



System Ridership Report: January 2020

System-wide ridership increased by 8.5%, or more than 47,700 passengers, for the month of January as compared to January 2019. MTD provided the same amount of weekday service day this year as compared to last year. UCSB ridership increased 13.1% and SBCC ridership increased 7.8%. UCSB and SBCC both had one more school day in January 2020 as compared to January 2019.

Table A: Ridership Trends by Fare Component

Fare Categories	Month			Fiscal Year to Date		
	Jan-20	Jan-19	%Change	Jul 19 - Jan 20	Jul 18 - Jan 19	%Change
Persons with Disabilities Cash	1,916	2,311	-17.1%	15,022	19,617	-23.4%
Full Fare Prepaid ⁽¹⁾	86,261	83,809	2.9%	638,178	632,010	1.0%
Free	8,120	8,379	-3.1%	65,552	71,534	-8.4%
General Fare	70,256	66,712	5.3%	502,469	504,703	-0.4%
Santa Barbara City College	53,719	49,821	7.8%	365,115	359,314	1.6%
Senior & Disabled Prepaid ⁽²⁾	63,019	57,173	10.2%	435,968	427,508	2.0%
Shuttle	12,337	11,450	7.7%	123,899	123,214	0.6%
Senior Cash	15,540	12,731	22.1%	111,968	100,904	11.0%
Youth(K-12) Prepaid ⁽³⁾	57,227	49,416	15.8%	362,553	344,280	5.3%
Special Pass Programs	4,667	4,047	15.3%	29,586	27,798	6.4%
Tokens	1,556	1,614	-3.6%	11,117	11,117	0.0%
Transfers	36,541	38,974	-6.2%	265,079	283,457	-6.5%
UC Santa Barbara	198,312	175,295	13.1%	879,984	782,135	12.5%
Total	609,471	561,732	8.5%	3,806,490	3,687,591	3.2%

(1) Includes adult 10-Ride and Unlimited 30-Day Passport use.

(2) Includes seniors' and persons with disabilities' 10-Ride and Unlimited 30-Day Passport use.

(3) Includes student 10-Ride and Unlimited 30-Day Passport use.

Table B: Revenue Hours and Revenue Miles

Metrics	Month			Fiscal Year to Date		
	Jan-20	Jan-19	%Change	Jul 19 - Jan 20	Jul 18 - Jan 19	%Change
Passengers	609,471	561,732	8.5%	3,806,490	3,687,591	3.2%
Revenue Hours	18,820	18,639	1.0%	128,905	127,262	1.3%
Passengers per Rev Hour	32.38	30.14	7.5%	29.53	28.98	1.9%
Revenue Miles	225,627	221,188	2.0%	1,545,393	1,505,744	2.6%
Passengers per Rev Mile	2.70	2.54	6.4%	2.46	2.45	0.6%

*SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table C: January 2020 System Ridership

LINE	Month			Fiscal Year to Date		
	Jan-20	Jan-19	%Change	Jul 19 - Jan 20	Jul 18 - Jan 19	%Change
1 West Santa Barbara	27,824	26,099	6.6%	189,557	195,086	-2.8%
2 East Santa Barbara	42,882	39,183	9.4%	292,872	288,267	1.6%
3 Oak Park	16,409	15,654	4.8%	115,349	114,396	0.8%
4 Mesa/SBCC	10,731	9,756	10.0%	77,926	70,993	9.8%
5 Mesa / La Cumbre	11,058	10,149	9.0%	75,447	75,657	-0.3%
6 Goleta	51,819	46,562	11.3%	351,784	337,369	4.3%
7 County Health / Fairview	24,201	22,718	6.5%	169,640	169,117	0.3%
10 Cathedral Oaks	1,836	1,390	32.1%	11,890	10,803	10.1%
11 UCSB	102,364	93,458	9.5%	608,943	586,024	3.9%
12x Goleta Express	15,670	15,578	0.6%	108,807	115,402	-5.7%
14 Montecito	6,016	5,764	4.4%	43,041	44,970	-4.3%
15x SBCC / UCSB Express	21,411	20,762	3.1%	130,773	129,367	1.1%
16 City College Shuttle	8,312	8,065	3.1%	57,190	56,834	0.6%
17 Lower West / SBCC	10,269	10,812	-5.0%	75,106	76,597	-1.9%
20 Carpinteria	31,388	29,607	6.0%	221,427	202,553	9.3%
23 Winchester Canyon	4,706	4,922	-4.4%	30,167	32,193	-6.3%
24x UCSB Express	45,805	51,511	-11.1%	314,321	332,684	-5.5%
25 Elwood	5,533	5,281	4.8%	40,543	39,368	3.0%
27 Isla Vista Shuttle	39,445	36,516	8.0%	170,328	160,036	6.4%
28 UCSB Shuttle	76,379	56,068	36.2%	328,429	240,506	36.6%
36 Seaside Shuttle	4,525	4,409	2.6%	37,946	35,226	7.7%
37 Crosstown Shuttle	7,470	7,613	-1.9%	52,575	57,470	-8.5%
90 West Goleta Amtrak Shuttle	1,099	738	48.9%	6,625	5,424	22.1%
91 East Goleta Amtrak Shuttle	736	520	41.5%	3,498	2,725	28.4%
92 Santa Barbara Amtrak Shuttle	406	486	-16.5%	2,421	3,718	-34.9%
Booster Services	25,506	22,487	13.4%	138,936	132,625	4.8%
System Subtotal	593,800	546,108	8.7%	3,655,541	3,525,245	3.7%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	13,477	13,256	1.7%	121,213	132,209	-8.3%
31 East Beach Waterfront Shuttle	n/a	1,486	n/a	n/a	18,212	n/a
32 West Beach Waterfront Shuttle	n/a	882	n/a	n/a	11,925	n/a
34 Waterfront Shuttle	2,194	n/a	n/a	29,736	n/a	n/a
DWS Total	15,671	15,624	0.3%	150,949	162,346	-7.0%
System Total	609,471	561,732	8.5%	3,806,490	3,687,591	3.2%

Related Routes						
11, 24x, 27, 28 UCSB Lines	263,993	237,553	11.1%	1,422,021	1,319,250	7.8%
1, 2, 37 East/West & Crosstown	78,176	72,895	7.2%	535,004	540,823	-1.1%
4, 5, 15x, 16, 17 Mesa Lines	61,781	59,544	3.8%	416,442	409,448	1.7%
6, 11 State/Hollister	154,183	140,020	10.1%	960,727	923,393	4.0%

*SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

TABLE C NOTES - PERIOD OVER PERIOD COMPARISON EXCEPTIONS: SYSTEM CHANGES AND ENHANCEMENTS OCCUR THROUGHOUT THE YEAR. THESE AFFECT THE QUALITY OF CONCLUSIONS DRAWN WHEN COMPARING RIDERSHIP PERIOD OVER PERIOD FOR THOSE LINES THAT ARE MODIFIED.

Table D: January 2020 - Passengers per Hour

LINE		Month			Fiscal Year to Date		
		Jan-20	Jan-19	%Change	Jul 19 - Jan 20	Jul 18 - Jan 19	%Change
1	West Santa Barbara	29.7	27.7	7.4%	29.3	30.2	-3.0%
2	East Santa Barbara	29.4	26.7	10.3%	29.0	28.6	1.4%
3	Oak Park	20.3	19.3	4.8%	20.7	20.6	0.4%
4	Mesa/SBCC	28.3	24.8	14.3%	29.4	26.3	11.9%
5	Mesa / La Cumbre	18.5	17.0	8.9%	18.3	18.4	-0.7%
6	Goleta	30.0	27.0	11.4%	29.7	28.5	4.1%
7	Calle Real / Fairview	18.7	17.5	6.6%	19.0	19.0	0.0%
10	Cathedral Oaks	12.7	9.6	32.0%	11.9	10.9	9.5%
11	UCSB	39.4	35.9	9.9%	34.0	32.8	3.8%
12x	Goleta Express	25.1	24.9	0.7%	25.3	26.9	-5.8%
14	Montecito	14.1	13.4	4.7%	14.7	15.4	-4.8%
15x	SBCC / UCSB Express	35.7	36.2	-1.4%	32.2	32.7	-1.7%
16	City College Shuttle	40.4	38.7	4.3%	40.2	41.8	-3.8%
17	Lower West / SBCC	36.2	39.3	-8.1%	38.5	40.6	-5.2%
20	Carpinteria	20.2	19.0	6.4%	20.7	20.0	3.5%
23	Winchester Canyon	23.4	24.4	-4.2%	21.8	23.3	-6.4%
24x	UCSB Express	44.1	49.5	-10.9%	43.8	46.5	-5.7%
25	Elwood	23.9	22.8	4.8%	25.5	24.8	2.8%
27	Isla Vista Shuttle	61.2	57.3	6.9%	46.3	43.6	6.1%
28	UCSB Shuttle	92.7	91.4	1.5%	70.3	62.1	13.3%
36	Seaside Shuttle	12.6	12.3	2.6%	15.4	14.3	7.8%
37	Crosstown Shuttle	14.6	14.8	-1.2%	14.8	16.3	-9.1%
90	West Goleta Amtrak Shuttle	98.7	66.3	48.9%	86.2	70.6	22.1%
91	East Goleta Amtrak Shuttle	66.1	46.7	41.5%	45.5	35.5	28.4%
92	Santa Barbara Amtrak Shuttle	24.8	29.7	-16.4%	21.4	32.9	-34.9%
	Booster Services	90.3	82.1	10.0%	91.6	86.2	6.3%
System Average		33.4	31.1	7.5%	30.4	29.6	2.7%
Downtown Waterfront Shuttles							
30	Downtown Shuttle	16.8	16.1	4.3%	18.9	20.3	-6.7%
31	East Beach Waterfront Shuttle	n/a	8.8	n/a	n/a	12.0	n/a
32	West Beach Waterfront Shuttle	n/a	10.7	n/a	n/a	16.6	n/a
34	Waterfront Shuttle	8.7	n/a	n/a	13.3	n/a	n/a
DWS Average		14.9	14.6	2.1%	17.4	18.5	-5.8%
System Total		32.4	30.1	7.5%	29.5	28.8	2.4%

Related Routes							
11, 24x, 27, 28 UCSB Lines	238	234	1.5%	194	185	5.1%	
1, 2, 37 East/West & Crosstown	26.9	24.9	8.1%	26.6	26.9	-1.3%	
4, 5, 15x, 16, 17 Mesa Lines	29.9	29.1	2.8%	29.3	29.2	0.2%	
6, 11 State/Hollister	35.7	32.3	10.4%	32.3	31.1	3.9%	

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table E: January 2020 – ‘At Capacity’ Loads Indicated

Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

LINE	Month			Fiscal Year to Date		
	Jan-20	Jan-19	%Change	Jul 19 - Jan 20	Jul 18 - Jan 19	%Change
1 West Santa Barbara	3	4	-25.0%	29	22	31.8%
2 East Santa Barbara	11	9	22.2%	50	68	-26.5%
3 Oak Park	4	-	100.0%	25	5	400.0%
4 Mesa/SBCC	-	-	0.0%	5	3	66.7%
5 Mesa / La Cumbre	2	3	-33.3%	25	14	78.6%
6 Goleta	8	9	-11.1%	98	80	22.5%
7 Calle Real / Fairview	4	3	33.3%	15	32	-53.1%
10 Cathedral Oaks	-	-	0.0%	1	3	-66.7%
11 UCSB	93	46	102.2%	344	232	48.3%
12x Goleta Express	4	13	-69.2%	22	93	-76.3%
14 Montecito	15	5	200.0%	22	20	10.0%
15x SBCC / UCSB Express	44	19	131.6%	139	149	-6.7%
16 City College Shuttle	12	10	20.0%	22	27	-18.5%
17 Lower West / SBCC	-	-	0.0%	3	7	-57.1%
20 Carpinteria	3	6	-50.0%	90	55	63.6%
23 Winchester Canyon	-	1	-100.0%	5	6	-16.7%
24x UCSB Express	37	59	-37.3%	172	435	-60.5%
25 Elwood	-	-	0.0%	4	11	-63.6%
27 Isla Vista Shuttle	97	56	73.2%	411	224	83.5%
28 UCSB Shuttle	137	17	705.9%	282	69	308.7%
36 Seaside Shuttle	-	-	0.0%	16	1	1500.0%
37 Crossstown Shuttle	1	3	-66.7%	4	6	-33.3%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	60	22	172.7%	384	101	280.2%
System Subtotal	535	285	87.7%	2,168	1,664	30.3%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	6	-	100.0%	44	53	-17.0%
31 East Beach Waterfront Shuttle	-	-	0.0%	n/a	1	n/a
32 West Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	5	n/a	n/a
DWS Total	6	-	100	49	54	-9.3%
System Total	541	285	89.8%	2,217	1,718	29.0%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table F: January 2020 – ‘Too Full to Board’ Loads Indicated

Passengers were refused service because a vehicle was too full to safely board additional riders.

LINE	Month			Fiscal Year to Date		
	Jan-20	Jan-19	%Change	Jul 19 - Jan 20	Jul 18 - Jan 19	%Change
1 West Santa Barbara	1	1	0.0%	3	13	-76.9%
2 East Santa Barbara	1	-	100.0%	18	5	260.0%
3 Oak Park	1	-	100.0%	4	1	300.0%
4 Mesa/SBCC	-	-	0.0%	-	-	0.0%
5 Mesa / La Cumbre	-	-	0.0%	7	5	40.0%
6 Goleta	18	13	38.5%	52	36	44.4%
7 Calle Real / Fairview	-	-	0.0%	2	5	-60.0%
10 Cathedral Oaks	2	-	100.0%	12	2	500.0%
11 UCSB	174	140	24.3%	567	467	21.4%
12x Goleta Express	1	2	-50.0%	51	63	-19.0%
14 Montecito	-	-	0.0%	1	-	100.0%
15x SBCC / UCSB Express	53	39	35.9%	192	130	47.7%
16 City College Shuttle	1	-	100.0%	14	3	366.7%
17 Lower West / SBCC	-	-	0.0%	2	-	100.0%
20 Carpinteria	-	2	-100.0%	10	11	-9.1%
23 Winchester Canyon	1	2	-50.0%	7	14	-50.0%
24x UCSB Express	60	79	-24.1%	456	425	7.3%
25 Elwood	-	-	0.0%	1	1	0.0%
27 Isla Vista Shuttle	104	54	92.6%	512	249	105.6%
28 UCSB Shuttle	268	103	160.2%	652	333	95.8%
36 Seaside Shuttle	-	-	0.0%	5	8	-37.5%
37 Crossstown Shuttle	1	1	0.0%	2	2	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	16	9	77.8%	180	65	176.9%
System Subtotal	702	445	57.8%	2,750	1,838	49.6%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	12	-	100.0%	83	85	-2.4%
31 East Beach Waterfront Shuttle	-	-	0.0%	n/a	2	n/a
32 West Beach Waterfront Shuttle	-	-	0.0%	n/a	4	n/a
34 Waterfront Shuttle	1	-	0.0%	6	n/a	n/a
DWS Total	13	-	100.0%	89	91	-2.2%
System Total	715	445	60.7%	2,839	1,929	47.2%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table G: January 2020 – Bicycles Carried

LINE	Month			Fiscal Year to Date		
	Jan-20	Jan-19	%Change	Jul 19 - Jan 20	Jul 18 - Jan 19	%Change
1 West Santa Barbara	143	131	9.2%	1,121	1,042	7.6%
2 East Santa Barbara	457	413	10.7%	2,965	2,707	9.5%
3 Oak Park	93	110	-15.5%	729	1,064	-31.5%
4 Mesa/SBCC	107	81	32.1%	766	911	-15.9%
5 Mesa / La Cumbre	207	135	53.3%	1,261	1,298	-2.9%
6 Goleta	934	970	-3.7%	7,072	7,578	-6.7%
7 Calle Real / Fairview	471	573	-17.8%	3,314	4,072	-18.6%
10 Cathedral Oaks	20	22	-9.1%	276	173	59.5%
11 UCSB	1,593	1,655	-3.7%	11,277	12,506	-9.8%
12x Goleta Express	459	422	8.8%	3,442	3,413	0.8%
14 Montecito	64	100	-36.0%	573	737	-22.3%
15x SBCC / UCSB Express	324	182	78.0%	1,818	1,853	-1.9%
16 City College Shuttle	60	42	42.9%	411	358	14.8%
17 Lower West / SBCC	62	37	67.6%	524	446	17.5%
20 Carpinteria	670	511	31.1%	4,797	4,048	18.5%
23 Winchester Canyon	65	88	-26.1%	452	705	-35.9%
24x UCSB Express	808	805	0.4%	5,764	6,484	-11.1%
25 Elwood	54	75	-28.0%	731	649	12.6%
27 Isla Vista Shuttle	201	170	18.2%	1,088	784	38.8%
28 UCSB Shuttle	435	229	90.0%	2,145	1,379	55.5%
36 Seaside Shuttle*	-	-	0.0%	3	2	50.0%
37 Crossstown Shuttle*	-	4	-100.0%	5	55	-90.9%
90 West Goleta Amtrak Shuttle	-	-	0.0%	14	13	7.7%
91 East Goleta Amtrak Shuttle	20	-	100.0%	26	27	-3.7%
92 Santa Barbara Amtrak Shuttle	1	-	100.0%	3	5	-40.0%
Booster services	30	6	400.0%	166	62	167.7%
System Subtotal	7,278	6,761	7.6%	50,743	52,570	-3.5%
Downtown Waterfront Shuttles						
30 Downtown Shuttle*	-	-	0.0%	-	3	-100.0%
31 East Beach Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
32 West Beach Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle*	2	-	0.0%	2	-	0.0%
DWS Total	2	-	0.0%	2	3	-100.0%
System Total	7,280	6,761	7.7%	50,745	52,573	-3.5%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

*THE ELECTRIC SHUTTLE CANNOT CARRY BICYCLES, UNLESS REPLACED BY A DIESEL VEHICLE

Table H: January 2020 – Wheelchairs Boarded

LINE	Month			Fiscal Year to Date		
	Jan-20	Jan-19	%Change	Jul 19 - Jan 20	Jul 18 - Jan 19	%Change
1 West Santa Barbara	92	116	-20.7%	862	888	-2.9%
2 East Santa Barbara	127	96	32.3%	976	891	9.5%
3 Oak Park	60	53	13.2%	453	531	-14.7%
4 Mesa/SBCC	33	5	560.0%	134	102	31.4%
5 Mesa / La Cumbre	41	21	95.2%	411	258	59.3%
6 Goleta	154	138	11.6%	1,096	1,102	-0.5%
7 Calle Real / Fairview	157	175	-10.3%	1,175	1,272	-7.6%
10 Cathedral Oaks	1	-	100.0%	26	10	160.0%
11 UCSB	212	188	12.8%	1,370	1,507	-9.1%
12x Goleta Express	48	41	17.1%	401	353	13.6%
14 Montecito	24	7	242.9%	92	109	-15.6%
15x SBCC / UCSB Express	-	4	-100.0%	6	60	-90.0%
16 City College Shuttle	44	43	2.3%	240	278	-13.7%
17 Lower West / SBCC	24	16	50.0%	130	111	17.1%
20 Carpinteria	174	103	68.9%	967	631	53.2%
23 Winchester Canyon	2	2	0.0%	19	30	-36.7%
24x UCSB Express	40	60	-33.3%	297	355	-16.3%
25 Elwood	3	1	200.0%	54	47	14.9%
27 Isla Vista Shuttle	5	2	150.0%	25	27	-7.4%
28 UCSB Shuttle	3	4	-25.0%	20	36	-44.4%
36 Seaside Shuttle	6	-	100.0%	22	17	29.4%
37 Crossstown Shuttle	10	32	-68.8%	97	103	-5.8%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	1	-100.0%	2	1	100.0%
Booster Services	-	-	0.0%	4	10	-60.0%
System Subtotal	1,260	1,108	13.7%	8,879	8,756	1.4%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	40	40	0.0%	395	523	-24.5%
31 East Beach Waterfront Shuttle	n/a	12	n/a	n/a	83	n/a
32 West Beach Waterfront Shuttle	n/a	3	n/a	n/a	51	n/a
34 Waterfront Shuttle	5	n/a	n/a	79	n/a	n/a
DWS Total	45	55	-18.2%	474	657	-27.9%
System Total	1,305	1,163	12.2%	9,353	9,413	-0.6%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table I: Ridership by Day Type

	January 2020			January 2019				
	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	512,465	21	24,403	472,517	21	22,501	1,902	8.5%
Saturday	56,820	5	11,364	51,766	5	10,353	1,011	9.8%
Sunday	40,186	5	8,037	37,449	5	7,490	547	7.3%
Total	609,471	31	19,660	561,732	31	18,120	1,540	8.5%

	FY 2019			FY 2018				
	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	3,159,151	145	21,787	3,046,698	145	21,012	776	3.7%
Saturday	359,332	33	10,889	352,464	33	10,681	208	1.9%
Sunday	288,007	35	8,229	288,429	35	8,241	-12	-0.1%
Total	3,806,490	213	17,871	3,687,591	213	17,313	558	3.2%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

External Factors Affecting Ridership

Service Days & School Days:

	Weekdays	Saturdays	Sundays	HS + JHS	SBCC	UCSB
Jan-20	21	5	5	19	14	19
Jan-19	21	5	5	18	13	18

*SOURCE: GREGORIAN CALENDAR, SB AREA SCHOOL DISTRICT, SBCC, UCSB. SS=SUMMER SESSION

Weather: In the month of January, there were the nine less days of rain than days in January 2019.

	Temperature (°F)	High	Average	Low	Precipitation
Jan-20	Maximum	73	60	57	Weekday: 0.55 in (3 days)
	Mean	63	54	44	Saturday: 0.0 in(0 days) 0.55in
	Minimum	56	47	36	Sunday: 0.0 in (0 days)
Jan-19	Maximum	74	58	54	Weekday: 4.46 in (9 days)
	Mean	63	53	43	Saturday: 2.0 in(2 days) 7.37 in
	Minimum	57	44	29	Sunday: 1.06in (1 days)

*SOURCE: WWW.WUNDERGROUND.COM

Addendum: Data Source Documentation

*GFI Genfare data is taken directly from the electronic fare box system on each MTD vehicle equipped. In general, GFI data has not been verified, modified, adjusted, added, or removed since being captured at the time of the driver/passenger transaction. GFI data is considered raw data.

*Passdat program accuracy is determined by the amount of GFI fare box data that remains unchanged as compared to Trapeze Run and Trip templates for the evaluation time period. Both human and mechanical errors influence the need to make manual adjustments. These corrections are defined and determined by evaluation of historical and experiential ridership patterns.