



BOARD OF DIRECTORS REPORT

MEETING DATE:	OCTOBER 20, 2020	AGENDA ITEM: #7
DEPARTMENT:	PLANNING	
TYPE:	INFORMATIONAL	
PREPARED BY:	HILLARY BLACKERBY	_____
		<i>Signature</i>
REVIEWED BY:	GENERAL MANAGER	_____
		<i>Signature</i>
SUBJECT:	FISCAL YEAR 2019-20 ANNUAL RIDERSHIP REPORT	

RECOMMENDATIONS:

Staff requests that the Board of Directors receive a report regarding annual ridership statistics for FY 2019-20.

DISCUSSION:

Staff will discuss factors affecting MTD's system wide ridership in FY 2019-20. Staff will also discuss recent ridership trends.

ATTACHMENT:

- Ridership Summary Report: FY 2019-20
- System Ridership Report: FY 2019-20



Ridership Summary
Fiscal Year 2019-20, 4th Quarter
& 12 Month Period Ending June 30, 2020

Ridership Performance Indicators

Systemwide annual ridership totaled 5,154,750 in FY 2019-20, representing a 19.9% decrease of approximately 1,277,440 riders from FY 2018-19.

The COVID-19 pandemic has had an unprecedented effect on MTD's service and ridership. The first 8 months of FY 2019-20 saw strong monthly ridership increases, with strong ridership numbers in early March as well. Beginning in the middle of the second week of March, the impacts of COVID-19 orders and testing results began to be reflected in ridership results.

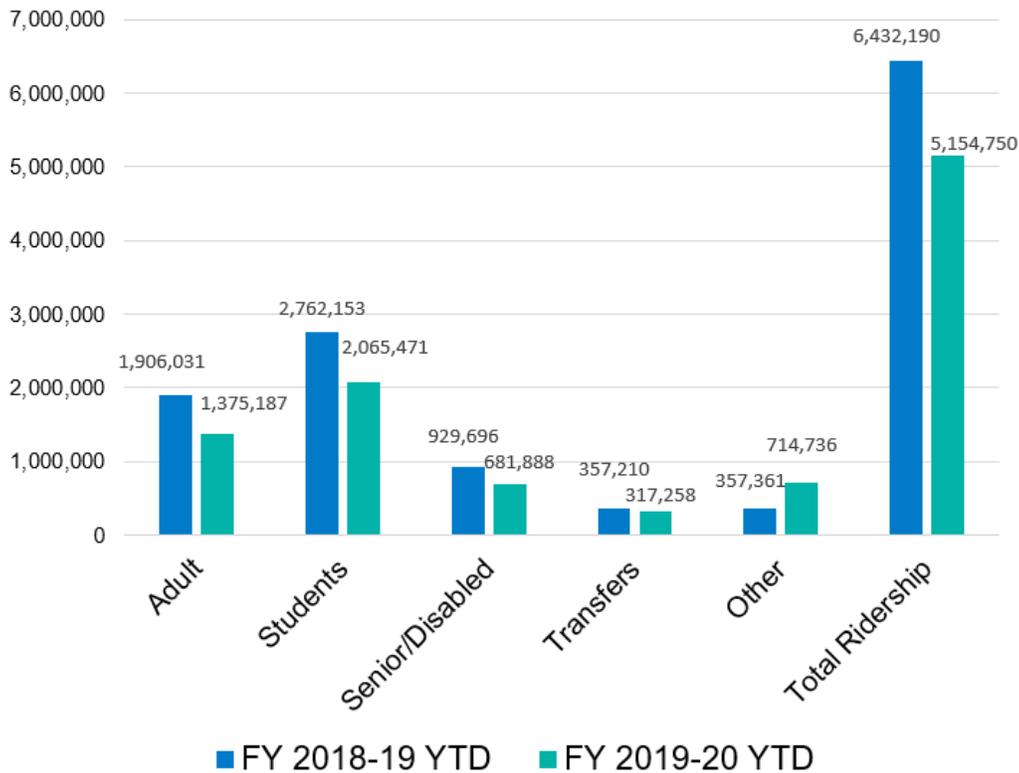
The chart below shows major dates of COVID-19 milestones that had major effects on ridership and fare revenue. The closure of UCSB, SBCC, and K-12 campus had a major impact on ridership, and Governor Newsom's stay-at-home order further reduced the number of individuals out and about in the community, and therefore the number of those taking the bus.

Major COVID-19 Milestones and Effective Dates	
Milestone	Effective Date
Final day of UCSB on-campus instruction	March 11, 2020
Final day of SBCC school on-campus instruction	March 13, 2020
Final day of K-12 school on-campus instruction	March 13, 2020
First positive case of COVID-19 in Santa Barbara County	March 15, 2020
First day of no booster services to K-12 schools	March 16, 2020
Governor's Stay-at-Home Order	March 19, 2020
First day of MTD rear-door boarding, suspension of fare collection, & limited Transit Center services	March 19, 2020
First day of first wave of reduced MTD service (Suspension of Lines 15x, 16, & 28, and reduction of service on Line 27)	March 19, 2020
First day of restriction of bus loads to a maximum of 8 passengers on 40' buses and 5 passengers on 30' buses	March 23, 2020
First day of second wave of reduced MTD service (first wave changes plus suspension of Lines 10, 30, 34, 36, 37, 90, 91, & 92)	April 6, 2020

Systemwide ridership during the fourth quarter of FY 2019-20 (April through June) totaled 405,412 representing a 75.7% decrease of approximately 1,263,871 riders from the same period of FY 2018-19.

The graph below shows ridership for the fiscal year by fare category, as compared with the prior fiscal year.

Year-to-Date Ridership by Fare Category

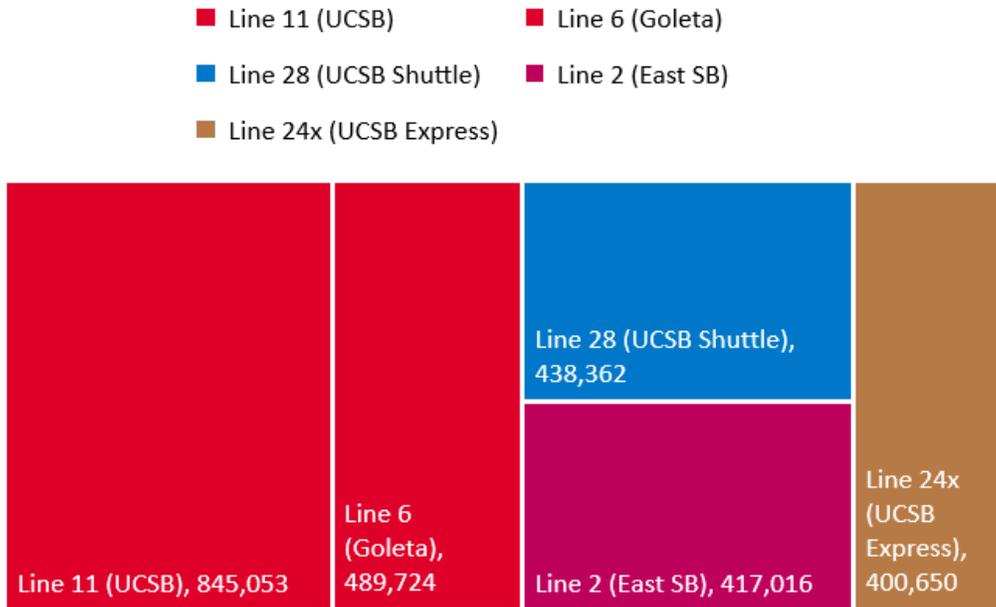


The chart below shows passengers, revenue hours and miles, and passengers per revenue hour and mile, for both the quarter and fiscal year. With the suspension of service on routes listed in the milestones table above, revenue hours and miles were down for the year for obvious reasons. For the year, revenue hours decreased by 4.7% over FY 2018-19. There was a decrease in systemwide passengers per revenue hour from 29.5 to 23.4.

Time Period	Total Passengers	Revenue Hours	Revenue Miles	Passengers per Revenue Hour	Passengers per Mile
FY 18-19 Q4	1,669,283	56,092	660,270	29.8	2.5
FY 19-20 Q4	405,412	43,610	529,827	9.3	0.8
FY 18-19 YTD	6,432,190	217,740	2,583,792	29.5	2.5
FY 19-20 YTD	5,154,750	208,906	2,509,929	23.4	2.0

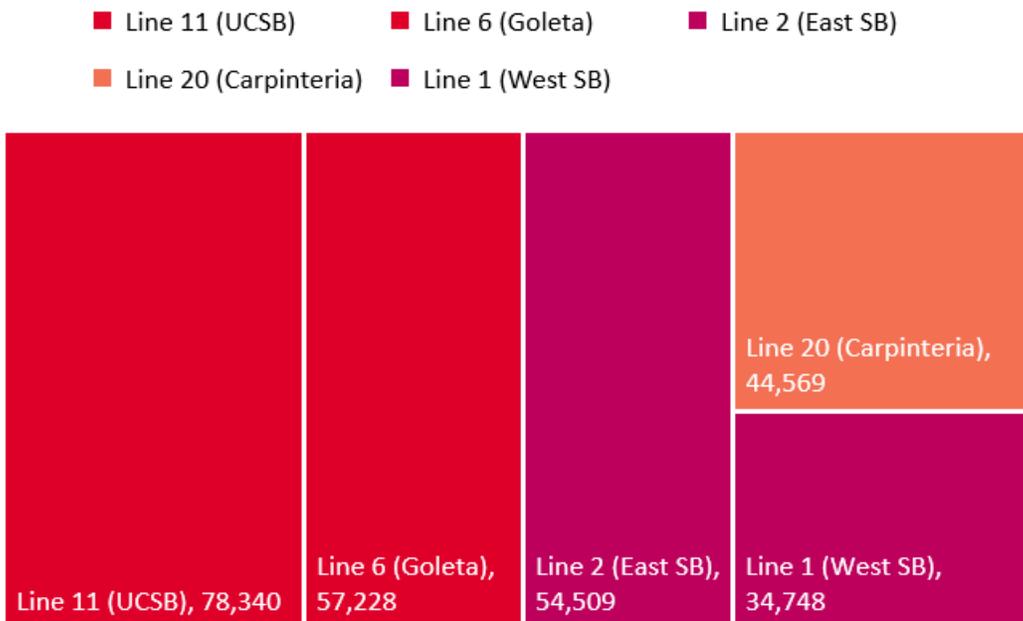
The chart below shows the top 5 lines by ridership for FY 19-20. The ridership numbers on these lines (11, 6, 28, 2, and 24x) are heavily influenced by the first three quarters of the year, where there was robust UCSB based ridership prior to campus closure.

Top 5 Lines by Ridership Year-to-Date



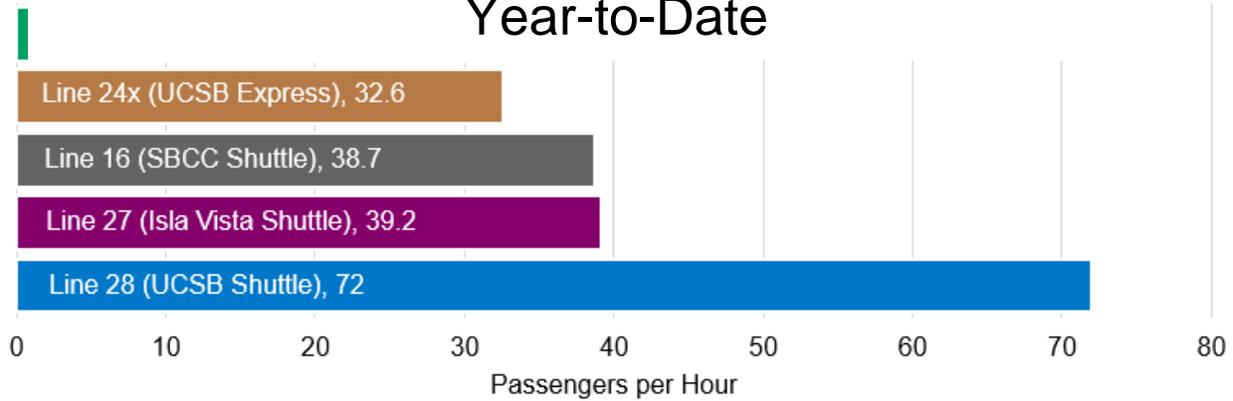
The numbers from the 4th quarter tell a different story—one of essential workers and their riding habits. Lines 11, 6, 2, 20, and 1 serve as MTD’s workhorse, core service lines. Ridership on these lines, while down along with the rest of the service, have proven robust in demand. There have been no reductions in service on these lines, and some of them are being supplemented with boosters when possible and as needed due to the maximum passenger occupancy restriction.

Top 5 Lines by Ridership, 4th Quarter



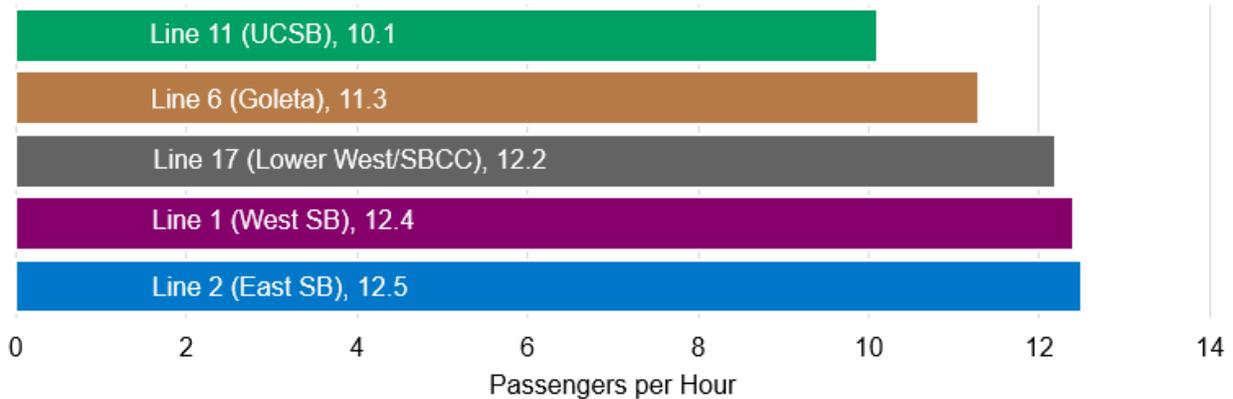
As stated above, the systemwide average of passengers per revenue hour for the year is down to 23.5 passengers per hour, and to 9.3 for the 4th quarter. MTD buses have been operating on limited capacity since mid-March, capping the ability for growth in passengers per hour. The chart below shows the top 5 lines by passengers per hour for the fiscal year, with the Line 28 (UCSB Shuttle) at 72 passengers per hour.

Top 5 Lines by Passengers per Hour Year-to-Date



The top 5 lines by passengers per hour in the 4th quarter are shown in the chart below, with the Line 2 coming in first at 12.5 passengers per hour.

Top 5 Lines by Passengers per Hour 4th Quarter



Pre-COVID-19 impact, too full to board and at-capacity loads were up, but with the strict load limit of 15 passengers per 40 foot bus and 10 passengers per 30 foot bus, these too full to board loads are slightly skewed. So far, with COVID-19 related restrictions, the lines consistently seeing too full to board conditions are Lines 2, 6, 11, and 20. Wheelchair boardings and bicycles carried are both down, year-to-date. Remarkably, even with such a dramatic drop in ridership, bicycles on the bus have stayed fairly flat.

Year-to-Date Numbers At-A-Glance

Total
Ridership
-19.9%

At-Capacity
Loads
+5.2%

Too Full to
Board
Loads
+159.4%



12,286
wheelchairs
boarded
-18.9%



80,888
bicycles
carried
-5.8%

Service Days and Student Ridership

In FY 2018-19, student ridership accounted for 33.9% of MTD’s annual ridership. In FY 2019-20, students made up 40% of ridership. When fares are collected, students are identified when they board with either a youth pass or an SBCC or UCSB student ID card. With fare collection ceasing in mid-March, different categories of riders ceased to be tallied and student ridership cannot be measured in that period.

University of California, Santa Barbara (UCSB) students accounted for 22.6% of MTD’s FY 2019-20 ridership, and Santa Barbara City College (SBCC) students accounted for 8.9%. Thus, students of the two institutions combined make up over one-third of MTD’s riders. Booster routes that serve Santa Barbara Unified School District (SBUSD) secondary schools accounted for an additional 3.5% of MTD’s ridership.

Generally, MTD’s quarterly reports present number of school days for SBCC, UCSB, and Secondary, year over year, in order to normalize the data and present trends in increase or decrease of school days. In the 4th quarter of FY 19-20, while school was technically “in session” remotely, there were no in person school days. This makes it unhelpful to compare past years to this year.

For the first three quarters of FY 19-20, UCSB student ridership was up 5.9% over FY 18-19, continuing a multiyear trend. When the pandemic began and the UCSB campus closed to students, those gains were made invisible by 4th quarter ridership losses, ending the year with a 26.6% drop in UCSB student ridership.

At the midway point of FY 19-20, SBCC student ridership saw modest gains, after many years of decline. SBCC was affected similarly by the pandemic, and ended the fiscal year with a 22.9% decline from the previous year.

At the midway point of the year, boosters serving the Junior Highs and High Schools were enjoying a 3% increase in ridership over FY 18-19. With the closure of school campuses and the suspension of booster service in mid-March, booster services ended the year down 25.4%.

As shown in the table below, FY 2019-20 had two more weekday service days than FY 2018-19, and one less Sunday service day.

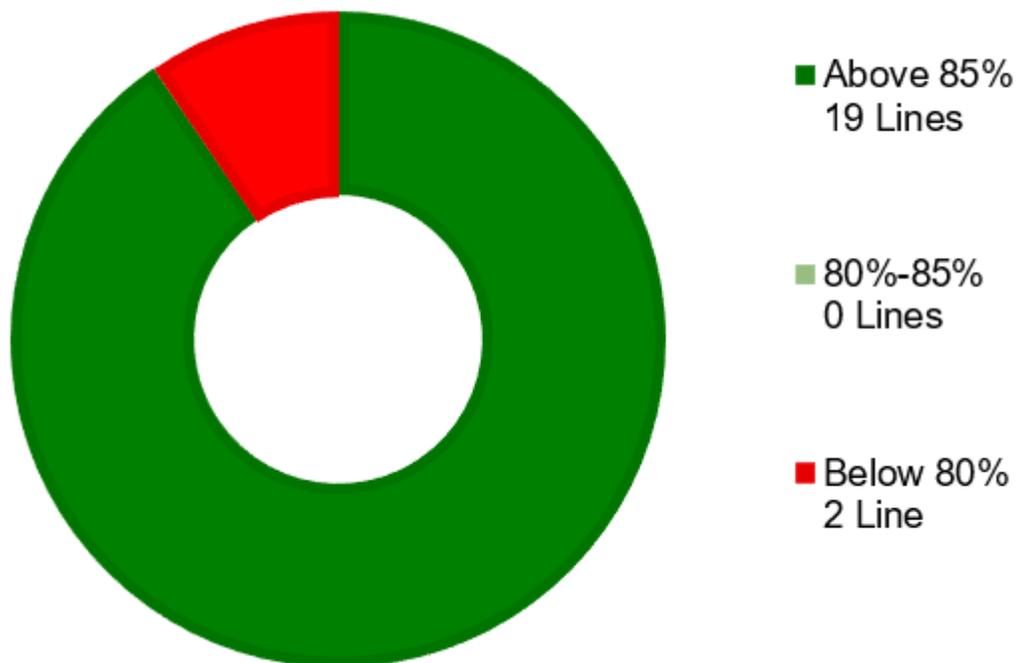
SERVICE DAYS	FY 2020	FY 2019	Variance
	Annual Total	Annual Total	Annual Total
Weekdays	250	248	2
Saturdays	56	56	0
Sundays	58	59	(1)
Total	364	363	1

On-Time Performance Indicators

Since the acquisition and installation of the Clever Devices AVL system, Planning staff has been refining the tools used to measure on-time performance. MTD’s standard is to aim for better than 80% on-time performance. “On-time” is defined as no more than 5 minutes late and no more than 1 minute early. Timeliness is tracked at scheduled timepoints on each line.

The lines included in this assessment are all of MTD’s fixed-route lines except for the Downtown and Waterfront Shuttles (no published schedule to measure against) and booster services serving Jr. Highs and High Schools (early departures from the final drop off location skews results). Of the lines measured, Lines 10 and 37 ran for 4 days in April, while Line 36 ran for the first 6 days of April.

FY 19-20 4th Quarter On-Time Performance



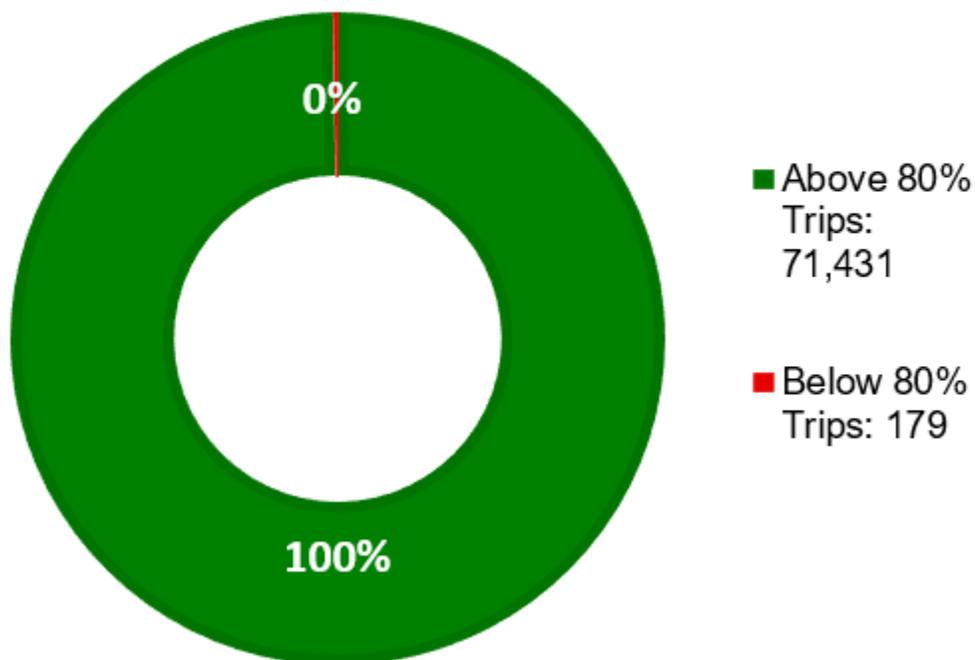
Lines with an 85% or over on-time performance for the fourth quarter of FY 19-20 are: Line 1 (West SB), Line 2 (East SB), Line 3 (Oak Park), Line 4 (Mesa/SBCC), Line 5 (Mesa/La Cumbre), Line 6 (Goleta), Line 7 (Goleta Old Town), Line 11 (UCSB), Line 12x (Goleta Express), Line 14 (Montecito), Line 17 (Lower West SB/SBCC), Line 20 (Carpinteria), Line 23 (El Encanto Heights), Line 24x (UCSB Express), Line 25 (Ellwood/Winchester Canyon), Line 27 (Isla Vista Shuttle), and Line 37 (Crosstown Shuttle).

Lines with an on-time performance of between 75 and 79% for the 4th quarter of FY 19-20 are: Line 10 (Cathedral Oaks) and Line 36 (Seaside Shuttle). These lines only ran for the first 3 and 6 days of April, respectively.

Variables that generally affect a line's on-time performance include extended road construction projects, heavy congestion, heavy passenger loads, and route detours lasting a number of days. This can vary based on time of day or day of the week.

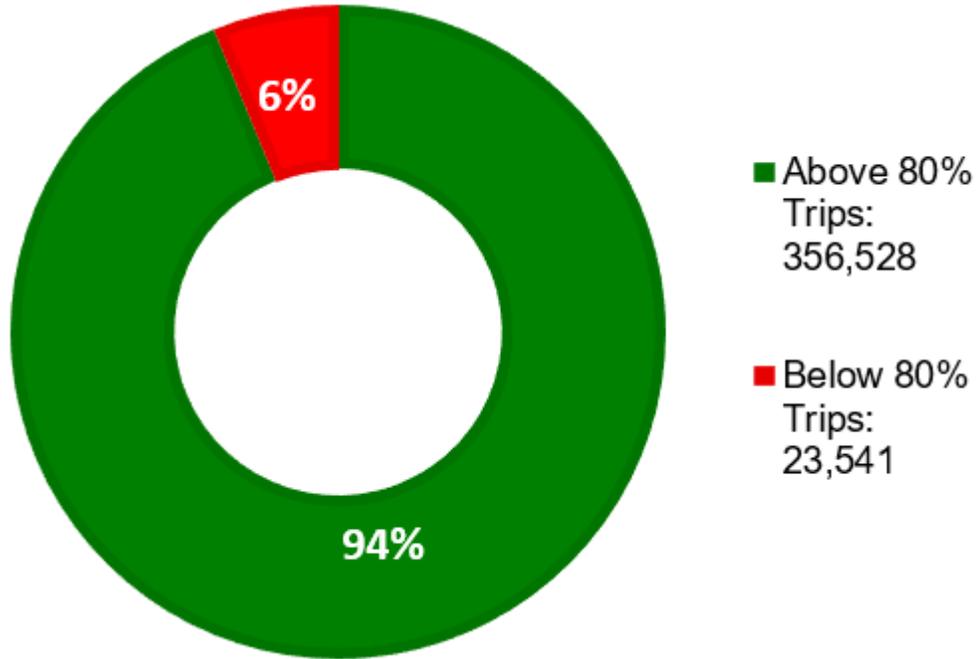
When assessing the amount of service on a particular line, staff can measure the number of trips that a given line takes in a quarter. The graphic below displays the amount of service provided by the lines hitting MTD's goal of 80% or higher for on-time service in the 4th quarter of FY 19-20.

4th Quarter Systemwide On-Time Performance by Amount of Service



FY 19-20 was the first year that MTD has reported on on-time performance. The results and progress are positive. The graphic below displays the on-time performance on-time performance by amount of service for the full fiscal year.

FY 19-20 Systemwide On-Time Performance by Amount of Service





FY 2020 System Ridership Report for 4th Quarter and for the Twelve-Month Period Ending June 30, 2020

Ridership by Fare Category (April 2020 – June 2020)

Fare Categories	Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change
General Fare	15	208,614	-100.0%	599,677	833,625	-28.1%
Transfers	210	119,355	-99.8%	317,468	476,565	-33.4%
Full Fare Prepaid ¹	104	262,326	-100.0%	761,867	1,053,910	-27.7%
Santa Barbara City College	155	119,519	-99.9%	459,379	595,982	-22.9%
Senior & Disabled Prepaid ²	106	188,216	-99.9%	530,741	728,125	-27.1%
Shuttle	13	47,577	-100.0%	140,960	194,278	-27.4%
UC Santa Barbara	99	486,629	-100.0%	1,165,071	1,587,178	-26.6%
Youth Prepaid ³	80	140,365	-99.9%	441,021	579,377	-23.9%
Free	404,547	28,669	1311.1%	537,795	115,463	365.8%
Special Pass Programs	64	12,654	-99.5%	35,981	47,620	-24.4%
Senior Cash	3	43,481	-100.0%	133,343	169,883	-21.5%
Persons with Disabilities Cash	2	7,313	-100.0%	17,804	31,688	-43.8%
Tokens	14	4,565	-99.7%	13,643	18,496	-26.2%
Total	405,412	1,669,283	-75.7%	5,154,750	6,432,190	-19.9%

¹ Includes adult 10-ride and unlimited 30-day Passport use.

² Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

³ Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (April 2020 – June 2020)

Metrics	Quarter			YTD		
	Apr 20 - Jun 20	Apr 19 - Jun 19	%Change	FY 2019-2020	FY2018- 2019	% Change
Passengers	405,412	1,669,283	-75.7%	5,154,750	6,432,190	-19.9%
Revenue Hours	43,610	56,092	-22.3%	208,906	219,281	-4.7%
Passengers per Revenue Hour	9.3	29.8	-68.8%	24.7	29.3	-15.9%
Miles	529,827	660,270	-19.8%	2,509,929	2,594,653	-3.3%
Passengers per Mile	0.8	2.5	-69.7%	2.1	2.5	-17.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD System Ridership (April 2020 – June 2020)

		Quarter			YTD		
LINE		Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change
1	West Santa Barbara	34,748	82,959	-58.1%	269,766	329,505	-18.1%
2	East Santa Barbara	54,509	125,118	-56.4%	417,016	491,296	-15.1%
3	Oak Park	17,471	50,016	-65.1%	158,661	196,177	-19.1%
4	Mesa / SBCC	10,631	30,421	-65.1%	106,016	120,921	-12.3%
5	Mesa / La Cumbre	11,273	30,025	-62.5%	104,457	125,705	-16.9%
6	Goleta	57,228	143,703	-60.2%	489,724	570,429	-14.1%
7	County Health / Fairview	26,698	72,818	-63.3%	235,514	286,421	-17.8%
10	Cathedral Oaks	17	4,511	-99.6%	14,609	18,064	-19.1%
11	UCSB	78,340	274,468	-71.5%	845,053	1,036,349	-18.5%
12x	Goleta Express	14,776	44,914	-67.1%	147,265	190,297	-22.6%
14	Montecito	8,783	18,888	-53.5%	61,250	75,373	-18.7%
15x	SBCC / UCSB Express	-	45,080	-100.0%	169,432	219,387	-22.8%
16	City College Shuttle	-	16,131	-100.0%	73,523	93,274	-21.2%
17	Low er West / SBCC	10,459	32,115	-67.4%	102,169	129,935	-21.4%
20	Carpinteria	44,569	90,592	-50.8%	317,057	349,780	-9.4%
21x	Carpinteria Express	n/a	n/a	n/a	n/a	9,835	n/a
23	Winchester Canyon	3,029	10,240	-70.4%	39,626	50,932	-22.2%
24x	UCSB Express	18,208	149,490	-87.8%	400,650	576,564	-30.5%
25	Ellw ood	5,414	15,218	-64.4%	54,433	64,372	-15.4%
27	Isla Vista Shuttle	7,741	94,305	-91.8%	233,621	318,449	-26.6%
28	UCSB Shuttle	-	171,855	-100.0%	438,362	512,734	-14.5%
36	Seaside Shuttle	207	15,253	-98.6%	45,621	59,482	-23.3%
37	Crosstow n Shuttle	255	24,532	-99.0%	64,486	96,758	-33.4%
90	West Goleta Amtrak Shuttle	-	2,665	-100.0%	8,030	9,391	-14.5%
91	East Goleta Amtrak Shuttle	-	1,129	-100.0%	4,481	4,574	-2.0%
92	Santa Barbara Amtrak Shuttle	-	1,022	-100.0%	2,945	5,630	-47.7%
	Booster Services	-	59,920	-100.0%	175,581	235,273	-25.4%
System Subtotal		404,356	1,607,388	-74.8%	4,979,348	6,176,907	-19.4%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntow n Shuttle	916	49,010	n/a	141,824	207,201	n/a
31	East Beach Waterfront Shuttle	n/a	5,490	n/a	n/a	27,061	n/a
32	West Beach Waterfront Shuttle	n/a	3,850	n/a	n/a	17,476	n/a
34	Waterfront Shuttle	140	3,545	n/a	33,578	3,545	n/a
<i>Unknown</i>							
-							
System Total		405,412	1,669,283	-75.7%	5,154,750	6,432,190	-19.9%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		104,289	690,118	-84.9%	1,917,686	2,444,096	-21.5%
1, 2, 37 East/West & Crosstown		89,512	232,609	-61.5%	751,268	917,559	-18.1%
4, 5, 15x, 16, 17 Mesa Lines		32,363	153,772	-79.0%	555,597	689,222	-19.4%
6, 11 State/Hollister		135,568	418,171	-67.6%	1,334,777	1,606,778	-16.9%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD Passengers per Revenue Hour (April 2020 – June 2020)

LINE		Quarter			YTD		
		Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change
1	West Santa Barbara	12.4	29.6	-58.1%	24.3	29.8	-18.5%
2	East Santa Barbara	12.5	28.6	-56.5%	24.1	28.5	-15.5%
3	Oak Park	7.2	20.6	-64.9%	16.6	20.6	-19.6%
4	Mesa / SBCC	9.3	25.8	-64.1%	23.4	26.1	-10.6%
5	Mesa / La Cumbre	6.4	16.9	-62.4%	14.8	17.9	-17.4%
6	Goleta	11.3	28.1	-59.8%	24.2	28.2	-14.2%
7	County Health / Fairview	6.9	18.8	-63.3%	15.4	18.8	-18.2%
10	Cathedral Oaks	0.8	10.2	-92.0%	11.2	10.6	6.2%
11	UCSB	10.1	35.6	-71.6%	27.5	33.9	-18.9%
12x	Goleta Express	8.0	24.4	-67.1%	20.0	26.0	-22.9%
14	Montecito	6.9	14.8	-53.5%	12.1	15.0	-19.3%
15x	SBCC / UCSB Express	-	27.6	-100.0%	32.3	26.0	24.1%
16	City College Shuttle	-	33.6	-100.0%	38.7	39.1	-1.0%
17	Low er West / SBCC	12.2	39.0	-68.6%	30.4	40.2	-24.4%
20	Carpinteria	9.6	19.6	-50.9%	17.3	19.7	-12.5%
23	Winchester Canyon	5.1	17.2	-70.4%	16.7	21.6	-22.5%
24x	UCSB Express	5.9	48.5	-87.8%	32.6	47.2	-30.8%
25	Ellw ood	7.9	22.2	-64.4%	20.0	23.7	-15.8%
27	Isla Vista Shuttle	7.1	49.6	-85.7%	39.2	46.9	-16.4%
28	UCSB Shuttle	-	82.8	-100.0%	72.0	71.5	0.7%
36	Seaside Shuttle	3.7	14.4	-74.4%	14.2	14.1	0.4%
37	Crosstow n Shuttle	3.5	15.6	-77.8%	13.9	15.9	-12.5%
90	West Goleta Amtrak Shuttle	-	76.7	-100.0%	84.6	70.7	19.7%
91	East Goleta Amtrak Shuttle	-	28.7	-100.0%	47.2	33.3	41.9%
92	Santa Barbara Amtrak Shuttle	-	19.4	-100.0%	21.1	28.6	-26.3%
	Booster Services	-	82.1	-100.0%	90.5	84.4	7.3%
System Subtotal		9.3	29.9	-68.9%	25.1	30.1	-16.5%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	6.7	17.2	n/a	17.5	18.9	n/a
31	East Beach Waterfront Shuttle	n/a	11.6	n/a	n/a	11.7	n/a
32	West Beach Waterfront Shuttle	n/a	17.2	n/a	n/a	15.9	n/a
34	Waterfront Shuttle	3.4	n/a	n/a	12.1	n/a	n/a
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
System Total		9.3	29.8	-68.8%	24.7	29.3	-15.7%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		8.7	46.7	-81.3%	33.4	39.7	-16.0%
1, 2, 37 East/West & Crosstown		12.3	26.6	-53.6%	24.1	28.5	-15.3%
4, 5, 15x, 16, 17 Mesa Lines		8.6	26.1	-67.2%	20.1	23.7	-15.1%
6, 11State/Hollister		10.6	32.6	-67.6%	26.2	316	-17.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD “At Capacity” Loads * (April 2020 – June 2020)

LINE	Quarter			YTD			
	Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change	
1	West Santa Barbara	6	21	-71.4%	39	53	-26.4%
2	East Santa Barbara	27	19	42.1%	93	97	-4.1%
3	Oak Park	3	10	-70.0%	51	19	168.4%
4	Mesa / SBCC	-	-	0.0%	5	4	25.0%
5	Mesa / La Cumbre	-	7	-100.0%	28	24	16.7%
6	Goleta	16	23	-30.4%	141	129	9.3%
7	County Health / Fairview	10	-	100.0%	29	32	-9.4%
10	Cathedral Oaks	-	2	-100.0%	1	6	-83.3%
11	UCSB	13	118	-89.0%	453	415	9.2%
12x	Goleta Express	3	3	0.0%	28	108	-74.1%
14	Montecito	2	12	-83.3%	30	35	-14.3%
15x	SBCC / UCSB Express	-	15	-100.0%	165	183	-9.8%
16	City College Shuttle	-	2	-100.0%	36	41	-12.2%
17	Low er West / SBCC	-	1	-100.0%	5	8	-37.5%
20	Carpinteria	15	18	-16.7%	110	89	23.6%
21x	Carpinteria Express	-	-	0.0%	-	1	-100.0%
23	Winchester Canyon	-	7	-100.0%	5	14	-64.3%
24x	UCSB Express	-	164	-100.0%	195	687	-71.6%
25	Ellw ood	-	1	-100.0%	5	16	-68.8%
27	Isla Vista Shuttle	2	85	-97.6%	574	406	41.4%
28	UCSB Shuttle	-	51	-100.0%	487	164	197.0%
36	Seaside Shuttle	-	2	-100.0%	16	1	1500.0%
37	Crosstow n Shuttle	-	-	0.0%	8	9	-11.1%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	104	-100.0%	-	-	0.0%
	Booster Services	-	-	100.0%	464	267	73.8%
System Subtotal		97	665	-85.4%	2,968	2,808	5.7%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	1	6	n/a	46	60	n/a
31	East Beach Waterfront Shuttle	n/a	3	n/a	n/a	4	n/a
32	West Beach Waterfront Shuttle	n/a	n/a	n/a	n/a	n/a	n/a
34	Waterfront Shuttle	-	n/a	n/a	6	n/a	n/a
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		15	418	-96.4%	1,709	1,672	2.2%
1, 2, 37 East/West & Crosstow n		33	40	-17.5%	140	159	-11.9%
4, 5, 15x, 16, 17 Mesa Lines		-	25	-100.0%	239	260	-8.1%
6, 11 State/Hollister		29	141	-79.4%	594	544	9.2%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	1	-	0.0%
System Total		98	674	-85.5%	3,021	2,872	5.2%

*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD “Too Full to Board” Loads * (April 2020 – June 2020)

LINE	Quarter			YTD			
	Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change	
1	West Santa Barbara	201	3	6600.0%	233	16	1356.3%
2	East Santa Barbara	666	6	11000.0%	781	14	5478.6%
3	Oak Park	261	2	12950.0%	292	4	7200.0%
4	Mesa / SBCC	28	-	100.0%	32	-	100.0%
5	Mesa / La Cumbre	100	1	9900.0%	127	7	1714.3%
6	Goleta	1,035	11	9309.1%	1,262	63	1903.2%
7	County Health / Fairview	124	-	100.0%	161	6	2583.3%
10	Cathedral Oaks	-	7	-100.0%	12	12	0.0%
11	UCSB	1,394	323	331.6%	2,312	1,015	127.8%
12x	Goleta Express	101	7	1342.9%	170	73	132.9%
14	Montecito	257	-	100.0%	274	-	100.0%
15x	SBCC / UCSB Express	-	37	-100.0%	243	223	9.0%
16	City College Shuttle	-	1	-100.0%	15	5	200.0%
17	Low er West / SBCC	54	1	5300.0%	62	1	6100.0%
20	Carpinteria	620	7	8757.1%	776	21	3595.2%
21x	Carpinteria Express	-	-	100.0%	1	-	100.0%
23	Winchester Canyon	10	11	-9.1%	17	27	-37.0%
24x	UCSB Express	15	148	-89.9%	535	667	-19.8%
25	Ellw ood	27	2	100.0%	30	3	900.0%
27	Isla Vista Shuttle	40	68	-41.2%	677	391	73.1%
28	UCSB Shuttle	-	256	-100.0%	943	736	28.1%
36	Seaside Shuttle	-	-	0.0%	5	14	-64.3%
37	Crosstow n Shuttle	5	-	100.0%	14	4	250.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	1	-	100.0%
92	Santa Barbara Amtrak Shuttle	-	74	-100.0%	-	-	0.0%
	Booster Services	-	-	0.0%	198	180	10.0%
System Subtotal		4,938	965	411.7%	9,173	3,482	163.4%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	30	24	n/a	155	110	n/a
31	East Beach Waterfront Shuttle	n/a	-	n/a	n/a	3	n/a
32	West Beach Waterfront Shuttle	n/a	1	n/a	n/a	5	n/a
34	Waterfront Shuttle	1	n/a	n/a	9	n/a	n/a
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		1,449	795	82.3%	4,467	2,809	59.0%
1, 2, 37 East/West & Crosstow n		872	9	9588.9%	1,028	34	2923.5%
4, 5, 15x, 16, 17 Mesa Lines		182	40	355.0%	479	236	103.0%
6, 11 State/Hollister		2,429	334	627.2%	3,574	1,078	231.5%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	3	-	0.0%
System Total		4,969	990	401.9%	9,340	3,600	159.4%

* Indicates that passengers were refused service because a vehicle was too full to safely board.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Bicycles Carried (April 2020 – June 2020)

LINE		Quarter			YTD		
		Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change
1	West Santa Barbara	533	566	-5.8%	1,959	1,939	1.0%
2	East Santa Barbara	1,230	1,490	-17.4%	5,082	4,948	2.7%
3	Oak Park	141	413	-65.9%	1,025	1,711	-40.1%
4	Mesa / SBCC	389	365	6.6%	1,382	1,439	-4.0%
5	Mesa / La Cumbre	521	458	13.8%	2,194	2,030	8.1%
6	Goleta	2,845	2,791	1.9%	11,513	11,970	-3.8%
7	County Health / Fairview	1,288	1,528	-15.7%	5,453	6,472	-15.7%
10	Cathedral Oaks	4	95	-95.8%	307	301	2.0%
11	UCSB	4,172	4,553	-8.4%	18,303	19,735	-7.3%
12x	Goleta Express	1,140	1,394	-18.2%	5,318	5,631	-5.6%
14	Montecito	246	254	-3.1%	908	1,175	-22.7%
15x	SBCC / UCSB Express	-	631	-100.0%	2,392	2,976	-19.6%
16	City College Shuttle	-	97	-100.0%	537	542	-0.9%
17	Low er West / SBCC	235	274	-14.2%	866	822	5.4%
20	Carpinteria	2,276	2,079	9.5%	8,468	6,971	21.5%
21x	Carpinteria Express	-	-	0.0%	-	199	-100.0%
23	Winchester Canyon	168	136	23.5%	727	955	-23.9%
24x	UCSB Express	1,695	2,766	-38.7%	8,893	10,726	-17.1%
25	Ellw ood	190	199	-4.5%	1,047	959	9.2%
27	Isla Vista Shuttle	118	482	-75.5%	1,485	1,492	-0.5%
28	UCSB Shuttle	-	890	-100.0%	2,769	2,659	4.1%
36	Seaside Shuttle	-	2	-100.0%	4	2	100.0%
37	Crosstow n Shuttle	-	2	-100.0%	7	58	-87.9%
90	West Goleta Amtrak Shuttle	-	11	-100.0%	15	16	-6.3%
91	East Goleta Amtrak Shuttle	-	4	100.0%	36	44	-18.2%
92	Santa Barbara Amtrak Shuttle	-	38	-100.0%	3	9	-66.7%
	Booster Services	65	1	6400.0%	195	128	52.3%
System Subtotal		17,256	21,519	-19.8%	80,888	85,909	-5.8%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	-	-	0.0%	-	-	0.0%
31	East Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
32	West Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		5,985	8,691	-31.1%	31,450	34,612	-9.1%
1, 2, 37 East/West & Crosstow n		1,763	2,058	-14.3%	7,048	6,945	1.5%
4, 5, 15x, 16, 17 Mesa Lines		1,145	1,825	-37.3%	7,371	7,809	-5.6%
6, 11 State/Hollister		7,017	7,344	-4.5%	29,816	31,705	-6.0%
<i>Unknown/Miscellaneous</i>							
		2	-	0.0%	9	8	0.0%
System Total		17,258	21,519	-19.8%	80,897	85,917	-5.8%

¹ MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Wheelchairs Boarded (April 2020 – June 2020)

LINE	Quarter			YTD			
	Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change	
1	West Santa Barbara	88	352	-75.0%	1,134	1,487	-23.7%
2	East Santa Barbara	352	334	5.4%	1,556	1,391	11.9%
3	Oak Park	55	234	-76.5%	577	868	-33.5%
4	Mesa / SBCC	5	51	-90.2%	177	178	-0.6%
5	Mesa / La Cumbre	14	153	-90.8%	470	482	-2.5%
6	Goleta	181	478	-62.1%	1,505	1,879	-19.9%
7	County Health / Fairview	163	539	-69.8%	1,590	2,153	-26.1%
10	Cathedral Oaks	-	2	-100.0%	26	12	116.7%
11	UCSB	263	642	-59.0%	1,909	2,572	-25.8%
12x	Goleta Express	49	161	-69.6%	550	590	-6.8%
14	Montecito	48	25	92.0%	159	145	9.7%
15x	SBCC / UCSB Express	-	6	-100.0%	8	74	-89.2%
16	City College Shuttle	-	100	-100.0%	311	482	-35.5%
17	Low er West / SBCC	4	40	-90.0%	174	172	1.2%
20	Carpinteria	249	382	-34.8%	1,468	1,229	19.4%
21x	Carpinteria Express	-	-	0.0%	-	27	-100.0%
23	Winchester Canyon	2	13	-84.6%	23	46	-50.0%
24x	UCSB Express	13	219	-94.1%	375	673	-44.3%
25	Ellw ood	5	16	-68.8%	67	68	-1.5%
27	Isla Vista Shuttle	13	9	44.4%	40	38	5.3%
28	UCSB Shuttle	-	7	-100.0%	27	43	-37.2%
36	Seaside Shuttle	-	71	-100.0%	25	29	-13.8%
37	Crosstow n Shuttle	1	-	100.0%	112	211	-46.9%
90	West Goleta Amtrak Shuttle	-	1	-100.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	1	-100.0%
92	Santa Barbara Amtrak Shuttle	-	5	-100.0%	2	1	100.0%
	Booster Services	-	1	-100.0%	1	14	-92.9%
System Subtotal		1,505	3,841	-60.8%	12,286	14,865	-17.3%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	6	174	n/a	521	800	n/a
31	East Beach Waterfront Shuttle	-	29	n/a	-	141	n/a
32	West Beach Waterfront Shuttle	-	19	n/a	-	75	n/a
34	Waterfront Shuttle	1	7	n/a	90	15	n/a
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		289	877	-67.0%	2,351	3,326	-29.3%
1, 2, 37 East/West & Crosstow n		441	686	-35.7%	2,802	3,089	-9.3%
4, 5, 15x, 16, 17 Mesa Lines		23	350	-93.4%	1,140	1,388	-17.9%
6, 11 State/Hollister		444	1,120	-60.4%	3,414	4,451	-23.3%
<i>Unknown/Miscellaneous</i>							
		-	-	-100.0%	3	3	-100.0%
System Total		1,512	4,070	-62.9%	12,900	15,899	-18.9%

Source: GFI Genfare, MTD Transit Development Department, Planning Section