



Ridership Summary Report

FY 2017-18 Annual Total

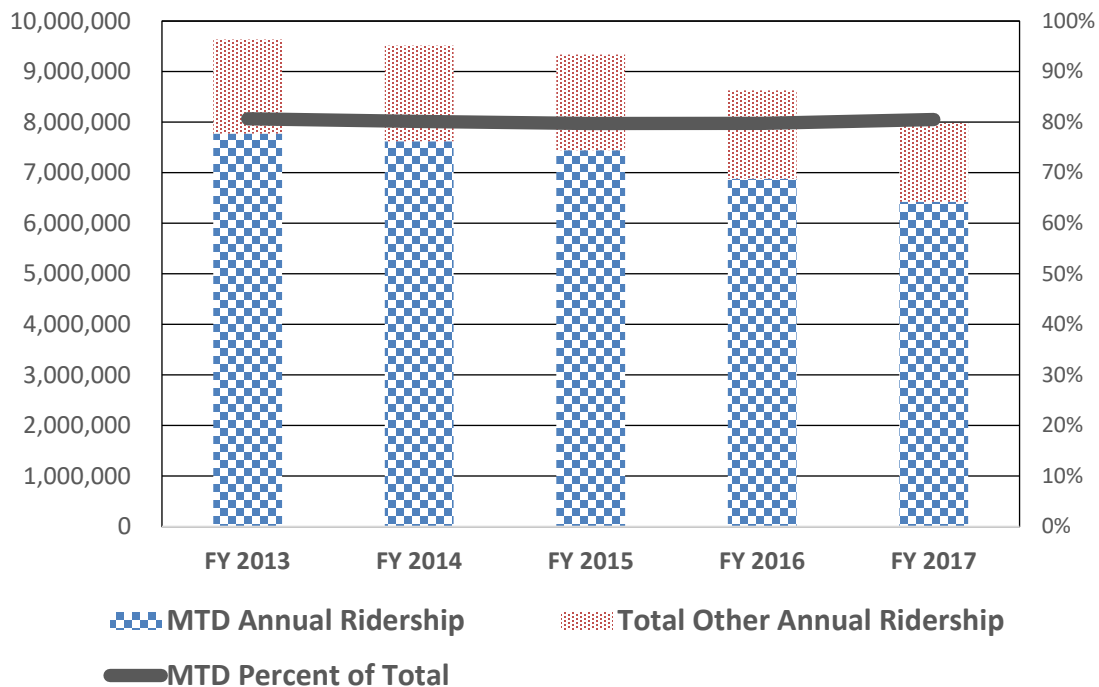
The Santa Barbara Metropolitan Transit District's (MTD's) systemwide total annual ridership totaled 6,288,980 in FY 2017-18, representing a 2.1% decrease of approximately 136,000 riders from FY 2016-17. Systemwide ridership during the fourth quarter of FY 2017-18 (April through June) totaled 1,653,016, representing a 0.6% decrease of approximately 10,000 riders from the same period of FY 2016-17.

Although MTD did see an overall decrease in ridership this fiscal year, staff is optimistic that the recent decreases may be ending. Much of the decrease from FY 2016-17 to FY 2017-18 appears to be attributable to specific causes, rather than to demographic changes or changes in mobility options.

Nearly half of the annual decrease (more than 67,000 riders) took place during the twin disasters of the Thomas Fire in December and the Montecito debris flow in January, which resulted in major disruptions to several of MTD's routes.

It is also important to note that MTD's recent ridership decreases are in line with the experiences of transit systems around the country, in California, and in Santa Barbara County.

FY 2018 Santa Barbara County Transit Ridership



In fact, MTD's ridership continues to represent approximately 80% of all transit ridership in the County, including the interregional services.

Student Ridership

As a whole, student ridership accounts for 36.5% of MTD's annual ridership.

University of California, Santa Barbara (UCSB) students accounted for 22.6% of MTD's FY 2017-18 ridership, and Santa Barbara City College (SBCC) students accounted for 10.5%. Thus, students of the two institutions combined make up nearly one-third of MTD's riders. School booster routes that serve Santa Barbara Unified School District (SBUSD) secondary schools accounted for an additional 3.4% of MTD's ridership.

In general, the total number of class days at these institutions has decreased over the most recent five-year period (from FY 2013-14 to FY 2017-18). Although the number of class days at UCSB increased from FY 2016-17 to FY 2017-18, as shown below, the number has decreased overall during the most recent five-year period. At SBCC, the number of combined fall and spring semester days has decreased over the five-year period, while the number of summer session days has increased. Secondary school class days have also decreased overall during the five-year period.

	<u>FY 2018</u>	<u>FY 2017</u>	<u>Variance</u>
SCHOOL DAYS	Annual Total	Annual Total	Annual Total
SBCC	201	207	(6)
UCSB	214	210	4
Secondary	192	197	(5)

UCSB student ridership continued to increase in FY 2017-18, growing by more than 97,400 riders (a 7.3% increase). UCSB had four more school days in FY 2017-18 than in FY 2016-17, which accounts for a portion of the increase. The ongoing growth in UCSB student ridership illustrates the importance of continuing to provide a high level of service to UCSB and Isla Vista, in partnership with the university.

SBCC had six fewer class days in FY 2017-18 than in FY 2016-17, due to the impacts of the Thomas Fire and the Montecito debris flow. This decrease in class days accounts for a portion of the nearly 49,300 decrease (a -7.0% decrease) in SBCC student riders. Additionally, SBCC enrollment continued to decrease.

SBUSD had five fewer class days in FY 2017-18 than in the previous year, again due to the disasters. This is certainly a factor in the decrease in school booster ridership of 25,840 riders (a -10.7% decrease).

As shown in the table below, FY 2017-18 had one fewer weekday service day than FY 2016-17, and one additional Sunday service day. A comparison of average weekday ridership to average Sunday ridership suggests that this change could account for a decrease of approximately 12,600 riders.

SERVICE DAYS	FY 2018	FY 2017	Variance
	Annual Total	Annual Total	Annual Total
Weekdays	250	251	(1)
Saturdays	56	56	0
Sundays	57	56	1
Total	363	363	0

Downtown-Waterfront Shuttle Ridership

Excluding the Downtown-Waterfront Shuttle, MTD's systemwide ridership decreased by 1.5%, or 92,720 riders (rather than 2.1% with the shuttle included).

FY 2017-18 ridership on the Downtown-Waterfront Shuttle decreased by approximately 43,100 (a -12.3% decrease) from the previous fiscal year. A portion of this decrease is due to fewer cruise ships stopping in Santa Barbara. There were 23 cruise ships served by MTD in FY 2016-17, compared to 15 in FY 2017-18. With an estimated cruise ship ridership of approximately 450 additional riders per visit, this decrease in cruise ship visits could account for 3,600 fewer passengers. In addition, the Thomas Fire negatively affected ridership on the service. Downtown-Waterfront Shuttle ridership in December 2017 was 25.9% lower than December 2016.

MTD will continue to work in partnership with the City to increase ridership on the Downtown-Waterfront Shuttle. The new day pass for the service, debuting this fall, is one such effort.

Appendix



System Ridership Report

FY 2018 Annual Total & FY 2018 4th Quarter

Ridership by Fare Category

Fare Categories	Quarter			YTD		
	Apr 18 - Jun 18	Apr 17 -Jun 17	% Change	FY 2017-2018	FY2016- 2017	% Change
General Fare	213,509	235,045	-9.2%	859,301	923,273	-6.9%
Transfers	133,202	143,297	-7.0%	530,758	532,816	-0.4%
Full Fare Prepaid ¹	231,454	240,668	-3.8%	929,394	972,056	-4.4%
Santa Barbara City College	145,106	139,368	4.1%	657,993	707,285	-7.0%
Senior & Disabled Prepaid ²	187,442	176,395	6.3%	701,348	675,867	3.8%
Shuttle	47,218	58,257	-18.9%	204,457	224,924	-9.1%
UC Santa Barbara	446,262	408,111	9.3%	1,423,665	1,326,220	7.3%
Youth Prepaid ³	134,340	136,723	-1.7%	535,769	579,874	-7.6%
Free	32,904	35,706	-7.8%	133,081	132,041	0.8%
Special Pass Programs	22,840	24,594	-7.1%	82,710	95,533	-13.4%
Senior Cash	42,584	48,782	-12.7%	170,652	191,524	-10.9%
Persons w ith Disabilities Cash	10,898	9,751	11.8%	36,730	38,300	-4.1%
Tokens	5,257	6,436	-18.3%	23,122	26,126	-11.5%
Total	1,653,016	1,663,133	-0.6%	6,288,980	6,425,839	-2.1%

¹ Includes adult 10-ride and unlimited 30-day Passport use.

² Includes seniors' and persons w ith disabilities' 10-ride and unlimited 30-day Passport use.

³ Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles

Metrics	Quarter			YTD		
	Apr 18 - Jun 18	Apr 17 -Jun 17	%Change	FY 2017-2018	FY2016- 2017	% Change
Passengers	1,653,016	1,663,133	-0.6%	6,288,980	6,425,839	-2.1%
Revenue Hours	56,488	55,410	1.9%	219,011	218,026	0.5%
Passengers per Revenue Hour	29.3	30.0	-2.5%	28.7	29.5	-2.6%
Miles	673,022	674,053	-0.2%	2,627,848	2,651,492	-0.9%
Passengers per Mile	2.5	2.5	-0.5%	2.4	2.4	-1.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Appendix

MTD System Ridership

LINE	Quarter			YTD			
	Apr 18 - Jun 18	Apr 17 - Jun 17	% Change	FY 2017-2018	FY2016- 2017	% Change	
1	West Santa Barbara	83,693	85,554	-2.2%	329,539	339,203	-2.8%
2	East Santa Barbara	126,574	130,855	-3.3%	510,237	517,814	-1.5%
3	Oak Park	50,212	51,130	-1.8%	197,573	197,370	0.1%
4	Mesa / SBCC	32,329	29,943	8.0%	128,452	122,676	4.7%
5	Mesa / La Cumbre	31,283	33,797	-7.4%	126,119	138,436	-8.9%
6	Goleta	147,313	145,990	0.9%	574,330	580,573	-1.1%
7	County Health / Fairview	70,165	66,064	6.2%	273,774	240,106	14.0%
8	County Health	-	-	0.0%	-	13,743	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	4,257	-100.0%
10	Cathedral Oaks	3,979	5,563	-28.5%	17,039	21,432	-20.5%
11	UCSB	267,758	258,956	3.4%	987,419	964,159	2.4%
12x	Goleta Express	48,509	51,706	-6.2%	193,190	215,923	-10.5%
14	Montecito	18,867	21,968	-14.1%	74,170	85,153	-12.9%
15x	SBCC / UCSB Express	47,207	46,807	0.9%	219,337	242,473	-9.5%
16	City College Shuttle	19,802	15,188	30.4%	88,108	88,960	-1.0%
17	Lower West / SBCC	36,941	36,934	0.0%	149,619	153,092	-2.3%
20	Carpinteria	68,766	70,132	-1.9%	266,756	284,190	-6.1%
21x	Carpinteria Express	17,504	21,260	-17.7%	70,309	84,608	-16.9%
23	Winchester Canyon	13,649	13,154	3.8%	49,534	57,357	-13.6%
24x	UCSB Express	139,910	153,633	-8.9%	530,168	588,466	-9.9%
25	Elwood	15,568	17,590	-11.5%	62,820	61,218	2.6%
27	Isla Vista Shuttle	93,474	92,428	1.1%	310,213	298,590	3.9%
28	UCSB Shuttle	147,754	125,618	17.6%	453,537	387,566	17.0%
36	Seaside Shuttle	14,984	15,001	-0.1%	56,109	61,710	-9.1%
37	Crosstown Shuttle	23,227	21,701	7.0%	93,823	86,491	8.5%
90	West Goleta Amtrak Shuttle	2,849	-	100.0%	2,849	-	100.0%
91	East Goleta Amtrak Shuttle	942	-	100.0%	942	-	100.0%
92	Santa Barbara Amtrak Shuttle	1,720	-	100.0%	1,720	-	100.0%
	Booster Services	57,768	61,028	-5.3%	214,929	240,769	-10.7%
	System Subtotal	1,582,747	1,572,000	0.7%	5,982,615	6,076,335	-1.5%
	<i>Downtown Waterfront Shuttles</i>						
30	Downtown Shuttle	57,266	73,950	-22.6%	249,713	288,659	-13.5%
31	East Beach Waterfront Shuttle	7,734	11,527	-32.9%	35,292	41,955	-15.9%
32	West Beach Waterfront Shuttle	5,269	5,656	-6.8%	21,360	18,890	13.1%
	<i>Unknown</i>						
		-			-		
	System Total	1,653,016	1,663,133	-0.6%	6,288,980	6,425,839	-2.1%
	<i>Related Routes</i>						
20, 21x	Carpinteria	86,270	91,392	-5.6%	337,065	368,798	-8.6%
1, 2, 37	East/West & Crosstown	233,494	238,110	-1.9%	933,599	943,508	-1.1%
4, 5, 15x, 16, 17	Mesa Lines	167,562	162,669	3.0%	711,635	745,637	-4.6%
6, 11	State/Hollister	415,071	404,946	2.5%	1,561,749	1,544,732	1.1%
7, 8, 9	Calle Real/Fairview	70,165	66,064	6.2%	273,774	258,106	6.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Appendix

MTD Passengers per Revenue Hour

LINE		Quarter			YTD		
		Apr 18 - Jun 18	Apr 17 -Jun 17	% Change	FY 2017-2018	FY2016- 2017	% Change
1	West Santa Barbara	29.9	29.1	2.7%	29.5	29.1	1.3%
2	East Santa Barbara	29.0	28.0	3.4%	29.2	28.0	4.5%
3	Oak Park	20.7	21.0	-1.8%	20.7	19.9	4.0%
4	Mesa / SBCC	27.5	25.4	8.0%	27.7	26.3	5.0%
5	Mesa / La Cumbre	17.7	19.1	-7.5%	18.1	19.7	-8.4%
6	Goleta	28.8	31.2	-7.8%	28.7	31.1	-7.7%
7	County Health / Fairview	18.1	17.1	6.2%	17.9	17.3	3.7%
8	County Health	-	-	0.0%	-	26.0	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	11.7	-100.0%
10	Cathedral Oaks	9.0	12.6	-28.5%	9.9	12.9	-23.3%
11	UCSB	34.7	34.9	-0.5%	32.4	32.3	0.3%
12x	Goleta Express	26.3	28.9	-9.1%	26.5	30.2	-12.3%
14	Montecito	14.8	17.2	-14.2%	15.0	16.8	-10.5%
15x	SBCC / UCSB Express	28.0	28.3	-1.0%	31.2	34.6	-9.8%
16	City College Shuttle	41.0	30.6	33.9%	37.3	36.1	3.5%
17	Lower West / SBCC	44.8	44.8	0.0%	46.1	47.0	-2.0%
20	Carpinteria	19.1	20.3	-6.1%	19.5	20.3	-4.3%
21x	Carpinteria Express	16.6	22.8	-26.9%	17.8	22.4	-20.6%
23	Winchester Canyon	22.9	21.8	5.0%	43.3	22.1	95.7%
24x	UCSB Express	45.4	48.9	-7.1%	23.6	47.3	-50.2%
25	Elwood	22.7	29.7	-23.6%	45.8	27.3	67.9%
27	Isla Vista Shuttle	49.3	48.7	1.1%	60.1	43.9	37.0%
28	UCSB Shuttle	61.7	61.9	-0.5%	23.1	62.4	100.0%
36	Seaside Shuttle	20.0	25.2	-20.9%	13.6	14.5	-6.2%
37	Crosstown Shuttle	14.8	16.6	-10.9%	15.4	14.0	9.4%
90	West Goleta Amtrak Shuttle	94.3	-	100.0%	94.3	-	0.0%
91	East Goleta Amtrak Shuttle	31.6	-	100.0%	31.6	-	0.0%
92	Santa Barbara Amtrak Shuttle	40.5	-	100.0%	40.5	-	0.0%
	Booster Services	79.4	83.2	-4.6%	79.7	86.3	0.0%
	System Subtotal	29.4	30.2	-2.5%	28.6	29.2	-1.9%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	20.0	25.2	-20.9%	23.1	25.5	-9.3%
31	East Beach Waterfront Shuttle	11.1	16.6	-33.4%	13.8	16.3	-15.2%
32	West Beach Waterfront Shuttle	16.3	17.6	-7.4%	17.8	15.8	12.7%
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
	System Total	29.3	30.0	-2.5%	28.7	29.5	-2.6%
<i>Related Routes</i>							
	20, 21x Carpinteria	41.7	44.5	-6.2%	19.1	20.8	-8.1%
	1, 2, 37 East/West & Crosstown	29.3	28.4	3.1%	26.9	26.0	3.5%
	4, 5, 15x, 16, 17 Mesa Lines	22.2	23.5	-5.9%	29.3	30.5	-4.0%
	6, 11 State/Hollister	26.0	28.2	-7.9%	31.0	31.9	-2.8%
	7, 8, 9 Calle Real	28.4	28.2	0.9%	17.9	17.5	2.7%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Appendix

MTD "At Capacity" Loads

LINE	Quarter			YTD			
	Apr 18 - Jun 18	Apr 17 - Jun 17	% Change	FY 2017-2018	FY 2016- 2017	% Change	
1	West Santa Barbara	27	10	170.0%	77	31	148.4%
2	East Santa Barbara	46	4	1050.0%	143	51	180.4%
3	Oak Park	6	6	0.0%	13	28	-53.6%
4	Mesa / SBCC	-	5	-100.0%	10	12	-16.7%
5	Mesa / La Cumbre	5	6	-16.7%	32	35	-8.6%
6	Goleta	31	22	40.9%	198	226	-12.4%
7	County Health / Fairview	-	4	-100.0%	14	19	-26.3%
8	County Health	-	1	-100.0%	-	2	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	-	0.0%
10	Cathedral Oaks	1	-	100.0%	3	7	-57.1%
11	UCSB	120	75	60.0%	396	322	23.0%
12x	Goleta Express	11	8	37.5%	86	49	75.5%
14	Montecito	1	1	0.0%	13	7	85.7%
15x	SBCC / UCSB Express	14	14	0.0%	93	155	-40.0%
16	City College Shuttle	19	-	100.0%	43	18	138.9%
17	Lower West / SBCC	1	4	-75.0%	13	27	-51.9%
20	Carpinteria	11	4	175.0%	41	26	57.7%
21x	Carpinteria Express	-	1	-100.0%	5	10	-50.0%
23	Winchester Canyon	4	1	300.0%	8	7	14.3%
24x	UCSB Express	75	76	-1.3%	353	415	-14.9%
25	Elwood	2	-	100.0%	8	6	33.3%
27	Isla Vista Shuttle	38	22	72.7%	277	102	171.6%
28	UCSB Shuttle	92	112	-17.9%	274	271	1.1%
36	Seaside Shuttle	1	-	100.0%	2	5	-60.0%
37	Crosstown Shuttle	3	5	-40.0%	8	13	-38.5%
90	West Goleta Amtrak Shuttle	1	-	100.0%	1	-	100.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	43	40	7.5%	147	196	-25.0%
System Subtotal		552	421	31.1%		2,040	-100.0%
Downtown Waterfront Shuttles							
30	Downtown Shuttle	37	53	-30.2%	128	166	-22.9%
31	East Beach Waterfront Shuttle	3	4	-25.0%	11	13	-15.4%
32	West Beach Waterfront Shuttle	2	1	100.0%	3	1	100.0%
Related Routes							
20, 21x Carpinteria		11	5	120.0%	46	36	27.8%
1, 2, 37 East/West & Crosstown		76	19	300.0%	228	95	140.0%
4, 5, 15x, 16, 17 Mesa Lines		39	29	34.5%	191	247	-22.7%
6, 11 State/Hollister		151	97	55.7%	594	548	8.4%
7, 8, 9 Calle Real, Fairview		-	5	-100.0%	14	21	-33.3%
Unknown/Miscellaneous							
		1	-	0.0%	1	23	-95.7%
System Total		595	479	24.2%	2,401	2,243	7.0%

*Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Appendix

MTD "Too Full to Board" Loads

LINE	Quarter			YTD			
	Apr 18 - Jun 18	Apr 17 - Jun 17	% Change	FY 2017-2018	FY 2016-2017	% Change	
1	West Santa Barbara	5	6	-16.7%	16	14	14.3%
2	East Santa Barbara	7	4	75.0%	31	23	34.8%
3	Oak Park	1	3	-66.7%	1	10	-90.0%
4	Mesa / SBCC	-	-	0.0%	-	1	100.0%
5	Mesa / La Cumbre	-	3	-100.0%	13	9	44.4%
6	Goleta	10	15	-33.3%	65	95	-31.6%
7	County Health / Fairview	1	2	0.0%	6	4	50.0%
8	County Health	-	-	0.0%	-	-	0.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	-	0.0%
10	Cathedral Oaks	1	-	-100.0%	2	2	0.0%
11	UCSB	257	152	69.1%	826	479	72.4%
12x	Goleta Express	10	6	66.7%	51	36	41.7%
14	Montecito	-	3	0.0%	2	6	-66.7%
15x	SBCC / UCSB Express	6	11	-45.5%	46	112	-58.9%
16	City College Shuttle	1	-	0.0%	6	6	0.0%
17	Lower West / SBCC	-	-	100.0%	1	6	-83.3%
20	Carpinteria	1	1	0.0%	2	6	-66.7%
21x	Carpinteria Express	-	-	0.0%	-	-	0.0%
23	Winchester Canyon	10	1	900.0%	21	9	133.3%
24x	UCSB Express	112	110	1.8%	454	569	-20.2%
25	Elwood	-	-	100.0%	3	4	100.0%
27	Isla Vista Shuttle	127	92	38.0%	398	389	2.3%
28	UCSB Shuttle	277	300	-7.7%	788	824	-4.4%
36	Seaside Shuttle	-	1	-100.0%	-	13	-100.0%
37	Crosstown Shuttle	-	1	-100.0%	1	11	-90.9%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	42	40	5.0%	130	122	6.6%
	System Subtotal	868	751	15.6%	2,863	2,750	4.1%
Downtown Waterfront Shuttles							
30	Downtown Shuttle	65	148	-56.1%	427	664	-35.7%
31	East Beach Waterfront Shuttle	5	7	-28.6%	10	48	-79.2%
32	West Beach Waterfront Shuttle	11	10	0.0%	18	12	50.0%
Related Routes							
20, 21x	Carpinteria	1	1	0.0%	2	6	-66.7%
1, 2, 37	East/West & Crosstown	12	11	9.1%	48	48	0.0%
4, 5, 15x, 16, 17	Mesa Lines	7	14	-50.0%	66	134	-50.7%
6, 11	State/Hollister	267	167	59.9%	891	574	55.2%
7, 8, 9	Calle Real, Fairview	1	2	0.0%	6	4	50.0%
Unknown/Miscellaneous							
		1	1	0.0%	1	52	-98.1%
	System Total	950	917	3.6%	3,319	3,526	-5.9%

*Indicates that passengers were refused service because a vehicle was too full to safely board.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Appendix

MTD Bicycles Carried

LINE	Quarter			YTD			
	Apr 18 - Jun 18	Apr 17 -Jun 17	% Change	FY 2017 - 2018	FY2016 - 2017	% Change	
1	West Santa Barbara	453	612	-26.0%	1,897	2,357	-19.5%
2	East Santa Barbara	1,040	1,379	-24.6%	4,662	5,483	-15.0%
3	Oak Park	421	472	-10.8%	1,681	1,790	-6.1%
4	Mesa / SBCC	395	497	-20.5%	1,632	1,738	-6.1%
5	Mesa / La Cumbre	548	704	-22.2%	2,518	2,786	-9.6%
6	Goleta	3,288	3,283	0.2%	12,940	14,338	-9.8%
7	County Health / Fairview	1,565	1,370	14.2%	6,168	5,280	16.8%
8	County Health	-	-	0.0%	-	330	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	51	-100.0%
10	Cathedral Oaks	92	93	-1.1%	386	418	-7.7%
11	UCSB	5,265	5,387	-2.3%	20,156	21,808	-7.6%
12x	Goleta Express	1,472	1,721	-14.5%	6,402	7,095	-9.8%
14	Montecito	160	251	-36.3%	1,067	1,382	-22.8%
15x	SBCC / UCSB Express	911	929	-1.9%	3,609	3,757	-3.9%
16	City College Shuttle	124	124	0.0%	716	778	-8.0%
17	Lower West / SBCC	217	293	-25.9%	910	1,200	-24.2%
20	Carpinteria	1,809	1,992	-9.2%	7,356	7,268	1.2%
21x	Carpinteria Express	605	752	-19.5%	2,165	2,782	-22.2%
23	Winchester Canyon	301	298	1.0%	917	1,166	-21.4%
24x	UCSB Express	2,788	3,271	-14.8%	10,310	13,261	-22.3%
25	Elwood	247	427	-42.2%	998	1,340	-25.5%
27	Isla Vista Shuttle	589	485	21.4%	2,075	1,860	11.6%
28	UCSB Shuttle	1,137	969	17.3%	3,592	2,707	32.7%
36	Seaside Shuttle ¹	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle ¹	7	25	-72.0%	142	55	158.2%
90	West Goleta Amtrak Shuttle	2	-	100.0%	2	-	100.0%
91	East Goleta Amtrak Shuttle	7	-	100.0%	7	-	100.0%
92	Santa Barbara Amtrak Shuttle	2	-	100.0%	2	-	100.0%
	Booster Services	43	26	65.4%	182	150	21.3%
System Subtotal		23,488	25,360	-7.4%	92,492	101,180	-8.6%
Downtown Waterfront Shuttles ¹							
30	State Street Shuttle ¹	1	-	N/A	4	-	N/A
31	East Beach Waterfront Shuttle ¹	3	-	N/A	3	-	N/A
32	West Beach Waterfront Shuttle ¹	-	-	N/A	-	-	N/A
Related Routes							
20, 21x Carpinteria		2,414	2,744	-12.0%	9,521	10,050	-5.3%
1,2,37 East/West & Crosstown		1,500	2,016	-25.6%	6,701	7,895	-15.1%
4, 5, 15x, 16, 17 Mesa Lines		2,195	2,547	-13.8%	9,385	10,259	-8.5%
6,11 State/Hollister		8,553	8,670	-1.3%	33,096	36,146	-8.4%
7, 8, 9 Calle Real/Fairview		1,565	1,370	14.2%	6,168	5,661	9.0%
Unknown/Miscellaneous							
		3	87	-96.6%	11	741	-98.5%
System Total		23,495	25,447	-7.7%	92,510	101,921	-9.2%

¹ MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Appendix

MTD Wheelchairs Boarded

LINE	Quarter			YTD			
	Apr 18 - Jun 18	Apr 17 - Jun 17	% Change	FY 2017-2018	FY2016- 2017	% Change	
1	West Santa Barbara	368	461	-20.2%	1,838	1,444	27.3%
2	East Santa Barbara	567	699	-18.9%	2,814	2,259	24.6%
3	Oak Park	272	307	-11.4%	1,004	1,354	-25.8%
4	Mesa / SBCC	51	26	96.2%	148	124	19.4%
5	Mesa / La Cumbre	185	197	-6.1%	741	757	-2.1%
6	Goleta	511	616	-17.0%	2,185	2,294	-4.8%
7	County Health / Fairview	526	533	-1.3%	2,137	1,856	15.1%
8	County Health	-	-	0.0%	-	86	-100.0%
9	Calle Real / Old Town Shuttle	-	-	0.0%	-	33	-100.0%
10	Cathedral Oaks	6	1	500.0%	10	11	-9.1%
11	UCSB	645	613	5.2%	2,694	2,474	8.9%
12x	Goleta Express	169	226	-25.2%	686	727	-5.6%
14	Montecito	112	120	-6.7%	463	363	27.5%
15x	SBCC / UCSB Express	47	43	9.3%	221	217	1.8%
16	City College Shuttle	113	40	182.5%	357	265	34.7%
17	Lower West / SBCC	57	57	0.0%	213	262	-18.7%
20	Carpinteria	378	406	-6.9%	1,698	1,345	26.2%
21x	Carpinteria Express	32	96	-66.7%	207	309	-33.0%
23	Winchester Canyon	13	10	30.0%	43	59	-27.1%
24x	UCSB Express	114	170	-32.9%	572	576	-0.7%
25	Elwood	17	25	-32.0%	73	71	2.8%
27	Isla Vista Shuttle	6	12	-50.0%	60	33	81.8%
28	UCSB Shuttle	7	23	-69.6%	80	61	31.1%
36	Seaside Shuttle	27	10	170.0%	68	55	23.6%
37	Crossstown Shuttle	31	20	55.0%	166	81	104.9%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	1	1	0.0%	12	6	100.0%
System Subtotal		4,255	4,712	-9.7%	18,490	17,122	8.0%
Downtown Waterfront Shuttles							
30	State Street Shuttle	236	260	-9.2%	856	962	-11.0%
31	East Beach Waterfront Shuttle	53	41	29.3%	128	116	10.3%
32	West Beach Waterfront Shuttle	24	13	84.6%	70	27	159.3%
Related Routes							
20, 21x Carpinteria		410	502	-18.3%	1,905	1,654	15.2%
1, 2, 37 East/West & Crossstown		966	1,180	-18.1%	4,818	3,784	27.3%
4, 5, 15x, 16, 17 Mesa Lines		453	363	24.8%	1,680	1,625	3.4%
6, 11 State/Hollister		1,156	1,229	-5.9%	4,879	4,768	2.3%
7, 8, 9 Calle Real/Fairview		526	533	-1.3%	2,137	1,975	8.2%
Unknown/Miscellaneous							
		1	7	-85.7%	3	55	-94.5%
System Total		4,569	5,033	-9.2%	19,547	18,282	6.9%

Source: GFI Genfare, MTD Transit Development Department, Planning Section