



FY 2020 System Ridership Report for 3rd Quarter and for the Nine-Month Period Ending March 31, 2020

Ridership by Fare Category (January 2020 – March 2020)

Fare Categories	Quarter			YTD		
	Jan 20 - Mar 20	Jan 19 - Mar 19	% Change	FY 2019-2020	FY2018- 2019	% Change
General Fare	167,415	187,035	-10.5%	599,662	625,011	-4.1%
Transfers	88,721	112,761	-21.3%	317,258	357,210	-11.2%
Full Fare Prepaid ¹	209,858	243,409	-13.8%	761,763	791,584	-3.8%
Santa Barbara City College	147,835	166,975	-11.5%	459,224	476,463	-3.6%
Senior & Disabled Prepaid ²	157,689	169,591	-7.0%	530,635	539,909	-1.7%
Shuttle	29,385	34,938	-15.9%	140,947	146,701	-3.9%
UC Santa Barbara	483,300	493,732	-2.1%	1,164,972	1,100,549	5.9%
Youth Prepaid ³	135,616	144,158	-5.9%	440,941	439,012	0.4%
Free	75,835	23,773	219.0%	133,248	86,794	53.5%
Special Pass Programs	10,986	10,941	0.4%	35,917	34,966	2.7%
Senior Cash	36,915	38,236	-3.5%	133,340	126,402	5.5%
Persons with Disabilities Cash	4,696	7,070	-33.6%	17,802	24,375	-27.0%
Tokens	4,068	4,429	-8.2%	13,629	13,931	-2.2%
Total	1,552,319	1,637,048	-5.2%	4,749,338	4,762,907	-0.3%

¹ Includes adult 10-ride and unlimited 30-day Passport use.

² Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

³ Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (January 2020 – March 2020)

Metrics	Quarter			YTD		
	Jan 20 - Mar 20	Jan 19 - Mar 19	%Change	FY 2019-2020	FY2018- 2019	% Change
Passengers	1,552,319	1,637,048	-5.2%	4,749,338	4,762,907	-0.3%
Revenue Hours	55,299	54,400	1.7%	165,296	163,189	1.3%
Passengers per Revenue Hour	28.1	30.1	-6.7%	28.7	29.2	-1.6%
Miles	660,335	649,409	1.7%	1,980,102	1,934,383	2.4%
Passengers per Mile	2.4	2.5	-6.7%	2.4	2.5	-2.6%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD System Ridership (January 2020 – March 2020)

		Quarter			YTD		
LINE		Jan 20 - Mar 20	Jan 19 - Mar 19	% Change	FY 2019-2020	FY2018- 2019	% Change
1	West Santa Barbara	73,285	77,559	-5.5%	235,018	246,546	-4.7%
2	East Santa Barbara	112,517	117,094	-3.9%	362,507	366,178	-1.0%
3	Oak Park	42,250	47,419	-10.9%	141,190	146,161	-3.4%
4	Mesa / SBCC	28,190	29,263	-3.7%	95,385	90,500	5.4%
5	Mesa / La Cumbre	28,795	30,172	-4.6%	93,184	95,680	-2.6%
6	Goleta	132,531	135,919	-2.5%	432,496	426,726	1.4%
7	County Health / Fairview	63,377	67,204	-5.7%	208,816	213,603	-2.2%
10	Cathedral Oaks	4,538	4,140	9.6%	14,592	13,553	7.7%
11	UCSB	260,134	269,315	-3.4%	766,713	761,881	0.6%
12x	Goleta Express	39,352	45,559	-13.6%	132,489	145,383	-8.9%
14	Montecito	15,442	17,279	-10.6%	52,467	56,485	-7.1%
15x	SBCC / UCSB Express	60,070	65,702	-8.6%	169,432	174,307	-2.8%
16	City College Shuttle	24,645	28,374	-13.1%	73,523	77,143	-4.7%
17	Low er West / SBCC	26,873	32,035	-16.1%	91,710	97,820	-6.2%
20	Carpinteria	82,449	86,242	-4.4%	272,488	259,188	5.1%
21x	Carpinteria Express	n/a	n/a	n/a	n/a	9,835	n/a
23	Winchester Canyon	11,136	13,421	-17.0%	36,597	40,692	-10.1%
24x	UCSB Express	113,926	145,901	-21.9%	382,442	427,074	-10.5%
25	Elw ood	14,009	15,067	-7.0%	49,019	49,154	-0.3%
27	Isla Vista Shuttle	94,997	100,624	-5.6%	225,880	224,144	0.8%
28	UCSB Shuttle	186,312	156,441	19.1%	438,362	340,879	28.6%
36	Seaside Shuttle	11,993	13,412	-10.6%	45,414	44,229	2.7%
37	Crosstow n Shuttle	19,126	22,369	-14.5%	64,231	72,226	-11.1%
90	West Goleta Amtrak Shuttle	2,504	2,040	22.7%	8,030	6,726	19.4%
91	East Goleta Amtrak Shuttle	1,719	1,240	38.6%	4,481	3,445	30.1%
92	Santa Barbara Amtrak Shuttle	930	1,376	-32.4%	2,945	4,608	-36.1%
	Booster Services	62,151	65,215	-4.7%	175,581	175,353	0.1%
System Subtotal		1,513,251	1,590,382	-4.8%	4,574,992	4,569,519	0.1%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntow n Shuttle	33,172	39,238	n/a	140,908	158,191	n/a
31	East Beach Waterfront Shuttle	n/a	4,845	n/a	n/a	21,571	n/a
32	West Beach Waterfront Shuttle	n/a	2,583	n/a	n/a	13,626	n/a
34	Waterfront Shuttle	5,896	n/a	n/a	33,438	n/a	n/a
<i>Unknown</i>							
					-		
System Total		1,552,319	1,637,048	-5.2%	4,749,338	4,762,907	-0.3%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		655,369	672,281	-2.5%	1,813,397	1,753,978	3.4%
1, 2, 37 East/West & Crosstown		204,928	217,022	-5.6%	661,756	684,950	-3.4%
4, 5, 15x, 16, 17 Mesa Lines		168,573	185,546	-9.1%	523,234	535,450	-2.3%
6, 11 State/Hollister		392,665	405,234	-3.1%	1,199,209	1,188,607	0.9%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD Passengers per Revenue Hour (January 2020 – March 2020)

LINE		Quarter			YTD		
		Jan 20 - Mar 20	Jan 19 - Mar 19	% Change	FY 2019-2020	FY2018- 2019	% Change
1	West Santa Barbara	26.5	28.3	-6.5%	28.3	29.8	-5.2%
2	East Santa Barbara	26.1	27.4	-4.9%	28.0	28.4	-1.6%
3	Oak Park	17.7	20.2	-12.1%	19.7	20.6	-4.2%
4	Mesa / SBCC	25.1	25.6	-1.9%	28.1	26.2	7.2%
5	Mesa / La Cumbre	16.3	17.3	-5.8%	17.6	18.3	-3.3%
6	Goleta	26.2	27.1	-3.5%	28.5	28.2	0.9%
7	County Health / Fairview	16.6	17.9	-6.9%	18.3	18.8	-2.9%
10	Cathedral Oaks	10.6	9.9	7.8%	11.4	10.7	6.6%
11	UCSB	34.0	35.6	-4.5%	33.4	33.3	0.2%
12x	Goleta Express	21.4	25.1	-14.6%	24.1	26.5	-9.3%
14	Montecito	12.2	13.8	-11.8%	13.9	15.1	-7.9%
15x	SBCC / UCSB Express	33.6	35.3	-4.7%	32.3	26.5	21.6%
16	City College Shuttle	36.1	37.7	-4.2%	38.7	40.5	-4.4%
17	Low er West / SBCC	32.0	40.1	-20.3%	36.6	40.6	-9.9%
20	Carpinteria	18.0	19.1	-5.5%	19.9	19.8	0.3%
21x	Carpinteria Express	n/a	17.6	n/a	n/a	17.6	n/a
23	Winchester Canyon	18.8	22.9	-18.0%	20.6	23.1	-10.5%
24x	UCSB Express	37.3	48.3	-22.8%	41.6	46.7	-11.0%
25	Elw ood	20.6	22.4	-8.1%	24.0	24.2	-0.8%
27	Isla Vista Shuttle	51.7	54.0	-4.4%	46.3	45.8	1.2%
28	UCSB Shuttle	83.0	85.2	-2.6%	72.0	66.9	7.6%
36	Seaside Shuttle	11.4	12.9	-11.7%	14.4	14.0	2.3%
37	Crosstow n Shuttle	12.6	15.0	-15.7%	14.1	16.0	-11.9%
90	West Goleta Amtrak Shuttle	85.9	63.1	36.1%	84.6	68.6	23.4%
91	East Goleta Amtrak Shuttle	59.0	38.4	53.8%	47.2	35.1	34.4%
92	Santa Barbara Amtrak Shuttle	21.7	28.9	-25.0%	21.1	31.9	-34.0%
	Booster Services	88.0	82.0	7.3%	90.5	85.2	6.3%
System Subtotal		27.9	30.0	-6.8%	29.6	29.9	-0.9%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	14.0	16.5	n/a	17.6	19.6	n/a
31	East Beach Waterfront Shuttle	n/a	9.9	n/a	n/a	11.7	n/a
32	West Beach Waterfront Shuttle	n/a	10.8	n/a	n/a	15.6	n/a
34	Waterfront Shuttle	7.9	n/a	n/a	12.3	n/a	n/a
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
System Total		28.1	29.9	-5.9%	28.7	29.1	-1.2%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		44.3	47.1	-5.8%	37.5	40.6	-7.6%
1, 2, 37 East/West & Crosstown		23.8	25.5	-6.6%	28.1	28.5	-1.2%
4, 5, 15x, 16, 17 Mesa Lines		27.2	29.5	-7.7%	23.4	24.3	-3.7%
6, 11 State/Hollister		30.9	32.2	-4.1%	31.4	31.3	0.4%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD “At Capacity” Loads * (January 2020 – March 2020)

LINE	Quarter			YTD			
	Jan 20 - Mar 20	Jan 19 - Mar 19	% Change	FY 2019-2020	FY2018- 2019	% Change	
1	West Santa Barbara	7	14	-50.0%	33	32	3.1%
2	East Santa Barbara	27	19	42.1%	66	78	-15.4%
3	Oak Park	27	4	575.0%	48	9	433.3%
4	Mesa / SBCC	-	1	-100.0%	5	4	25.0%
5	Mesa / La Cumbre	5	6	-16.7%	28	17	64.7%
6	Goleta	35	35	0.0%	125	106	17.9%
7	County Health / Fairview	8	3	166.7%	19	32	-40.6%
10	Cathedral Oaks	-	1	-100.0%	1	4	-75.0%
11	UCSB	189	111	70.3%	440	297	48.1%
12x	Goleta Express	7	25	-72.0%	25	105	-76.2%
14	Montecito	21	8	162.5%	28	23	21.7%
15x	SBCC / UCSB Express	70	38	84.2%	165	168	-1.8%
16	City College Shuttle	26	22	18.2%	36	39	-7.7%
17	Low er West / SBCC	2	-	100.0%	5	7	-28.6%
20	Carpinteria	8	22	-63.6%	95	71	33.8%
21x	Carpinteria Express	-	-	0.0%	-	1	-100.0%
23	Winchester Canyon	-	2	-100.0%	5	7	-28.6%
24x	UCSB Express	60	147	-59.2%	195	523	-62.7%
25	Elwood	1	4	-75.0%	5	15	-66.7%
27	Isla Vista Shuttle	258	153	68.6%	572	321	78.2%
28	UCSB Shuttle	342	61	460.7%	487	113	331.0%
36	Seaside Shuttle	-	4	-100.0%	16	1	1500.0%
37	Crosstown Shuttle	5	-	100.0%	8	7	14.3%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	84	-100.0%	-	-	0.0%
	Booster Services	141	-	100.0%	464	163	184.7%
System Subtotal		1,239	764	62.2%	2,871	2,143	34.0%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	7	1	n/a	45	54	n/a
31	East Beach Waterfront Shuttle	n/a	-	n/a	n/a	1	n/a
32	West Beach Waterfront Shuttle	n/a	n/a	n/a	n/a	n/a	n/a
34	Waterfront Shuttle	1	n/a	n/a	6	n/a	n/a
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		849	472	79.9%	1,694	1,254	35.1%
1, 2, 37 East/West & Crosstown		39	33	18.2%	107	117	-8.5%
4, 5, 15x, 16, 17 Mesa Lines		103	67	53.7%	239	235	1.7%
6, 11 State/Hollister		224	146	53.4%	565	403	40.2%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	1	-	0.0%
System Total		1,247	765	63.0%	2,923	2,198	33.0%

*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD “Too Full to Board” Loads * (January 2020 – March 2020)

LINE	Quarter			YTD			
	Jan 20 - Mar 20	Jan 19 - Mar 19	% Change	FY 2019-2020	FY2018- 2019	% Change	
1	West Santa Barbara	30	1	2900.0%	32	13	146.2%
2	East Santa Barbara	98	3	3166.7%	115	8	1337.5%
3	Oak Park	28	1	2700.0%	31	2	1450.0%
4	Mesa / SBCC	4	-	100.0%	4	-	100.0%
5	Mesa / La Cumbre	20	1	1900.0%	27	6	350.0%
6	Goleta	193	29	565.5%	227	52	336.5%
7	County Health / Fairview	35	1	3400.0%	37	6	516.7%
10	Cathedral Oaks	2	3	-33.3%	12	5	140.0%
11	UCSB	525	365	43.8%	918	692	32.7%
12x	Goleta Express	19	5	280.0%	69	66	4.5%
14	Montecito	16	-	100.0%	17	-	100.0%
15x	SBCC / UCSB Express	104	95	9.5%	243	186	30.6%
16	City College Shuttle	2	1	100.0%	15	4	275.0%
17	Low er West / SBCC	6	-	100.0%	8	-	100.0%
20	Carpinteria	146	5	2820.0%	156	14	1014.3%
21x	Carpinteria Express	1	-	100.0%	1	-	100.0%
23	Winchester Canyon	1	4	-75.0%	7	16	-56.3%
24x	UCSB Express	124	173	-28.3%	520	519	0.2%
25	Elw ood	2	-	100.0%	3	1	200.0%
27	Isla Vista Shuttle	229	128	78.9%	637	323	97.2%
28	UCSB Shuttle	559	250	123.6%	943	480	96.5%
36	Seaside Shuttle	-	3	-100.0%	5	8	-37.5%
37	Crosstow n Shuttle	8	-	100.0%	9	4	125.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	1	-	100.0%	1	-	100.0%
92	Santa Barbara Amtrak Shuttle	-	50	-100.0%	-	-	0.0%
	Booster Services	37	-	100.0%	198	106	86.8%
System Subtotal		2,190	1,118	95.9%	4,235	2,511	68.7%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	54	1	n/a	125	86	n/a
31	East Beach Waterfront Shuttle	n/a	1	n/a	n/a	3	n/a
32	West Beach Waterfront Shuttle	n/a	-	n/a	n/a	4	n/a
34	Waterfront Shuttle	3	n/a	n/a	8	n/a	n/a
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		1,437	916	56.9%	3,018	2,014	49.9%
1, 2, 37 East/West & Crosstow n		136	4	3300.0%	156	25	524.0%
4, 5, 15x, 16, 17 Mesa Lines		136	97	40.2%	297	196	51.5%
6, 11 State/Hollister		718	394	82.2%	1,145	744	53.9%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	3	-	0.0%
System Total		2,247	1,120	100.6%	4,371	2,604	67.9%

* Indicates that passengers were refused service because a vehicle was too full to safely board.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Bicycles Carried (January 2020 – March 2020)

LINE		Quarter			YTD		
		Jan 20 - Mar 20	Jan 19 - Mar 19	% Change	FY 2019-2020	FY2018- 2019	% Change
1	West Santa Barbara	448	462	-3.0%	1,426	1,373	3.9%
2	East Santa Barbara	1,344	1,164	15.5%	3,852	3,458	11.4%
3	Oak Park	248	344	-27.9%	884	1,298	-31.9%
4	Mesa / SBCC	334	244	36.9%	993	1,074	-7.5%
5	Mesa / La Cumbre	619	409	51.3%	1,673	1,572	6.4%
6	Goleta	2,530	2,571	-1.6%	8,668	9,179	-5.6%
7	County Health / Fairview	1,322	1,445	-8.5%	4,165	4,944	-15.8%
10	Cathedral Oaks	47	55	-14.5%	303	206	47.1%
11	UCSB	4,447	4,331	2.7%	14,131	15,182	-6.9%
12x	Goleta Express	1,195	1,246	-4.1%	4,178	4,237	-1.4%
14	Montecito	153	284	-46.1%	662	921	-28.1%
15x	SBCC / UCSB Express	898	674	33.2%	2,392	2,345	2.0%
16	City College Shuttle	186	129	44.2%	537	445	20.7%
17	Low er West / SBCC	169	139	21.6%	631	548	15.1%
20	Carpinteria	2,065	1,355	52.4%	6,192	4,892	26.6%
21x	Carpinteria Express	-	-	0.0%	-	199	-100.0%
23	Winchester Canyon	172	202	-14.9%	559	819	-31.7%
24x	UCSB Express	2,242	2,281	-1.7%	7,198	7,960	-9.6%
25	Elw ood	180	186	-3.2%	857	760	12.8%
27	Isla Vista Shuttle	480	396	21.2%	1,367	1,010	35.3%
28	UCSB Shuttle	1,059	619	71.1%	2,769	1,769	56.5%
36	Seaside Shuttle	1	5	-80.0%	4	2	100.0%
37	Crosstow n Shuttle	2	1	100.0%	7	56	-87.5%
90	West Goleta Amtrak Shuttle	1	6	-83.3%	15	14	7.1%
91	East Goleta Amtrak Shuttle	30	-	100.0%	36	33	9.1%
92	Santa Barbara Amtrak Shuttle	1	39	-97.4%	3	5	-40.0%
	Booster Services	65	-	100.0%	195	90	116.7%
System Subtotal		20,238	18,587	8.9%	63,697	64,391	-1.1%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	-	-	0.0%	-	-	0.0%
31	East Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
32	West Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		8,228	7,627	7.9%	25,465	25,921	-1.8%
1, 2, 37 East/West & Crosstow n		1,794	1,627	10.3%	5,285	4,887	8.1%
4, 5, 15x, 16, 17 Mesa Lines		2,206	1,595	38.3%	6,226	5,984	4.0%
6, 11 State/Hollister		6,977	6,902	1.1%	22,799	24,361	-6.4%
<i>Unknown/Miscellaneous</i>							
		2	-	0.0%	9	8	0.0%
System Total		20,240	18,587	8.9%	63,706	64,399	-1.1%

¹ MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Wheelchairs Boarded (January 2020 – March 2020)

LINE	Quarter			YTD			
	Jan 20 - Mar 20	Jan 19 - Mar 19	% Change	FY 2019-2020	FY2018- 2019	% Change	
1	West Santa Barbara	276	363	-24.0%	1,046	1,135	-7.8%
2	East Santa Barbara	355	262	35.5%	1,204	1,057	13.9%
3	Oak Park	129	156	-17.3%	522	634	-17.7%
4	Mesa / SBCC	71	30	136.7%	172	127	35.4%
5	Mesa / La Cumbre	86	92	-6.5%	456	329	38.6%
6	Goleta	382	437	-12.6%	1,324	1,401	-5.5%
7	County Health / Fairview	409	517	-20.9%	1,427	1,614	-11.6%
10	Cathedral Oaks	1	-	100.0%	26	10	160.0%
11	UCSB	488	611	-20.1%	1,646	1,930	-14.7%
12x	Goleta Express	148	117	26.5%	501	429	16.8%
14	Montecito	43	18	138.9%	111	120	-7.5%
15x	SBCC / UCSB Express	2	12	-83.3%	8	68	-88.2%
16	City College Shuttle	115	147	-21.8%	311	382	-18.6%
17	Low er West / SBCC	64	37	73.0%	170	132	28.8%
20	Carpinteria	426	319	33.5%	1,219	847	43.9%
21x	Carpinteria Express	-	-	0.0%	-	27	-100.0%
23	Winchester Canyon	4	5	-20.0%	21	33	-36.4%
24x	UCSB Express	105	159	-34.0%	362	454	-20.3%
25	Elw ood	11	6	83.3%	62	52	19.2%
27	Isla Vista Shuttle	7	4	75.0%	27	29	-6.9%
28	UCSB Shuttle	10	4	150.0%	27	36	-25.0%
36	Seaside Shuttle	9	69	-87.0%	25	22	13.6%
37	Crosstow n Shuttle	24	-	100.0%	111	140	-20.7%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	1	-100.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	1	-100.0%	2	1	100.0%
	Booster Services	-	-	0.0%	1	9	-88.9%
System Subtotal		3,165	3,367	-6.0%	10,781	11,018	-2.2%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	160	143	n/a	515	626	n/a
31	East Beach Waterfront Shuttle	-	41	n/a	-	112	n/a
32	West Beach Waterfront Shuttle	-	8	n/a	-	56	n/a
34	Waterfront Shuttle	15	5	n/a	89	-	n/a
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		610	778	-21.6%	2,062	2,449	-15.8%
1, 2, 37 East/West & Crosstow n		655	625	4.8%	2,361	2,332	1.2%
4, 5, 15x, 16, 17 Mesa Lines		338	318	6.3%	1,117	1,038	7.6%
6, 11 State/Hollister		870	1,048	-17.0%	2,970	3,331	-10.8%
<i>Unknown/Miscellaneous</i>							
		-	-	-100.0%	3	2	-100.0%
System Total		3,340	3,564	-6.3%	11,388	11,814	-3.6%

Source: GFI Genfare, MTD Transit Development Department, Planning Section