



## FY 2021 System Ridership Report for 1st Quarter and for the Three-Month Period Ending September 30, 2020

### Ridership by Fare Category (July 2020 – September 2020)

Fare Categories	Quarter			YTD		
	Jul 20 - Sep 20	Jul 19 - Sep 19	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
General Fare	8	232,947	-100.0%	8	232,947	-100.0%
Transfers	161	121,097	-99.9%	161	121,097	-99.9%
Full Fare Prepaid <sup>1</sup>	65	299,406	-100.0%	65	299,406	-100.0%
Santa Barbara City College	69	130,763	-99.9%	69	130,763	-99.9%
Senior & Disabled Prepaid <sup>2</sup>	70	191,023	-100.0%	70	191,023	-100.0%
Shuttle	-	72,070	-100.0%	-	72,070	-100.0%
UC Santa Barbara	75	158,179	-100.0%	75	158,179	-100.0%
Youth Prepaid <sup>3</sup>	62	152,418	-100.0%	62	152,418	-100.0%
Free	543,871	30,819	1664.7%	543,871	30,819	1664.7%
Special Pass Programs	42	12,917	-99.7%	42	12,917	-99.7%
Senior Cash	1	51,297	-100.0%	1	51,297	-100.0%
Persons with Disabilities Cash	1	6,942	-100.0%	1	6,942	-100.0%
Tokens	-	4,878	-100.0%	-	4,878	-100.0%
<b>Total</b>	<b>544,425</b>	<b>1,464,756</b>	<b>-62.8%</b>	<b>544,425</b>	<b>1,464,756</b>	<b>-62.8%</b>

<sup>1</sup> Includes adult 10-ride and unlimited 30-day Passport use.

<sup>2</sup> Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

<sup>3</sup> Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

### Revenue Hours and Revenue Miles (July 2020 – September 2020)

Metrics	Quarter			YTD		
	Jul 20 - Sep 20	Jul 19 - Sep 19	%Change	FY 2020 - 2021	FY2019 - 2020	% Change
Passengers	544,425	1,464,756	-62.8%	544,425	1,464,756	-62.8%
Revenue Hours	43,791	55,327	-20.9%	43,791	55,327	-20.9%
Passengers per Revenue Hour	12.4	26.5	-53.0%	12.4	26.5	-53.0%
Miles	532,782	657,061	-18.9%	532,782	657,061	-18.9%
Passengers per Mile	1.0	2.2	-54.2%	1.0	2.2	-54.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## MTD System Ridership (July 2020 – September 2020)

LINE		Quarter			YTD		
		Jul 20 - Sep 20	Jul 19 - Sep 19	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
1	West Santa Barbara	48,954	81,347	-39.8%	48,954	81,347	-39.8%
2	East Santa Barbara	71,327	125,370	-43.1%	71,327	125,370	-43.1%
3	Oak Park	22,299	49,593	-55.0%	22,299	49,593	-55.0%
4	Mesa / SBCC	13,956	32,760	-57.4%	13,956	32,760	-57.4%
5	Mesa / La Cumbre	14,397	32,780	-56.1%	14,397	32,780	-56.1%
6	Goleta	77,293	148,264	-47.9%	77,293	148,264	-47.9%
7	County Health / Fairview	36,864	75,577	-51.2%	36,864	75,577	-51.2%
10	Cathedral Oaks	-	4,823	-100.0%	-	4,823	-100.0%
11	UCSB	101,714	225,588	-54.9%	101,714	225,588	-54.9%
12x	Goleta Express	20,706	48,311	-57.1%	20,706	48,311	-57.1%
14	Montecito	11,851	19,525	-39.3%	11,851	19,525	-39.3%
15x	SBCC / UCSB Express	-	39,344	-100.0%	-	39,344	-100.0%
16	City College Shuttle	-	17,447	-100.0%	-	17,447	-100.0%
17	Lower West / SBCC	14,340	33,175	-56.8%	14,340	33,175	-56.8%
20	Carpinteria	59,505	97,311	-38.9%	59,505	97,311	-38.9%
23	Winchester Canyon	4,355	11,856	-63.3%	4,355	11,856	-63.3%
24x	UCSB Express	27,651	137,144	-79.8%	27,651	137,144	-79.8%
25	Elwood	7,987	18,285	-56.3%	7,987	18,285	-56.3%
27	Isla Vista Shuttle	11,226	33,077	-66.1%	11,226	33,077	-66.1%
28	UCSB Shuttle	-	58,496	-100.0%	-	58,496	-100.0%
36	Seaside Shuttle	-	18,378	-100.0%	-	18,378	-100.0%
37	Crosstown Shuttle	-	23,188	-100.0%	-	23,188	-100.0%
90	West Goleta Amtrak Shuttle	-	2,790	-100.0%	-	2,790	-100.0%
91	East Goleta Amtrak Shuttle	-	1,140	-100.0%	-	1,140	-100.0%
92	Santa Barbara Amtrak Shuttle	-	963	-100.0%	-	963	-100.0%
	Booster Services	-	41,296	-100.0%	-	41,296	-100.0%
<b>System Subtotal</b>		<b>544,425</b>	<b>1,377,828</b>	<b>-60.5%</b>	<b>544,425</b>	<b>1,377,828</b>	<b>-60.5%</b>
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	68,369	-100.0%	-	68,369	-100.0%
34	Waterfront Shuttle	-	18,559	-100.0%	-	18,559	-100.0%
<i>Unknown</i>							
		-			-		
<b>System Total</b>		<b>544,425</b>	<b>1,464,756</b>	<b>-62.8%</b>	<b>544,425</b>	<b>1,464,756</b>	<b>-62.8%</b>
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		140,591	454,305	-69.1%	140,591	454,305	-69.1%
1, 2, 37 East/West & Crosstown		120,281	229,905	-47.7%	120,281	229,905	-47.7%
4, 5, 15x, 16, 17 Mesa Lines		42,693	155,506	-72.5%	42,693	155,506	-72.5%
6, 11 State/Hollister		179,007	373,852	-52.1%	179,007	373,852	-52.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## MTD Passengers per Revenue Hour (July 2020 – September 2020)

LINE		Quarter			YTD		
		Jul 20 - Sep 20	Jul 19 - Sep 19	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
1	West Santa Barbara	17.1	28.8	-40.7%	17.1	28.8	-40.7%
2	East Santa Barbara	16.0	28.5	-43.8%	16.0	28.5	-43.8%
3	Oak Park	9.1	20.4	-55.4%	9.1	20.4	-55.4%
4	Mesa / SBCC	12.0	28.1	-57.1%	12.0	28.1	-57.1%
5	Mesa / La Cumbre	8.0	18.3	-56.3%	8.0	18.3	-56.3%
6	Goleta	15.1	28.9	-47.7%	15.1	28.9	-47.7%
7	County Health / Fairview	9.4	19.4	-51.4%	9.4	19.4	-51.4%
10	Cathedral Oaks	-	11.0	-100.0%	-	11.0	-100.0%
11	UCSB	13.0	29.0	-55.1%	13.0	29.0	-55.1%
12x	Goleta Express	11.3	26.0	-56.6%	11.3	26.0	-56.6%
14	Montecito	9.2	15.3	-39.5%	9.2	15.3	-39.5%
15x	SBCC / UCSB Express	-	25.7	-100.0%	-	25.7	-100.0%
16	City College Shuttle	-	43.6	-100.0%	-	43.6	-100.0%
17	Low er West / SBCC	16.6	39.4	-58.0%	16.6	39.4	-58.0%
20	Carpinteria	12.7	20.9	-39.5%	12.7	20.9	-39.5%
23	Winchester Canyon	7.2	19.7	-63.4%	7.2	19.7	-63.4%
24x	UCSB Express	8.8	43.7	-79.9%	8.8	43.7	-79.9%
25	Elw ood	11.5	26.4	-56.5%	11.5	26.4	-56.5%
27	Isla Vista Shuttle	10.1	27.3	-63.2%	10.1	27.3	-63.2%
28	UCSB Shuttle	-	36.7	-100.0%	-	36.7	-100.0%
36	Seaside Shuttle	-	17.2	-100.0%	-	17.2	-100.0%
37	Crosstow n Shuttle	-	14.8	-100.0%	-	14.8	-100.0%
90	West Goleta Amtrak Shuttle	-	82.3	-100.0%	-	82.3	-100.0%
91	East Goleta Amtrak Shuttle	-	33.6	-100.0%	-	33.6	-100.0%
92	Santa Barbara Amtrak Shuttle	-	19.3	-100.0%	-	19.3	-100.0%
	Booster Services	-	90.2	-100.0%	-	90.2	-100.0%
<b>System Subtotal</b>		<b>12.4</b>	<b>27.1</b>	<b>-54.1%</b>	<b>12.4</b>	<b>27.1</b>	<b>-54.1%</b>
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntow n Shuttle	-	21.3	-100.0%	-	21.3	-100.0%
34	Waterfront Shuttle	-	14.9	-100.0%	-	14.9	-100.0%
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
<b>System Total</b>		<b>12.4</b>	<b>26.5</b>	<b>-53.0%</b>	<b>12.4</b>	<b>26.5</b>	<b>-53.0%</b>
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		11.7	33.1	-64.8%	11.7	33.1	-64.8%
1, 2, 37 East/West & Crosstown		16.4	26.2	-37.1%	16.4	26.2	-37.1%
4, 5, 15x, 16, 17 Mesa Lines		11.2	27.1	-58.8%	11.2	27.1	-58.8%
6, 11 State/Hollister		13.9	29.0	-52.2%	13.9	29.0	-52.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

### MTD “At Capacity” Loads \* (July 2020 – September 2020)

LINE	Quarter			YTD			
	Jul 20 - Sep 20	Jul 19 - Sep 19	% Change	FY 2020 - 2021	FY2019 - 2020	% Change	
1	West Santa Barbara	4	16	-75.0%	4	16	-75.0%
2	East Santa Barbara	11	21	-47.6%	11	21	-47.6%
3	Oak Park	-	11	-100.0%	-	11	-100.0%
4	Mesa / SBCC	1	1	0.0%	1	1	0.0%
5	Mesa / La Cumbre	1	14	-92.9%	1	14	-92.9%
6	Goleta	6	46	-87.0%	6	46	-87.0%
7	County Health / Fairview	1	2	-50.0%	1	2	-50.0%
10	Cathedral Oaks	-	1	-100.0%	-	1	-100.0%
11	UCSB	13	87	-85.1%	13	87	-85.1%
12x	Goleta Express	1	17	-94.1%	1	17	-94.1%
14	Montecito	4	2	100.0%	4	2	100.0%
15x	SBCC / UCSB Express	-	36	-100.0%	-	36	-100.0%
16	City College Shuttle	-	3	-100.0%	-	3	-100.0%
17	Lower West / SBCC	1	1	0.0%	1	1	0.0%
20	Carpinteria	13	41	-68.3%	13	41	-68.3%
23	Winchester Canyon	-	2	-100.0%	-	2	-100.0%
24x	UCSB Express	-	89	-100.0%	-	89	-100.0%
25	Elwood	-	2	-100.0%	-	2	-100.0%
27	Isla Vista Shuttle	1	46	-97.8%	1	46	-97.8%
28	UCSB Shuttle	-	7	-100.0%	-	7	-100.0%
36	Seaside Shuttle	-	5	-100.0%	-	5	-100.0%
37	Crosstown Shuttle	-	2	-100.0%	-	2	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	-	129	-100.0%	-	129	-100.0%
System Subtotal		57	581	-90.2%	57	581	-90.2%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	20	-100.0%	-	20	-100.0%
34	Waterfront Shuttle	-	5	-100.0%	-	5	-100.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		14	229	-93.9%	14	229	-93.9%
1, 2, 37 East/West & Crosstown		15	39	-61.5%	15	39	-61.5%
4, 5, 15x, 16, 17 Mesa Lines		3	55	-94.5%	3	55	-94.5%
6, 11 State/Hollister		19	133	-85.7%	19	133	-85.7%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	-	-	0.0%
System Total		57	606	-90.6%	57	606	-90.6%

\*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.  
Source: GFI Genfare, MTD Transit Development Department, Planning Section

**MTD "Too Full to Board" Loads \* (July 2020 – September 2020)**

LINE	Quarter			YTD			
	Jul 20 - Sep 20	Jul 19 - Sep 19	% Change	FY 2020 - 2021	FY2019 - 2020	% Change	
1	West Santa Barbara	69	1	6800.0%	69	1	6800.0%
2	East Santa Barbara	273	8	3312.5%	273	8	3312.5%
3	Oak Park	68	1	6700.0%	68	1	6700.0%
4	Mesa / SBCC	9	-	100.0%	9	-	100.0%
5	Mesa / La Cumbre	22	4	450.0%	22	4	450.0%
6	Goleta	453	15	2920.0%	453	15	2920.0%
7	County Health / Fairview	49	2	2350.0%	49	2	2350.0%
10	Cathedral Oaks	-	5	-100.0%	-	5	-100.0%
11	UCSB	557	68	719.1%	557	68	719.1%
12x	Goleta Express	22	46	-52.2%	22	46	-52.2%
14	Montecito	82	1	8100.0%	82	1	8100.0%
15x	SBCC / UCSB Express	-	47	-100.0%	-	47	-100.0%
16	City College Shuttle	-	10	-100.0%	-	10	-100.0%
17	Lower West / SBCC	11	2	450.0%	11	2	450.0%
20	Carpinteria	347	4	8575.0%	347	4	8575.0%
23	Winchester Canyon	7	-	100.0%	7	-	100.0%
24x	UCSB Express	7	228	-96.9%	7	228	-96.9%
25	Elwood	6	1	500.0%	6	1	500.0%
27	Isla Vista Shuttle	4	51	-92.2%	4	51	-92.2%
28	UCSB Shuttle	-	29	-100.0%	-	29	-100.0%
36	Seaside Shuttle	-	2	-100.0%	-	2	-100.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	-	77	-100.0%	-	77	-100.0%
System Subtotal		1,986	602	229.9%	1,986	602	229.9%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	45	-100.0%	-	45	-100.0%
34	Waterfront Shuttle	-	5	-100.0%	-	5	-100.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		568	376	51.1%	568	376	51.1%
1, 2, 37 East/West & Crosstown		342	9	3700.0%	342	9	3700.0%
4, 5, 15x, 16, 17 Mesa Lines		42	63	-33.3%	42	63	-33.3%
6, 11 State/Hollister		1,010	83	1116.9%	1,010	83	1116.9%
<i>Unknown/Miscellaneous</i>							
		-	1	-100.0%	-	1	-100.0%
System Total		1,986	653	204.1%	1,986	653	204.1%

\* Indicates that passengers were refused service because a vehicle was too full to safely board.  
Source: GFI Genfare, MTD Transit Development Department, Planning Section

## MTD Bicycles Carried (July 2020 – September 2020)

LINE	Quarter			YTD			
	Jul 20 - Sep 20	Jul 19 - Sep 19	% Change	FY 2020 - 2021	FY2019 - 2020	% Change	
1	West Santa Barbara	640	588	8.8%	640	588	8.8%
2	East Santa Barbara	1,513	1,321	14.5%	1,513	1,321	14.5%
3	Oak Park	223	325	-31.4%	223	325	-31.4%
4	Mesa / SBCC	393	315	24.8%	393	315	24.8%
5	Mesa / La Cumbre	587	593	-1.0%	587	593	-1.0%
6	Goleta	3,797	3,228	17.6%	3,797	3,228	17.6%
7	County Health / Fairview	1,547	1,600	-3.3%	1,547	1,600	-3.3%
10	Cathedral Oaks	-	149	-100.0%	-	149	-100.0%
11	UCSB	5,186	4,480	15.8%	5,186	4,480	15.8%
12x	Goleta Express	1,638	1,585	3.3%	1,638	1,585	3.3%
14	Montecito	420	291	44.3%	420	291	44.3%
15x	SBCC / UCSB Express	-	633	-100.0%	-	633	-100.0%
16	City College Shuttle	-	148	-100.0%	-	148	-100.0%
17	Lower West / SBCC	245	276	-11.2%	245	276	-11.2%
20	Carpinteria	2,586	2,244	15.2%	2,586	2,244	15.2%
23	Winchester Canyon	185	171	8.2%	185	171	8.2%
24x	UCSB Express	2,400	2,593	-7.4%	2,400	2,593	-7.4%
25	Elwood	364	385	-5.5%	364	385	-5.5%
27	Isla Vista Shuttle	144	282	-48.9%	144	282	-48.9%
28	UCSB Shuttle	-	511	-100.0%	-	511	-100.0%
36	Seaside Shuttle	-	2	-100.0%	-	2	-100.0%
37	Crosstown Shuttle	-	2	-100.0%	-	2	-100.0%
90	West Goleta Amtrak Shuttle	-	2	-100.0%	-	2	-100.0%
91	East Goleta Amtrak Shuttle	-	3	-100.0%	-	3	-100.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	-	47	-100.0%	-	47	-100.0%
System Subtotal		21,868	21,774	0.4%	21,868	21,774	0.4%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		7,730	7,866	-1.7%	7,730	7,866	-1.7%
1, 2, 37 East/West & Crosstown		2,153	1,911	12.7%	2,153	1,911	12.7%
4, 5, 15x, 16, 17 Mesa Lines		1,225	1,965	-37.7%	1,225	1,965	-37.7%
6, 11 State/Hollister		8,983	7,708	16.5%	8,983	7,708	16.5%
<i>Unknown/Miscellaneous</i>							
		2	-	100.0%	2	-	100.0%
System Total		21,870	21,774	0.4%	21,870	21,774	0.4%

<sup>1</sup> MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

## MTD Wheelchairs Boarded (July 2020 – September 2020)

LINE	Quarter			YTD			
	Jul 20 - Sep 20	Jul 19 - Sep 19	% Change	FY 2020 - 2021	FY2019 - 2020	% Change	
1	West Santa Barbara	282	434	-35.0%	282	434	-35.0%
2	East Santa Barbara	600	393	52.7%	600	393	52.7%
3	Oak Park	118	207	-43.0%	118	207	-43.0%
4	Mesa / SBCC	37	63	-41.3%	37	63	-41.3%
5	Mesa / La Cumbre	34	220	-84.5%	34	220	-84.5%
6	Goleta	332	425	-21.9%	332	425	-21.9%
7	County Health / Fairview	328	508	-35.4%	328	508	-35.4%
10	Cathedral Oaks	-	11	-100.0%	-	11	-100.0%
11	UCSB	418	535	-21.9%	418	535	-21.9%
12x	Goleta Express	105	156	-32.7%	105	156	-32.7%
14	Montecito	43	30	43.3%	43	30	43.3%
15x	SBCC / UCSB Express	-	1	-100.0%	-	1	-100.0%
16	City College Shuttle	-	96	-100.0%	-	96	-100.0%
17	Lower West / SBCC	14	58	-75.9%	14	58	-75.9%
20	Carpinteria	353	406	-13.1%	353	406	-13.1%
23	Winchester Canyon	1	11	-90.9%	1	11	-90.9%
24x	UCSB Express	70	125	-44.0%	70	125	-44.0%
25	Elwood	13	29	-55.2%	13	29	-55.2%
27	Isla Vista Shuttle	10	3	233.3%	10	3	233.3%
28	UCSB Shuttle	-	10	-100.0%	-	10	-100.0%
36	Seaside Shuttle	-	3	-100.0%	-	3	-100.0%
37	Crosstown Shuttle	-	40	-100.0%	-	40	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	-	1	-100.0%	-	1	-100.0%
System Subtotal		2,758	3,765	-26.7%	2,758	3,765	-26.7%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	220	-100.0%	-	220	-100.0%
34	Waterfront Shuttle	-	44	-100.0%	-	44	-100.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		498	673	-26.0%	498	673	-26.0%
1, 2, 37 East/West & Crosstown		882	867	1.7%	882	867	1.7%
4, 5, 15x, 16, 17 Mesa Lines		85	438	-80.6%	85	438	-80.6%
6, 11 State/Hollister		750	960	-21.9%	750	960	-21.9%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	-	-	0
System Total		2,758	4,029	-31.5%	2,758	4,029	-31.5%

Source: GFI Genfare, MTD Transit Development Department, Planning Section