



## FY 2021 System Ridership Report for 3rd Quarter and for the Nine-Month Period Ending March 31, 2021

### Ridership by Fare Category (January 2021 – March 2021)

Fare Categories	Quarter			YTD		
	Jan 21 - Mar 21	Jan 20 - Mar 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
General Fare	24	167,415	-100.0%	46	599,662	-100.0%
Transfers	121	88,721	-99.9%	490	317,258	-99.8%
Full Fare Prepaid <sup>1</sup>	48	209,858	-100.0%	183	761,763	-100.0%
Santa Barbara City College	67	147,835	-100.0%	210	459,224	-100.0%
Senior & Disabled Prepaid <sup>2</sup>	172	157,689	-99.9%	354	530,635	-99.9%
Shuttle	20	29,385	-99.9%	22	140,947	-100.0%
UC Santa Barbara	58	483,300	-100.0%	188	1,164,972	-100.0%
Youth Prepaid <sup>3</sup>	195	135,616	-99.9%	327	440,941	-99.9%
Free	570,000	75,835	651.6%	1,692,029	133,248	1169.8%
Special Pass Programs	31	10,986	-99.7%	115	35,917	-99.7%
Senior Cash	49	36,915	-99.9%	76	133,340	-99.9%
Persons with Disabilities Cash	105	4,696	-97.8%	158	17,802	-99.1%
Tokens	3	4,068	-99.9%	6	13,629	-100.0%
<b>Total</b>	<b>570,893</b>	<b>1,552,319</b>	<b>-63.2%</b>	<b>1,694,204</b>	<b>4,749,338</b>	<b>-64.3%</b>

<sup>1</sup> Includes adult 10-ride and unlimited 30-day Passport use.

<sup>2</sup> Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

<sup>3</sup> Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

### Revenue Hours and Revenue Miles (January 2021 – March 2021)

Metrics	Quarter			YTD		
	Jan 21 - Mar 21	Jan 20 - Mar 20	%Change	FY 2020 - 2021	FY2019 - 2020	% Change
Passengers	570,893	1,552,319	-63.2%	1,694,204	4,749,338	-64.3%
Revenue Hours	42,589	55,212	-22.9%	128,777	165,325	-22.1%
Passengers per Revenue Hour	13.4	28.1	-52.3%	13.2	28.7	-54.2%
Miles	517,490	660,336	-21.6%	1,565,328	1,980,750	-21.0%
Passengers per Mile	1.1	2.4	-53.1%	1.1	2.4	-54.9%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## MTD System Ridership (January 2021 – March 2021)

LINE		Quarter			YTD		
		Jan 21 - Mar 21	Jan 20 - Mar 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
1	West Santa Barbara	55,798	73,285	-23.9%	160,395	235,018	-31.8%
2	East Santa Barbara	79,657	112,517	-29.2%	229,338	362,507	-36.7%
3	Oak Park	24,514	42,250	-42.0%	71,659	141,190	-49.2%
4	Mesa / SBCC	13,335	28,190	-52.7%	41,206	95,385	-56.8%
5	Mesa / La Cumbre	14,476	28,795	-49.7%	43,342	93,184	-53.5%
6	Goleta	80,067	132,531	-39.6%	239,098	432,496	-44.7%
7	County Health / Fairview	38,198	63,377	-39.7%	114,100	208,816	-45.4%
10	Cathedral Oaks	-	4,538	-100.0%	-	14,592	-100.0%
11	UCSB	104,559	260,134	-59.8%	313,536	766,713	-59.1%
12x	Goleta Express	21,700	39,352	-44.9%	65,491	132,489	-50.6%
14	Montecito	11,561	15,442	-25.1%	35,662	52,467	-32.0%
15x	SBCC / UCSB Express	-	60,070	-100.0%	-	169,432	-100.0%
16	City College Shuttle	-	24,645	-100.0%	-	73,523	-100.0%
17	Lower West / SBCC	14,021	26,873	-47.8%	41,857	91,710	-54.4%
20	Carpinteria	56,887	82,449	-31.0%	175,937	272,488	-35.4%
23	Winchester Canyon	4,749	11,136	-57.4%	14,203	36,597	-61.2%
24x	UCSB Express	28,732	113,926	-74.8%	84,946	382,442	-77.8%
25	Elwood	8,548	14,009	-39.0%	25,650	49,019	-47.7%
27	Isla Vista Shuttle	13,494	94,997	-85.8%	37,187	225,880	-83.5%
28	UCSB Shuttle	-	186,312	-100.0%	-	438,362	-100.0%
36	Seaside Shuttle	-	11,993	-100.0%	-	45,414	-100.0%
37	Crosstown Shuttle	-	19,126	-100.0%	-	64,231	-100.0%
90	West Goleta Amtrak Shuttle	-	2,504	-100.0%	-	8,030	-100.0%
91	East Goleta Amtrak Shuttle	-	1,719	-100.0%	-	4,481	-100.0%
92	Santa Barbara Amtrak Shuttle	-	930	-100.0%	-	2,945	-100.0%
	Booster Services	597	62,151	-99.0%	597	175,581	-99.7%
<b>System Subtotal</b>		<b>570,893</b>	<b>1,513,251</b>	<b>-62.3%</b>	<b>1,694,204</b>	<b>4,574,992</b>	<b>-63.0%</b>
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	33,172	-100.0%	-	140,908	-100.0%
34	Waterfront Shuttle	-	5,896	-100.0%	-	33,438	-100.0%
<i>Unknown</i>							
		-			-		
<b>System Total</b>		<b>570,893</b>	<b>1,552,319</b>	<b>-63.2%</b>	<b>1,694,204</b>	<b>4,749,338</b>	<b>-64.3%</b>
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		146,785	655,369	-77.6%	435,669	1,813,397	-76.0%
1, 2, 37 East/West & Crosstown		135,455	204,928	-33.9%	389,733	661,756	-41.1%
4, 5, 15x, 16, 17 Mesa Lines		41,832	168,573	-75.2%	126,405	523,234	-75.8%
6, 11 State/Hollister		184,626	392,665	-53.0%	552,634	1,199,209	-53.9%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## MTD Passengers per Revenue Hour (January 2021 – March 2021)

LINE		Quarter			YTD		
		Jan 21 - Mar 21	Jan 20 - Mar 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
1	West Santa Barbara	20.3	26.5	-23.5%	19.1	28.3	-32.4%
2	East Santa Barbara	18.6	26.1	-28.8%	17.6	28.0	-37.1%
3	Oak Park	10.4	17.7	-41.3%	10.0	19.7	-49.3%
4	Mesa / SBCC	12.0	25.1	-52.2%	12.2	28.1	-56.6%
5	Mesa / La Cumbre	8.3	16.3	-49.5%	8.2	17.6	-53.6%
6	Goleta	16.0	26.2	-38.7%	15.8	28.5	-44.4%
7	County Health / Fairview	10.2	16.6	-38.4%	10.1	18.3	-44.9%
10	Cathedral Oaks	-	10.6	-100.0%	-	11.4	-100.0%
11	UCSB	13.7	34.0	-59.8%	13.6	33.4	-59.3%
12x	Goleta Express	12.3	21.4	-42.6%	12.2	24.1	-49.2%
14	Montecito	9.3	12.2	-24.1%	9.5	13.9	-31.8%
15x	SBCC / UCSB Express	-	33.6	-100.0%	-	32.3	-100.0%
16	City College Shuttle	-	36.1	-100.0%	-	38.7	-100.0%
17	Lower West / SBCC	16.9	32.0	-47.2%	16.6	36.6	-54.6%
20	Carpinteria	12.3	18.0	-31.7%	12.6	19.9	-36.4%
23	Winchester Canyon	8.1	18.8	-56.8%	8.0	20.6	-61.1%
24x	UCSB Express	9.4	37.3	-74.9%	9.2	41.6	-78.0%
25	Elwood	12.7	20.6	-38.3%	12.6	24.0	-47.5%
27	Isla Vista Shuttle	12.4	51.7	-76.0%	11.3	46.3	-75.6%
28	UCSB Shuttle	-	83.0	-100.0%	-	72.0	-100.0%
36	Seaside Shuttle	-	11.4	-100.0%	-	14.4	-100.0%
37	Crosstown Shuttle	-	12.6	-100.0%	-	14.1	-100.0%
90	West Goleta Amtrak Shuttle	-	85.9	-100.0%	-	84.6	-100.0%
91	East Goleta Amtrak Shuttle	-	59.0	-100.0%	-	47.2	-100.0%
92	Santa Barbara Amtrak Shuttle	-	21.7	-100.0%	-	21.1	-100.0%
	Booster Services	9.1	88.0	-89.7%	9.1	90.5	-90.0%
System Subtotal		13.4	29.0	-53.8%	13.2	29.6	-55.5%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	14.0	-100.0%	-	17.6	-100.0%
34	Waterfront Shuttle	-	7.9	-100.0%	-	12.3	-100.0%
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
<b>System Total</b>		<b>13.4</b>	<b>28.1</b>	<b>-52.3%</b>	<b>13.2</b>	<b>28.7</b>	<b>-54.2%</b>
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		12.4	44.3	-71.9%	11.7	33.1	-64.8%
1, 2, 37 East/West & Crosstown		19.2	23.8	-19.3%	16.4	26.2	-37.1%
4, 5, 15x, 16, 17 Mesa Lines		11.3	27.2	-58.4%	11.2	27.1	-58.8%
6, 11 State/Hollister		14.6	30.9	-52.7%	13.9	29.0	-52.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## MTD “At Capacity” Loads \* (January 2021 – March 2021)

LINE	Quarter			YTD			
	Jan 21 - Mar 21	Jan 20 - Mar 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change	
1	West Santa Barbara	26	7	271.4%	39	33	18.2%
2	East Santa Barbara	54	27	100.0%	88	66	33.3%
3	Oak Park	6	27	-77.8%	6	48	-87.5%
4	Mesa / SBCC	1	-	100.0%	3	5	-40.0%
5	Mesa / La Cumbre	-	5	-100.0%	1	28	-96.4%
6	Goleta	23	35	-34.3%	57	125	-54.4%
7	County Health / Fairview	11	8	37.5%	18	19	-5.3%
10	Cathedral Oaks	-	-	0.0%	-	1	-100.0%
11	UCSB	20	189	-89.4%	62	440	-85.9%
12x	Goleta Express	5	7	-28.6%	11	25	-56.0%
14	Montecito	1	21	-95.2%	8	28	-71.4%
15x	SBCC / UCSB Express	-	70	-100.0%	-	165	-100.0%
16	City College Shuttle	-	26	-100.0%	-	36	-100.0%
17	Lower West / SBCC	8	2	300.0%	10	5	100.0%
20	Carpinteria	21	8	162.5%	45	95	-52.6%
23	Winchester Canyon	-	-	0.0%	-	5	-100.0%
24x	UCSB Express	1	60	-98.3%	2	195	-99.0%
25	Elwood	-	1	-100.0%	-	5	-100.0%
27	Isla Vista Shuttle	2	258	-99.2%	5	572	-99.1%
28	UCSB Shuttle	-	342	-100.0%	-	487	-100.0%
36	Seaside Shuttle	-	-	0.0%	-	16	-100.0%
37	Crosstown Shuttle	-	5	-100.0%	-	8	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	-	141	-100.0%	-	464	-100.0%
System Subtotal		179	1,239	-85.6%	355	2,871	-87.6%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	7	-100.0%	-	45	-100.0%
34	Waterfront Shuttle	-	1	-100.0%	-	6	-100.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		23	849	-97.3%	69	1,694	-95.9%
1, 2, 37 East/West & Crosstown		80	39	105.1%	127	107	18.7%
4, 5, 15x, 16, 17 Mesa Lines		9	103	-91.3%	14	239	-94.1%
6, 11 State/Hollister		43	224	-80.8%	119	565	-78.9%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	-	1	-100.0%
System Total		179	1,247	-85.6%	355	2,923	-87.9%

\*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.  
Source: GFI Genfare, MTD Transit Development Department, Planning Section

**MTD “Too Full to Board” Loads \* (January 2021 – March 2021)**

LINE	Quarter			YTD			
	Jan 21 - Mar 21	Jan 20 - Mar 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change	
1	West Santa Barbara	332	30	1006.7%	576	32	1700.0%
2	East Santa Barbara	668	98	581.6%	1,403	115	1120.0%
3	Oak Park	299	28	967.9%	557	31	1696.8%
4	Mesa / SBCC	20	4	400.0%	38	4	850.0%
5	Mesa / La Cumbre	16	20	-20.0%	63	27	133.3%
6	Goleta	1,004	193	420.2%	2,173	227	857.3%
7	County Health / Fairview	104	35	197.1%	271	37	632.4%
10	Cathedral Oaks	-	2	-100.0%	-	12	-100.0%
11	UCSB	1,129	525	115.0%	2,605	918	183.8%
12x	Goleta Express	93	19	389.5%	166	69	140.6%
14	Montecito	38	16	137.5%	202	17	1088.2%
15x	SBCC / UCSB Express	-	104	-100.0%	-	243	-100.0%
16	City College Shuttle	-	2	-100.0%	-	15	-100.0%
17	Lower West / SBCC	22	6	266.7%	42	8	425.0%
20	Carpinteria	601	146	311.6%	1,543	156	889.1%
23	Winchester Canyon	3	1	200.0%	18	7	157.1%
24x	UCSB Express	54	124	-56.5%	87	520	-83.3%
25	Elwood	12	2	500.0%	25	3	733.3%
27	Isla Vista Shuttle	121	229	-47.2%	171	637	-73.2%
28	UCSB Shuttle	-	559	-100.0%	-	943	-100.0%
36	Seaside Shuttle	-	-	0.0%	-	5	-100.0%
37	Crosstown Shuttle	-	8	-100.0%	-	9	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	1	-100.0%	-	1	-100.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	2	37	-94.6%	2	198	-99.0%
System Subtotal		4,518	2,189	106.4%	9,942	4,234	134.8%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	54	-100.0%	-	125	-100.0%
34	Waterfront Shuttle	-	3	-100.0%	-	8	-100.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		1,304	1,437	-9.3%	2,863	3,018	-5.1%
1, 2, 37 East/West & Crosstown		1,000	136	635.3%	1,979	156	1168.6%
4, 5, 15x, 16, 17 Mesa Lines		58	136	-57.4%	143	297	-51.9%
6, 11 State/Hollister		2,133	718	197.1%	4,778	1,145	317.3%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	-	3	-100.0%
System Total		4,518	2,246	101.2%	9,942	4,370	127.5%

\* Indicates that passengers were refused service because a vehicle was too full to safely board.  
Source: GFI Genfare, MTD Transit Development Department, Planning Section

## MTD Bicycles Carried (January 2021 – March 2021)

LINE	Quarter			YTD			
	Jan 21 - Mar 21	Jan 20 - Mar 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change	
1	West Santa Barbara	617	448	37.7%	1,827	1,426	28.1%
2	East Santa Barbara	1,598	1,344	18.9%	4,643	3,852	20.5%
3	Oak Park	14	248	-94.4%	437	884	-50.6%
4	Mesa / SBCC	256	334	-23.4%	1,010	993	1.7%
5	Mesa / La Cumbre	432	619	-30.2%	1,451	1,673	-13.3%
6	Goleta	3,392	2,530	34.1%	10,663	8,668	23.0%
7	County Health / Fairview	1,384	1,322	4.7%	4,277	4,165	2.7%
10	Cathedral Oaks	-	47	-100.0%	-	303	-100.0%
11	UCSB	4,706	4,447	5.8%	14,871	14,131	5.2%
12x	Goleta Express	1,512	1,195	26.5%	4,730	4,178	13.2%
14	Montecito	336	153	119.6%	1,074	662	62.2%
15x	SBCC / UCSB Express	1	898	-99.9%	1	2,392	-100.0%
16	City College Shuttle	-	186	-100.0%	1	537	-99.8%
17	Low er West / SBCC	226	169	33.7%	698	631	10.6%
20	Carpinteria	2,140	2,065	3.6%	7,288	6,192	17.7%
23	Winchester Canyon	162	172	-5.8%	553	559	-1.1%
24x	UCSB Express	2,260	2,242	0.8%	6,748	7,198	-6.3%
25	Elw ood	191	180	6.1%	841	857	-1.9%
27	Isla Vista Shuttle	297	480	-38.1%	684	1,367	-50.0%
28	UCSB Shuttle	-	1,059	-100.0%	-	2,769	-100.0%
36	Seaside Shuttle	-	1	-100.0%	-	4	-100.0%
37	Crosstow n Shuttle	-	2	-100.0%	-	7	-100.0%
90	West Goleta Amtrak Shuttle	-	1	-100.0%	-	15	-100.0%
91	East Goleta Amtrak Shuttle	-	30	-100.0%	-	36	-100.0%
92	Santa Barbara Amtrak Shuttle	-	1	-100.0%	-	3	-100.0%
	Booster Services	-	65	-100.0%	-	195	-100.0%
System Subtotal		19,524	20,238	-3.5%	61,797	63,697	-3.0%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	-	1	-100.0%	-	-	0.0%
34	Waterfront Shuttle	-	2	-100.0%	-	2	-100.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		7,263	8,228	-11.7%	22,303	25,465	-12.4%
1, 2, 37 East/West & Crosstow n		2,215	1,794	23.5%	6,470	5,285	22.4%
4, 5, 15x, 16, 17 Mesa Lines		915	2,206	-58.5%	3,161	6,226	-49.2%
6, 11 State/Hollister		8,098	6,977	16.1%	25,534	22,799	12.0%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	2	6	-66.7%
System Total		19,524	20,241	-3.5%	61,799	63,705	-3.0%

<sup>1</sup> MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

## MTD Wheelchairs Boarded (January 2021 – March 2021)

LINE	Quarter			YTD		
	Jan 21 - Mar 21	Jan 20 - Mar 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
1 West Santa Barbara	209	276	-24.3%	722	1,046	-31.0%
2 East Santa Barbara	617	355	73.8%	1,947	1,204	61.7%
3 Oak Park	122	129	-5.4%	403	522	-22.8%
4 Mesa / SBCC	22	71	-69.0%	97	172	-43.6%
5 Mesa / La Cumbre	21	86	-75.6%	82	456	-82.0%
6 Goleta	340	382	-11.0%	1,103	1,324	-16.7%
7 County Health / Fairview	260	409	-36.4%	966	1,427	-32.3%
10 Cathedral Oaks	-	1	-100.0%	-	26	-100.0%
11 UCSB	486	488	-0.4%	1,455	1,646	-11.6%
12x Goleta Express	53	148	-64.2%	243	501	-51.5%
14 Montecito	23	43	-46.5%	106	111	-4.5%
15x SBCC / UCSB Express	-	2	-100.0%	-	8	-100.0%
16 City College Shuttle	-	115	-100.0%	-	311	-100.0%
17 Lower West / SBCC	10	64	-84.4%	48	170	-71.8%
20 Carpinteria	265	426	-37.8%	1,030	1,219	-15.5%
23 Winchester Canyon	7	4	75.0%	10	21	-52.4%
24x UCSB Express	55	105	-47.6%	220	362	-39.2%
25 Elwood	17	11	54.5%	46	62	-25.8%
27 Isla Vista Shuttle	17	7	142.9%	42	27	55.6%
28 UCSB Shuttle	-	10	-100.0%	-	27	-100.0%
36 Seaside Shuttle	-	9	-100.0%	-	25	-100.0%
37 Crosstown Shuttle	-	24	-100.0%	-	111	-100.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	2	-100.0%
Booster Services	-	-	0.0%	-	1	-100.0%
<b>System Subtotal</b>	<b>2,524</b>	<b>3,165</b>	<b>-20.3%</b>	<b>8,520</b>	<b>10,781</b>	<b>-21.0%</b>
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	-	160	-100.0%	-	515	-100.0%
34 Waterfront Shuttle	-	15	-100.0%	-	89	-100.0%
<i>Related Routes</i>						
11, 24x, 27, 28 UCSB Lines	558	610	-8.5%	1,717	2,062	-16.7%
1, 2, 37 East/West & Crosstown	826	655	26.1%	2,669	2,361	13.0%
4, 5, 15x, 16, 17 Mesa Lines	53	338	-84.3%	227	1,117	-79.7%
6, 11 State/Hollister	826	870	-5.1%	2,558	2,970	-13.9%
<i>Unknown/Miscellaneous</i>						
	-	-	0.0%	-	3	-100.0%
<b>System Total</b>	<b>2,524</b>	<b>3,340</b>	<b>-24.4%</b>	<b>8,520</b>	<b>11,388</b>	<b>-25.2%</b>

Source: GFI Genfare, MTD Transit Development Department, Planning Section