



## System Ridership Report: November 2020

System wide ridership decreased by 66.7%, or more than 379,000 passengers, for the month of November as compared to November 2019. Ridership and fare revenue was greatly impacted due to the COVID-19 pandemic, which caused school campus closures and necessitated service reductions, reduction in bus capacity and non-collection of fares for social distancing purposes.

**Table A: Ridership Trends by Fare Component**

Fare Categories	Month			Fiscal Year to Date		
	Nov-20	Nov-19	%Change	Jul 20 -Nov 20	Jul 19 - Nov 19	%Change
Persons with Disabilities Cash	17	1,860	-99.1%	23	11,170	-99.8%
Full Fare Prepaid <sup>(1)</sup>	10	80,295	-100.0%	106	479,443	-100.0%
Free	189,288	8,770	2058.4%	940,773	50,275	1771.3%
General Fare	4	62,968	-100.0%	15	370,229	-100.0%
Santa Barbara City College	11	59,658	-100.0%	115	272,825	-100.0%
Senior & Disabled Prepaid <sup>(2)</sup>	32	57,831	-99.9%	139	316,393	-100.0%
Shuttle	-	12,152	-100.0%	-	101,077	-100.0%
Senior Cash	8	13,969	-99.9%	20	83,170	-100.0%
Youth(K-12) Prepaid <sup>(3)</sup>	30	46,548	-99.9%	109	262,327	-100.0%
Special Pass Programs	17	3,725	-99.5%	71	21,442	-99.7%
Tokens	-	1,388	-100.0%	1	8,100	-100.0%
Transfers	85	34,032	-99.8%	307	196,741	-99.8%
UC Santa Barbara	20	185,511	-100.0%	119	589,476	-100.0%
<b>Total</b>	<b>189,522</b>	<b>568,707</b>	<b>-66.7%</b>	<b>941,798</b>	<b>2,762,668</b>	<b>-65.9%</b>

(1) Includes adult 10-Ride and Unlimited 30-Day Passport use.

(2) Includes seniors' and persons with disabilities' 10-Ride and Unlimited 30-Day Passport use.

(3) Includes student 10-Ride and Unlimited 30-Day Passport use.

**Table B: Revenue Hours and Revenue Miles**

Metrics	Month			Fiscal Year to Date		
	Nov-20	Nov-19	%Change	Jul 20 -Nov 20	Jul 19 - Nov 19	%Change
Passengers	189,522	568,707	-66.7%	941,798	2,762,668	-65.9%
Revenue Hours	13,364	17,518	-23.7%	72,128	92,940	-22.4%
Passengers per Rev Hour	14.18	32.46	-56.3%	13.06	29.73	-56.1%
Revenue Miles	162,852	213,386	-23.7%	877,520	1,115,739	-21.4%
Passengers per Rev Mile	1.16	2.67	-56.3%	1.07	2.48	-56.7%

\*SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

**Table C: November 2020 System Ridership**

LINE	Month			Fiscal Year to Date		
	Nov-20	Nov-19	%Change	Jul 20 -Nov 20	Jul 19 - Nov 19	%Change
1 West Santa Barbara	18,118	25,273	-28.3%	87,083	137,090	-36.5%
2 East Santa Barbara	25,759	39,619	-35.0%	124,492	212,015	-41.3%
3 Oak Park	8,405	16,073	-47.7%	39,517	85,348	-53.7%
4 Mesa/SBCC	4,646	11,561	-59.8%	23,763	58,730	-59.5%
5 Mesa / La Cumbre	4,991	10,181	-51.0%	24,823	56,067	-55.7%
6 Goleta	26,605	48,429	-45.1%	132,477	254,237	-47.9%
7 County Health / Fairview	12,694	21,992	-42.3%	63,595	125,535	-49.3%
10 Cathedral Oaks	-	1,491	-100.0%	-	8,587	-100.0%
11 UCSB	34,502	94,519	-63.5%	174,647	434,690	-59.8%
12x Goleta Express	7,636	14,578	-47.6%	36,731	80,428	-54.3%
14 Montecito	3,965	5,429	-27.0%	20,326	31,810	-36.1%
15x SBCC / UCSB Express	-	23,187	-100.0%	-	97,590	-100.0%
16 City College Shuttle	-	10,602	-100.0%	-	43,323	-100.0%
17 Lower West / SBCC	4,366	10,375	-57.9%	23,656	56,981	-58.5%
20 Carpinteria	19,648	29,281	-32.9%	100,623	162,611	-38.1%
23 Winchester Canyon	1,566	4,542	-65.5%	7,827	22,431	-65.1%
24x UCSB Express	9,767	46,175	-78.8%	48,178	239,133	-79.9%
25 Elwood	2,866	5,361	-46.5%	14,368	30,469	-52.8%
27 Isla Vista Shuttle	3,988	33,691	-88.2%	19,692	112,507	-82.5%
28 UCSB Shuttle	-	67,406	-100.0%	-	220,225	-100.0%
36 Seaside Shuttle	-	4,893	-100.0%	-	29,590	-100.0%
37 Crosstown Shuttle	-	6,584	-100.0%	-	38,823	-100.0%
90 West Goleta Amtrak Shuttle	-	779	-100.0%	-	4,742	-100.0%
91 East Goleta Amtrak Shuttle	-	479	-100.0%	-	2,338	-100.0%
92 Santa Barbara Amtrak Shuttle	-	324	-100.0%	-	1,713	-100.0%
Booster Services	-	21,052	-100.0%	-	93,272	-100.0%
<b>System Subtotal</b>	<b>189,522</b>	<b>553,876</b>	<b>-65.8%</b>	<b>941,798</b>	<b>2,640,285</b>	<b>-64.3%</b>
<b>Downtown Waterfront Shuttles</b>						
30 Downtown Shuttle	-	12,118	-100.0%	-	96,698	-100.0%
34 Waterfront Shuttle	-	2,713	-100.0%	-	25,685	-100.0%
<b>DWS Total</b>	<b>-</b>	<b>14,831</b>	<b>-100.0%</b>	<b>-</b>	<b>122,383</b>	<b>-100.0%</b>
<b>System Total</b>	<b>189,522</b>	<b>568,707</b>	<b>-66.7%</b>	<b>941,798</b>	<b>2,762,668</b>	<b>-65.9%</b>

<b>Related Routes</b>						
11, 24x, 27, 28 UCSB Lines	48,257	241,791	-80.0%	242,517	1,006,555	-75.9%
1, 2, 37 East/West & Crosstown	43,877	71,476	-38.6%	211,575	387,928	-45.5%
4, 5, 15x, 16, 17 Mesa Lines	14,003	65,906	-78.8%	72,242	312,691	-76.9%
6, 11 State/Hollister	61,107	142,948	-57.3%	307,124	688,927	-55.4%

\*SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

TABLE C NOTES - PERIOD OVER PERIOD COMPARISON EXCEPTIONS: SYSTEM CHANGES AND ENHANCEMENTS OCCUR THROUGHOUT THE YEAR. THESE AFFECT THE QUALITY OF CONCLUSIONS DRAWN WHEN COMPARING RIDERSHIP PERIOD OVER PERIOD FOR THOSE LINES THAT ARE MODIFIED.

**Table D: November 2020 - Passengers Per Hour**

LINE	Month			Fiscal Year to Date			
	Nov-20	Nov-19	%Change	Jul 20 -Nov 20	Jul 19 - Nov 19	%Change	
1	West Santa Barbara	20.5	29.5	-30.3%	18.4	29.5	-37.5%
2	East Santa Barbara	19.1	29.7	-35.8%	17.0	29.2	-41.8%
3	Oak Park	11.4	22.3	-48.9%	9.8	21.3	-53.9%
4	Mesa/SBCC	13.6	33.7	-59.6%	12.6	30.7	-59.1%
5	Mesa / La Cumbre	9.0	18.6	-51.4%	8.4	19.0	-55.8%
6	Goleta	16.8	30.6	-45.3%	15.7	30.0	-47.7%
7	Calle Real / Fairview	11.0	18.9	-41.9%	10.0	19.6	-49.0%
10	Cathedral Oaks	-	12.0	-100.0%	-	11.9	-100.0%
11	UCSB	14.3	39.5	-63.9%	13.5	33.9	-60.1%
12x	Goleta Express	13.6	25.3	-46.1%	12.2	26.2	-53.4%
14	Montecito	10.5	14.0	-24.8%	9.7	15.0	-35.7%
15x	SBCC / UCSB Express	-	34.3	-100.0%	-	31.6	-100.0%
16	City College Shuttle	-	36.8	-100.0%	-	41.0	-100.0%
17	Low er West / SBCC	17.1	40.5	-57.7%	16.7	40.7	-59.0%
20	Carpinteria	13.7	20.7	-33.9%	13.0	21.2	-38.8%
23	Winchester Canyon	8.5	24.5	-65.4%	7.9	22.6	-65.1%
24x	UCSB Express	10.1	48.5	-79.1%	9.3	46.4	-80.0%
25	Elw ood	13.6	25.3	-46.4%	12.6	26.7	-52.8%
27	Isla Vista Shuttle	11.7	55.7	-79.1%	10.7	44.4	-75.8%
28	UCSB Shuttle	-	80.5	-100.0%	-	64.5	-100.0%
36	Seaside Shuttle	-	14.9	-100.0%	-	16.7	-100.0%
37	Crosstow n Shuttle	-	14.9	-100.0%	-	15.1	-100.0%
90	West Goleta Amtrak Shuttle	-	81.7	-100.0%	-	85.2	-100.0%
91	East Goleta Amtrak Shuttle	-	50.2	-100.0%	-	42.0	-100.0%
92	Santa Barbara Amtrak Shuttle	-	23.1	-100.0%	-	20.9	-100.0%
	Booster Services	-	93.9	-100.0%	-	92.4	-100.0%
<b>System Average</b>		<b>14.2</b>	<b>33.6</b>	<b>-57.8%</b>	<b>13.1</b>	<b>30.5</b>	<b>-57.3%</b>
<b>Downtown Waterfront Shuttles</b>							
30	Dow ntow n Shuttle	-	15.3	-100.0%	-	20.1	-100.0%
34	Waterfront Shuttle	-	11.4	-100.0%	-	14.8	-100.0%
<b>DWS Average</b>		<b>-</b>	<b>14.4</b>	<b>-100.0%</b>	<b>-</b>	<b>18.7</b>	<b>-100.0%</b>
<b>System Total</b>		<b>14.2</b>	<b>32.5</b>	<b>-56.3%</b>	<b>13.1</b>	<b>29.7</b>	<b>-56.1%</b>

<b>Related Routes</b>							
11, 24x, 27, 28 UCSB Lines	36	224	-83.9%	34	189	-82.3%	
1, 2, 37 East/West & Crosstow n	19.6	27.1	-27.6%	17.6	26.8	-34.5%	
4, 5, 15x, 16, 17 Mesa Lines	12.2	31.2	-61.0%	11.5	30.0	-61.6%	
6, 11 State/Hollister	15.3	36.0	-57.6%	14.4	32.3	-55.5%	

\*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

**Table E: November 2020 – ‘At Capacity’ Loads Indicated**

Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

LINE	Month			Fiscal Year to Date		
	Nov-20	Nov-19	%Change	Jul 20 -Nov 20	Jul 19 - Nov 19	%Change
1 West Santa Barbara	4	6	-33.3%	13	25	-48.0%
2 East Santa Barbara	5	7	-28.6%	28	32	-12.5%
3 Oak Park	-	5	-100.0%	-	16	-100.0%
4 Mesa/SBCC	-	3	-100.0%	1	5	-80.0%
5 Mesa / La Cumbre	-	1	-100.0%	1	23	-95.7%
6 Goleta	13	18	-27.8%	25	80	-68.8%
7 Calle Real / Fairview	1	4	-75.0%	3	7	-57.1%
10 Cathedral Oaks	-	-	0.0%	-	1	-100.0%
11 UCSB	14	57	-75.4%	32	221	-85.5%
12x Goleta Express	-	-	0.0%	3	18	-83.3%
14 Montecito	-	1	-100.0%	6	3	100.0%
15x SBCC / UCSB Express	-	23	-100.0%	-	85	-100.0%
16 City College Shuttle	-	3	-100.0%	-	10	-100.0%
17 Lower West / SBCC	1	1	0.0%	2	3	-33.3%
20 Carpinteria	5	23	-78.3%	22	76	-71.1%
23 Winchester Canyon	-	1	-100.0%	-	3	-100.0%
24x UCSB Express	-	22	-100.0%	-	128	-100.0%
25 Elwood	-	-	0.0%	-	3	-100.0%
27 Isla Vista Shuttle	-	80	-100.0%	1	285	-99.6%
28 UCSB Shuttle	-	35	-100.0%	-	98	-100.0%
36 Seaside Shuttle	-	2	-100.0%	-	14	-100.0%
37 Crossstown Shuttle	-	-	0.0%	-	2	-100.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	-	63	-100.0%	-	277	-100.0%
<b>System Subtotal</b>	<b>43</b>	<b>355</b>	<b>-87.9%</b>	<b>137</b>	<b>1,415</b>	<b>-90.3%</b>
<b>Downtown Waterfront Shuttles</b>						
30 Downtown Shuttle	-	1	-100.0%	-	32	-100.0%
34 Waterfront Shuttle	-	-	0.0%	-	5	-100.0%
<b>DWS Total</b>	<b>-</b>	<b>1</b>	<b>-100.0%</b>	<b>-</b>	<b>37</b>	<b>-100.0%</b>
<b>System Total</b>	<b>43</b>	<b>356</b>	<b>-87.9%</b>	<b>137</b>	<b>1,452</b>	<b>-90.6%</b>

\*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

**Table F: November 2020 – ‘Too Full to Board’ Loads Indicated**

Passengers were refused service because a vehicle was too full to safely board additional riders.

LINE	Month			Fiscal Year to Date		
	Nov-20	Nov-19	%Change	Jul 20 -Nov 20	Jul 19 - Nov 19	%Change
1 West Santa Barbara	74	1	7300.0%	193	2	9550.0%
2 East Santa Barbara	140	1	13900.0%	541	9	5911.1%
3 Oak Park	66	-	100.0%	182	1	18100.0%
4 Mesa/SBCC	6	-	100.0%	15	-	100.0%
5 Mesa / La Cumbre	15	-	100.0%	42	7	500.0%
6 Goleta	225	7	3114.3%	900	30	2900.0%
7 Calle Real / Fairview	48	-	100.0%	134	2	6600.0%
10 Cathedral Oaks	-	2	-100.0%	-	10	-100.0%
11 UCSB	285	120	137.5%	1,138	361	215.2%
12x Goleta Express	12	2	500.0%	54	49	10.2%
14 Montecito	24	-	100.0%	129	1	12800.0%
15x SBCC / UCSB Express	-	26	-100.0%	-	125	-100.0%
16 City College Shuttle	-	-	0.0%	-	13	-100.0%
17 Lower West / SBCC	2	-	100.0%	18	2	800.0%
20 Carpinteria	197	2	9750.0%	725	10	7150.0%
21x Carpinteria Express	-	-	0.0%	-	-	0.0%
23 Winchester Canyon	2	3	-33.3%	13	5	160.0%
24x UCSB Express	10	48	-79.2%	22	375	-94.1%
25 Elwood	1	-	100.0%	9	1	800.0%
27 Isla Vista Shuttle	21	118	-82.2%	35	388	-91.0%
28 UCSB Shuttle	-	106	-100.0%	-	313	-100.0%
36 Seaside Shuttle	-	1	-100.0%	-	5	-100.0%
37 Crosstown Shuttle	-	-	0.0%	-	1	-100.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	-	27	-100.0%	-	154	-100.0%
<b>System Subtotal</b>	<b>1,128</b>	<b>464</b>	<b>143.1%</b>	<b>4,150</b>	<b>1,864</b>	<b>122.6%</b>
<b>Downtown Waterfront Shuttles</b>						
30 Downtown Shuttle	-	2	-100.0%	-	70	-100.0%
34 Waterfront Shuttle	-	-	0.0%	-	5	-100.0%
<b>DWS Total</b>	<b>-</b>	<b>2</b>	<b>-100.0%</b>	<b>-</b>	<b>75</b>	<b>-100.0%</b>
<b>System Total</b>	<b>1,128</b>	<b>466</b>	<b>142.1%</b>	<b>4,150</b>	<b>1,939</b>	<b>114.0%</b>

\*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

**Table G: November 2020 – Bicycles Carried**

LINE	Month			Fiscal Year to Date		
	Nov-20	Nov-19	%Change	Jul 20 -Nov 20	Jul 19 - Nov 19	%Change
1 West Santa Barbara	190	124	53.2%	1,056	876	20.5%
2 East Santa Barbara	477	410	16.3%	2,514	2,145	17.2%
3 Oak Park	75	106	-29.2%	403	561	-28.2%
4 Mesa/SBCC	113	118	-4.2%	665	576	15.5%
5 Mesa / La Cumbre	114	136	-16.2%	869	930	-6.6%
6 Goleta	1,099	919	19.6%	6,161	5,273	16.8%
7 Calle Real / Fairview	427	390	9.5%	2,461	2,480	-0.8%
10 Cathedral Oaks	-	38	-100.0%	-	237	-100.0%
11 UCSB	1,545	1,663	-7.1%	8,558	8,187	4.5%
12x Goleta Express	436	435	0.2%	2,589	2,581	0.3%
14 Montecito	119	72	65.3%	642	440	45.9%
15x SBCC / UCSB Express	-	277	-100.0%	-	1,328	-100.0%
16 City College Shuttle	-	64	-100.0%	-	325	-100.0%
17 Lower West / SBCC	52	51	2.0%	386	417	-7.4%
20 Carpinteria	828	600	38.0%	4,356	3,570	22.0%
23 Winchester Canyon	61	63	-3.2%	316	317	-0.3%
24x UCSB Express	664	765	-13.2%	3,971	4,302	-7.7%
25 Elwood	74	88	-15.9%	581	605	-4.0%
27 Isla Vista Shuttle	71	222	-68.0%	289	786	-63.2%
28 UCSB Shuttle	-	433	-100.0%	-	1,488	-100.0%
36 Seaside Shuttle*	-	-	0.0%	-	3	-100.0%
37 Crossstown Shuttle*	-	-	0.0%	-	5	-100.0%
90 West Goleta Amtrak Shuttle	-	3	-100.0%	-	5	-100.0%
91 East Goleta Amtrak Shuttle	-	2	-100.0%	-	6	-100.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster services	-	24	-100.0%	3	115	-97.4%
<b>System Subtotal</b>	<b>6,345</b>	<b>7,003</b>	<b>-9.4%</b>	<b>35,820</b>	<b>37,558</b>	<b>-4.6%</b>
<b>Downtown Waterfront Shuttles</b>						
30 Downtown Shuttle*	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle*	-	-	0.0%	-	-	0%
<b>DWS Total</b>	<b>-</b>	<b>-</b>	<b>0.0%</b>	<b>-</b>	<b>-</b>	<b>0.0%</b>
<b>System Total</b>	<b>6,345</b>	<b>7,003</b>	<b>-9.4%</b>	<b>35,820</b>	<b>37,558</b>	<b>-4.6%</b>

\*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

\*THE ELECTRIC SHUTTLE CANNOT CARRY BICYCLES, UNLESS REPLACED BY A DIESEL VEHICLE

**Table H: November 2020 – Wheelchairs Boarded**

LINE	Month			Fiscal Year to Date		
	Nov-20	Nov-19	%Change	Jul 20 -Nov 20	Jul 19 - Nov 19	%Change
1 West Santa Barbara	65	110	-40.9%	462	663	-30.3%
2 East Santa Barbara	194	148	31.1%	1,067	706	51.1%
3 Oak Park	59	62	-4.8%	244	346	-29.5%
4 Mesa/SBCC	13	13	0.0%	67	95	-29.5%
5 Mesa / La Cumbre	8	38	-78.9%	51	327	-84.4%
6 Goleta	142	146	-2.7%	632	778	-18.8%
7 Calle Real / Fairview	113	140	-19.3%	565	845	-33.1%
10 Cathedral Oaks	-	2	-100.0%	-	25	-100.0%
11 UCSB	170	188	-9.6%	766	947	-19.1%
12x Goleta Express	30	75	-60.0%	164	303	-45.9%
14 Montecito	13	8	62.5%	66	53	24.5%
15x SBCC / UCSB Express	-	2	-100.0%	-	4	-100.0%
16 City College Shuttle	-	34	-100.0%	-	177	-100.0%
17 Lower West / SBCC	13	15	-13.3%	27	89	-69.7%
20 Carpinteria	126	104	21.2%	605	638	-5.2%
23 Winchester Canyon	2	2	0.0%	3	16	-81.3%
24x UCSB Express	24	38	-36.8%	129	218	-40.8%
25 Elwood	2	6	-66.7%	24	51	-52.9%
27 Isla Vista Shuttle	4	7	-42.9%	19	20	-5.0%
28 UCSB Shuttle	-	4	-100.0%	-	16	-100.0%
36 Seaside Shuttle	-	3	-100.0%	-	7	-100.0%
37 Crossstown Shuttle	-	13	-100.0%	-	71	-100.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	1	-100.0%
Booster Services	-	2	-100.0%	-	4	-100.0%
<b>System Subtotal</b>	<b>978</b>	<b>1,160</b>	<b>-15.7%</b>	<b>4,891</b>	<b>6,400</b>	<b>-23.6%</b>
<b>Downtown Waterfront Shuttles</b>						
30 Downtown Shuttle	-	25	-100.0%	-	304	-100.0%
34 Waterfront Shuttle	-	-	0.0%	-	67	-100.0%
<b>DWS Total</b>	<b>-</b>	<b>25</b>	<b>-100.0%</b>	<b>-</b>	<b>371</b>	<b>-100.0%</b>
<b>System Total</b>	<b>978</b>	<b>1,185</b>	<b>-17.5%</b>	<b>4,891</b>	<b>6,771</b>	<b>-27.8%</b>

\*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

**Table I: Ridership by Day Type**

	November 2020			November 2019				
	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	136,851	18	7,603	451,650	19	23,771	-16,168	-68.0%
Saturday	27,429	5	5,486	68,961	5	13,792	-8,306	-60.2%
Sunday	25,242	6	4,207	48,096	5	9,619	-5,412	-56.3%
Total	189,522	29	6,535	568,707	29	19,611	-13,075	-66.7%

	FY 2020			FY 2019				
	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	735,249	105	7,002	2,294,556	106	21,647	-14,644	-67.7%
Saturday	111,296	22	5,059	258,724	22	11,760	-6,701	-57.0%
Sunday	95,253	25	3,810	209,388	24	8,725	-4,914	-56.3%
Total	941,798	152	6,196	2,762,668	152	18,175	-11,979	-65.9%

\*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

**External Factors Affecting Ridership**

**Service Days & School Days:**

	Weekdays	Saturdays	Sundays	HS + JHS	SBCC	UCSB
Nov-20	18	5	6	0	0	0
Nov-19	19	5	5	15	18	18

\*SOURCE: GREGORIAN CALENDAR, SB AREA SCHOOL DISTRICT, SBCC, UCSB. SS=SUMMER SESSION

**Weather:** In the month of November 2020, there were the 3 less days of rain as in November 2019.

	Temperature (°F)	High	Average	Low	Precipitation	
Nov-20	Maximum	87	65	52	Weekday: 0.0 in (0 day)	0.0in
	Mean	69	56	46	Saturday: 0.0 in(0 days)	
	Minimum	61	50	37	Sunday: 0.0 in (0days)	
Nov-19	Maximum	83	63	56	Weekday: 1.15 in (2 days)	1.16 in
	Mean	68	56	45	Saturday: 0.01 in(1 days)	
	Minimum	56	46	37	Sunday: 0.0 in (0 days)	

\*SOURCE: WWW.WUNDERGROUND.COM

**Addendum: Data Source Documentation**

\*GFI Genfare data is taken directly from the electronic fare box system on each MTD vehicle equipped. In general, GFI data has not been verified, modified, adjusted, added, or removed since being captured at the time of the driver/passenger transaction. GFI data is considered raw data.

\*Passdat program accuracy is determined by the amount of GFI fare box data that remains unchanged as compared to Trapeze Run and Trip templates for the evaluation time period. Both human and mechanical errors influence the need to make manual adjustments. These corrections are defined and determined by evaluation of historical and experiential ridership patterns.