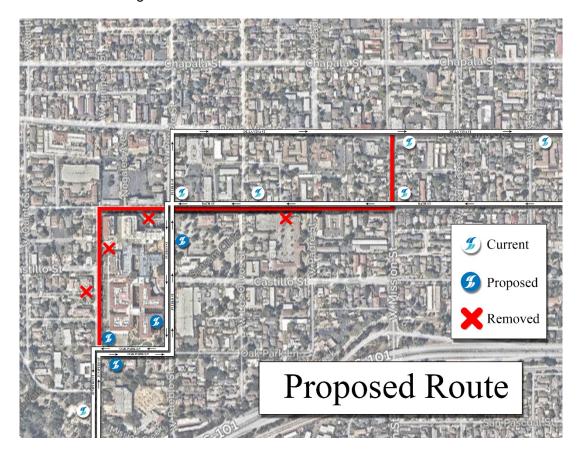
Staff is considering a .02% increase in revenue hours for FY 2019-20. The approved service level for FY 2018-19 was 225,196 hours. The changes currently under consideration would increase the service level to 225,576 hours representing an increase of 380 hours. The potential net increase in service hours is primarily comprised of minor adjustments for on-time performance for Lines 4, 5, 10, 14, 15x, 17, 20, and several booster routes. Other service changes are proposed to make service more efficient.

| Lines                     | Purpose of Changes  | Additional Revenue<br>Hours |
|---------------------------|---------------------|-----------------------------|
| 4, 5, 10, 14, 15x, 17, 20 | On-time performance | 81                          |
| Booster services          | On-time performance | 249                         |
| 3                         | Routing changes     | 0                           |
| 12x & 24x                 | Bus stop balancing  | 0                           |
| Miscellaneous             | Minor adjustments   | 50                          |
| Total                     |                     | 380                         |

#### **New Routing and Stops for Line 3**

Due to planned changes at Santa Barbara Cottage Hospital, there will be several Line 3 stop changes in the area surrounding the Cottage Hospital campus. Existing stops at Junipero at Castillo (inbound and outbound) and Bath at Pueblo (inbound) will be eliminated and replaced by new stops at Oak Park Lane at Junipero (inbound and outbound) and Pueblo at Castillo (inbound and outbound). This means the routing in the area immediately around the hospital will change to the following: Inbound right on Oak Park Lane from Junipero, left on Pueblo. Outbound- Right on Oak Park Lane from Pueblo left on Junipero.

In addition to the proposed changes by Cottage Hospital, the City of Santa Barbara has a planned project in the Bicycle Master Plan that would change the circulation of Bath and Castillo Streets between Mission and Los Olivos Streets. The current one-way "couplet" that ends at Mission (with Bath one-way towards the Hospital and Castillo one-way towards Downtown) is proposed to be extended past Mission up to Los Olivos. This would necessitate a routing change for the Line 3 since it currently serves the blocks of Bath between Pueblo and Mission (including the Schott Center) on both the inbound and outbound trips. If the City moves forward with this long-planned change, the inbound Line 3 would serve the new Pueblo and Castillo stop and continue up Pueblo to De La Vina, turning right and serving the next stop at De La Vina at Mission. This would mean elimination of the De La Vina and Islay stop. City staff is working on details for the project and will share more in the coming weeks.



#### **Minor On-Time Performance Adjustments**

Upon staff analysis of current on-time performance, minor changes are needed on Lines 4, 5, 10, 14, 15x, 17, and 20. This will consist mostly of small changes, reallocating time between time points, or adjusting trip times at a specific time of day.

Minor schedule changes are proposed for our booster services that serve junior high and high schools in the morning and afternoon. These services have not had their schedules changed in many years and some of them need minor schedule adjustments to improve on-time performance.

#### Bus Stop Balancing on Lines 12x and 24x

Express bus lines are generally characterized by limited stops between major destinations. Two of MTD's express lines, the 12x (Goleta Express) and 24x (UCSB Express) are currently faster trips than the local lines that serve the same locations but still stop at almost every bus stop they pass. This makes for a slower trip and reduces the overall express nature of the service. For that reason, planning staff is proposing that Lines 12x and 24x not serve certain stops they have traditionally served. These stops often serve other lines and will therefore the infrastructure will not be removed, they just will not be served by Lines 12x and 24x. The stops proposed for removal from these lines are:

#### **Inbound Stops Proposed for Elimination on Express Lines**

| Line 12x                      | Line 24x                |
|-------------------------------|-------------------------|
| Hollister at Los Carneros Way | Storke at Santa Felicia |
| Hollister at Hartley          | Storke at Sierra Madre  |
| Hollister at Griggs           | El Colegio at Stadium   |
| Carrillo at Bath              | Carrillo at Bath        |

#### **Outbound Stops Proposed for Elimination on Express Lines**

| Line 12x                      | Line 24x                   |
|-------------------------------|----------------------------|
| Chapala at Anapamu            | Chapala at Anapamu         |
| Arrellaga at De La Vina       | Arrellaga at De La Vina    |
| Hollister at Wendy's          | El Colegio at Stadium      |
| Hollister at Lopez            | El Colegio at Camino Corto |
| Hollister at David Love       | Storke at El Colegio       |
| Hollister at Robin Hill       | Storke at Whittier         |
| Hollister at Willow Springs   | Storke at Santa Felicia    |
| Hollister at Los Carneros Way |                            |

In the areas where the stops are proposed to be eliminated from these routes, remaining stops are very close nearby on adjacent blocks, and traditionally, people are willing to walk a bit farther to access express transit services.

#### Line 28

Ridership in Isla Vista has grown exponentially over the past few years. From its inception, Line 28 (UCSB Shuttle) has had the highest number of passengers per hour of any of MTD's fixed route lines, often averaging 89 passengers per hour. Passenger loads on all lines serving the Storke and El Colegio corridors are experiencing records and riders are often left behind at stops when the buses become too full to board. UCSB fully funds operation of Line 28. MTD management is currently in conversation with UCSB management to discuss increasing frequency on Line 28 to accommodate the increased demand in Isla Vista.

#### **Microtransit**

MTD has applied for Low Carbon Transit Operations Program (LCTOP) funds to conduct a oneyear microtransit pilot. Microtransit is flexible, on-demand, curb-to-curb service within a specified zone in which passengers can request a ride via smartphone app or phone call. The service is provided by a wheelchair-accessible passenger van and provides shared rides anywhere in the specified zone for a flat fee. If the pilot goes forward, modeling and simulations will be conducted to determine the location for the microtransit zone.

#### **Community Feedback**

Community meetings to receive feedback are currently being scheduled for the month of April in Santa Barbara, Carpinteria and Goleta. The same service change presentation will be given at a meeting of the Isla Vista Community Services District board. To accompany the meetings, staff is again planning to distribute a survey that explains the proposed changes and seeks input from the public.



MEETING DATE: MARCH 19, 2019 AGENDA ITEM: #8

**DEPARTMENT:** FINANCE

TYPE: ACTION ITEM

REVIEWED BY: GENERAL MANAGER

Signature

**SUBJECT:** RESOLUTION FOR FISCAL YEAR 2019-20 TRANSPORTATION

**DEVELOPMENT ACT CLAIM** 

#### **RECOMMENDATION:**

Staff is requesting that the Board adopt the attached Resolution 2019-02 authorizing the General Manager to claim the Transportation Development Act (TDA) funds apportioned to Santa Barbara Metropolitan Transit District for Fiscal Year 2019-20.

#### **DISCUSSION:**

Staff is preparing the Santa Barbara Metropolitan Transit District's Fiscal Year 2019-20 TDA claim forms. All claims must be submitted to the Santa Barbara County Association of Governments by April 1, 2019.

#### ATTACHMENT:

Resolution for the Fiscal Year 2019-20 Transportation Development Act Claim

#### RESOLUTION

of the

#### **BOARD OF DIRECTORS**

of the

#### SANTA BARBARA METROPOLITAN TRANSIT DISTRICT

IN THE MATTER OF AUTHORIZING THE FILING
OF A CLAIM WITH THE SANTA BARBARA
COUNTY ASSOCIATION OF GOVERNMENTS FOR
ALLOCATION OF TRANSPORTATION DEVELOPMENT
ACT FUNDS FOR FISCAL YEAR 2019-20

**RESOLUTION NO. 2019-02** 

WHEREAS, the Transportation Development Act (TDA), as amended (Public Utilities Code Section 99200 et seq.), provides for the allocation of funds from the Local Transportation Fund and the State Transit Assistance Fund, for use by eligible claimants for various transportation purposes; and

WHEREAS, pursuant to the provisions of the TDA, as amended, and pursuant to the applicable rules and regulations hereunder (21 Cal. Admin. Code Sections 6600 et seq.) a prospective claimant wishing to receive an allocation from the Local Transportation Fund or the State Transit Assistance Fund shall file its claim with the Santa Barbara County Association of Governments.

NOW, THEREFORE, BE IT RESOLVED that the General Manager, Jerry Estrada, is authorized to execute and file an appropriate claim pursuant to the terms of the Transportation Development Act, as amended, and pursuant to applicable rules and regulations promulgated there under, together with all necessary supporting documents, with the Santa Barbara County Association of Governments for an allocation of TDA funds in Fiscal Year 2019-20.

BE IT FURTHER RESOLVED that the authorized claim includes \$ 263,767 for regional and transportation planning and \$8,102,028 for transit purposes, plus STA funds to be allocated for mass transportation or local transportation planning.

BE IT FURTHER RESOLVED that a copy of this resolution be transmitted to the Santa Barbara Association of Governments in conjunction with the filing of the claim.

PASSED AND ADOPTED by the Board of Directors of the Santa Barbara Metropolitan Transit District this 19th day of March, 2019 by the following vote:

| Secretary, Board of Directors |                           |  |
|-------------------------------|---------------------------|--|
| ATTEST:                       |                           |  |
|                               | Chair, Board of Directors |  |
| NAYS: ABSENT:                 |                           |  |

4 X Z TO C



MEETING DATE: MARCH 19, 2019 AGENDA ITEM: #9

**DEPARTMENT:** FINANCE

TYPE: ACTION ITEM

REVIEWED BY: GENERAL MANAGER

**SUBJECT:** ADOPTION OF FISCAL YEAR 2019-20 MEASURE A PROGRAM OF

Signature

PROJECTS SUBMITTAL

#### **RECOMMENDATION:**

Staff is requesting that the Board approve the submittal of Santa Barbara Metropolitan Transit District (MTD) Measure A Program of Projects for Fiscal Year 2019-20.

#### **DISCUSSION:**

Consistent with the Measure A ordinance, MTD prepared its Program of Projects for Fiscal Year 2019-20. Attached is the submittal form provided by SBCAG, including MTD's estimated appropriation for the next five years. The Program of Projects must be submitted to the Santa Barbara County Association of Governments by April 15, 2019.

#### ATTACHMENT:

Five year Measure A Program of Projects



## Santa Barbara Metropolitan Transit District

## Five Year Measure A Program of Projects (FYs 2019/20 to 2023/24)

## **Measure A Local Street and Transportation Improvements Submittal Form**

(Figures in \$000)

| Local Street & Transportation Improvements                      |                                      |                                 | Measure A Revenues Non-Measure A Revenues |          |          |          |          |          | Total<br>Project<br>Cost    | For Santa Barbara County<br>Only |       |         |                                 |     |   |
|---|--------------------------------------|---------------------------------|---|----------|----------|----------|----------|----------|-----------------------------|----------------------------------|-------|---------|---------------------------------|-----|---|
| Project Descriptions  | FY 2017/18<br>Actual<br>Expenditures | Carry-ov er<br>from FY<br>17/18 | Carry-ov er<br>from FY<br>18/19           | FY 19/20 | FY 20/21 | FY 21/21 | FY 22/23 | FY 23/24 | TOTAL Measure A<br>Revenues | Local                            | State | Federal | TOTAL Non-Measure A<br>Revenues |     | Class 2 Bikeway Maintenance Expenditure - Count as Alternative Transportation Expenditure |
| Maintainance, Improvement or Construction of Roadways & Bridges |                                      |                                 |   |          |          |          |          |          |                             |                                  |       |         |                                 |     |   |
|   |                                      |                                 |   |          |          |          |          |          | \$0                         |                                  |       |         | \$0                             | \$0 |   |
| Safety Improv ements  |                                      |                                 |   |          |          |          |          |          |                             |                                  |       |         |                                 |     |   |
|   |                                      |                                 |   |          |          |          |          |          | \$0                         |                                  |       |         | \$0                             | \$0 |   |
| Urban Forestry Street Tree Program                              |                                      |                                 |   |          |          |          |          |          |                             |                                  |       |         |                                 |     |   |
|   |                                      |                                 |   |          |          |          |          |          | \$0                         |                                  |       |         | \$0                             | \$0 |   |
| Storm Damage Repair to Transportation Facilities                |                                      |                                 |   |          |          |          |          |          |                             |                                  |       |         |                                 |     |   |
|   |                                      |                                 |   |          |          |          |          |          | \$0                         |                                  |       |         | \$0                             | \$0 |   |
| Roadway Drainage Facilities                                     |                                      |                                 |   |          |          |          |          |          |                             |                                  |       |         |                                 |     |   |
|   |                                      |                                 |   |          |          |          |          |          | \$0                         |                                  |       |         | \$0                             | \$0 |   |
| Traffic Signal Coordination, Intersection Channelization        |                                      |                                 |   |          |          |          |          |          |                             |                                  |       |         |                                 |     |   |
|   |                                      |                                 |   |          |          |          |          |          | \$0                         |                                  |       |         | \$0                             | \$0 |   |
| Traffic Management  |                                      |                                 |   |          |          |          |          |          |                             |                                  |       |         |                                 | ••  |   |
| Landa antino Maintanana   |                                      |                                 |   |          |          |          |          |          | \$0                         |                                  |       |         | \$0                             | \$0 |   |
| Landscaping Maintenance   |                                      |                                 |   |          |          |          |          |          | 40                          |                                  |       |         | <b>A</b> 0                      | Φ0  |   |
|   |                                      |                                 |   |          |          |          |          |          | \$0                         |                                  |       |         | \$0                             | \$0 |   |
| Highway Improv ements   |                                      |                                 |   |          |          |          |          |          |                             |                                  |       |         |                                 |     |   |
|   |                                      |                                 |   |          |          |          |          |          | \$0                         |                                  |       |         | \$0                             | \$0 |   |
| Matching Funds for State and Regional Programs and Projects     |                                      |                                 |   |          |          |          |          |          |                             |                                  |       |         |                                 |     |   |
|   |                                      |                                 |   |          |          |          |          |          | \$0                         |                                  |       |         | \$0                             | \$0 |   |
| TOTAL   |                                      | 0                               | \$0                                       | \$0      | \$0      | \$0      | \$0      | \$0      | \$0                         | \$0                              | \$0   | \$0     | \$0                             | \$0 | \$0   |

| Alternative Transportation Expenditures   |                                      |                                 |                                 |          | Measure A Revenues |          |          |          |                             | N         | Non-Measure A Revenues |          |                                 |           |  |
|---|--------------------------------------|---------------------------------|---------------------------------|----------|--------------------|----------|----------|----------|-----------------------------|-----------|------------------------|----------|---------------------------------|-----------|--|
| Project Descriptions  | FY 2017/18<br>Actual<br>Expenditures | Carry-ov er<br>from FY<br>17/18 | Carry-ov er<br>from FY<br>18/19 | FY 19/20 | FY 20/21           | FY 21/21 | FY 22/23 | FY 23/24 | TOTAL Measure A<br>Revenues | Local     | State                  | Federal  | TOTAL Non-Measure A<br>Revenues |           |  |
| Maintenance, Repair, Construction & Improvement of Bike & Ped Facilities                        |                                      |                                 |                                 |          |                    |          |          |          |                             |           |                        |          |                                 | \$0       |  |
|   |                                      |                                 |                                 |          |                    |          |          |          | \$0                         |           |                        |          | \$0                             | \$0       |  |
| Safe Routes to School Improvements  |                                      |                                 |                                 |          |                    |          |          |          |                             |           |                        |          |                                 |           |  |
|   |                                      |                                 |                                 |          |                    |          |          |          | \$0                         |           |                        |          | \$0                             | \$0       |  |
| Reduced Transit Fares for Seniors & Disabled  |                                      |                                 |                                 |          |                    |          |          |          |                             |           |                        |          |                                 |           |  |
|   |                                      |                                 |                                 |          |                    |          |          |          | \$0                         |           |                        |          | \$0                             | \$0       |  |
| Bus and Rail Transit Services and Facilties   |                                      |                                 |                                 |          |                    |          |          |          |                             |           |                        |          |                                 |           |  |
| Santa Barbara MTD-Operations  | 26,138                               |                                 |                                 | \$2,092  | \$2,076            | <u> </u> | \$1,869  | \$1,902  | \$10,019                    | \$107,126 |                        | \$27,764 | \$134,890                       | \$144,909 |  |
| Santa Barbara MTD-Capital   | 934                                  |                                 |                                 | \$968    | \$960              | \$962    | \$866    | \$881    | \$4,637                     | \$0       | \$27,458               | \$14,750 | \$42,208                        | \$46,845  |  |
|   |                                      |                                 |                                 |          |                    |          |          |          | \$0                         |           |                        |          | \$0                             | \$0       |  |
| Programs, Education, & Incentives to Reduce Single Occupant Auto Trips or Transportation Demand |                                      |                                 |                                 |          |                    |          |          |          |                             |           |                        |          |                                 |           |  |
|   |                                      |                                 |                                 |          |                    |          |          |          | \$0                         |           |                        |          | \$0                             | \$0       |  |
| TOTAL ALTERNATIVE TRANSPORTATION EXPENDITURES   |                                      | 0                               | \$0                             | \$3,060  | \$3,036            | \$3,042  | \$2,735  | \$2,783  | \$14,656                    | \$107,126 | \$27,458               | \$42,514 | \$177,098                       | \$191,754 |  |
|   |                                      |                                 |                                 |          |                    |          |          |          |                             |           |                        |          |                                 |           |  |
| TOTAL EXPENDITURES  |                                      | 0                               | \$0                             | \$3,060  | \$3,036            | \$3,042  | \$2,735  | \$2,783  | \$14,656                    | \$107,126 | \$27,458               | \$42,514 | \$177,098                       | \$191,754 |  |

## Santa Barbara Metropolitan Transit District Measure A Program of Projects (Figures in \$000)

| Capital Projects Detail            | Five Year Total |
|------------------------------------|-----------------|
| Revenue Vehicle Purchases          | \$26,534        |
| Revenue Vehicle Improvements       | 2,717           |
| Operating Facilities               | 2,330           |
| Passenger Facilities               | 8,100           |
| Intelligent Transportation Systems | 1,550           |
| Information Systems                | 3,435           |
| Other Equipment                    | 2,179           |
|                                    | \$46,845        |



# QUARTERLY REPORT

Fiscal Year 2018-19
For the Six-Month Period Ending December 31, 2018



## **Table of Contents**

| Planning   |     |
|--|-----|
| Ridership Summary                                | 1   |
| System Ridership Report                          | 2-8 |
| Community Relations                              |     |
| Customer Service Report                          | 9   |
| Transit Operations & Maintenance                 |     |
| Fleet Maintenance Report                         | 10  |
| Road Calls Report                                | 11  |
| Management and Administration                    |     |
| Liability and Worker' Compensation Claims Report | 12  |
| Transit Finance Compliance Report                | 13  |
| Organizational Chart                             | 14  |



## **Ridership Summary**

Systemwide ridership increased during the second quarter (October through December) of FY 2018-19 and totaled 1,690,575, representing a 7.8% increase of approximately 121,913 riders from the same period of FY 2017-18. Ridership year-to-date for the six-month period from July through March totaled 3,125,859 in FY 2018-19, representing a 3% increase from the same period of FY 2017-18.

As shown in the table below, the total number of service days in the Second Quarter of FY 2018-19 was the same as FY 2017-18, but there was one fewer weekday service day and one more Saturday service day. Sunday service days remained the same. Due to air quality impacts from the Thomas Fire in December 2017, there was a reduction in school days at secondary schools, the University of California, Santa Barbara (UCSB) and Santa Barbara City College (SBCC). Students at the latter two institutions together make up approximately one-third of MTD ridership.

#### MTD SERVICE CALENDAR DAYS

|              | FY        | FY 2019    |           | FY 2018   |               | Year to Date  |
|--------------|-----------|------------|-----------|-----------|---------------|---------------|
| SERVICE DAYS | Q2 YTD    |            | <u>Q2</u> | YTD       | <u>Change</u> |               |
| Weekdays     | 60        | 123        |           | 61        | 124           | (1)           |
| Saturdays    | 15        | 28         |           | 14        | 28            | 0             |
| Sundays      | 15        | 31         |           | 15        | 30            | 1             |
| Total        | 90        | 182        |           | 90        | 182           | 0             |
|              |           |            |           |           |               |               |
|              | FY        | 2019       |           | FY        | 2018          | Year to Date  |
| SCHOOL DAYS  | <u>Q2</u> | <u>YTD</u> |           | <u>Q2</u> | YTD           | <u>Change</u> |
| SBCC         | 52        | 97         |           | 45        | 94            | 3             |
| UCSB         | 52        | 115        |           | 47        | 103           | 12            |
| Secondary    | 53        | 98         |           | 43        | 88            | 10            |

UCSB ridership increased 12.4% in the third quarter, and 7.6% year-to-date. This continues to illustrate the importance of providing a high level of service to UCSB and Isla Vista. Year-to-date, UCSB students comprise 19% of MTD ridership.

SBCC student ridership continues to decrease as their enrollment decreases. Year-to-date total ridership by SBCC students has decreased by 8.1% from the previous year. This category still comprises 9% of MTD ridership.

As shown in the table, Santa Barbara Unified School District class days increased over the previous year due to Thomas Fire school closures in December 2017. Booster service ridership increased 19.3% year-to-date.



## **System Ridership Report**

For the Six-Month Period Ending December 31, 2018

#### **Ridership by Fare Category**

Quarter YTD

| 400.101                                |                 |                 |          |              |              |          |
|--|-----------------|-----------------|----------|--------------|--------------|----------|
| Fare Categories                        | Oct 18 - Dec 18 | Oct 17 - Dec 17 | % Change | FY 2018-2019 | FY2017- 2018 | % Change |
| General Fare                           | 204,969         | 197,095         | 4.0%     | 437,976      | 451,062      | -2.9%    |
| Transfers                              | 115,595         | 122,891         | -5.9%    | 244,449      | 273,815      | -10.7%   |
| Full Fare Prepaid <sup>1</sup>         | 252,508         | 216,035         | 16.9%    | 548,175      | 485,230      | 13.0%    |
| Santa Barbara City College             | 181,197         | 186,125         | -2.6%    | 309,488      | 336,619      | -8.1%    |
| Senior & Disabled Prepaid <sup>2</sup> | 182,298         | 169,590         | 7.5%     | 370,318      | 346,003      | 7.0%     |
| Shuttle                                | 41,342          | 37,754          | 9.5%     | 111,763      | 119,078      | -6.1%    |
| UC Santa Barbara                       | 468,940         | 417,260         | 12.4%    | 606,817      | 534,607      | 13.5%    |
| Youth Prepaid <sup>3</sup>             | 149,977         | 119,569         | 25.4%    | 294,854      | 259,452      | 13.6%    |
| Free                                   | 28,900          | 32,516          | -11.1%   | 63,021       | 68,924       | -8.6%    |
| Special Pass Programs                  | 10,561          | 16,175          | -34.7%   | 24,025       | 42,662       | -43.7%   |
| Senior Cash                            | 41,802          | 40,100          | 4.2%     | 88,166       | 89,365       | -1.3%    |
| Persons with Disabilities Cash         | 7,719           | 7,925           | -2.6%    | 17,305       | 17,183       | 0.7%     |
| Tokens                                 | 4,767           | 5,627           | -15.3%   | 9,502        | 11,860       | -19.9%   |
| Total                                  | 1,690,575       | 1,568,662       | 7.8%     | 3,125,859    | 3,035,860    | 3.0%     |

<sup>1</sup> Includes adult 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

#### **Revenue Hours and Revenue Miles**

Quarter YTD

|                             |                 | -, -, -, -, -, -, -, -, -, -, -, -, -, - |         |              |              |          |
|-----------------------------|-----------------|--|---------|--------------|--------------|----------|
| Metrics                     | Oct 18 - Dec 18 | Oct 17 - Dec 17                          | %Change | FY 2018-2019 | FY2017- 2018 | % Change |
| Passengers                  | 1,690,575       | 1,568,662                                | 7.8%    | 3,125,859    | 3,035,860    | 3.0%     |
| Revenue Hours               | 54,238          | 53,893                                   | 0.6%    | 109,217      | 108,698      | 0.5%     |
| Passengers per Revenue Hour | 31.2            | 29.1                                     | 7.1%    | 28.6         | 27.9         | 2.5%     |
| Miles                       | 646,852         | 651,090                                  | -0.7%   | 1,296,503    | 1,309,802    | -1.0%    |
| Passengers per Mile         | 2.6             | 2.4                                      | 8.5%    | 2.4          | 2.3          | 4.0%     |

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

<sup>&</sup>lt;sup>2</sup> Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

<sup>&</sup>lt;sup>3</sup> Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

#### **MTD System Ridership**

Quarter YTD

|       | LINE                          | Oct 18 - Dec 18 | Oct 17 - Dec 17 | % Change | FY 2018-2019 | FY2017- 2018 | % Change |
|-------|-------------------------------|-----------------|-----------------|----------|--------------|--------------|----------|
| 1     | West Santa Barbara            | 84,826          | 78,167          | 8.5%     | 168,987      | 165,344      | 2.2%     |
| 2     | East Santa Barbara            | 124,494         | 122,482         | 1.6%     | 249,084      | 257,954      | -3.4%    |
| 3     | Oak Park                      | 48,878          | 47,164          | 3.6%     | 98,742       | 99,720       | -1.0%    |
| 4     | Mesa / SBCC                   | 31,460          | 31,250          | 0.7%     | 61,237       | 62,978       | -2.8%    |
| 5     | Mesa / La Cumbre              | 32,238          | 31,653          | 1.8%     | 65,508       | 63,976       | 2.4%     |
| 6     | Goleta                        | 145,331         | 136,946         | 6.1%     | 290,807      | 283,703      | 2.5%     |
| 7     | County Health / Fairview      | 71,533          | 66,970          | 6.8%     | 146,399      | 137,927      | 6.1%     |
| 10    | Cathedral Oaks                | 5,081           | 4,209           | 20.7%    | 9,413        | 8,621        | 9.2%     |
| 11    | UCSB                          | 272,470         | 247,470         | 10.1%    | 492,566      | 458,719      | 7.4%     |
| 12x   | Goleta Express                | 47,097          | 45,155          | 4.3%     | 99,824       | 98,362       | 1.5%     |
| 14    | Montecito                     | 19,162          | 19,059          | 0.5%     | 39,206       | 41,081       | -4.6%    |
| 15x   | SBCC / UCSB Express           | 69,364          | 63,707          | 8.9%     | 108,605      | 110,332      | -1.6%    |
| 16    | City College Shuttle          | 31,377          | 25,330          | 23.9%    | 48,769       | 43,166       | 13.0%    |
| 17    | Low er West / SBCC            | 32,075          | 35,660          | -10.1%   | 65,785       | 74,455       | -11.6%   |
| 20    | Carpinteria                   | 89,678          | 68,198          | 31.5%    | 172,946      | 145,118      | 19.2%    |
| 21x   | Carpinteria Express           | -               | 17,614          | -100.0%  | 9,835        | 38,025       | -74.1%   |
| 23    | Winchester Canyon             | 13,727          | 11,425          | 20.1%    | 27,271       | 22,868       | 19.3%    |
| 24x   | UCSB Express                  | 146,640         | 128,787         | 13.9%    | 281,173      | 255,769      | 9.9%     |
| 25    | Ellwood                       | 17,143          | 15,008          | 14.2%    | 34,087       | 31,212       | 9.2%     |
| 27    | Isla Vista Shuttle            | 93,879          | 90,475          | 3.8%     | 123,520      | 118,734      | 4.0%     |
| 28    | UCSB Shuttle                  | 143,174         | 134,441         | 6.5%     | 184,438      | 170,784      | 8.0%     |
| 36    | Seaside Shuttle               | 15,268          | 12,276          | 24.4%    | 30,817       | 28,475       | 8.2%     |
| 37    | Crosstow n Shuttle            | 25,374          | 23,069          | 10.0%    | 49,857       | 47,312       | 5.4%     |
| 90    | West Goleta Amtrak Shuttle    | 2,183           | -               | 100.0%   | 4,686        | -            | 100.0%   |
| 91    | East Goleta Amtrak Shuttle    | 1,173           | -               | 100.0%   | 2,205        | -            | 100.0%   |
| 92    | Santa Barbara Amtrak Shuttle  | 1,450           | -               | 100.0%   | 3,232        | -            | 100.0%   |
|       | Booster Services              | 72,426          | 53,820          | 34.6%    | 110,138      | 92,347       | 19.3%    |
| Sys   | tem Subtotal                  | 1,637,501       | 1,510,335       | 8.4%     | 2,979,137    | 2,856,982    | 4.3%     |
| D     | owntown Waterfront Shuttles   |                 |                 |          |              |              |          |
| 30    | Dow ntow n Shuttle            | 44,563          | 48,393          | -7.9%    | 118,953      | 143,302      | -17.0%   |
| 31    | East Beach Waterfront Shuttle | 5,323           | 5,753           | -7.5%    | 16,726       | 22,683       | -26.3%   |
| 32    | West Beach Waterfront Shuttle | 3,188           | 4,181           | -23.8%   | 11,043       | 12,893       | -14.3%   |
|       | Unknown                       |                 |                 |          |              |              |          |
| Svs   | stem Total                    | 1,690,575       | 1,568,662       | 7.8%     | 3,125,859    | 3,035,860    | 3.0%     |
|       | Related Routes                | 1,000,010       | 1,000,000       | 11070    | 0,120,000    | 3,000,000    | 0.070    |
| 20, 2 | 21x Carpinteria               | 89,678          | 85,812          | 4.5%     | 182,781      | 183,143      | -0.2%    |
| 1, 2, | 37 East/West & Crosstown      | 234,694         | 223,718         | 4.9%     | 467,928      | 470,610      | -0.6%    |
| 4, 5, | 15x, 16, 17 Mesa Lines        | 196,514         | 187,600         | 4.8%     | 349,904      | 354,907      | -1.4%    |
| 6, 11 | State/Hollister               | 417,801         | 384,416         | 8.7%     | 783,373      | 742,422      | 5.5%     |
| 7, 8, | 9 Calle Real/Fairview         | 71,533          | 66,970          | 6.8%     | 146,399      | 137,927      | 6.1%     |

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

#### MTD Passengers per Revenue Hour

| Quarter | YTD |
|---------|-----|
|         |     |

|         | LINE                          | Oct 18 - Dec 18 | Oct 17 - Dec 17 | % Change | FY 2018-2019 | FY2017- 2018 | % Change |
|---------|-------------------------------|-----------------|-----------------|----------|--------------|--------------|----------|
| 1       | West Santa Barbara            | 31.2            | 28.6            | 9.0%     | 30.6         | 29.5         | 3.9%     |
| 2       | East Santa Barbara            | 29.4            | 28.7            | 2.2%     | 28.9         | 29.3         | -1.3%    |
| 3       | Oak Park                      | 21.0            | 20.1            | 4.5%     | 20.8         | 20.9         | -0.5%    |
| 4       | Mesa / SBCC                   | 27.7            | 27.3            | 1.4%     | 26.6         | 27.2         | -2.3%    |
| 5       | Mesa / La Cumbre              | 18.6            | 18.3            | 1.8%     | 18.7         | 18.3         | 2.4%     |
| 6       | Goleta                        | 29.1            | 27.3            | 6.4%     | 28.8         | 28.7         | 0.2%     |
| 7       | County Health / Fairview      | 19.2            | 17.8            | 7.6%     | 19.3         | 18.1         | 6.5%     |
| 10      | Cathedral Oaks                | 12.3            | 10.0            | 22.8%    | 11.1         | 10.1         | 10.2%    |
| 11      | UCSB                          | 36.1            | 32.7            | 10.5%    | 32.2         | 30.3         | 6.5%     |
| 12x     | Goleta Express                | 26.0            | 24.9            | 4.5%     | 27.2         | 27.0         | 0.8%     |
| 14      | Montecito                     | 15.6            | 15.4            | 0.9%     | 15.7         | 16.4         | -4.0%    |
| 15x     | SBCC / UCSB Express           | 37.3            | 33.9            | 9.9%     | 32.1         | 27.0         | 18.9%    |
| 16      | City College Shuttle          | 40.9            | 35.1            | 16.5%    | 42.3         | 36.4         | 16.4%    |
| 17      | Low er West / SBCC            | 40.6            | 44.7            | -9.2%    | 40.9         | 46.0         | -11.2%   |
| 20      | Carpinteria                   | 20.0            | 19.4            | 2.9%     | 20.2         | 20.6         | -1.9%    |
| 21x     | Carpinteria Express           | -               | 17.4            | -100.0%  | 17.6         | 19.1         | -7.9%    |
| 23      | Winchester Canyon             | 23.6            | 19.6            | 20.6%    | 23.1         | 19.3         | 20.0%    |
| 24x     | UCSB Express                  | 48.8            | 42.6            | 14.3%    | 45.9         | 41.6         | 10.5%    |
| 25      | Ellwood                       | 25.6            | 22.3            | 14.7%    | 25.1         | 23.9         | 5.2%     |
| 27      | Isla Vista Shuttle            | 51.0            | 49.1            | 3.8%     | 40.7         | 39.2         | 4.0%     |
| 28      | UCSB Shuttle                  | 80.9            | 74.8            | 8.1%     | 56.5         | 52.1         | 8.5%     |
| 36      | Seaside Shuttle               | 14.7            | 13.1            | 11.9%    | 14.6         | 14.2         | 3.2%     |
| 37      | Crosstow n Shuttle            | 17.2            | 15.4            | 11.8%    | 16.5         | 15.6         | 6.2%     |
| 90      | West Goleta Amtrak Shuttle    | 67.5            | -               | 100.0%   | 71.3         | -            | 100.0%   |
| 91      | East Goleta Amtrak Shuttle    | 36.3            | -               | 100.0%   | 33.6         | -            | 100.0%   |
| 92      | Santa Barbara Amtrak Shuttle  | 30.5            | -               | 100.0%   | 33.4         | -            | 100.0%   |
|         | Booster Services              | 87.8            | 83.5            | 5.2%     | 87.1         | 82.6         | 5.4%     |
| Syste   | em Subtotal                   | 32.0            | 29.6            | 8.1%     | 29.3         | 28.3         | 3.9%     |
|         | Downtown Waterfront Shuttles  |                 |                 |          |              |              |          |
| 30      | Dow ntow n Shuttle            | 18.6            | 21.8            | -14.9%   | 20.8         | 25.7         | -18.9%   |
| 31      | East Beach Waterfront Shuttle | 10.9            | 11.8            | -7.7%    | 12.4         | 16.6         | -25.6%   |
| 32      | West Beach Waterfront Shuttle | 13.2            | 17.3            | -23.8%   | 17.4         | 20.3         | -14.2%   |
|         | Unknown                       |                 | -               | -        |              |              |          |
|         |                               | -               | -               | 0.0%     | -            | -            | 0.0%     |
| Syst    | em Total                      | 31.2            | 29.1            | 7.1%     | 28.6         | 27.9         | 2.5%     |
|         |                               |                 |                 |          |              |              |          |
|         | Related Routes                |                 | 8               |          |              |              |          |
|         | x Carpinteria                 | 44.7            | 38.9            | 14.8%    |              | 41.9         | -1.19    |
|         | 7 East/West & Crosstown       | 30.1            | 28.7            | 5.0%     |              | 29.0         | 0.3%     |
|         | 5x, 16, 17 Mesa Lines         | 22.8            | 22.5            | 1.2%     |              | 24.4         | 0.0%     |
|         | State/Hollister               | 26.4            | 25.0            | 5.7%     |              | 29.7         | 4.0%     |
| 7, 8, 9 | Calle Real                    | 19.2            | 17.8            | 7.6%     | 19.3         | 18.1         | 6.6%     |

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

#### MTD "At Capacity" Loads\*

Quarter YTD

|       |                               |                 | Quarter         |          |              | טוץ          |          |
|-------|-------------------------------|-----------------|-----------------|----------|--------------|--------------|----------|
|       | LINE                          | Oct 18 - Dec 18 | Oct 17 - Dec 17 | % Change | FY 2018-2019 | FY2017- 2018 | % Change |
| 1     | West Santa Barbara            | 5               | 12              | -58.3%   | 18           | 29           | -37.9%   |
| 2     | East Santa Barbara            | 15              | 39              | -61.5%   | 59           | 66           | -10.6%   |
| 3     | Oak Park                      | 1               | 2               | -50.0%   | 5            | 3            | 66.7%    |
| 4     | Mesa / SBCC                   | 3               | 3               | 0.0%     | 3            | 7            | -57.1%   |
| 5     | Mesa / La Cumbre              | 7               | 8               | -12.5%   | 11           | 17           | -35.3%   |
| 6     | Goleta                        | 34              | 36              | -5.6%    | 71           | 124          | -42.7%   |
| 7     | County Health / Fairview      | 17              | 6               | 100.0%   | 29           | 6            | 100.0%   |
| 10    | Cathedral Oaks                | 1               | -               | 100.0%   | 3            | 1            | 200.0%   |
| 11    | UCSB                          | 129             | 105             | 22.9%    | 186          | 159          | 17.0%    |
| 12x   | Goleta Express                | 43              | 14              | 207.1%   | 80           | 57           | 40.4%    |
| 14    | Montecito                     | 13              | 6               | 116.7%   | 15           | 11           | 36.4%    |
| 15x   | SBCC / UCSB Express           | 100             | 24              | 316.7%   | 130          | 51           | 154.9%   |
| 16    | City College Shuttle          | 7               | 6               | 16.7%    | 17           | 15           | 13.3%    |
| 17    | Low er West / SBCC            | 2               | 3               | -33.3%   | 7            | 7            | 0.0%     |
| 20    | Carpinteria                   | 30              | 12              | 150.0%   | 49           | 17           | 188.2%   |
| 21x   | Carpinteria Express           | -               | -               | 0.0%     | 1            | 1            | 0.0%     |
| 23    | Winchester Canyon             | 1               | 3               | 100.0%   | 5            | 3            | 100.0%   |
| 24x   | UCSB Express                  | 223             | 97              | 129.9%   | 376          | 196          | 91.8%    |
| 25    | Ellw ood                      | 2               | 3               | 100.0%   | 11           | 3            | 100.0%   |
| 27    | Isla Vista Shuttle            | 156             | 108             | 44.4%    | 168          | 113          | 48.7%    |
| 28    | UCSB Shuttle                  | 47              | 72              | -34.7%   | 52           | 81           | -35.8%   |
| 36    | Seaside Shuttle               | -               | -               | 0.0%     | 1            | 1            | 0.0%     |
| 37    | Crosstow n Shuttle            | 3               | 4               | 0.0%     | 3            | 4            | 0.0%     |
| 90    | West Goleta Amtrak Shuttle    | -               | -               | 0.0%     | -            | -            | 0.0%     |
| 91    | East Goleta Amtrak Shuttle    | -               | -               | 0.0%     | -            | -            | 0.0%     |
| 92    | Santa Barbara Amtrak Shuttle  | -               | -               | 0.0%     | -            | -            | 0.0%     |
|       | Booster Services              | 65              | 45              | 44.4%    | 79           | 83           | -4.8%    |
| Sys   | stem Subtotal                 | 904             | 608             | 48.7%    | 1,379        | 1,055        | 30.7%    |
|       | Downtown Waterfront Shuttles  |                 |                 |          |              |              |          |
| 30    | Dow ntow n Shuttle            | 11              | 15              | -26.7%   | 53           | 68           | -22.1%   |
| 31    | East Beach Waterfront Shuttle | -               | -               | 0.0%     | 1            | 7            | -85.7%   |
| 32    | West Beach Waterfront Shuttle | -               | -               | 100.0%   | -            | -            | 100.0%   |
|       | Related Routes                |                 |                 |          |              |              |          |
| 20,   | 21x Carpinteria               | 30              | 12              | 150.0%   | 50           | 18           | 177.8%   |
| 1, 2  | 2, 37 East/West & Crosstow n  | 23              | 55              | -58.2%   | 80           | 99           | -19.2%   |
| 4, ;  | 5, 15x, 16, 17 Mesa Lines     | 119             | 44              | 170.5%   | 168          | 97           | 73.2%    |
| 6, 1  | 1 State/Hollister             | 163             | 141             | 15.6%    | 257          | 283          | -9.2%    |
| 7, 8  | s, 9 Calle Real, Fairview     | 17              | 6               | 100.0%   | 29           | 6            | 100.0%   |
|       | Unknown/Miscellaneous         |                 |                 | •        |              |              |          |
|       |                               | -               | -               | 0.0%     | -            | -            | 0.0%     |
| Svste | em Total                      | 915             | 623             | 46.9%    | 1,433        | 1,130        | 26.8%    |

<sup>\*</sup>Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more.** 

#### MTD "Too Full to Board" Loads\*

Quarter YTD

|       |                               |                 | <u> </u>        |          |              |              |          |
|-------|-------------------------------|-----------------|-----------------|----------|--------------|--------------|----------|
|       | LINE                          | Oct 18 - Dec 18 | Oct 17 - Dec 17 | % Change | FY 2018-2019 | FY2017- 2018 | % Change |
| 1     | West Santa Barbara            | 6               | 2               | 100.0%   | 12           | 2            | 100.0%   |
| 2     | East Santa Barbara            | 4               | 7               | -42.9%   | 5            | 16           | -68.8%   |
| 3     | Oak Park                      | 1               | -               | 0.0%     | 1            | -            | 0.0%     |
| 4     | Mesa / SBCC                   | -               | -               | 0.0%     | -            | -            | 0.0%     |
| 5     | Mesa / La Cumbre              | -               | 5               | -100.0%  | 5            | 11           | -54.5%   |
| 6     | Goleta                        | 10              | 19              | -47.4%   | 23           | 31           | -25.8%   |
| 7     | County Health / Fairview      | 5               | 3               | 66.7%    | 5            | 5            | 0.0%     |
| 10    | Cathedral Oaks                | 1               | -               | 100.0%   | 2            | 1            | 100.0%   |
| 11    | UCSB                          | 297             | 238             | 24.8%    | 327          | 256          | 27.7%    |
| 12x   | Goleta Express                | 6               | 4               | 50.0%    | 61           | 35           | 74.3%    |
| 14    | Montecito                     | -               | -               | 0.0%     | -            | 2            | -100.0%  |
| 15x   | SBCC / UCSB Express           | 77              | 10              | 670.0%   | 91           | 26           | 250.0%   |
| 16    | City College Shuttle          | -               | 2               | -100.0%  | 3            | 5            | -40.0%   |
| 17    | Low er West / SBCC            | -               | 1               | 0.0%     | -            | 1            | 0.0%     |
| 20    | Carpinteria                   | 1               | -               | 100.0%   | 9            | 1            | 800.0%   |
| 21x   | Carpinteria Express           | -               | -               | 0.0%     | -            | -            | 0.0%     |
| 23    | Winchester Canyon             | 10              | 5               | 100.0%   | 12           | 6            | 100.0%   |
| 24x   | UCSB Express                  | 199             | 110             | 80.9%    | 346          | 219          | 58.0%    |
| 25    | Ellw ood                      | -               | -               | 100.0%   | 1            | -            | 100.0%   |
| 27    | Isla Vista Shuttle            | 179             | 95              | 88.4%    | 195          | 99           | 97.0%    |
| 28    | UCSB Shuttle                  | 205             | 244             | -16.0%   | 230          | 254          | -9.4%    |
| 36    | Seaside Shuttle               | 4               | -               | 100.0%   | 8            | -            | 100.0%   |
| 37    | Crosstow n Shuttle            | 1               | 1               | 0.0%     | 1            | 1            | 0.0%     |
| 90    | West Goleta Amtrak Shuttle    | -               | -               | 0.0%     | -            | -            | 0.0%     |
| 91    | East Goleta Amtrak Shuttle    | -               | -               | 0.0%     | -            | -            | 0.0%     |
| 92    | Santa Barbara Amtrak Shuttle  | -               | -               | 0.0%     | -            | -            | 0.0%     |
|       | Booster Services              | 38              | 41              | -7.3%    | 56           | 69           | -18.8%   |
| Sys   | tem Subtotal                  | 1,044           | 787             | 32.7%    | 1,393        | 1,040        | 33.9%    |
|       | Downtown Waterfront Shuttles  |                 |                 |          |              |              |          |
| 30    | Dow ntow n Shuttle            | 17              | 45              | -62.2%   | 85           | 327          | -74.0%   |
| 31    | East Beach Waterfront Shuttle | -               | 1               | -100.0%  | 2            | 2            | 0.0%     |
| 32    | West Beach Waterfront Shuttle | -               | 3               | 0.0%     | 4            | 7            | -42.9%   |
|       | Related Routes                |                 |                 |          |              |              |          |
| 20,   | 21x Carpinteria               | 1               | -               | 0.0%     | 9            | 1            | 800.0%   |
| 1, 2  | , 37 East/West & Crosstow n   | 11              | 10              | 10.0%    | 18           | 19           | -5.3%    |
| 4, 5  | 5, 15x, 16, 17 Mesa Lines     | 77              | 18              | 327.8%   | 99           | 43           | 130.2%   |
| 6, 1  | 1 State/Hollister             | 307             | 257             | 19.5%    | 350          | 287          | 22.0%    |
| 7, 8  | , 9 Calle Real, Fairview      | 5               | 3               | 0.0%     | 5            | 5            | 0.0%     |
|       | Unknown/Miscellaneous         |                 |                 |          |              |              |          |
|       |                               | -               | <u> </u>        | 0.0%     |              |              | 0.0%     |
| Syste | m Total                       | 1,061           | 836             | 26.9%    | 1,484        | 1,376        | 7.8%     |

<sup>\*</sup> Indicates that passengers were refused service because a vehicle was too full to safely board.

#### **MTD Bicycles Carried**

Quarter YTD

|       | LINE                            | Oct 18 - Dec 18 | Oct 17 - Dec 17 | % Change | FY 2018-2019 | FY2017- 2018 | % Change |
|-------|---------------------------------|-----------------|-----------------|----------|--------------|--------------|----------|
| 1     | West Santa Barbara              | 477             | 484             | -1.4%    | 911          | 1,001        | -9.0%    |
| 2     | East Santa Barbara              | 1,186           | 1,161           | 2.2%     | 2,294        | 2,545        | -9.9%    |
| 3     | Oak Park                        | 490             | 387             | 26.6%    | 954          | 859          | 11.1%    |
| 4     | Mesa / SBCC                     | 401             | 384             | 4.4%     | 830          | 900          | -7.8%    |
| 5     | Mesa / La Cumbre                | 574             | 533             | 7.7%     | 1,163        | 1,359        | -14.4%   |
| 6     | Goleta                          | 3,218           | 3,228           | -0.3%    | 6,608        | 6,730        | -1.8%    |
| 7     | County Health / Fairview        | 1,723           | 1,563           | 10.2%    | 3,499        | 3,309        | 5.7%     |
| 10    | Cathedral Oaks                  | 54              | 98              | -44.9%   | 151          | 226          | -33.2%   |
| 11    | UCSB                            | 5,606           | 5,140           | 9.1%     | 10,851       | 10,112       | 7.3%     |
| 12x   | Goleta Express                  | 1,333           | 1,635           | -18.5%   | 2,991        | 3,618        | -17.3%   |
| 14    | Montecito                       | 313             | 303             | 3.3%     | 637          | 734          | -13.2%   |
| 15x   | SBCC / UCSB Express             | 950             | 1,022           | -7.0%    | 1,671        | 1,842        | -9.3%    |
| 16    | City College Shuttle            | 199             | 226             | -11.9%   | 316          | 377          | -16.2%   |
| 17    | Low er West / SBCC              | 175             | 225             | -22.2%   | 409          | 495          | -17.4%   |
| 20    | Carpinteria                     | 1,714           | 2,096           | -18.2%   | 3,537        | 4,206        | -15.9%   |
| 21x   | Carpinteria Express             | -               | 542             | -100.0%  | 199          | 1,171        | -83.0%   |
| 23    | Winchester Canyon               | 273             | 232             | 17.7%    | 617          | 402          | 53.5%    |
| 24x   | UCSB Express                    | 2,743           | 2,528           | 8.5%     | 5,679        | 5,336        | 6.4%     |
| 25    | Ellw ood                        | 287             | 239             | 20.1%    | 574          | 498          | 15.3%    |
| 27    | Isla Vista Shuttle              | 408             | 631             | -35.3%   | 614          | 837          | -26.6%   |
| 28    | UCSB Shuttle                    | 785             | 993             | -20.9%   | 1,150        | 1,331        | -13.6%   |
| 36    | Seaside Shuttle <sup>1</sup>    | 1               | -               | 100.0%   | 2            | -            | 100.0%   |
| 37    | Crosstow n Shuttle 1            | 4               | 23              | -82.6%   | 51           | 99           | -48.5%   |
| 90    | West Goleta Amtrak Shuttle      | 4               | -               | 100.0%   | 13           | -            | 100.0%   |
| 91    | East Goleta Amtrak Shuttle      | 17              | -               | 100.0%   | 27           | -            | 100.0%   |
| 92    | Santa Barbara Amtrak Shuttle    | 3               | -               | 100.0%   | 5            | -            | 100.0%   |
|       | Booster Services                | 31              | 52              | -40.4%   | 51           | 84           | -39.3%   |
| Syste | em Subtotal                     | 22,969          | 23,725          | -3.2%    | 45,804       | 48,071       | -4.7%    |
| E     | Downtown Waterfront Shuttles 1  |                 |                 |          |              |              |          |
| 30    | State Street Shuttle 1          | -               | -               | N/A      | 3            | -            | N/A      |
| 31    | East Beach Waterfront Shuttle 1 | -               | -               | N/A      | -            | -            | N/A      |
| 32    | West Beach Waterfront Shuttle 1 | -               | -               | N/A      | -            | -            | N/A      |
|       | Related Routes                  |                 |                 |          |              |              |          |
| 20,   | 21x Carpinteria                 | 1,714           | 2,638           | -35.0%   | 3,736        | 5,377        | -30.5%   |
| 1,2   | ,37 East/West & Crosstow n      | 1,667           | 1,668           | -0.1%    | 3,256        | 3,645        | -10.7%   |
| 4, 5  | 5, 15x, 16, 17 Mesa Lines       | 2,299           | 2,390           | -3.8%    | 4,389        | 4,973        | -11.7%   |
| 6,1   | 1 State/Hollister               | 8,824           | 8,368           | 5.4%     | 17,459       | 16,842       | 3.7%     |
| 7, 8  | 3, 9 Calle Real/Fairview        | 1,723           | 1,563           | 10.2%    | 3,499        | 3,309        | 5.7%     |
|       | Unknown/Miscellaneous           |                 |                 |          |              |              |          |
|       |                                 | -               | 3               | -100.0%  | 5            | 5            | 0.0%     |
| Syste | em Total                        | 22,969          | 23,728          | -3.2%    | 45,812       | 48,076       | -4.7%    |
| -     |                                 | 1               |                 |          | · · · · · ·  |              |          |

<sup>&</sup>lt;sup>1</sup> MTD electric shuttles cannot carry bicycles.

#### **MTD Wheelchairs**

Quarter YTD

|        | LINE                          | Oct 18 - Dec 18 | Oct 17 - Dec 17 | % Change | FY 2018-2019 | FY2017- 2018 | % Change |
|--------|-------------------------------|-----------------|-----------------|----------|--------------|--------------|----------|
| 1      | West Santa Barbara            | 401             | 482             | -16.8%   | 772          | 988          | -21.9%   |
| 2      | East Santa Barbara            | 341             | 680             | -49.9%   | 795          | 1,441        | -44.8%   |
| 3      | Oak Park                      | 167             | 209             | -20.1%   | 478          | 496          | -3.6%    |
| 4      | Mesa / SBCC                   | 48              | 21              | 128.6%   | 97           | 70           | 38.6%    |
| 5      | Mesa / La Cumbre              | 83              | 194             | -57.2%   | 237          | 384          | -38.3%   |
| 6      | Goleta                        | 469             | 509             | -7.9%    | 964          | 1,123        | -14.2%   |
| 7      | County Health / Fairview      | 623             | 493             | 26.4%    | 1,097        | 1,092        | 0.5%     |
| 10     | Cathedral Oaks                | 6               | -               | 100.0%   | 10           | 3            | 233.3%   |
| 11     | UCSB                          | 667             | 650             | 2.6%     | 1,319        | 1,347        | -2.1%    |
| 12x    | Goleta Express                | 153             | 160             | -4.4%    | 312          | 351          | -11.1%   |
| 14     | Montecito                     | 40              | 155             | -74.2%   | 102          | 250          | -59.2%   |
| 15x    | SBCC / UCSB Express           | 38              | 92              | -58.7%   | 56           | 129          | -56.6%   |
| 16     | City College Shuttle          | 142             | 70              | 102.9%   | 235          | 122          | 92.6%    |
| 17     | Low er West / SBCC            | 39              | 44              | -11.4%   | 95           | 101          | -5.9%    |
| 20     | Carpinteria                   | 207             | 508             | -59.3%   | 528          | 943          | -44.0%   |
| 21x    | Carpinteria Express           | -               | 57              | -100.0%  | 27           | 138          | -80.4%   |
| 23     | Winchester Canyon             | 12              | 9               | 33.3%    | 28           | 16           | 75.0%    |
| 24x    | UCSB Express                  | 149             | 152             | -2.0%    | 295          | 313          | -5.8%    |
| 25     | Ellwood                       | 27              | 15              | 80.0%    | 46           | 34           | 35.3%    |
| 27     | Isla Vista Shuttle            | 15              | 29              | -48.3%   | 25           | 40           | -37.5%   |
| 28     | UCSB Shuttle                  | 24              | 28              | -14.3%   | 32           | 51           | -37.3%   |
| 36     | Seaside Shuttle               | 10              | 12              | -16.7%   | 17           | 25           | -32.0%   |
| 37     | Crosstow n Shuttle            | 43              | 39              | 10.3%    | 71           | 87           | -18.4%   |
| 90     | West Goleta Amtrak Shuttle    | -               | -               | 0.0%     | -            | -            | 0.0%     |
| 91     | East Goleta Amtrak Shuttle    | -               | -               | 0.0%     | -            | -            | 0.0%     |
| 92     | Santa Barbara Amtrak Shuttle  | -               | -               | 0.0%     | -            | -            | 0.0%     |
|        | Booster Services              | 7               | 2               | 250.0%   | 8            | 6            | 33.3%    |
| Syste  | em Subtotal                   | 3,711           | 4,610           | -19.5%   | 7,646        | 9,550        | -19.9%   |
| -      | Downtown Waterfront Shuttles  | ,,,,,,          | 1,5.12          |          | 1,010        | 2,222        |          |
| 30     | State Street Shuttle          | 185             | 175             | 5.7%     | 483          | 349          | 38.4%    |
| 31     | East Beach Waterfront Shuttle | 26              | 22              | 18.2%    | 71           | 46           | 54.3%    |
| 32     | West Beach Waterfront Shuttle | 11              | 18              | -38.9%   | 48           | 30           | 60.0%    |
|        | Related Routes                |                 |                 |          |              |              |          |
| 20,    | 21x Carpinteria               | 207             | 565             | -63.4%   | 555          | 1,081        | -48.7%   |
| 1, 2   | 2, 37 East/West & Crosstow n  | 785             | 1,201           | -34.6%   | 1,638        | 2,516        | -34.9%   |
|        | 5, 15x, 16, 17 Mesa Lines     | 350             | 421             | -16.9%   | 720          | 806          | -10.7%   |
| 6,     | 11 State/Hollister            | 1,136           | 1,159           | -2.0%    | 2,283        | 2,470        | -7.6%    |
| 7, 8   | 3, 9 Calle Real/Fairview      | 623             | 493             | 26.4%    | 1,097        | 1,092        | 0.5%     |
| -      | Unknown/Miscellaneous         |                 |                 |          | · ·          | ·            |          |
|        |                               | -               | -               | 0.0%     | 2            | 1            | 100.0%   |
| Syst   | em Total                      | 3,933           | 4,825           | -18.5%   | 8,250        | 9,976        | -17.3%   |
| ٠, ٥١٠ |                               | 5,550           | 1,020           | 10.070   | I 5,250      | 5,5.0        | 17.570   |



## **Customer Service Report**

#### **Complaints & Compliments**

| Month    | Passenger<br>Relations | Driving<br>Observations | Schedule/<br>Policy | Missed<br>Passengers | Total<br>Complaints | Passenger<br>Boardings<br>per<br>Complaint |
|----------|------------------------|-------------------------|---------------------|----------------------|---------------------|--|
| October  | 17                     | 0                       | 4                   | 0                    | 21                  | 33,230                                     |
| November | 13                     | 3                       | 1                   | 2                    | 19                  | 29,669                                     |
| December | 8                      | 4                       | 0                   | 6                    | 17                  | 25,236                                     |
| Total    | 38                     | 7                       | 5                   | 8                    | 57                  | 29,659                                     |

| Compliments |
|-------------|
| 9           |
| 1           |
| 1           |
| 11          |

#### **Year-To-Date Total Complaints & Compliments**

| Month   | Passenger<br>Relations | Driving<br>Observations | Schedule/<br>Policy | Missed<br>Passengers | Total<br>Complaints | Passenger<br>Boardings<br>per<br>Complaint |
|---------|------------------------|-------------------------|---------------------|----------------------|---------------------|--|
| FY 2019 | 52                     | 12                      | 17                  | 17                   | 98                  | 17,250                                     |
| FY 2018 | 42                     | 23                      | 49                  | 24                   | 138                 | 11,367                                     |

| Compliments |
|-------------|
| 22          |
| 17          |

#### **Definitions:**

**Passenger Relations**: Perceived negative treatment of passengers by an MTD Employee.

**Driving Observations**: Concerns regarding driving safety.

**Schedule/Policy**: Missed trips, frequency of service, transfer policy, etc.

Missed Passengers: Complaints that passengers were passed up at MTD authorized stops.

Compliments: Documented praise of MTD Employee's actions.

#### **MTD Performance Standard:**

Passenger complaints shall average no more than 1 complaint per 10,000 MTD passenger boardings.



## **Fleet Maintenance Report**

For the Six-month Period Ending December 31, 2018

|                   |           |         | FY 2018-19  |           |                   |           |         | FY 2017-18            |           |          | Chai     | nge     |
|-------------------|-----------|---------|-------------|-----------|-------------------|-----------|---------|-----------------------|-----------|----------|----------|---------|
|                   |           |         |             |           |                   |           |         |                       |           | Total    |          |         |
|                   |           |         |             | Labor &   | <b>Total Cost</b> |           |         |                       | Labor &   | Cost per | Total Co | ost per |
| Fleet             | Miles     | MPG     | Fuel/Oil    | Parts     | per Mile          | Miles     | MPG     | Fuel/Oil              | Parts     | Mile     | Mi       | le      |
| Novas             | 27,803    | 4.29    | \$11,988    | \$18,437  | \$1.09            | 139,894   | 4.39    | \$66,818              | \$73,434  | \$1.00   | \$0.09   | 9.2%    |
| Gillig 40'        | 961,992   | 4.63    | \$400,926   | \$292,948 | \$0.72            | 839,847   | 4.73    | \$372,785             | \$282,320 | \$0.78   | -\$0.06  | -7.5%   |
| Gillig 29'        | 160,170   | 4.81    | \$62,715    | \$84,465  | \$0.92            | 172,610   | 4.85    | \$73,209 <sup>*</sup> | \$106,290 | \$1.04   | -\$0.12  | -11.6%  |
| Nova Articulated  | 55,887    | 4.18    | \$24,976    | \$10,079  | \$0.63            | 57,814    | 4.75    | \$26,056 <sup>*</sup> | \$9,839   | \$0.62   | \$0.01   | 1.0%    |
| Diesel Fleet:     | 1,205,852 |         | \$500,605   | \$405,929 | \$0.75            | 1,210,165 |         | \$538,868             | \$471,883 | \$0.84   | -\$0.08  | -10.0%  |
|                   |           |         |             |           |                   |           |         |                       |           | Total    |          |         |
|                   |           |         |             | Labor &   | <b>Total Cost</b> |           |         |                       | Labor &   | Cost per | Total Co | ost per |
| Fleet             | Miles     | MPG     | Fuel/Oil    | Parts     | per Mile          | Miles     | MPG     | Fuel/Oil              | Parts     | Mile     | Mi       | le      |
| Gillig 29' Hybrid | 28,534    | 4.86    | \$10,808    | \$16,175  | \$0.95            | 28,406    | 4.81    | \$11,886              | \$5,777   | \$0.62   | \$0.32   | 52.1%   |
| Gillig 40' Hybrid | 185,404   | 5.05    | \$69,034    | \$90,777  | \$0.86            | 198,815   | 4.86    | \$85,074              | \$114,049 | \$1.00   | -\$0.14  | -13.9%  |
| Hybrid Fleet:     | 213,938   |         | \$79,842    | \$106,952 | \$0.87            | 227,221   |         | \$96,960              | \$114,049 | \$0.93   | -\$0.06  | -6.0%   |
|                   |           |         |             |           |                   |           |         |                       |           | Total    |          |         |
|                   |           |         |             | Parts &   | <b>Total Cost</b> |           |         |                       | Parts &   | Cost per | Total Co | ost per |
| Fleet             | Miles     | KWH     | Electricity | Labor     | per Mile          | Miles     | KWH     | Electricity           | Labor     | Mile     | Mi       | le      |
| Ebus EV's         | 26,539    | 45,490  | \$13,196    | \$26,478  | \$1.49            | 69,773    | 103,099 | \$22,682              | \$58,281  | \$1.16   | \$0.33   | 28.8%   |
| BYD EV's          | 57,375    | 91,226  | \$26,499    | \$5,377   | \$0.56            |           |         |                       |           |          |          |         |
| Electric Fleet:   | 83,914    | 136,716 | \$39,695    | \$31,855  | \$0.85            | 69,773    | 103,099 | \$22,682              | \$58,281  | \$1.16   | -\$0.31  | -26.5%  |
| Totals:           | 1,503,704 |         | 620,142     | 544,736   | \$0.77            | 1,507,159 |         | 658,510               | 644,213   | \$0.86   | -\$0.09  | -10.4%  |



## **Road Calls Report**

FY 2019 National Transit Database Road Calls ("Mechanical System Failures")
For the Six-Month Period Ending December 31, 2018

| Fleet Category                | All Reportable<br>Mechanical<br>System<br>Failures | Fiscal YTD<br>Miles | Miles Between<br>All Reportable<br>Mechanical<br>System Failures |  |
|-------------------------------|--|---------------------|--|--|
| Electric Vehicles (Group 1)   | 30   | 83,914              | 2,797  |  |
| 400 Nova's (Group 2)          | 4  | 27,803              | 6,951  |  |
| 400 Gillig's (Group 3)        | 19   | 147,194             | 7,747  |  |
| 600 Gillig's (Group 4)        | 89   | 814,798             | 9,155  |  |
| 700 Gillig's (Group 5)        | 50   | 160,170             | 3,203  |  |
| 700 Gillig Hybrid's (Group 6) | 6  | 28,543              | 4,757  |  |
| 900 Gillig's (Group 7)        | 28   | 185,404             | 6,622  |  |
| 1000 Nova's 9 (Group 8)       | 6  | 55,887              | 9,315  |  |
| System Total Excluding EV's   | 202  | 1,419,799           | 7,029  |  |
| System Total All Vehicles     | 232  | 1,503,713           | 6,482  |  |



## **Liability Report**

#### **Reportable to National Transit Database**

| Fiscal Year End June 30         | 2019 | 2018 | 2017 | 2016 | 2015 |
|---------------------------------|------|------|------|------|------|
| 1st Quarter: July - September   | 0    | 1    | 1    | 1    | 0    |
| 2nd Quarter: October - December | 0    | 4    | 1    | 2    | 1    |
| Fiscal Year to Date:            | 0    | 5    | 2    | 3    | 1    |

The NTD defines a Reportable Event (Major Incident) as a safety or security event occurring on transit right-of-way, in a transit revenue facility, in a transit maintenance facility, or involving a transit revenue vehicle meeting the following criteria:

- An evacuation for life safety reasons
- Estimated property damage equal to or exceeding \$25,000
- Fatality confirmed within 30 days
- Immediate transport away from the scene for medical attention, except illnesses requiring transport for medical attention
- Collisions involving transit vehicles that require towing away of a transit roadway vehicle or other non-transit roadway vehicle

## **Workers' Compensation Claims Report**

| Fiscal Year End June 30         | 2018 | 2018 | 2017 | 2016 | 2015 |
|---------------------------------|------|------|------|------|------|
| 1st Quarter: July - September   | 3    | 3    | 4    | 6    | 7    |
| 2nd Quarter: October - December | 5    | 6    | 6    | 8    | 4    |
| Fiscal Year to Date:            | 8    | 9    | 10   | 14   | 11   |



## **Transit Finance Compliance Report**

As a recipient of Federal funds from the Federal Transit Administration (FTA), the Santa Barbara Metropolitan Transit District (MTD) is subject to a number of rules and regulations and reporting requirements. This report describes actions taken between October 1, 2018, and December 31, 2018, to address these requirements.

#### **MTD Compliance Actions**

Submitted MTD monthly National Transit Database Safety and Security reports to the Federal Transit Administration (FTA).

Submitted MTD monthly National Transit Database Ridership reports to FTA.

Submitted initial MTD FY 2018 National Transit Database Annual Report to FTA

Submitted quarterly Milestone Progress Reports and Federal Financial Reports for MTD's FTA grants.

Submitted Semiannual "Uniform Report of Disadvantaged Business Enterprise (DBE) Commitments/ Awards and Payments" to FTA.

Prepared Disadvantaged Business Enterprise FY 2018 Shortfall Analysis for FTA.

Submitted semi-annual report to Caltrans for the cap-and-trade Low Carbon Transit Operations Program (LCTOP) program.

Submitted semi-annual reports to the California Governor's Office of Emergency Services (OES) for MTD's Proposition 1B grants from the Transit Security program.

Continued to monitor all FTA compliance areas and ensure that MTD is in compliance, including the Americans with Disabilities Act (ADA) complementary paratransit service that is operated by Easy Lift Transportation for MTD. (MTD is responsible for this service, and must ensure that it complies with all FTA requirements.)

**OLIVIA RODRIGUEZ DICK WEINBERG CHUCK MCQUARY DAVE DAVIS DAVE TABOR BILL SHELOR** PAULA PEROTTE **BOARD DIRECTOR BOARD DIRECTOR BOARD DIRECTOR CHAIR** VICE CHAIR SECRETARY **BOARD DIRECTOR JERRY ESTRADA** GENERAL MANAGER **VACANT CHRISTINA PERRY** ADMINISTRATIVE ASSISTANT ADMINISTRATIVE ASSISTANT - LEAD **BRAD DAVIS MARY GREGG BILL MORRIS** VACANT VACANT (Budget Freeze) AGM/CONTROLLER **HUMAN RESOURCES & RISK OPERATIONS MANAGER** (Budget Freeze) **DIRECTOR OF FLEET & FACILITIES DIRECTOR OF TRANSIT DEVELOPMENT MANAGER** (AGM - PROCUREMENT OFFICER) **THAIS SAYAT VACANT DAVE MORSE RYAN GRIPP STEVE MAAS** ASSISTANT CONTROLLER **RISK ADMINISTRATOR SUPERINTENDENT** CAPITAL PROJECTS MANAGER **GOVERNMENT RELATIONS &** OF OPERATIONS COMPLIANCE MANAGER (DBE OFFICER) LIZ DE LA TORRE LYNROSE PARAS-DIMA-**NOLAN ROBERTSON HILLARY BLACKERBY** MANNY CASTANON MANAGER OF ACCOUNTING SAFETY & TRAINING FLEET MANAGER INTERIM PLANNING & MAR-LANTA HR & W.C. SPECIALIST **ADMINISTRATOR** KETING MANAGER **DIANA FLORES OPERATIONS MIKE CARDONA** MARK CLYDE **ACCOUNTING ASSISTANT SUPERVISORS SUPERINTENDENT** TRANSIT PLANNER 13 OF MAINTENANCE **DRIVERS CLAIRE PATTERSON RODGER STEVENS JENNIFER TANNER** ACCOUNTING ASSISTANT 150 FLEET MAINTENANCE **ROUTE SCHEDULER SUPERVISOR** VACANT **MECHANICS BOB OLIVERA** (Budget Freeze) **BUS STOP MAINT** 14 FARE REVENUE CLERK **TOM SHELDON** UTILITY **TONY MENDIBLES** SANTA BARBARA MTD IT MANAGER 5(FT) - 8(PT) **PLANNING & MARKETING COORDINATOR PABLO ZUNIGA STEVE HAHN** LILLY GOMEZ **ORGANIZATIONAL CHART** IT SUPPORT SPECIALIST ASSISTANT SUPERINTEN-MARKETING & COMMU-DENT OF MAINTENANCE NITY RELATIONS COORD. VACANT **JOHN HERRERA** CUSTOMER SERVICE (Budget Freeze) **REPRESENTATIVES** PARTS CLERK **PURCHASING ADMINISTRATOR JUAN PEREZ DAVID MYERS** FRC TECHNICIAN - LEAD DATA ANALYST **JOSH MARTINEZ** FRANK REYNOSO FRC TECHNICIAN **FACILITIES SPECIALIST** 

To: MTD Board of Directors

From: Jerry Estrada, General Manager

Date: March 19, 2019

Subject: General Manager's Report

#### **Operations, Fleet and Facilities**

Congratulations to our current operator trainees Gabriel Ochoa and Georgina Gomez. Both have successfully passed all training and licensing and have assumed their bid shifts. Verification of Transit Training (VTT) sessions were completed successfully this past week. The California DMV requires this training/continuing education for 8 hours per year.

Santa Barbara Drags had their inaugural event on Cabrillo Boulevard this past weekend. Due to the street closure on Cabrillo, the Waterfront Shuttle was detoured on Friday and Saturday. Operations has initiated a Line 28 booster, effective today, which will continue until further notice. This additional bus was added to mitigate the passenger loads to and from UCSB North Hall and Camino Real Marketplace; the booster will run from 7:20 AM - 4:17 PM, Monday-Friday.

As of this week, 12 of the 13 BYD buses on site are up and running in service. Bus 41, delivered at the end of February, is awaiting registration. Last week MTD tested a BYD Shuttle in Carpinteria. Initial reports are promising on both range and drivability.

Last week Nolan Robertson, Steve Hahn, Ryan Gripp, and Tom Sheldon all participated in a conference call with Gasboy representatives going over information to replace MTD's existing outdated Gasboy fuel management system.

Staff has begun putting the Invitation for Bids together for the City of Carpinteria Electric Bus Charger Upgrade Project. The project consists of upgrading existing 208V charging infrastructure to 480V to accommodate BYD bus charging at the facility. The work is scheduled to be completed prior to summer service, when the electric bus fleet is in heavy demand.

On February 25<sup>th</sup>, staff attended a Southern California Edison (SCE) workshop developed to aid their customers in meeting CARB's Innovative Clean Transit (ICT) Regulation. The workshop was beneficial as it highlighted various funding opportunities available to transit agencies through SCE to support transportation electrification. SCE presenters also shared various SCE resources available to aid transit agencies in developing their ICT-mandated zero-emission bus rollout plan.

#### Administration

Interim Planning and Marketing Manager Hillary Blackerby spoke on a panel held by the Community Environmental Council on electric vehicles on Thursday, March 14<sup>th</sup>. She discussed MTD's 100% Zero Emissions Bus (ZEB) goal and how transit can greatly reduce GHG emissions and vehicle miles traveled.

Staff attended a meeting of the Santa Barbara County Association of Governments' (SBCAG's) Joint Technical Advisory Committee (JTAC) and Technical Transportation Advisory Committee

(TTAC) on March 7. JTAC recommended that the SBCAG Board adopt the proposed SBCAG FY 2020 Overall Work Program and Budget, and received two reports regarding the update of the long-range Regional Transportation Plan - Sustainable Communities Strategy (RTP-SCS). TTAC recommended that the SBCAG Board approve the FY 2020 Local Transportation Fund apportionments, and reviewed an updated Measure A Strategic Plan Financial Memorandum.

Staff will attend a meeting of the City of Santa Barbara's Downtown Parking Committee (DPC) on Thursday, March 14. The DPC will be discussing the proposed Funk Zone Access and Parking Assessment Action Plan. The proposed Plan includes the new Downtown-Waterfront Shuttle bus stop in the Funk Zone.

Staff submitted the February monthly ridership and safety and security reports to the Federal Transit Administration's National Transit Database, as required.

MTD recently had Genfare, MTD's farebox manufacturer, carry out a performance analysis of the Smart Card technology being used by SBCC and UCSB students. The analysis resulted in a farebox "firmware" update that initial testing indicates an improvement in card reading speed and accuracy. Assuming successful testing, this will improve boarding time at bus stops heavily used by students.

McGowan-Guntermann recently completed an audit of MTD's financial reporting systems as required by the FTA. The purpose for the audit is to validate that MTD systems are sufficient to accurately report the financial information in the annual National Transit Database (NTD) report. The audit is required every 10 years by the FTA and is the final step in accepting MTD's NTD data for fiscal year 2017-18.