



## FY 2021 System Ridership Report for 4th Quarter and for the Twelve-Month Period Ending June 30, 2021

### Ridership by Fare Category (April 2021 – June 2021)

Fare Categories	Quarter			YTD		
	Apr 21 - Jun 21	Apr 20 - Jun 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
General Fare	97,227	15	648080.0%	97,273	599,677	-83.8%
Transfers	42,256	210	20021.9%	42,746	317,468	-86.5%
Full Fare Prepaid <sup>1</sup>	95,685	104	91904.8%	95,868	761,867	-87.4%
Santa Barbara City College	1,918	155	1137.4%	2,128	459,379	-99.5%
Senior & Disabled Prepaid <sup>2</sup>	61,680	106	58088.7%	62,034	530,741	-88.3%
Shuttle	-	-	0.0%	-	140,947	-100.0%
UC Santa Barbara	16,255	99	16319.2%	16,443	1,165,071	-98.6%
Youth Prepaid <sup>3</sup>	28,792	80	35890.0%	29,119	441,021	-93.4%
Free	320,781	404,560	-20.7%	2,012,832	537,808	274.3%
Special Pass Programs	369	64	476.6%	484	35,981	-98.7%
Senior Cash	15,338	3	511166.7%	15,414	133,343	-88.4%
Persons with Disabilities Cash	2,793	2	139550.0%	2,951	17,804	-83.4%
Tokens	1,290	14	9114.3%	1,296	13,643	-90.5%
<b>Total</b>	<b>684,384</b>	<b>405,412</b>	<b>68.8%</b>	<b>2,378,588</b>	<b>5,154,750</b>	<b>-53.9%</b>

<sup>1</sup> Includes adult 10-ride and unlimited 30-day Passport use.

<sup>2</sup> Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

<sup>3</sup> Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

### Revenue Hours and Revenue Miles (April 2021 – June 2021)

Metrics	Quarter			YTD		
	Apr 21 - Jun 21	Apr 20 - Jun 20	%Change	FY 2020 - 2021	FY2019 - 2020	% Change
Passengers	684,384	405,412	68.8%	2,378,588	5,154,750	-53.9%
Revenue Hours	44,126	43,610	1.2%	172,903	208,935	-17.2%
Passengers per Revenue Hour	15.5	9.3	66.8%	13.8	24.7	-44.2%
Miles	534,038	529,829	0.8%	2,099,366	2,510,579	-16.4%
Passengers per Mile	1.3	0.8	67.5%	1.1	2.1	-44.8%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## MTD System Ridership (April 2021 – June 2021)

LINE		Quarter			YTD		
		Apr 21 - Jun 21	Apr 20 - Jun 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
1	West Santa Barbara	63,395	34,748	82.4%	223,790	269,766	-17.0%
2	East Santa Barbara	92,086	54,509	68.9%	321,424	417,016	-22.9%
3	Oak Park	28,926	17,471	65.6%	100,585	158,661	-36.6%
4	Mesa / SBCC	16,257	10,631	52.9%	57,463	106,016	-45.8%
5	Mesa / La Cumbre	16,403	11,273	45.5%	59,745	104,457	-42.8%
6	Goleta	94,968	57,228	65.9%	334,066	489,724	-31.8%
7	County Health / Fairview	42,558	26,698	59.4%	156,658	235,514	-33.5%
10	Cathedral Oaks	-	-	0.0%	-	14,609	-100.0%
11	UCSB	122,384	78,340	56.2%	435,920	845,053	-48.4%
12x	Goleta Express	26,133	14,776	76.9%	91,624	147,265	-37.8%
14	Montecito	12,483	8,783	42.1%	48,145	61,250	-21.4%
15x	SBCC / UCSB Express	-	-	0.0%	-	169,432	-100.0%
16	City College Shuttle	-	-	0.0%	-	73,523	-100.0%
17	Lower West / SBCC	17,173	10,459	64.2%	59,030	102,169	-42.2%
20	Carpinteria	69,134	44,569	55.1%	245,071	317,057	-22.7%
23	Winchester Canyon	6,408	3,029	111.6%	20,611	39,626	-48.0%
24x	UCSB Express	37,852	18,208	107.9%	122,798	400,650	-69.4%
25	Elwood	9,680	5,414	78.8%	35,330	54,433	-35.1%
27	Isla Vista Shuttle	13,175	7,758	69.8%	50,362	233,621	-78.4%
28	UCSB Shuttle	-	-	0.0%	-	438,362	-100.0%
36	Seaside Shuttle	-	207	-100.0%	-	45,621	-100.0%
37	Crosstown Shuttle	-	255	-100.0%	-	64,486	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	8,030	-100.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	4,481	-100.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	2,945	-100.0%
	Booster Services	15,369	-	100.0%	15,966	175,581	-90.9%
<b>System Subtotal</b>		<b>684,384</b>	<b>404,356</b>	<b>69.3%</b>	<b>2,378,588</b>	<b>4,979,348</b>	<b>-52.2%</b>
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	916	-100.0%	-	141,824	-100.0%
34	Waterfront Shuttle	-	140	-100.0%	-	33,578	-100.0%
<i>Unknown</i>							
		-			-		
<b>System Total</b>		<b>684,384</b>	<b>405,412</b>	<b>68.8%</b>	<b>2,378,588</b>	<b>5,154,750</b>	<b>-53.9%</b>
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		173,411	104,306	66.3%	609,080	1,917,686	-68.2%
1, 2, 37 East/West & Crosstown		155,481	89,512	73.7%	545,214	751,268	-27.4%
4, 5, 15x, 16, 17 Mesa Lines		49,833	32,363	54.0%	176,238	555,597	-68.3%
6, 11 State/Hollister		217,352	135,568	60.3%	769,986	1,334,777	-42.3%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## MTD Passengers per Revenue Hour (April 2021 – June 2021)

LINE	Quarter			YTD			
	Apr 21 - Jun 21	Apr 20 - Jun 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change	
1	West Santa Barbara	22.6	12.4	82.0%	20.0	24.3	-17.7%
2	East Santa Barbara	21.0	12.5	68.8%	18.5	24.1	-23.3%
3	Oak Park	12.0	7.2	65.5%	10.5	16.6	-36.7%
4	Mesa / SBCC	14.2	9.3	52.9%	12.7	23.4	-45.6%
5	Mesa / La Cumbre	9.2	6.4	45.5%	8.5	14.8	-42.8%
6	Goleta	18.5	11.3	63.4%	16.5	24.2	-31.7%
7	County Health / Fairview	11.1	6.9	60.7%	10.3	15.4	-32.9%
10	Cathedral Oaks	-	-	0.0%	-	11.2	-100.0%
11	UCSB	15.7	10.1	55.6%	14.1	27.5	-48.7%
12x	Goleta Express	14.6	8.0	82.3%	12.8	20.0	-36.0%
14	Montecito	9.8	6.9	42.2%	9.6	12.1	-21.1%
15x	SBCC / UCSB Express	-	-	0.0%	-	32.3	-100.0%
16	City College Shuttle	-	-	0.0%	-	38.7	-100.0%
17	Lower West / SBCC	20.1	12.2	64.2%	17.5	30.4	-42.5%
20	Carpinteria	14.8	9.6	53.5%	13.2	17.3	-23.7%
23	Winchester Canyon	10.8	5.1	111.6%	8.7	16.7	-47.9%
24x	UCSB Express	12.1	5.9	104.4%	9.9	32.6	-69.7%
25	Elwood	14.1	7.9	78.8%	13.0	20.0	-35.0%
27	Isla Vista Shuttle	11.8	7.1	66.5%	11.4	39.2	-70.8%
28	UCSB Shuttle	-	-	0.0%	-	72.0	-100.0%
36	Seaside Shuttle	-	-	0.0%	-	14.2	-100.0%
37	Crosstown Shuttle	-	-	0.0%	-	13.9	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	84.6	-100.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	47.2	-100.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	21.1	-100.0%
	Booster Services	22.3	-	100.0%	21.1	90.5	-76.7%
	<b>System Subtotal</b>	<b>15.4</b>	<b>9.3</b>	<b>65.4%</b>	<b>13.8</b>	<b>25.1</b>	<b>-45.3%</b>
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	17.5	-100.0%
34	Waterfront Shuttle	-	-	0.0%	-	12.1	-100.0%
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
	<b>System Total</b>	<b>15.5</b>	<b>9.3</b>	<b>66.8%</b>	<b>13.8</b>	<b>24.7</b>	<b>-44.2%</b>
<i>Related Routes</i>							
	11, 24x, 27, 28 UCSB Lines	14.4	8.7	64.8%	11.7	33.1	-64.8%
	1, 2, 37 East/West & Crosstown	21.6	12.3	75.2%	16.4	26.2	-37.1%
	4, 5, 15x, 16, 17 Mesa Lines	13.2	8.6	54.0%	11.2	27.1	-58.8%
	6, 11 State/Hollister	16.8	10.6	59.0%	13.9	29.0	-52.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

**MTD “At Capacity” Loads \* (April 2021 – June 2021)**

LINE	Quarter			YTD			
	Apr 21 - Jun 21	Apr 20 - Jun 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change	
1	West Santa Barbara	4	6	-33.3%	43	39	10.3%
2	East Santa Barbara	5	27	-81.5%	93	93	0.0%
3	Oak Park	7	3	133.3%	13	51	-74.5%
4	Mesa / SBCC	1	-	100.0%	4	5	-20.0%
5	Mesa / La Cumbre	-	-	0.0%	1	28	-96.4%
6	Goleta	10	16	-37.5%	67	141	-52.5%
7	County Health / Fairview	1	10	-90.0%	19	29	-34.5%
10	Cathedral Oaks	-	-	0.0%	-	1	-100.0%
11	UCSB	19	13	46.2%	81	453	-82.1%
12x	Goleta Express	-	3	-100.0%	11	28	-60.7%
14	Montecito	1	2	-50.0%	9	30	-70.0%
15x	SBCC / UCSB Express	-	-	0.0%	-	165	-100.0%
16	City College Shuttle	-	-	0.0%	-	36	-100.0%
17	Low er West / SBCC	4	-	100.0%	14	5	180.0%
20	Carpinteria	5	15	-66.7%	50	110	-54.5%
23	Winchester Canyon	-	-	0.0%	-	5	-100.0%
24x	UCSB Express	5	-	100.0%	7	195	-96.4%
25	Elw ood	-	-	0.0%	-	5	-100.0%
27	Isla Vista Shuttle	1	2	-50.0%	6	574	-99.0%
28	UCSB Shuttle	-	-	0.0%	-	487	-100.0%
36	Seaside Shuttle	-	-	0.0%	-	16	-100.0%
37	Crosstow n Shuttle	-	-	0.0%	-	8	-100.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	2	-	100.0%	2	464	-99.6%
System Subtotal		65	97	-33.0%	420	2,968	-85.8%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	-	-	0.0%	-	46	-100.0%
34	Waterfront Shuttle	-	-	0.0%	-	6	-100.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		25	15	66.7%	94	1,709	-94.5%
1, 2, 37 East/West & Crosstow n		9	33	-72.7%	136	140	-2.9%
4, 5, 15x, 16, 17 Mesa Lines		5	-	100.0%	19	239	-92.1%
6, 11 State/Hollister		29	29	0.0%	148	594	-75.1%
<i>Unknown/Miscellaneous</i>							
		-	1	-100.0%	-	1	-100.0%
System Total		65	98	-33.7%	420	3,021	-86.1%

\*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.  
Source: GFI Genfare, MTD Transit Development Department, Planning Section

## MTD “Too Full to Board” Loads \* (April 2021 – June 2021)

LINE	Quarter			YTD		
	Apr 21 - Jun 21	Apr 20 - Jun 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
1 West Santa Barbara	122	201	-39.3%	698	233	199.6%
2 East Santa Barbara	224	666	-66.4%	1,627	781	108.3%
3 Oak Park	59	261	-77.4%	616	292	111.0%
4 Mesa / SBCC	1	28	-96.4%	39	32	21.9%
5 Mesa / La Cumbre	2	100	-98.0%	65	127	-48.8%
6 Goleta	280	1,035	-72.9%	2,453	1,262	94.4%
7 County Health / Fairview	31	124	-75.0%	302	161	87.6%
10 Cathedral Oaks	-	-	0.0%	-	12	-100.0%
11 UCSB	305	1,394	-78.1%	2,910	2,312	25.9%
12x Goleta Express	13	101	-87.1%	179	170	5.3%
14 Montecito	4	257	-98.4%	206	274	-24.8%
15x SBCC / UCSB Express	-	-	0.0%	-	243	-100.0%
16 City College Shuttle	-	-	0.0%	-	15	-100.0%
17 Lower West / SBCC	2	54	-96.3%	44	62	-29.0%
20 Carpinteria	234	620	-62.3%	1,777	776	129.0%
23 Winchester Canyon	2	10	-80.0%	20	17	17.6%
24x UCSB Express	27	15	80.0%	114	535	-78.7%
25 Elwood	1	27	-96.3%	26	30	-13.3%
27 Isla Vista Shuttle	9	40	-77.5%	180	677	-73.4%
28 UCSB Shuttle	-	-	0.0%	-	943	-100.0%
36 Seaside Shuttle	-	-	0.0%	-	5	-100.0%
37 Crosstown Shuttle	-	-	0.0%	-	14	-100.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	1	-100.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	130	-	100.0%	132	198	-33.3%
<b>System Subtotal</b>	<b>1,446</b>	<b>4,933</b>	<b>-70.7%</b>	<b>11,388</b>	<b>9,172</b>	<b>24.2%</b>
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	-	-	0.0%	-	155	-100.0%
34 Waterfront Shuttle	-	-	0.0%	-	9	-100.0%
<i>Related Routes</i>						
11, 24x, 27, 28 UCSB Lines	341	1,449	-76.5%	3,204	4,467	-28.3%
1, 2, 37 East/West & Crosstown	346	867	-60.1%	2,325	1,028	126.2%
4, 5, 15x, 16, 17 Mesa Lines	5	182	-97.3%	148	479	-69.1%
6, 11 State/Hollister	585	2,429	-75.9%	5,363	3,574	50.1%
<i>Unknown/Miscellaneous</i>						
	-	36	0.0%	-	4	-100.0%
<b>System Total</b>	<b>1,446</b>	<b>4,969</b>	<b>-70.9%</b>	<b>11,388</b>	<b>9,340</b>	<b>21.9%</b>

\* Indicates that passengers were refused service because a vehicle was too full to safely board.  
Source: GFI Genfare, MTD Transit Development Department, Planning Section

## MTD Bicycles Carried (April 2021 – June 2021)

LINE	Quarter			YTD		
	Apr 21 - Jun 21	Apr 20 - Jun 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
1 West Santa Barbara	480	533	-9.9%	2,307	1,959	17.8%
2 East Santa Barbara	1,491	1,230	21.2%	6,134	5,082	20.7%
3 Oak Park	2	141	-98.6%	439	1,025	-57.2%
4 Mesa / SBCC	324	389	-16.7%	1,334	1,382	-3.5%
5 Mesa / La Cumbre	344	521	-34.0%	1,795	2,194	-18.2%
6 Goleta	3,128	2,845	9.9%	13,791	11,513	19.8%
7 County Health / Fairview	1,420	1,288	10.2%	5,697	5,453	4.5%
10 Cathedral Oaks	-	-	0.0%	-	307	-100.0%
11 UCSB	3,786	4,172	-9.3%	18,657	18,303	1.9%
12x Goleta Express	1,453	1,140	27.5%	6,183	5,318	16.3%
14 Montecito	303	246	23.2%	1,377	908	51.7%
15x SBCC / UCSB Express	-	-	0.0%	-	2,392	-100.0%
16 City College Shuttle	-	-	100.0%	-	537	-100.0%
17 Lower West / SBCC	233	235	-0.9%	931	866	7.5%
20 Carpinteria	2,228	2,276	-2.1%	9,516	8,468	12.4%
23 Winchester Canyon	110	168	-34.5%	663	727	-8.8%
24x UCSB Express	2,152	1,695	27.0%	8,900	8,893	0.1%
25 Elwood	208	190	9.5%	1,049	1,047	0.2%
27 Isla Vista Shuttle	182	118	54.2%	866	1,485	-41.7%
28 UCSB Shuttle	-	-	0.0%	-	2,769	-100.0%
36 Seaside Shuttle	-	-	0.0%	-	4	-100.0%
37 Crosstown Shuttle	-	-	0.0%	-	7	-100.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	15	-100.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	36	-100.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	3	-100.0%
Booster Services	9	-	100.0%	9	195	-95.4%
<b>System Subtotal</b>	<b>17,853</b>	<b>17,187</b>	<b>3.9%</b>	<b>79,648</b>	<b>80,888</b>	<b>-1.5%</b>
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	-	2	-100.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	-100.0%	-	2	-100.0%
<i>Related Routes</i>						
11, 24x, 27, 28 UCSB Lines	6,120	5,985	2.3%	28,423	31,450	-9.6%
1, 2, 37 East/West & Crosstown	1,971	1,763	11.8%	8,441	7,048	19.8%
4, 5, 15x, 16, 17 Mesa Lines	901	1,145	-21.3%	4,060	7,371	-44.9%
6, 11 State/Hollister	6,914	7,017	-1.5%	32,448	29,816	8.8%
<i>Unknown/Miscellaneous</i>						
	7	4	0.0%	12	6	100.0%
<b>System Total</b>	<b>17,860</b>	<b>17,193</b>	<b>3.9%</b>	<b>79,660</b>	<b>80,896</b>	<b>-1.5%</b>

<sup>1</sup> MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

## MTD Wheelchairs Boarded (April 2021 – June 2021)

LINE	Quarter			YTD		
	Apr 21 - Jun 21	Apr 20 - Jun 20	% Change	FY 2020 - 2021	FY2019 - 2020	% Change
1 West Santa Barbara	250	88	184.1%	972	1,134	-14.3%
2 East Santa Barbara	526	352	49.4%	2,473	1,556	58.9%
3 Oak Park	88	55	60.0%	491	577	-14.9%
4 Mesa / SBCC	41	5	720.0%	138	177	-22.0%
5 Mesa / La Cumbre	30	14	114.3%	112	470	-76.2%
6 Goleta	363	181	100.6%	1,466	1,505	-2.6%
7 County Health / Fairview	301	163	84.7%	1,267	1,590	-20.3%
10 Cathedral Oaks	-	-	0.0%	-	26	-100.0%
11 UCSB	351	263	33.5%	1,806	1,909	-5.4%
12x Goleta Express	81	49	65.3%	324	550	-41.1%
14 Montecito	43	48	-10.4%	149	159	-6.3%
15x SBCC / UCSB Express	-	-	0.0%	-	8	-100.0%
16 City College Shuttle	-	-	0.0%	-	311	-100.0%
17 Lower West / SBCC	59	4	1375.0%	107	174	-38.5%
20 Carpinteria	327	249	31.3%	1,357	1,468	-7.6%
23 Winchester Canyon	7	2	250.0%	17	23	-26.1%
24x UCSB Express	44	13	238.5%	264	375	-29.6%
25 Ellwood	16	5	220.0%	62	67	-7.5%
27 Isla Vista Shuttle	16	13	23.1%	58	40	45.0%
28 UCSB Shuttle	-	-	0.0%	-	27	-100.0%
36 Seaside Shuttle	-	-	0.0%	-	25	-100.0%
37 Crosstown Shuttle	-	-	0.0%	-	112	-100.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	2	-100.0%
Booster Services	-	-	0.0%	-	1	-100.0%
<b>System Subtotal</b>	<b>2,543</b>	<b>1,504</b>	<b>69.1%</b>	<b>11,063</b>	<b>12,286</b>	<b>-10.0%</b>
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	-	-	0.0%	-	521	-100.0%
34 Waterfront Shuttle	-	-	0.0%	-	90	-100.0%
<i>Related Routes</i>						
11, 24x, 27, 28 UCSB Lines	411	289	42.2%	2,128	2,351	-9.5%
1, 2, 37 East/West & Crosstown	776	440	76.4%	3,445	2,802	22.9%
4, 5, 15x, 16, 17 Mesa Lines	130	23	465.2%	357	1,140	-68.7%
6, 11 State/Hollister	714	444	60.8%	3,272	3,414	-4.2%
<i>Unknown/Miscellaneous</i>						
	1	8	0.0%	1	3	-66.7%
<b>System Total</b>	<b>2,544</b>	<b>1,512</b>	<b>68.3%</b>	<b>11,064</b>	<b>12,900</b>	<b>-14.2%</b>

Source: GFI Genfare, MTD Transit Development Department, Planning Section