



FY 2021 System Ridership Report for 2nd Quarter and for the Six-Month Period Ending December 31, 2020

Ridership by Fare Category (October 2020 – December 2020)

| Fare Categories | Quarter | | | YTD | | |
|--|-----------------|------------------|---------------|------------------|------------------|---------------|
| | Oct 20 - Dec 20 | Oct 19 - Dec 19 | % Change | FY 2020 - 2021 | FY2019 - 2020 | % Change |
| General Fare | 14 | 199,300 | -100.0% | 22 | 432,247 | -100.0% |
| Transfers | 208 | 107,440 | -99.8% | 369 | 228,537 | -99.8% |
| Full Fare Prepaid ¹ | 70 | 252,499 | -100.0% | 135 | 551,905 | -100.0% |
| Santa Barbara City College | 74 | 180,626 | -100.0% | 143 | 311,389 | -100.0% |
| Senior & Disabled Prepaid ² | 112 | 181,923 | -99.9% | 182 | 372,946 | -100.0% |
| Shuttle | 2 | 39,492 | -100.0% | 2 | 111,562 | -100.0% |
| UC Santa Barbara | 55 | 523,493 | -100.0% | 130 | 681,672 | -100.0% |
| Youth Prepaid ³ | 70 | 152,907 | -100.0% | 132 | 305,325 | -100.0% |
| Free | 578,158 | 26,594 | 2074.0% | 1,122,029 | 57,413 | 1854.3% |
| Special Pass Programs | 42 | 12,014 | -99.7% | 84 | 24,931 | -99.7% |
| Senior Cash | 26 | 45,128 | -99.9% | 27 | 96,425 | -100.0% |
| Persons w ith Disabilities Cash | 52 | 6,164 | -99.2% | 53 | 13,106 | -99.6% |
| Tokens | 3 | 4,683 | -99.9% | 3 | 9,561 | -100.0% |
| Total | 578,886 | 1,732,263 | -66.6% | 1,123,311 | 3,197,019 | -64.9% |

¹ Includes adult 10-ride and unlimited 30-day Passport use.

² Includes seniors' and persons w ith disabilities' 10-ride and unlimited 30-day Passport use.

³ Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (October 2020 – December 2020)

| Metrics | Quarter | | | YTD | | |
|-----------------------------|-----------------|-----------------|---------|----------------|---------------|----------|
| | Oct 20 - Dec 20 | Oct 19 - Dec 19 | %Change | FY 2020 - 2021 | FY2019 - 2020 | % Change |
| Passengers | 578,886 | 1,732,263 | -66.6% | 1,123,311 | 3,197,019 | -64.9% |
| Revenue Hours | 43,791 | 55,327 | -20.9% | 86,188 | 110,113 | -21.7% |
| Passengers per Revenue Hour | 13.2 | 31.3 | -57.8% | 13.0 | 29.0 | -55.1% |
| Miles | 515,056 | 663,353 | -22.4% | 1,047,838 | 1,320,414 | -20.6% |
| Passengers per Mile | 1.1 | 2.6 | -57.0% | 1.1 | 2.4 | -55.7% |

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD System Ridership (October 2020 – December 2020)

| | | Quarter | | | YTD | | |
|-------------------------------------|------------------------------|-----------------|------------------|---------------|------------------|------------------|---------------|
| LINE | | Oct 20 - Dec 20 | Oct 19 - Dec 19 | % Change | FY 2020 - 2021 | FY2019 - 2020 | % Change |
| 1 | West Santa Barbara | 55,643 | 80,386 | -30.8% | 104,597 | 161,733 | -35.3% |
| 2 | East Santa Barbara | 78,354 | 124,620 | -37.1% | 149,681 | 249,990 | -40.1% |
| 3 | Oak Park | 24,846 | 49,347 | -49.7% | 47,145 | 98,940 | -52.3% |
| 4 | Mesa / SBCC | 13,915 | 34,435 | -59.6% | 27,871 | 67,195 | -58.5% |
| 5 | Mesa / La Cumbre | 14,469 | 31,609 | -54.2% | 28,866 | 64,389 | -55.2% |
| 6 | Goleta | 81,738 | 151,701 | -46.1% | 159,031 | 299,965 | -47.0% |
| 7 | County Health / Fairview | 39,038 | 69,862 | -44.1% | 75,902 | 145,439 | -47.8% |
| 10 | Cathedral Oaks | - | 5,231 | -100.0% | - | 10,054 | -100.0% |
| 11 | UCSB | 107,263 | 280,991 | -61.8% | 208,977 | 506,579 | -58.7% |
| 12x | Goleta Express | 23,085 | 44,826 | -48.5% | 43,791 | 93,137 | -53.0% |
| 14 | Montecito | 12,250 | 17,500 | -30.0% | 24,101 | 37,025 | -34.9% |
| 15x | SBCC / UCSB Express | - | 70,018 | -100.0% | - | 109,362 | -100.0% |
| 16 | City College Shuttle | - | 31,431 | -100.0% | - | 48,878 | -100.0% |
| 17 | Lower West / SBCC | 13,496 | 31,662 | -57.4% | 27,836 | 64,837 | -57.1% |
| 20 | Carpinteria | 59,545 | 92,728 | -35.8% | 119,050 | 190,039 | -37.4% |
| 23 | Winchester Canyon | 5,099 | 13,605 | -62.5% | 9,454 | 25,461 | -62.9% |
| 24x | UCSB Express | 28,563 | 131,372 | -78.3% | 56,214 | 268,516 | -79.1% |
| 25 | Elwood | 9,115 | 16,725 | -45.5% | 17,102 | 35,010 | -51.2% |
| 27 | Isla Vista Shuttle | 12,467 | 97,806 | -87.3% | 23,693 | 130,883 | -81.9% |
| 28 | UCSB Shuttle | - | 193,554 | -100.0% | - | 252,050 | -100.0% |
| 36 | Seaside Shuttle | - | 15,043 | -100.0% | - | 33,421 | -100.0% |
| 37 | Crosstown Shuttle | - | 21,917 | -100.0% | - | 45,105 | -100.0% |
| 90 | West Goleta Amtrak Shuttle | - | 2,736 | -100.0% | - | 5,526 | -100.0% |
| 91 | East Goleta Amtrak Shuttle | - | 1,622 | -100.0% | - | 2,762 | -100.0% |
| 92 | Santa Barbara Amtrak Shuttle | - | 1,052 | -100.0% | - | 2,015 | -100.0% |
| | Booster Services | - | 72,134 | -100.0% | - | 113,430 | -100.0% |
| System Subtotal | | 578,886 | 1,683,913 | -65.6% | 1,123,311 | 3,061,741 | -63.3% |
| <i>Downtown Waterfront Shuttles</i> | | | | | | | |
| 30 | Downtown Shuttle | - | 39,367 | -100.0% | - | 107,736 | -100.0% |
| 34 | Waterfront Shuttle | - | 8,983 | -100.0% | - | 27,542 | -100.0% |
| <i>Unknown</i> | | | | | | | |
| | | - | | | - | | |
| System Total | | 578,886 | 1,732,263 | -66.6% | 1,123,311 | 3,197,019 | -64.9% |
| <i>Related Routes</i> | | | | | | | |
| 11, 24x, 27, 28 UCSB Lines | | 148,293 | 703,723 | -78.9% | 288,884 | 1,158,028 | -75.1% |
| 1, 2, 37 East/West & Crosstown | | 133,997 | 226,923 | -41.0% | 254,278 | 456,828 | -44.3% |
| 4, 5, 15x, 16, 17 Mesa Lines | | 41,880 | 199,155 | -79.0% | 84,573 | 354,661 | -76.2% |
| 6, 11 State/Hollister | | 189,001 | 432,692 | -56.3% | 368,008 | 806,544 | -54.4% |

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD Passengers per Revenue Hour (October 2020 – December 2020)

| LINE | Quarter | | | YTD | | | |
|------|-------------------------------------|-----------------|-------------|----------------|---------------|-------------|---------------|
| | Oct 20 - Dec 20 | Oct 19 - Dec 19 | % Change | FY 2020 - 2021 | FY2019 - 2020 | % Change | |
| 1 | West Santa Barbara | 20.1 | 29.5 | -32.1% | 18.6 | 29.2 | -36.4% |
| 2 | East Santa Barbara | 18.3 | 29.4 | -37.9% | 17.1 | 28.9 | -40.8% |
| 3 | Oak Park | 10.6 | 21.2 | -50.1% | 9.8 | 20.8 | -52.7% |
| 4 | Mesa / SBCC | 12.6 | 31.3 | -59.6% | 12.3 | 29.6 | -58.4% |
| 5 | Mesa / La Cumbre | 8.3 | 18.3 | -54.4% | 8.2 | 18.3 | -55.4% |
| 6 | Goleta | 16.4 | 30.4 | -46.1% | 15.7 | 29.6 | -46.9% |
| 7 | County Health / Fairview | 10.6 | 18.7 | -43.6% | 10.0 | 19.1 | -47.7% |
| 10 | Cathedral Oaks | - | 12.7 | -100.0% | - | 11.8 | -100.0% |
| 11 | UCSB | 14.0 | 37.3 | -62.4% | 13.5 | 33.1 | -59.1% |
| 12x | Goleta Express | 13.1 | 24.8 | -47.0% | 12.2 | 25.4 | -52.0% |
| 14 | Montecito | 10.0 | 14.2 | -30.0% | 9.6 | 14.8 | -35.0% |
| 15x | SBCC / UCSB Express | - | 36.1 | -100.0% | - | 31.5 | -100.0% |
| 16 | City College Shuttle | - | 38.5 | -100.0% | - | 40.2 | -100.0% |
| 17 | Lower West / SBCC | 16.4 | 38.5 | -57.4% | 16.5 | 38.9 | -57.7% |
| 20 | Carpinteria | 13.0 | 20.7 | -37.2% | 12.8 | 20.8 | -38.4% |
| 23 | Winchester Canyon | 8.8 | 23.4 | -62.5% | 8.0 | 21.5 | -62.9% |
| 24x | UCSB Express | 9.4 | 43.7 | -78.6% | 9.1 | 43.7 | -79.2% |
| 25 | Elwood | 13.6 | 25.0 | -45.5% | 12.5 | 25.7 | -51.3% |
| 27 | Isla Vista Shuttle | 11.5 | 53.5 | -78.5% | 10.8 | 43.1 | -75.0% |
| 28 | UCSB Shuttle | - | 86.0 | -100.0% | - | 65.5 | -100.0% |
| 36 | Seaside Shuttle | - | 14.5 | -100.0% | - | 15.8 | -100.0% |
| 37 | Crosstown Shuttle | - | 14.9 | -100.0% | - | 14.8 | -100.0% |
| 90 | West Goleta Amtrak Shuttle | - | 86.0 | -100.0% | - | 84.1 | -100.0% |
| 91 | East Goleta Amtrak Shuttle | - | 51.0 | -100.0% | - | 42.0 | -100.0% |
| 92 | Santa Barbara Amtrak Shuttle | - | 22.5 | -100.0% | - | 20.8 | -100.0% |
| | Booster Services | - | 93.0 | -100.0% | - | 91.9 | -100.0% |
| | System Subtotal | 13.7 | 32.6 | -58.1% | 13.0 | 29.9 | -56.4% |
| | <i>Downtown Waterfront Shuttles</i> | | | | | | |
| 30 | Downtown Shuttle | - | 16.4 | -100.0% | - | 19.2 | -100.0% |
| 34 | Waterfront Shuttle | - | 12.2 | -100.0% | - | 13.9 | -100.0% |
| | <i>Unknown</i> | | | | | | |
| | | - | - | 0.0% | - | - | 0.0% |
| | System Total | 13.7 | 31.6 | -56.8% | 13.0 | 29.0 | -55.1% |
| | <i>Related Routes</i> | | | | | | |
| | 11, 24x, 27, 28 UCSB Lines | 12.6 | 48.1 | -73.9% | 11.7 | 33.1 | -64.8% |
| | 1, 2, 37 East/West & Crosstown | 19.0 | 26.9 | -29.5% | 16.4 | 26.2 | -37.1% |
| | 4, 5, 15x, 16, 17 Mesa Lines | 11.4 | 31.1 | -63.2% | 11.2 | 27.1 | -58.8% |
| | 6, 11 State/Hollister | 14.9 | 34.5 | -56.7% | 13.9 | 29.0 | -52.2% |

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD “At Capacity” Loads * (October 2020 – December 2020)

| LINE | Quarter | | | YTD | | | |
|-------------------------------------|------------------------------|-----------------|----------|----------------|---------------|----------|---------|
| | Oct 20 - Dec 20 | Oct 19 - Dec 19 | % Change | FY 2020 - 2021 | FY2019 - 2020 | % Change | |
| 1 | West Santa Barbara | 9 | 10 | -10.0% | 13 | 26 | -50.0% |
| 2 | East Santa Barbara | 23 | 18 | 27.8% | 34 | 39 | -12.8% |
| 3 | Oak Park | - | 10 | -100.0% | - | 21 | -100.0% |
| 4 | Mesa / SBCC | 1 | 4 | -75.0% | 2 | 5 | -60.0% |
| 5 | Mesa / La Cumbre | - | 9 | -100.0% | 1 | 23 | -95.7% |
| 6 | Goleta | 28 | 44 | -36.4% | 34 | 90 | -62.2% |
| 7 | County Health / Fairview | 6 | 9 | -33.3% | 7 | 11 | -36.4% |
| 10 | Cathedral Oaks | - | - | 0.0% | - | 1 | -100.0% |
| 11 | UCSB | 29 | 164 | -82.3% | 42 | 251 | -83.3% |
| 12x | Goleta Express | 5 | 1 | 400.0% | 6 | 18 | -66.7% |
| 14 | Montecito | 3 | 5 | -40.0% | 7 | 7 | 0.0% |
| 15x | SBCC / UCSB Express | - | 59 | -100.0% | - | 95 | -100.0% |
| 16 | City College Shuttle | - | 7 | -100.0% | - | 10 | -100.0% |
| 17 | Lower West / SBCC | 1 | 2 | -50.0% | 2 | 3 | -33.3% |
| 20 | Carpinteria | 11 | 46 | -76.1% | 24 | 87 | -72.4% |
| 23 | Winchester Canyon | - | 3 | -100.0% | - | 5 | -100.0% |
| 24x | UCSB Express | 1 | 46 | -97.8% | 1 | 135 | -99.3% |
| 25 | Elwood | - | 2 | -100.0% | - | 4 | -100.0% |
| 27 | Isla Vista Shuttle | 2 | 268 | -99.3% | 3 | 314 | -99.0% |
| 28 | UCSB Shuttle | - | 138 | -100.0% | - | 145 | -100.0% |
| 36 | Seaside Shuttle | - | 11 | -100.0% | - | 16 | -100.0% |
| 37 | Crosstown Shuttle | - | 1 | -100.0% | - | 3 | -100.0% |
| 90 | West Goleta Amtrak Shuttle | - | - | 0.0% | - | - | 0.0% |
| 91 | East Goleta Amtrak Shuttle | - | - | 0.0% | - | - | 0.0% |
| 92 | Santa Barbara Amtrak Shuttle | - | - | 0.0% | - | - | 0.0% |
| | Booster Services | - | 194 | -100.0% | - | 323 | -100.0% |
| System Subtotal | | 119 | 1,051 | -88.7% | 176 | 1,632 | -89.2% |
| <i>Downtown Waterfront Shuttles</i> | | | | | | | |
| 30 | Downtown Shuttle | - | 18 | -100.0% | - | 38 | -100.0% |
| 34 | Waterfront Shuttle | - | - | 0.0% | - | 5 | -100.0% |
| <i>Related Routes</i> | | | | | | | |
| 11, 24x, 27, 28 UCSB Lines | | 32 | 616 | -94.8% | 46 | 845 | -94.6% |
| 1, 2, 37 East/West & Crosstown | | 32 | 29 | 10.3% | 47 | 68 | -30.9% |
| 4, 5, 15x, 16, 17 Mesa Lines | | 2 | 81 | -97.5% | 5 | 136 | -96.3% |
| 6, 11 State/Hollister | | 57 | 208 | -72.6% | 76 | 341 | -77.7% |
| <i>Unknown/Miscellaneous</i> | | | | | | | |
| | | - | 1 | -100.0% | - | 1 | -100.0% |
| System Total | | 119 | 1,070 | -88.9% | 176 | 1,676 | -89.5% |

*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD “Too Full to Board” Loads * (October 2020 – December 2020)

| LINE | Quarter | | | YTD | | | |
|-------------------------------------|------------------------------|-----------------|----------|----------------|---------------|----------|----------|
| | Oct 20 - Dec 20 | Oct 19 - Dec 19 | % Change | FY 2020 - 2021 | FY2019 - 2020 | % Change | |
| 1 | West Santa Barbara | 175 | 1 | 17400.0% | 244 | 2 | 12100.0% |
| 2 | East Santa Barbara | 462 | 9 | 5033.3% | 735 | 17 | 4223.5% |
| 3 | Oak Park | 190 | 2 | 9400.0% | 258 | 3 | 8500.0% |
| 4 | Mesa / SBCC | 9 | - | 100.0% | 18 | - | 100.0% |
| 5 | Mesa / La Cumbre | 25 | 3 | 733.3% | 47 | 7 | 571.4% |
| 6 | Goleta | 716 | 19 | 3668.4% | 1,169 | 34 | 3338.2% |
| 7 | County Health / Fairview | 118 | - | 100.0% | 167 | 2 | 8250.0% |
| 10 | Cathedral Oaks | - | 5 | -100.0% | - | 10 | -100.0% |
| 11 | UCSB | 919 | 325 | 182.8% | 1,476 | 393 | 275.6% |
| 12x | Goleta Express | 51 | 4 | 1175.0% | 73 | 50 | 46.0% |
| 14 | Montecito | 82 | - | 100.0% | 164 | 1 | 16300.0% |
| 15x | SBCC / UCSB Express | - | 92 | -100.0% | - | 139 | -100.0% |
| 16 | City College Shuttle | - | 3 | -100.0% | - | 13 | -100.0% |
| 17 | Low er West / SBCC | 9 | - | 100.0% | 20 | 2 | 900.0% |
| 20 | Carpinteria | 595 | 6 | 9816.7% | 942 | 10 | 9320.0% |
| 23 | Winchester Canyon | 8 | 6 | 33.3% | 15 | 6 | 150.0% |
| 24x | UCSB Express | 26 | 168 | -84.5% | 33 | 396 | -91.7% |
| 25 | Elw ood | 7 | - | 100.0% | 13 | 1 | 1200.0% |
| 27 | Isla Vista Shuttle | 46 | 357 | -87.1% | 50 | 408 | -87.7% |
| 28 | UCSB Shuttle | - | 355 | -100.0% | - | 384 | -100.0% |
| 36 | Seaside Shuttle | - | 3 | -100.0% | - | 5 | -100.0% |
| 37 | Crosstow n Shuttle | - | 1 | -100.0% | - | 1 | -100.0% |
| 90 | West Goleta Amtrak Shuttle | - | - | 0.0% | - | - | 0.0% |
| 91 | East Goleta Amtrak Shuttle | - | - | 0.0% | - | - | 0.0% |
| 92 | Santa Barbara Amtrak Shuttle | - | - | 0.0% | - | - | 0.0% |
| | Booster Services | - | 84 | -100.0% | - | 161 | -100.0% |
| System Subtotal | | 3,438 | 1,443 | 138.3% | 5,424 | 2,045 | 165.2% |
| <i>Downtown Waterfront Shuttles</i> | | | | | | | |
| 30 | Dow ntown Shuttle | - | 26 | -100.0% | - | 71 | -100.0% |
| 34 | Waterfront Shuttle | - | - | 0.0% | - | 5 | -100.0% |
| <i>Related Routes</i> | | | | | | | |
| 11, 24x, 27, 28 UCSB Lines | | 991 | 1,205 | -17.8% | 1,559 | 1,581 | -1.4% |
| 1, 2, 37 East/West & Crosstow n | | 637 | 11 | 5690.9% | 979 | 20 | 4795.0% |
| 4, 5, 15x, 16, 17 Mesa Lines | | 43 | 98 | -56.1% | 85 | 161 | -47.2% |
| 6, 11 State/Hollister | | 1,635 | 344 | 375.3% | 2,645 | 427 | 519.4% |
| <i>Unknown/Miscellaneous</i> | | | | | | | |
| | | - | 2 | -100.0% | - | 3 | -100.0% |
| System Total | | 3,438 | 1,471 | 133.7% | 5,424 | 2,124 | 155.4% |

* Indicates that passengers were refused service because a vehicle was too full to safely board.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Bicycles Carried (October 2020 – December 2020)

| LINE | Quarter | | | YTD | | | |
|-------------------------------------|------------------------------|-----------------|----------|----------------|---------------|----------|---------|
| | Oct 20 - Dec 20 | Oct 19 - Dec 19 | % Change | FY 2020 - 2021 | FY2019 - 2020 | % Change | |
| 1 | West Santa Barbara | 570 | 390 | 46.2% | 1,210 | 978 | 23.7% |
| 2 | East Santa Barbara | 1,532 | 1,187 | 29.1% | 3,045 | 2,508 | 21.4% |
| 3 | Oak Park | 200 | 311 | -35.7% | 423 | 636 | -33.5% |
| 4 | Mesa / SBCC | 361 | 344 | 4.9% | 754 | 659 | 14.4% |
| 5 | Mesa / La Cumbre | 432 | 461 | -6.3% | 1,019 | 1,054 | -3.3% |
| 6 | Goleta | 3,474 | 2,910 | 19.4% | 7,271 | 6,138 | 18.5% |
| 7 | County Health / Fairview | 1,346 | 1,243 | 8.3% | 2,893 | 2,843 | 1.8% |
| 10 | Cathedral Oaks | - | 107 | -100.0% | - | 256 | -100.0% |
| 11 | UCSB | 4,979 | 5,204 | -4.3% | 10,165 | 9,684 | 5.0% |
| 12x | Goleta Express | 1,580 | 1,398 | 13.0% | 3,218 | 2,983 | 7.9% |
| 14 | Montecito | 318 | 218 | 45.9% | 738 | 509 | 45.0% |
| 15x | SBCC / UCSB Express | - | 861 | -100.0% | - | 1,494 | -100.0% |
| 16 | City College Shuttle | - | 203 | -100.0% | 1 | 351 | -99.7% |
| 17 | Lower West / SBCC | 227 | 186 | 22.0% | 472 | 462 | 2.2% |
| 20 | Carpinteria | 2,562 | 1,883 | 36.1% | 5,148 | 4,127 | 24.7% |
| 23 | Winchester Canyon | 206 | 216 | -4.6% | 391 | 387 | 1.0% |
| 24x | UCSB Express | 2,088 | 2,363 | -11.6% | 4,488 | 4,956 | -9.4% |
| 25 | Elwood | 286 | 292 | -2.1% | 650 | 677 | -4.0% |
| 27 | Isla Vista Shuttle | 243 | 605 | -59.8% | 387 | 887 | -56.4% |
| 28 | UCSB Shuttle | - | 1,199 | -100.0% | - | 1,710 | -100.0% |
| 36 | Seaside Shuttle | - | 1 | -100.0% | - | 3 | -100.0% |
| 37 | Crosstown Shuttle | - | 3 | -100.0% | - | 5 | -100.0% |
| 90 | West Goleta Amtrak Shuttle | - | 12 | -100.0% | - | 14 | -100.0% |
| 91 | East Goleta Amtrak Shuttle | - | 3 | -100.0% | - | 6 | -100.0% |
| 92 | Santa Barbara Amtrak Shuttle | - | 2 | -100.0% | - | 2 | -100.0% |
| | Booster Services | - | 83 | -100.0% | - | 130 | -100.0% |
| System Subtotal | | 20,404 | 21,685 | -5.9% | 42,273 | 43,459 | -2.7% |
| <i>Downtown Waterfront Shuttles</i> | | | | | | | |
| 30 | Downtown Shuttle | - | - | 0.0% | - | - | 0.0% |
| 34 | Waterfront Shuttle | - | - | 0.0% | - | - | 0.0% |
| <i>Related Routes</i> | | | | | | | |
| 11, 24x, 27, 28 UCSB Lines | | 7,310 | 9,371 | -22.0% | 15,040 | 17,237 | -12.7% |
| 1, 2, 37 East/West & Crosstown | | 2,102 | 1,580 | 33.0% | 4,255 | 3,491 | 21.9% |
| 4, 5, 15x, 16, 17 Mesa Lines | | 1,020 | 2,055 | -50.4% | 2,246 | 4,020 | -44.1% |
| 6, 11 State/Hollister | | 8,453 | 8,114 | 4.2% | 17,436 | 15,822 | 10.2% |
| <i>Unknown/Miscellaneous</i> | | | | | | | |
| | | 3 | 6 | -50.0% | 4 | 6 | -33.3% |
| System Total | | 20,407 | 21,691 | -5.9% | 42,277 | 43,465 | -2.7% |

¹ MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Wheelchairs Boarded (October 2020 – December 2020)

| LINE | Quarter | | | YTD | | | |
|-------------------------------------|------------------------------|-----------------|----------|----------------|---------------|----------|---------|
| | Oct 20 - Dec 20 | Oct 19 - Dec 19 | % Change | FY 2020 - 2021 | FY2019 - 2020 | % Change | |
| 1 | West Santa Barbara | 231 | 336 | -31.3% | 513 | 770 | -33.4% |
| 2 | East Santa Barbara | 730 | 456 | 60.1% | 1,330 | 849 | 56.7% |
| 3 | Oak Park | 163 | 186 | -12.4% | 281 | 393 | -28.5% |
| 4 | Mesa / SBCC | 38 | 38 | 0.0% | 75 | 101 | -25.7% |
| 5 | Mesa / La Cumbre | 27 | 150 | -82.0% | 61 | 370 | -83.5% |
| 6 | Goleta | 431 | 517 | -16.6% | 763 | 942 | -19.0% |
| 7 | County Health / Fairview | 378 | 510 | -25.9% | 706 | 1,018 | -30.6% |
| 10 | Cathedral Oaks | - | 14 | -100.0% | - | 25 | -100.0% |
| 11 | UCSB | 551 | 623 | -11.6% | 969 | 1,158 | -16.3% |
| 12x | Goleta Express | 85 | 197 | -56.9% | 190 | 353 | -46.2% |
| 14 | Montecito | 40 | 38 | 5.3% | 83 | 68 | 22.1% |
| 15x | SBCC / UCSB Express | - | 5 | -100.0% | - | 6 | -100.0% |
| 16 | City College Shuttle | - | 100 | -100.0% | - | 196 | -100.0% |
| 17 | Low er West / SBCC | 24 | 48 | -50.0% | 38 | 106 | -64.2% |
| 20 | Carpinteria | 412 | 387 | 6.5% | 765 | 793 | -3.5% |
| 23 | Winchester Canyon | 2 | 6 | -66.7% | 3 | 17 | -82.4% |
| 24x | UCSB Express | 95 | 132 | -28.0% | 165 | 257 | -35.8% |
| 25 | Elw ood | 16 | 22 | -27.3% | 29 | 51 | -43.1% |
| 27 | Isla Vista Shuttle | 15 | 17 | -11.8% | 25 | 20 | 25.0% |
| 28 | UCSB Shuttle | - | 7 | -100.0% | - | 17 | -100.0% |
| 36 | Seaside Shuttle | - | 13 | -100.0% | - | 16 | -100.0% |
| 37 | Crosstow n Shuttle | - | 47 | -100.0% | - | 87 | -100.0% |
| 90 | West Goleta Amtrak Shuttle | - | - | 0.0% | - | - | 0.0% |
| 91 | East Goleta Amtrak Shuttle | - | - | 0.0% | - | - | 0.0% |
| 92 | Santa Barbara Amtrak Shuttle | - | 2 | 0.0% | - | 2 | -100.0% |
| | Booster Services | - | - | 0.0% | - | 1 | -100.0% |
| System Subtotal | | 3,238 | 3,851 | -15.9% | 5,996 | 7,616 | -21.3% |
| <i>Downtown Waterfront Shuttles</i> | | | | | | | |
| 30 | Dow ntow n Shuttle | - | 135 | -100.0% | - | 355 | -100.0% |
| 34 | Waterfront Shuttle | - | 30 | -100.0% | - | 74 | -100.0% |
| <i>Related Routes</i> | | | | | | | |
| 11, 24x, 27, 28 UCSB Lines | | 661 | 779 | -15.1% | 1,159 | 1,452 | -20.2% |
| 1, 2, 37 East/West & Crosstow n | | 961 | 839 | 14.5% | 1,843 | 1,706 | 8.0% |
| 4, 5, 15x, 16, 17 Mesa Lines | | 89 | 341 | -73.9% | 174 | 779 | -77.7% |
| 6, 11 State/Hollister | | 982 | 1,140 | -13.9% | 1,732 | 2,100 | -17.5% |
| <i>Unknown/Miscellaneous</i> | | | | | | | |
| | | - | 3 | -100.0% | - | 3 | -100.0% |
| System Total | | 3,238 | 4,019 | -19.4% | 5,996 | 8,048 | -25.5% |

Source: GFI Genfare, MTD Transit Development Department, Planning Section