



FY 2020 System Ridership Report for 4th Quarter and for the Twelve-Month Period Ending June 30, 2020

Ridership by Fare Category (April 2020 – June 2020)

Fare Categories	Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change
General Fare	15	208,614	-100.0%	599,677	833,625	-28.1%
Transfers	210	119,355	-99.8%	317,468	476,565	-33.4%
Full Fare Prepaid ¹	104	262,326	-100.0%	761,867	1,053,910	-27.7%
Santa Barbara City College	155	119,519	-99.9%	459,379	595,982	-22.9%
Senior & Disabled Prepaid ²	106	188,216	-99.9%	530,741	728,125	-27.1%
Shuttle	13	47,577	-100.0%	140,960	194,278	-27.4%
UC Santa Barbara	99	486,629	-100.0%	1,165,071	1,587,178	-26.6%
Youth Prepaid ³	80	140,365	-99.9%	441,021	579,377	-23.9%
Free	404,547	28,669	1311.1%	537,795	115,463	365.8%
Special Pass Programs	64	12,654	-99.5%	35,981	47,620	-24.4%
Senior Cash	3	43,481	-100.0%	133,343	169,883	-21.5%
Persons with Disabilities Cash	2	7,313	-100.0%	17,804	31,688	-43.8%
Tokens	14	4,565	-99.7%	13,643	18,496	-26.2%
Total	405,412	1,669,283	-75.7%	5,154,750	6,432,190	-19.9%

¹ Includes adult 10-ride and unlimited 30-day Passport use.

² Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

³ Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (April 2020 – June 2020)

Metrics	Quarter			YTD		
	Apr 20 - Jun 20	Apr 19 - Jun 19	%Change	FY 2019-2020	FY2018- 2019	% Change
Passengers	405,412	1,669,283	-75.7%	5,154,750	6,432,190	-19.9%
Revenue Hours	43,610	56,092	-22.3%	208,906	219,281	-4.7%
Passengers per Revenue Hour	9.3	29.8	-68.8%	24.7	29.3	-15.9%
Miles	529,827	660,270	-19.8%	2,509,929	2,594,653	-3.3%
Passengers per Mile	0.8	2.5	-69.7%	2.1	2.5	-17.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD System Ridership (April 2020 – June 2020)

		Quarter			YTD		
LINE		Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change
1	West Santa Barbara	34,748	82,959	-58.1%	269,766	329,505	-18.1%
2	East Santa Barbara	54,509	125,118	-56.4%	417,016	491,296	-15.1%
3	Oak Park	17,471	50,016	-65.1%	158,661	196,177	-19.1%
4	Mesa / SBCC	10,631	30,421	-65.1%	106,016	120,921	-12.3%
5	Mesa / La Cumbre	11,273	30,025	-62.5%	104,457	125,705	-16.9%
6	Goleta	57,228	143,703	-60.2%	489,724	570,429	-14.1%
7	County Health / Fairview	26,698	72,818	-63.3%	235,514	286,421	-17.8%
10	Cathedral Oaks	17	4,511	-99.6%	14,609	18,064	-19.1%
11	UCSB	78,340	274,468	-71.5%	845,053	1,036,349	-18.5%
12x	Goleta Express	14,776	44,914	-67.1%	147,265	190,297	-22.6%
14	Montecito	8,783	18,888	-53.5%	61,250	75,373	-18.7%
15x	SBCC / UCSB Express	-	45,080	-100.0%	169,432	219,387	-22.8%
16	City College Shuttle	-	16,131	-100.0%	73,523	93,274	-21.2%
17	Low er West / SBCC	10,459	32,115	-67.4%	102,169	129,935	-21.4%
20	Carpinteria	44,569	90,592	-50.8%	317,057	349,780	-9.4%
21x	Carpinteria Express	n/a	n/a	n/a	n/a	9,835	n/a
23	Winchester Canyon	3,029	10,240	-70.4%	39,626	50,932	-22.2%
24x	UCSB Express	18,208	149,490	-87.8%	400,650	576,564	-30.5%
25	Elw ood	5,414	15,218	-64.4%	54,433	64,372	-15.4%
27	Isla Vista Shuttle	7,741	94,305	-91.8%	233,621	318,449	-26.6%
28	UCSB Shuttle	-	171,855	-100.0%	438,362	512,734	-14.5%
36	Seaside Shuttle	207	15,253	-98.6%	45,621	59,482	-23.3%
37	Crosstow n Shuttle	255	24,532	-99.0%	64,486	96,758	-33.4%
90	West Goleta Amtrak Shuttle	-	2,665	-100.0%	8,030	9,391	-14.5%
91	East Goleta Amtrak Shuttle	-	1,129	-100.0%	4,481	4,574	-2.0%
92	Santa Barbara Amtrak Shuttle	-	1,022	-100.0%	2,945	5,630	-47.7%
	Booster Services	-	59,920	-100.0%	175,581	235,273	-25.4%
System Subtotal		404,356	1,607,388	-74.8%	4,979,348	6,176,907	-19.4%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntow n Shuttle	916	49,010	n/a	141,824	207,201	n/a
31	East Beach Waterfront Shuttle	n/a	5,490	n/a	n/a	27,061	n/a
32	West Beach Waterfront Shuttle	n/a	3,850	n/a	n/a	17,476	n/a
34	Waterfront Shuttle	140	3,545	n/a	33,578	3,545	n/a
<i>Unknown</i>							
					-		
System Total		405,412	1,669,283	-75.7%	5,154,750	6,432,190	-19.9%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		104,289	690,118	-84.9%	1,917,686	2,444,096	-21.5%
1, 2, 37 East/West & Crosstown		89,512	232,609	-61.5%	751,268	917,559	-18.1%
4, 5, 15x, 16, 17 Mesa Lines		32,363	153,772	-79.0%	555,597	689,222	-19.4%
6, 11 State/Hollister		135,568	418,171	-67.6%	1,334,777	1,606,778	-16.9%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD Passengers per Revenue Hour (April 2020 – June 2020)

LINE		Quarter			YTD		
		Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change
1	West Santa Barbara	12.4	29.6	-58.1%	24.3	29.8	-18.5%
2	East Santa Barbara	12.5	28.6	-56.5%	24.1	28.5	-15.5%
3	Oak Park	7.2	20.6	-64.9%	16.6	20.6	-19.6%
4	Mesa / SBCC	9.3	25.8	-64.1%	23.4	26.1	-10.6%
5	Mesa / La Cumbre	6.4	16.9	-62.4%	14.8	17.9	-17.4%
6	Goleta	11.3	28.1	-59.8%	24.2	28.2	-14.2%
7	County Health / Fairview	6.9	18.8	-63.3%	15.4	18.8	-18.2%
10	Cathedral Oaks	0.8	10.2	-92.0%	11.2	10.6	6.2%
11	UCSB	10.1	35.6	-71.6%	27.5	33.9	-18.9%
12x	Goleta Express	8.0	24.4	-67.1%	20.0	26.0	-22.9%
14	Montecito	6.9	14.8	-53.5%	12.1	15.0	-19.3%
15x	SBCC / UCSB Express	-	27.6	-100.0%	32.3	26.0	24.1%
16	City College Shuttle	-	33.6	-100.0%	38.7	39.1	-1.0%
17	Low er West / SBCC	12.2	39.0	-68.6%	30.4	40.2	-24.4%
20	Carpinteria	9.6	19.6	-50.9%	17.3	19.7	-12.5%
23	Winchester Canyon	5.1	17.2	-70.4%	16.7	21.6	-22.5%
24x	UCSB Express	5.9	48.5	-87.8%	32.6	47.2	-30.8%
25	Elw ood	7.9	22.2	-64.4%	20.0	23.7	-15.8%
27	Isla Vista Shuttle	7.1	49.6	-85.7%	39.2	46.9	-16.4%
28	UCSB Shuttle	-	82.8	-100.0%	72.0	71.5	0.7%
36	Seaside Shuttle	3.7	14.4	-74.4%	14.2	14.1	0.4%
37	Crosstow n Shuttle	3.5	15.6	-77.8%	13.9	15.9	-12.5%
90	West Goleta Amtrak Shuttle	-	76.7	-100.0%	84.6	70.7	19.7%
91	East Goleta Amtrak Shuttle	-	28.7	-100.0%	47.2	33.3	41.9%
92	Santa Barbara Amtrak Shuttle	-	19.4	-100.0%	21.1	28.6	-26.3%
	Booster Services	-	82.1	-100.0%	90.5	84.4	7.3%
System Subtotal		9.3	29.9	-68.9%	25.1	30.1	-16.5%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	6.7	17.2	n/a	17.5	18.9	n/a
31	East Beach Waterfront Shuttle	n/a	11.6	n/a	n/a	11.7	n/a
32	West Beach Waterfront Shuttle	n/a	17.2	n/a	n/a	15.9	n/a
34	Waterfront Shuttle	3.4	n/a	n/a	12.1	n/a	n/a
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
System Total		9.3	29.8	-68.8%	24.7	29.3	-15.7%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		8.7	46.7	-81.3%	33.4	39.7	-16.0%
1, 2, 37 East/West & Crosstown		12.3	26.6	-53.6%	24.1	28.5	-15.3%
4, 5, 15x, 16, 17 Mesa Lines		8.6	26.1	-67.2%	20.1	23.7	-15.1%
6, 11State/Hollister		10.6	32.6	-67.6%	26.2	31.6	-17.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD “At Capacity” Loads * (April 2020 – June 2020)

LINE	Quarter			YTD			
	Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change	
1	West Santa Barbara	6	21	-71.4%	39	53	-26.4%
2	East Santa Barbara	27	19	42.1%	93	97	-4.1%
3	Oak Park	3	10	-70.0%	51	19	168.4%
4	Mesa / SBCC	-	-	0.0%	5	4	25.0%
5	Mesa / La Cumbre	-	7	-100.0%	28	24	16.7%
6	Goleta	16	23	-30.4%	141	129	9.3%
7	County Health / Fairview	10	-	100.0%	29	32	-9.4%
10	Cathedral Oaks	-	2	-100.0%	1	6	-83.3%
11	UCSB	13	118	-89.0%	453	415	9.2%
12x	Goleta Express	3	3	0.0%	28	108	-74.1%
14	Montecito	2	12	-83.3%	30	35	-14.3%
15x	SBCC / UCSB Express	-	15	-100.0%	165	183	-9.8%
16	City College Shuttle	-	2	-100.0%	36	41	-12.2%
17	Low er West / SBCC	-	1	-100.0%	5	8	-37.5%
20	Carpinteria	15	18	-16.7%	110	89	23.6%
21x	Carpinteria Express	-	-	0.0%	-	1	-100.0%
23	Winchester Canyon	-	7	-100.0%	5	14	-64.3%
24x	UCSB Express	-	164	-100.0%	195	687	-71.6%
25	Ellw ood	-	1	-100.0%	5	16	-68.8%
27	Isla Vista Shuttle	2	85	-97.6%	574	406	41.4%
28	UCSB Shuttle	-	51	-100.0%	487	164	197.0%
36	Seaside Shuttle	-	2	-100.0%	16	1	1500.0%
37	Crosstow n Shuttle	-	-	0.0%	8	9	-11.1%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	104	-100.0%	-	-	0.0%
	Booster Services	-	-	100.0%	464	267	73.8%
System Subtotal		97	665	-85.4%	2,968	2,808	5.7%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	1	6	n/a	46	60	n/a
31	East Beach Waterfront Shuttle	n/a	3	n/a	n/a	4	n/a
32	West Beach Waterfront Shuttle	n/a	n/a	n/a	n/a	n/a	n/a
34	Waterfront Shuttle	-	n/a	n/a	6	n/a	n/a
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		15	418	-96.4%	1,709	1,672	2.2%
1, 2, 37 East/West & Crosstow n		33	40	-17.5%	140	159	-11.9%
4, 5, 15x, 16, 17 Mesa Lines		-	25	-100.0%	239	260	-8.1%
6, 11 State/Hollister		29	141	-79.4%	594	544	9.2%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	1	-	0.0%
System Total		98	674	-85.5%	3,021	2,872	5.2%

*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD “Too Full to Board” Loads * (April 2020 – June 2020)

LINE	Quarter			YTD			
	Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change	
1	West Santa Barbara	201	3	6600.0%	233	16	1356.3%
2	East Santa Barbara	666	6	11000.0%	781	14	5478.6%
3	Oak Park	261	2	12950.0%	292	4	7200.0%
4	Mesa / SBCC	28	-	100.0%	32	-	100.0%
5	Mesa / La Cumbre	100	1	9900.0%	127	7	1714.3%
6	Goleta	1,035	11	9309.1%	1,262	63	1903.2%
7	County Health / Fairview	124	-	100.0%	161	6	2583.3%
10	Cathedral Oaks	-	7	-100.0%	12	12	0.0%
11	UCSB	1,394	323	331.6%	2,312	1,015	127.8%
12x	Goleta Express	101	7	1342.9%	170	73	132.9%
14	Montecito	257	-	100.0%	274	-	100.0%
15x	SBCC / UCSB Express	-	37	-100.0%	243	223	9.0%
16	City College Shuttle	-	1	-100.0%	15	5	200.0%
17	Low er West / SBCC	54	1	5300.0%	62	1	6100.0%
20	Carpinteria	620	7	8757.1%	776	21	3595.2%
21x	Carpinteria Express	-	-	100.0%	1	-	100.0%
23	Winchester Canyon	10	11	-9.1%	17	27	-37.0%
24x	UCSB Express	15	148	-89.9%	535	667	-19.8%
25	Elw ood	27	2	100.0%	30	3	900.0%
27	Isla Vista Shuttle	40	68	-41.2%	677	391	73.1%
28	UCSB Shuttle	-	256	-100.0%	943	736	28.1%
36	Seaside Shuttle	-	-	0.0%	5	14	-64.3%
37	Crosstow n Shuttle	5	-	100.0%	14	4	250.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	1	-	100.0%
92	Santa Barbara Amtrak Shuttle	-	74	-100.0%	-	-	0.0%
	Booster Services	-	-	0.0%	198	180	10.0%
System Subtotal		4,938	965	411.7%	9,173	3,482	163.4%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	30	24	n/a	155	110	n/a
31	East Beach Waterfront Shuttle	n/a	-	n/a	n/a	3	n/a
32	West Beach Waterfront Shuttle	n/a	1	n/a	n/a	5	n/a
34	Waterfront Shuttle	1	n/a	n/a	9	n/a	n/a
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		1,449	795	82.3%	4,467	2,809	59.0%
1, 2, 37 East/West & Crosstow n		872	9	9588.9%	1,028	34	2923.5%
4, 5, 15x, 16, 17 Mesa Lines		182	40	355.0%	479	236	103.0%
6, 11 State/Hollister		2,429	334	627.2%	3,574	1,078	231.5%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	3	-	0.0%
System Total		4,969	990	401.9%	9,340	3,600	159.4%

* Indicates that passengers were refused service because a vehicle was too full to safely board.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Bicycles Carried (April 2020 – June 2020)

LINE		Quarter			YTD		
		Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change
1	West Santa Barbara	533	566	-5.8%	1,959	1,939	1.0%
2	East Santa Barbara	1,230	1,490	-17.4%	5,082	4,948	2.7%
3	Oak Park	141	413	-65.9%	1,025	1,711	-40.1%
4	Mesa / SBCC	389	365	6.6%	1,382	1,439	-4.0%
5	Mesa / La Cumbre	521	458	13.8%	2,194	2,030	8.1%
6	Goleta	2,845	2,791	1.9%	11,513	11,970	-3.8%
7	County Health / Fairview	1,288	1,528	-15.7%	5,453	6,472	-15.7%
10	Cathedral Oaks	4	95	-95.8%	307	301	2.0%
11	UCSB	4,172	4,553	-8.4%	18,303	19,735	-7.3%
12x	Goleta Express	1,140	1,394	-18.2%	5,318	5,631	-5.6%
14	Montecito	246	254	-3.1%	908	1,175	-22.7%
15x	SBCC / UCSB Express	-	631	-100.0%	2,392	2,976	-19.6%
16	City College Shuttle	-	97	-100.0%	537	542	-0.9%
17	Low er West / SBCC	235	274	-14.2%	866	822	5.4%
20	Carpinteria	2,276	2,079	9.5%	8,468	6,971	21.5%
21x	Carpinteria Express	-	-	0.0%	-	199	-100.0%
23	Winchester Canyon	168	136	23.5%	727	955	-23.9%
24x	UCSB Express	1,695	2,766	-38.7%	8,893	10,726	-17.1%
25	Elw ood	190	199	-4.5%	1,047	959	9.2%
27	Isla Vista Shuttle	118	482	-75.5%	1,485	1,492	-0.5%
28	UCSB Shuttle	-	890	-100.0%	2,769	2,659	4.1%
36	Seaside Shuttle	-	2	-100.0%	4	2	100.0%
37	Crosstow n Shuttle	-	2	-100.0%	7	58	-87.9%
90	West Goleta Amtrak Shuttle	-	11	-100.0%	15	16	-6.3%
91	East Goleta Amtrak Shuttle	-	4	100.0%	36	44	-18.2%
92	Santa Barbara Amtrak Shuttle	-	38	-100.0%	3	9	-66.7%
	Booster Services	65	1	6400.0%	195	128	52.3%
System Subtotal		17,256	21,519	-19.8%	80,888	85,909	-5.8%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	-	-	0.0%	-	-	0.0%
31	East Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
32	West Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		5,985	8,691	-31.1%	31,450	34,612	-9.1%
1, 2, 37 East/West & Crosstow n		1,763	2,058	-14.3%	7,048	6,945	1.5%
4, 5, 15x, 16, 17 Mesa Lines		1,145	1,825	-37.3%	7,371	7,809	-5.6%
6, 11 State/Hollister		7,017	7,344	-4.5%	29,816	31,705	-6.0%
<i>Unknown/Miscellaneous</i>							
		2	-	0.0%	9	8	0.0%
System Total		17,258	21,519	-19.8%	80,897	85,917	-5.8%

¹ MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Wheelchairs Boarded (April 2020 – June 2020)

LINE		Quarter			YTD		
		Apr 20 - Jun 20	Apr 19 - Jun 19	% Change	FY 2019-2020	FY2018- 2019	% Change
1	West Santa Barbara	88	352	-75.0%	1,134	1,487	-23.7%
2	East Santa Barbara	352	334	5.4%	1,556	1,391	11.9%
3	Oak Park	55	234	-76.5%	577	868	-33.5%
4	Mesa / SBCC	5	51	-90.2%	177	178	-0.6%
5	Mesa / La Cumbre	14	153	-90.8%	470	482	-2.5%
6	Goleta	181	478	-62.1%	1,505	1,879	-19.9%
7	County Health / Fairview	163	539	-69.8%	1,590	2,153	-26.1%
10	Cathedral Oaks	-	2	-100.0%	26	12	116.7%
11	UCSB	263	642	-59.0%	1,909	2,572	-25.8%
12x	Goleta Express	49	161	-69.6%	550	590	-6.8%
14	Montecito	48	25	92.0%	159	145	9.7%
15x	SBCC / UCSB Express	-	6	-100.0%	8	74	-89.2%
16	City College Shuttle	-	100	-100.0%	311	482	-35.5%
17	Low er West / SBCC	4	40	-90.0%	174	172	1.2%
20	Carpinteria	249	382	-34.8%	1,468	1,229	19.4%
21x	Carpinteria Express	-	-	0.0%	-	27	-100.0%
23	Winchester Canyon	2	13	-84.6%	23	46	-50.0%
24x	UCSB Express	13	219	-94.1%	375	673	-44.3%
25	Elw ood	5	16	-68.8%	67	68	-1.5%
27	Isla Vista Shuttle	13	9	44.4%	40	38	5.3%
28	UCSB Shuttle	-	7	-100.0%	27	43	-37.2%
36	Seaside Shuttle	-	71	-100.0%	25	29	-13.8%
37	Crosstow n Shuttle	1	-	100.0%	112	211	-46.9%
90	West Goleta Amtrak Shuttle	-	1	-100.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	1	-100.0%
92	Santa Barbara Amtrak Shuttle	-	5	-100.0%	2	1	100.0%
	Booster Services	-	1	-100.0%	1	14	-92.9%
System Subtotal		1,505	3,841	-60.8%	12,286	14,865	-17.3%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	6	174	n/a	521	800	n/a
31	East Beach Waterfront Shuttle	-	29	n/a	-	141	n/a
32	West Beach Waterfront Shuttle	-	19	n/a	-	75	n/a
34	Waterfront Shuttle	1	7	n/a	90	15	n/a
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		289	877	-67.0%	2,351	3,326	-29.3%
1, 2, 37 East/West & Crosstow n		441	686	-35.7%	2,802	3,089	-9.3%
4, 5, 15x, 16, 17 Mesa Lines		23	350	-93.4%	1,140	1,388	-17.9%
6, 11 State/Hollister		444	1,120	-60.4%	3,414	4,451	-23.3%
<i>Unknown/Miscellaneous</i>							
		-	-	-100.0%	3	3	-100.0%
System Total		1,512	4,070	-62.9%	12,900	15,899	-18.9%

Source: GFI Genfare, MTD Transit Development Department, Planning Section