



FY 2019 System Ridership Report for 3rd Quarter and for Nine-Month Period Ending March 31, 2019

Ridership by Fare Category (January 2019 – March 2019)

Fare Categories	Jan 19 - Mar 19	Jan 18 - Mar 18	% Change	FY 2018-2019	FY2017- 2018	% Change
General Fare	187,035	194,730	-4.0%	625,011	645,792	-3.2%
Transfers	112,761	123,741	-8.9%	357,210	397,556	-10.1%
Full Fare Prepaid ¹	243,409	212,710	14.4%	791,584	697,940	13.4%
Santa Barbara City College	166,975	176,268	-5.3%	476,463	512,887	-7.1%
Senior & Disabled Prepaid ²	169,591	167,903	1.0%	539,909	513,906	5.1%
Shuttle	34,938	38,161	-8.4%	146,701	157,239	-6.7%
UC Santa Barbara	493,732	442,796	11.5%	1,100,549	977,403	12.6%
Youth Prepaid ³	144,158	141,977	1.5%	439,012	401,429	9.4%
Free	23,773	31,253	-23.9%	86,794	100,177	-13.4%
Special Pass Programs	10,941	17,208	-36.4%	34,966	59,870	-41.6%
Senior Cash	38,236	38,703	-1.2%	126,402	128,068	-1.3%
Persons with Disabilities Cash	7,070	8,649	-18.3%	24,375	25,832	-5.6%
Tokens	4,429	6,005	-26.2%	13,931	17,865	-22.0%
Total	1,637,048	1,600,104	2.3%	4,762,907	4,635,964	2.7%

¹ Includes adult 10-ride and unlimited 30-day Passport use.

² Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

³ Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (January 2019 – March 2019)

Metrics	Quarter			YTD		
	Jan 19 - Mar 19	Jan 18 - Mar 18	%Change	FY 2018-2019	FY2017- 2018	% Change
Passengers	1,637,048	1,600,104	2.3%	4,762,907	4,635,964	2.7%
Revenue Hours	54,238	53,893	0.6%	163,769	162,526	0.8%
Passengers per Revenue Hour	30.2	29.7	1.7%	29.1	28.5	2.0%
Miles	649,409	645,022	0.7%	1,945,913	1,954,824	-0.5%
Passengers per Mile	2.5	2.5	1.6%	2.4	2.4	3.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD System Ridership (January 2019 – March 2019)

LINE		Quarter			YTD		
		Jan 19 - Mar 19	Jan 18 - Mar 18	% Change	FY 2018-2019	FY2017- 2018	% Change
1	West Santa Barbara	77,559	80,502	-3.7%	246,546	245,846	0.3%
2	East Santa Barbara	117,094	125,709	-6.9%	366,178	383,663	-4.6%
3	Oak Park	47,419	47,641	-0.5%	146,161	147,361	-0.8%
4	Mesa / SBCC	29,263	33,145	-11.7%	90,500	96,123	-5.8%
5	Mesa / La Cumbre	30,172	30,860	-2.2%	95,680	94,836	0.9%
6	Goleta	135,919	143,314	-5.2%	426,726	427,017	-0.1%
7	County Health / Fairview	67,204	65,682	2.3%	213,603	203,609	4.9%
10	Cathedral Oaks	4,140	4,439	-6.7%	13,553	13,060	3.8%
11	UCSB	269,315	260,942	3.2%	761,881	719,661	5.9%
12x	Goleta Express	45,559	46,319	-1.6%	145,383	144,681	0.5%
14	Montecito	17,279	14,222	21.5%	56,485	55,303	2.1%
15x	SBCC / UCSB Express	65,702	61,798	6.3%	174,307	172,130	1.3%
16	City College Shuttle	28,374	25,140	12.9%	77,143	68,306	12.9%
17	Low er West / SBCC	32,035	38,223	-16.2%	97,820	112,678	-13.2%
20	Carpinteria	86,242	52,872	63.1%	259,188	197,990	30.9%
21x	Carpinteria Express	-	14,780	-100.0%	9,835	52,805	-81.4%
23	Winchester Canyon	13,421	13,017	3.1%	40,692	35,885	13.4%
24x	UCSB Express	145,901	134,489	8.5%	427,074	390,258	9.4%
25	Elw ood	15,067	16,040	-6.1%	49,154	47,252	4.0%
27	Isla Vista Shuttle	100,624	98,005	2.7%	224,144	216,739	3.4%
28	UCSB Shuttle	156,441	134,999	15.9%	340,879	305,783	11.5%
36	Seaside Shuttle	13,412	12,650	6.0%	44,229	41,125	7.5%
37	Crosstow n Shuttle	22,369	23,284	-3.9%	72,226	70,596	2.3%
90	West Goleta Amtrak Shuttle	2,040	-	100.0%	6,726	-	100.0%
91	East Goleta Amtrak Shuttle	1,240	-	100.0%	3,445	-	100.0%
92	Santa Barbara Amtrak Shuttle	1,376	-	100.0%	4,608	-	100.0%
	Booster Services	65,215	64,814	0.6%	175,353	157,161	11.6%
	System Subtotal	1,590,382	1,542,886	3.1%	4,569,519	4,399,868	3.9%
	<i>Downtown Waterfront Shuttles</i>						
30	Dow ntow n Shuttle	39,238	49,145	-20.2%	158,191	192,447	-17.8%
31	East Beach Waterfront Shuttle	4,845	4,875	-0.6%	21,571	27,558	-21.7%
32	West Beach Waterfront Shuttle	2,583	3,198	-19.2%	13,626	16,091	-15.3%
	<i>Unknown</i>						
		-			-		
	System Total	1,637,048	1,600,104	2.3%	4,762,907	4,635,964	2.7%
	<i>Related Routes</i>						
	20, 21x Carpinteria	86,242	67,652	27.5%	269,023	250,795	7.3%
	1, 2, 37 East/West & Crosstown	217,022	229,495	-5.4%	684,950	700,105	-2.2%
	4, 5, 15x, 16, 17 Mesa Lines	185,546	189,166	-1.9%	535,450	544,073	-1.6%
	6, 11 State/Hollister	405,234	404,256	0.2%	1,188,607	1,146,678	3.7%
	7, 8, 9 Calle Real/Fairview	67,204	65,682	2.3%	213,603	203,609	4.9%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD Passengers per Revenue Hour (January 2019 – March 2019)

LINE		Quarter			YTD		
		Jan 19 - Mar 19	Jan 18 - Mar 18	% Change	FY 2018-2019	FY2017- 2018	% Change
1	West Santa Barbara	28.3	29.1	-2.5%	29.8	29.3	1.8%
2	East Santa Barbara	27.4	29.3	-6.3%	28.4	29.3	-2.9%
3	Oak Park	20.2	20.1	0.3%	20.6	20.7	-0.2%
4	Mesa / SBCC	25.6	28.8	-11.2%	26.2	27.7	-5.4%
5	Mesa / La Cumbre	17.3	18.0	-3.8%	18.3	18.2	0.4%
6	Goleta	27.1	28.5	-5.0%	28.2	28.7	-1.6%
7	County Health / Fairview	17.9	17.4	2.8%	18.8	17.9	5.3%
10	Cathedral Oaks	9.9	10.4	-5.5%	10.7	10.2	4.9%
11	UCSB	35.6	34.5	3.3%	33.3	31.7	5.3%
12x	Goleta Express	25.1	25.6	-1.7%	26.5	26.5	0.0%
14	Montecito	13.8	12.4	11.5%	15.1	15.1	-0.3%
15x	SBCC / UCSB Express	35.3	33.2	6.4%	33.3	26.5	25.3%
16	City College Shuttle	37.7	36.4	3.4%	40.5	36.4	11.3%
17	Low er West / SBCC	40.1	47.5	-15.6%	40.6	46.5	-12.7%
20	Carpinteria	19.1	17.4	9.6%	19.8	19.6	0.9%
21x	Carpinteria Express	-	16.1	-100.0%	17.6	18.2	-3.1%
23	Winchester Canyon	22.9	22.2	3.4%	23.1	20.2	14.0%
24x	UCSB Express	48.3	44.6	8.3%	46.7	42.6	9.8%
25	Elw ood	22.4	23.8	-5.9%	24.2	23.9	1.6%
27	Isla Vista Shuttle	54.0	53.3	1.4%	45.8	44.5	2.9%
28	UCSB Shuttle	85.2	72.2	18.1%	66.9	59.4	12.6%
36	Seaside Shuttle	12.9	12.2	5.8%	14.0	13.5	4.2%
37	Crosstow n Shuttle	15.0	15.6	-3.9%	16.0	15.6	2.9%
90	West Goleta Amtrak Shuttle	63.1	-	100.0%	68.6	-	100.0%
91	East Goleta Amtrak Shuttle	38.4	-	100.0%	35.1	-	100.0%
92	Santa Barbara Amtrak Shuttle	28.9	-	100.0%	31.9	-	100.0%
	Booster Services	82.0	76.2	7.7%	85.2	79.8	6.7%
	System Subtotal	30.9	30.4	1.7%	29.9	29.0	3.1%
	<i>Downtown Waterfront Shuttles</i>						
30	Dow ntown Shuttle	16.5	20.9	-21.3%	19.6	24.3	-19.5%
31	East Beach Waterfront Shuttle	9.9	10.0	-1.2%	11.7	14.9	-21.3%
32	West Beach Waterfront Shuttle	10.8	13.3	-19.2%	15.6	18.4	-15.2%
	<i>Unknown</i>						
		-	-	0.0%	-	-	0.0%
	System Total	30.0	29.7	1.0%	29.1	28.5	2.0%
	<i>Related Routes</i>						
	20, 21x Carpinteria	44.2	41.0	7.9%	40.6	42.1	-3.6%
	1, 2, 37 East/West & Crosstown	27.8	29.2	-4.6%	28.5	28.9	-1.5%
	4, 5, 15x, 16, 17 Mesa Lines	216	22.3	-2.8%	24.3	24.3	-0.2%
	6, 11State/Hollister	24.5	25.5	-4.3%	31.3	30.5	2.7%
	7, 8, 9 Calle Real	17.9	17.4	2.8%	18.8	17.9	5.3%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD “At Capacity” Loads * (January 2019 – March 2019)

LINE	Quarter			YTD			
	Jan 19 - Mar 19	Jan 18 - Mar 18	% Change	FY 2018-2019	FY2017- 2018	% Change	
1	West Santa Barbara	14	21	-33.3%	32	50	-36.0%
2	East Santa Barbara	19	31	-38.71%	78	97	-19.59%
3	Oak Park	4	4	0.00%	9	7	28.57%
4	Mesa / SBCC	1	3	-66.67%	4	10	-60.00%
5	Mesa / La Cumbre	6	10	-40.00%	17	27	-37.04%
6	Goleta	35	43	-18.60%	106	167	-36.53%
7	County Health / Fairview	3	8	-62.50%	32	14	128.57%
10	Cathedral Oaks	1	1	0.00%	4	2	100.00%
11	UCSB	111	117	-5.13%	297	276	7.61%
12x	Goleta Express	25	18	38.89%	105	75	40.00%
14	Montecito	8	1	700.00%	23	12	91.67%
15x	SBCC / UCSB Express	38	28	35.71%	168	79	112.66%
16	City College Shuttle	22	9	144.44%	39	24	62.50%
17	Low er West / SBCC	-	5	-100.00%	7	12	-41.67%
20	Carpinteria	22	13	69.23%	71	30	136.67%
21x	Carpinteria Express	-	4	-100.00%	1	5	-80.00%
23	Winchester Canyon	2	1	100.00%	7	4	75.00%
24x	UCSB Express	147	82	79.27%	523	278	88.13%
25	Ellw ood	4	3	33.33%	15	6	150.00%
27	Isla Vista Shuttle	153	126	21.43%	321	239	34.31%
28	UCSB Shuttle	61	101	-39.60%	113	182	-37.91%
36	Seaside Shuttle	-	-	0.00%	1	1	0.00%
37	Crosstow n Shuttle	4	1	300.00%	7	5	40.00%
90	West Goleta Amtrak Shuttle	-	-	0.00%	-	-	0.00%
91	East Goleta Amtrak Shuttle	-	-	0.00%	-	-	0.00%
92	Santa Barbara Amtrak Shuttle	-	-	0.00%	-	-	0.00%
	Booster Services	84	21	300.00%	163	104	56.73%
	System Subtotal	764	651	17.4%	2,143	1,706	25.6%
	<i>Downtown Waterfront Shuttles</i>						
30	Dow ntow n Shuttle	1	23	-95.7%	54	91	-40.7%
31	East Beach Waterfront Shuttle	-	1	-100.0%	1	8	-87.5%
32	West Beach Waterfront Shuttle	-	1	-100.0%	-	1	-100.0%
	<i>Related Routes</i>						
	20, 21x Carpinteria	22	17	29.4%	72	35	105.7%
	1, 2, 37 East/West & Crosstow n	37	53	-30.2%	117	152	-23.0%
	4, 5, 15x, 16, 17 Mesa Lines	67	55	21.8%	235	152	54.6%
	6, 11 State/Hollister	146	160	-8.8%	403	443	-9.0%
	7, 8, 9 Calle Real, Fairview	3	8	-62.5%	32	14	128.6%
	<i>Unknown/Miscellaneous</i>						
		-	-	#DIV/0!	-	-	#DIV/0!
	System Total	765	676	13.2%	2,198	1,806	21.7%

*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD “Too Full to Board” Loads * (January 2019 – March 2019)

LINE	Quarter			YTD			
	Jan 19 - Mar 19	Jan 18 - Mar 18	% Change	FY 2018-2019	FY2017- 2018	% Change	
1	West Santa Barbara	1	9	-88.9%	13	11	18.2%
2	East Santa Barbara	3	8	-62.5%	8	24	-66.7%
3	Oak Park	1	-	100.0%	2	-	100.0%
4	Mesa / SBCC	-	-	0.0%	-	-	0.0%
5	Mesa / La Cumbre	1	2	-50.0%	6	13	-53.8%
6	Goleta	29	24	20.8%	52	55	-5.5%
7	County Health / Fairview	1	-	100.0%	6	5	20.0%
10	Cathedral Oaks	3	-	100.0%	5	1	400.0%
11	UCSB	365	313	16.6%	692	569	21.6%
12x	Goleta Express	5	6	-16.7%	66	41	61.0%
14	Montecito	-	-	0.0%	-	2	-100.0%
15x	SBCC / UCSB Express	95	14	578.6%	186	40	365.0%
16	City College Shuttle	1	-	100.0%	4	5	-20.0%
17	Low er West / SBCC	-	-	0.0%	-	1	-100.0%
20	Carpinteria	5	-	100.0%	14	1	1300.0%
21x	Carpinteria Express	-	-	0.0%	-	-	0.0%
23	Winchester Canyon	4	5	-20.0%	16	11	45.5%
24x	UCSB Express	173	123	40.7%	519	342	51.8%
25	Ellw ood	-	3	-100.0%	1	3	-66.7%
27	Isla Vista Shuttle	128	172	-25.6%	323	271	19.2%
28	UCSB Shuttle	250	257	-2.7%	480	511	-6.1%
36	Seaside Shuttle	-	-	0.0%	8	-	100.0%
37	Crosstow n Shuttle	3	-	100.0%	4	1	300.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	50	19	163.2%	106	88	20.5%
	System Subtotal	1,118	955	17.1%	2,511	1,995	25.9%
	<i>Downtown Waterfront Shuttles</i>						
30	Dow ntow n Shuttle	1	35	-97.1%	86	362	-76.2%
31	East Beach Waterfront Shuttle	1	3	-66.7%	3	5	-40.0%
32	West Beach Waterfront Shuttle	-	-	0.0%	4	7	-42.9%
	<i>Related Routes</i>						
	20, 21x Carpinteria	5	-	100.0%	14	1	1300.0%
	1, 2, 37 East/West & Crosstow n	7	17	-58.8%	25	36	-30.6%
	4, 5, 15x, 16, 17 Mesa Lines	97	16	506.3%	196	59	232.2%
	6, 11 State/Hollister	394	337	16.9%	744	624	19.2%
	7, 8, 9 Calle Real, Fairview	1	-	100.0%	6	5	20.0%
	<i>Unknown/Miscellaneous</i>						
		-	-	0.0%	-	-	0.0%
	System Total	1,120	993	12.8%	2,604	2,369	9.9%

* Indicates that passengers were refused service because a vehicle was too full to safely board.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Bicycles Carried (January 2019 – March 2019)

LINE		Quarter			YTD		
		Jan 19 - Mar 19	Jan 18 - Mar 18	% Change	FY 2018-2019	FY 2017- 2018	% Change
1	West Santa Barbara	462	443	4.3%	1,373	1,444	-4.9%
2	East Santa Barbara	1,164	1,077	8.1%	3,458	3,622	-4.5%
3	Oak Park	344	401	-14.2%	1,298	1,260	3.0%
4	Mesa / SBCC	244	337	-27.6%	1,074	1,237	-13.2%
5	Mesa / La Cumbre	409	611	-33.1%	1,572	1,970	-20.2%
6	Goleta	2,571	2,922	-12.0%	9,179	9,652	-4.9%
7	County Health / Fairview	1,445	1,294	11.7%	4,944	4,603	7.4%
10	Cathedral Oaks	55	68	-19.1%	206	294	-29.9%
11	UCSB	4,331	4,779	-9.4%	15,182	14,891	2.0%
12x	Goleta Express	1,246	1,312	-5.0%	4,237	4,930	-14.1%
14	Montecito	284	173	64.2%	921	907	1.5%
15x	SBCC / UCSB Express	674	856	-21.3%	2,345	2,698	-13.1%
16	City College Shuttle	129	215	-40.0%	445	592	-24.8%
17	Lower West / SBCC	139	198	-29.8%	548	693	-20.9%
20	Carpinteria	1,355	1,341	1.0%	4,892	5,547	-11.8%
21x	Carpinteria Express	-	389	-100.0%	199	1,560	-87.2%
23	Winchester Canyon	202	214	-5.6%	819	616	33.0%
24x	UCSB Express	2,281	2,186	4.3%	7,960	7,522	5.8%
25	Elwood	186	253	-26.5%	760	751	1.2%
27	Isla Vista Shuttle	396	649	-39.0%	1,010	1,486	-32.0%
28	UCSB Shuttle	619	1,124	-44.9%	1,769	2,455	-27.9%
36	Seaside Shuttle ¹	-	-	0.0%	2	-	100.0%
37	Crosstown Shuttle ¹	5	36	-86.1%	56	135	-58.5%
90	West Goleta Amtrak Shuttle	1	-	100.0%	14	-	100.0%
91	East Goleta Amtrak Shuttle	6	-	100.0%	33	-	100.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	5	-	100.0%
	Booster Services	39	55	-29.1%	90	139	-35.3%
System Subtotal		18,587	20,933	-11.2%	64,391	69,004	-6.7%
<i>Downtown Waterfront Shuttles ¹</i>							
30	State Street Shuttle ¹	-	-	N/A	3	3	0.0%
31	East Beach Waterfront Shuttle ¹	-	-	N/A	-	-	N/A
32	West Beach Waterfront Shuttle ¹	-	-	N/A	-	-	N/A
<i>Related Routes</i>							
20, 21x Carpinteria		1,355	1,730	-21.7%	5,091	7,107	-28.4%
1,2,37 East/West & Crosstown		1,631	1,556	4.8%	4,887	5,201	-6.0%
4, 5, 15x, 16, 17 Mesa Lines		1,595	2,217	-28.1%	5,984	7,190	-16.8%
6,11 State/Hollister		6,902	7,701	-10.4%	24,361	24,543	-0.7%
7, 8, 9 Calle Real/Fairview		1,445	1,294	11.7%	4,944	4,603	7.4%
<i>Unknown/Miscellaneous</i>							
		-	3	-100.0%	5	8	-37.5%
System Total		18,587	20,936	-11.2%	64,399	69,015	-6.7%

¹ MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Wheelchairs Boarded (January 2019 – March 2019)

LINE		Quarter			YTD		
		Jan 19 - Mar 19	Jan 18 - Mar 18	% Change	FY 2018-2019	FY2017- 2018	% Change
1	West Santa Barbara	363	482	-24.7%	1,135	1,470	-22.8%
2	East Santa Barbara	262	806	-67.5%	1,057	2,247	-53.0%
3	Oak Park	156	236	-33.9%	634	732	-13.4%
4	Mesa / SBCC	30	27	11.1%	127	97	30.9%
5	Mesa / La Cumbre	92	172	-46.5%	329	556	-40.8%
6	Goleta	437	551	-20.7%	1,401	1,674	-16.3%
7	County Health / Fairview	517	519	-0.4%	1,614	1,611	0.2%
10	Cathedral Oaks	-	1	-100.0%	10	4	150.0%
11	UCSB	611	702	-13.0%	1,930	2,049	-5.8%
12x	Goleta Express	117	166	-29.5%	429	517	-17.0%
14	Montecito	18	101	-82.2%	120	351	-65.8%
15x	SBCC / UCSB Express	12	45	-73.3%	68	174	-60.9%
16	City College Shuttle	147	122	20.5%	382	244	56.6%
17	Low er West / SBCC	37	55	-32.7%	132	156	-15.4%
20	Carpinteria	319	377	-15.4%	847	1,320	-35.8%
21x	Carpinteria Express	-	37	-100.0%	27	175	-84.6%
23	Winchester Canyon	5	14	-64.3%	33	30	10.0%
24x	UCSB Express	159	145	9.7%	454	458	-0.9%
25	Elw ood	6	22	-72.7%	52	56	-7.1%
27	Isla Vista Shuttle	4	14	-71.4%	29	54	-46.3%
28	UCSB Shuttle	4	22	-81.8%	36	73	-50.7%
36	Seaside Shuttle	5	16	-68.8%	22	41	-46.3%
37	Crosstow n Shuttle	69	48	43.8%	140	135	3.7%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	1	-	100.0%	1	-	100.0%
	Booster Services	1	5	-80.0%	9	11	-18.2%
System Subtotal		3,372	4,685	-28.0%	11,018	14,235	-22.6%
<i>Downtown Waterfront Shuttles</i>							
30	State Street Shuttle	143	271	-47.2%	626	620	1.0%
31	East Beach Waterfront Shuttle	41	29	41.4%	112	75	49.3%
32	West Beach Waterfront Shuttle	8	16	-50.0%	56	46	21.7%
<i>Related Routes</i>							
20, 21x Carpinteria		319	414	-22.9%	874	1,495	-41.5%
1, 2, 37 East/West & Crosstow n		694	1,336	-48.1%	2,332	3,852	-39.5%
4, 5, 15x, 16, 17 Mesa Lines		318	421	-24.5%	1,038	1,227	-15.4%
6, 11 State/Hollister		1,048	1,253	-16.4%	3,331	3,723	-10.5%
7, 8, 9 Calle Real/Fairview		517	519	-0.4%	1,614	1,611	0.2%
<i>Unknown/Miscellaneous</i>							
		-	1	-100.0%	2	2	0.0%
System Total		3,564	5,002	-28.7%	11,814	14,978	-21.1%

Source: GFI Genfare, MTD Transit Development Department, Planning Section