



FY 2022 System Ridership Report for 1st Quarter and for the Three-Month Period Ending September 30, 2021

Ridership by Fare Category (July 2021 – September 2021)

Fare Categories	Jul 21 - Sep 21	Jul 20 - Sep 20	% Change	FY 2021 - 2022	FY2020 - 2021	% Change
General Fare	176,400	8	2204900.0%	176,400	8	2204900.0%
Transfers	80,652	161	49994.4%	80,652	161	49994.4%
Full Fare Prepaid ¹	195,787	65	301110.8%	195,787	65	301110.8%
Santa Barbara City College	20,282	69	29294.2%	20,282	69	29294.2%
Senior & Disabled Prepaid ²	122,887	70	175452.9%	122,887	70	175452.9%
Shuttle	-	-	0.0%	-	-	0.0%
UC Santa Barbara	81,405	75	108440.0%	81,405	75	108440.0%
Youth Prepaid ³	96,022	62	154774.2%	96,022	62	154774.2%
Free	19,351	543,871	-96.4%	19,351	543,871	-96.4%
Special Pass Programs	716	42	1604.8%	716	42	1604.8%
Senior Cash	26,029	1	2602800.0%	26,029	1	2602800.0%
Persons with Disabilities Cash	3,989	1	398800.0%	3,989	1	398800.0%
Tokens	2,888	-	100.0%	2,888	-	100.0%
Tap to Ride Transactions	905	-	100.0%	905	-	100.0%
Total	827,313	544,425	52.0%	827,313	544,425	52.0%

¹ Includes adult 10-ride and unlimited 30-day Passport use.

² Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

³ Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (July 2021 – September 2021)

Metrics	Quarter			YTD		
	Jul 21 - Sep 21	Jul 20 - Sep 20	%Change	FY 2021 - 2022	FY2020 - 2021	% Change
Passengers	827,313	544,425	52.0%	827,313	544,425	52.0%
Revenue Hours	45,343	43,792	3.5%	45,343	43,792	3.5%
Passengers per Revenue Hour	18.2	12.4	46.8%	18.2	12.4	46.8%
Miles	554,314	532,782	4.0%	554,314	532,782	4.0%
Passengers per Mile	1.5	1.0	46.1%	1.5	1.0	46.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD System Ridership (July 2021 – September 2021)

LINE		Quarter			YTD		
		Jul 21 - Sep 21	Jul 20 - Sep 20	% Change	FY 2021 - 2022	FY2020 - 2021	% Change
1	West Santa Barbara	61,748	48,954	26.1%	61,748	48,954	26.1%
2	East Santa Barbara	94,899	71,327	33.0%	94,899	71,327	33.0%
3	Oak Park	29,357	22,299	31.7%	29,357	22,299	31.7%
4	Mesa / SBCC	18,064	13,956	29.4%	18,064	13,956	29.4%
5	Mesa / La Cumbre	18,135	14,397	26.0%	18,135	14,397	26.0%
6	Goleta	102,492	77,293	32.6%	102,492	77,293	32.6%
7	County Health / Fairview	46,222	36,864	25.4%	46,222	36,864	25.4%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	151,862	101,714	49.3%	151,862	101,714	49.3%
12x	Goleta Express	30,674	20,706	48.1%	30,674	20,706	48.1%
14	Montecito	13,211	11,851	11.5%	13,211	11,851	11.5%
15x	SBCC / UCSB Express	9,012	-	100.0%	9,012	-	100.0%
16	City College Shuttle	4,617	-	100.0%	4,617	-	100.0%
17	Lower West / SBCC	19,301	14,340	34.6%	19,301	14,340	34.6%
20	Carpinteria	72,508	59,505	21.9%	72,508	59,505	21.9%
23	Winchester Canyon	6,593	4,355	51.4%	6,593	4,355	51.4%
24x	UCSB Express	67,195	27,651	143.0%	67,195	27,651	143.0%
25	Elwood	10,208	7,987	27.8%	10,208	7,987	27.8%
27	Isla Vista Shuttle	18,143	11,226	61.6%	18,143	11,226	61.6%
28	UCSB Shuttle	18,632	-	100.0%	18,632	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	34,440	-	100.0%	34,440	-	100.0%
System Subtotal		827,313	544,425	52.0%	827,313	544,425	52.0%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Unknown</i>							
		-			-		
System Total		827,313	544,425	52.0%	827,313	544,425	52.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		255,832	140,591	82.0%	255,832	140,591	82.0%
1, 2, 37 East/West & Crosstown		156,647	120,281	30.2%	156,647	120,281	30.2%
4, 5, 15x, 16, 17 Mesa Lines		69,129	42,693	61.9%	69,129	42,693	61.9%
6, 11 State/Hollister		254,354	179,007	42.1%	254,354	179,007	42.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD Passengers per Revenue Hour (July 2021 – September 2021)

LINE		Quarter			YTD		
		Jul 21 - Sep 21	Jul 20 - Sep 20	% Change	FY 2021 - 2022	FY2020 - 2021	% Change
1	West Santa Barbara	21.9	17.1	28.1%	21.9	17.1	28.1%
2	East Santa Barbara	21.6	16.0	34.6%	21.6	16.0	34.6%
3	Oak Park	12.1	9.1	33.0%	12.1	9.1	33.0%
4	Mesa / SBCC	15.7	12.0	30.4%	15.7	12.0	30.4%
5	Mesa / La Cumbre	10.1	8.0	26.4%	10.1	8.0	26.4%
6	Goleta	20.0	15.1	32.1%	20.0	15.1	32.1%
7	County Health / Fairview	12.0	9.4	26.8%	12.0	9.4	26.8%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	19.5	13.0	49.9%	19.5	13.0	49.9%
12x	Goleta Express	16.9	11.3	49.8%	16.9	11.3	49.8%
14	Montecito	10.4	9.2	12.0%	10.4	9.2	12.0%
15x	SBCC / UCSB Express	13.8	-	100.0%	13.8	-	100.0%
16	City College Shuttle	14.3	-	100.0%	14.3	-	100.0%
17	Lower West / SBCC	22.5	16.6	35.6%	22.5	16.6	35.6%
20	Carpinteria	15.4	12.7	21.6%	15.4	12.7	21.6%
23	Winchester Canyon	11.0	7.2	51.7%	11.0	7.2	51.7%
24x	UCSB Express	21.1	8.8	140.0%	21.1	8.8	140.0%
25	Elwood	14.8	11.5	28.3%	14.8	11.5	28.3%
27	Isla Vista Shuttle	16.2	10.1	60.5%	16.2	10.1	60.5%
28	UCSB Shuttle	69.7	-	100.0%	69.7	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	65.1	-	100.0%	65.1	-	100.0%
System Subtotal		17.7	12.4	42.2%	18.2	12.4	46.6%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Unknown</i>							
		-	-	0.0%	-	-	0.0%
System Total		18.2	12.4	46.6%	18.2	12.4	46.6%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		20.7	11.7	77.8%	11.7	33.1	-64.8%
1, 2, 37 East/West & Crosstown		21.7	16.4	32.0%	16.4	26.2	-37.1%
4, 5, 15x, 16, 17 Mesa Lines		14.5	11.2	29.6%	11.2	27.1	-58.8%
6, 11 State/Hollister		19.7	13.9	42.2%	13.9	29.0	-52.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD “At Capacity” Loads * (July 2021 – September 2021)

LINE	Quarter			YTD			
	Jul 21 - Sep 21	Jul 20 - Sep 20	% Change	FY 2021 - 2022	FY2020 - 2021	% Change	
1	West Santa Barbara	2	4	-50.0%	2	4	-50.0%
2	East Santa Barbara	5	11	-54.5%	5	11	-54.5%
3	Oak Park	-	-	0.0%	-	-	0.0%
4	Mesa / SBCC	-	1	-100.0%	-	1	-100.0%
5	Mesa / La Cumbre	-	1	-100.0%	-	1	-100.0%
6	Goleta	-	6	-100.0%	-	6	-100.0%
7	County Health / Fairview	1	1	0.0%	1	1	0.0%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	24	13	84.6%	24	13	84.6%
12x	Goleta Express	1	1	0.0%	1	1	0.0%
14	Montecito	-	4	-100.0%	-	4	-100.0%
15x	SBCC / UCSB Express	9	-	100.0%	9	-	100.0%
16	City College Shuttle	-	-	0.0%	-	-	0.0%
17	Lower West / SBCC	-	1	-100.0%	-	1	-100.0%
20	Carpinteria	2	13	-84.6%	2	13	-84.6%
23	Winchester Canyon	-	-	0.0%	-	-	0.0%
24x	UCSB Express	6	-	100.0%	6	-	100.0%
25	Elwood	1	-	100.0%	1	-	100.0%
27	Isla Vista Shuttle	-	1	-100.0%	-	1	-100.0%
28	UCSB Shuttle	2	-	100.0%	2	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	15	-	100.0%	15	-	100.0%
System Subtotal		68	57	19.3%	68	57	19.3%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		32	14	128.6%	32	14	128.6%
1, 2, 37 East/West & Crosstown		7	15	-53.3%	7	15	-53.3%
4, 5, 15x, 16, 17 Mesa Lines		9	3	200.0%	9	3	200.0%
6, 11 State/Hollister		24	19	26.3%	24	19	26.3%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	-	-	0.0%
System Total		68	57	19.3%	68	57	19.3%

*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD “Too Full to Board” Loads * (July 2021 – September 2021)

LINE	Quarter			YTD			
	Jul 21 - Sep 21	Jul 20 - Sep 20	% Change	FY 2021 - 2022	FY2020 - 2021	% Change	
1	West Santa Barbara	26	69	-62.3%	26	69	-62.3%
2	East Santa Barbara	64	273	-76.6%	64	273	-76.6%
3	Oak Park	2	68	-97.1%	2	68	-97.1%
4	Mesa / SBCC	1	9	-88.9%	1	9	100.0%
5	Mesa / La Cumbre	2	22	-90.9%	2	22	-90.9%
6	Goleta	33	453	-92.7%	33	453	-92.7%
7	County Health / Fairview	-	49	-100.0%	-	49	-100.0%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	89	557	-84.0%	89	557	-84.0%
12x	Goleta Express	12	22	-45.5%	12	22	-45.5%
14	Montecito	2	82	-97.6%	2	82	-97.6%
15x	SBCC / UCSB Express	4	-	100.0%	4	-	100.0%
16	City College Shuttle	-	-	0.0%	-	-	0.0%
17	Low er West / SBCC	2	11	-81.8%	2	11	-81.8%
20	Carpinteria	29	347	-91.6%	29	347	-91.6%
23	Winchester Canyon	1	7	-85.7%	1	7	100.0%
24x	UCSB Express	166	7	2271.4%	166	7	2271.4%
25	Elw ood	1	6	-83.3%	1	6	-83.3%
27	Isla Vista Shuttle	8	4	100.0%	8	4	100.0%
28	UCSB Shuttle	14	-	100.0%	14	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstow n Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	34	-	100.0%	34	-	100.0%
System Subtotal		490	1,986	-75.3%	490	1,986	-75.3%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		277	568	-51.2%	277	568	-51.2%
1, 2, 37 East/West & Crosstow n		90	342	-73.7%	90	342	-73.7%
4, 5, 15x, 16, 17 Mesa Lines		9	42	-78.6%	9	42	-78.6%
6, 11 State/Hollister		122	1,010	-87.9%	122	1,010	-87.9%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	-	-	0.0%
System Total		490	1,986	-75.3%	490	1,986	-75.3%

* Indicates that passengers were refused service because a vehicle was too full to safely board.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Bicycles Carried (July 2021 – September 2021)

LINE	Quarter			YTD			
	Jul 21 - Sep 21	Jul 20 - Sep 20	% Change	FY 2021 - 2022	FY2020 - 2021	% Change	
1	West Santa Barbara	424	640	-33.8%	424	640	-33.8%
2	East Santa Barbara	1,150	1,513	-24.0%	1,150	1,513	-24.0%
3	Oak Park	6	223	-97.3%	6	223	-97.3%
4	Mesa / SBCC	244	393	-37.9%	244	393	-37.9%
5	Mesa / La Cumbre	336	587	-42.8%	336	587	-42.8%
6	Goleta	2,570	3,797	-32.3%	2,570	3,797	-32.3%
7	County Health / Fairview	1,277	1,547	-17.5%	1,277	1,547	-17.5%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	3,764	5,186	-27.4%	3,764	5,186	-27.4%
12x	Goleta Express	1,513	1,638	-7.6%	1,513	1,638	-7.6%
14	Montecito	206	420	-51.0%	206	420	-51.0%
15x	SBCC / UCSB Express	193	-	0.0%	193	-	100.0%
16	City College Shuttle	42	1	4100.0%	42	1	4100.0%
17	Low er West / SBCC	164	245	-33.1%	164	245	-33.1%
20	Carpinteria	1,972	2,586	-23.7%	1,972	2,586	-23.7%
23	Winchester Canyon	82	185	-55.7%	82	185	-55.7%
24x	UCSB Express	2,456	2,400	2.3%	2,456	2,400	2.3%
25	Elw ood	171	364	-53.0%	171	364	-53.0%
27	Isla Vista Shuttle	129	144	-10.4%	129	144	-10.4%
28	UCSB Shuttle	73	-	100.0%	73	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstow n Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	30	-	100.0%	30	-	100.0%
System Subtotal		16,802	21,869	-23.2%	16,802	21,869	-23.2%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		6,422	7,730	-16.9%	6,422	7,730	-16.9%
1, 2, 37 East/West & Crosstow n		1,574	2,153	-26.9%	1,574	2,153	-26.9%
4, 5, 15x, 16, 17 Mesa Lines		979	1,226	-20.1%	979	1,226	-20.1%
6, 11 State/Hollister		6,334	8,983	-29.5%	6,334	8,983	-29.5%
<i>Unknown/Miscellaneous</i>							
		5	1	400.0%	5	1	400.0%
System Total		16,807	21,870	-23.2%	16,807	21,870	-23.2%

¹ MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Wheelchairs Boarded (July 2021 – September 2021)

LINE	Quarter			YTD			
	Jul 21 - Sep 21	Jul 20 - Sep 20	% Change	FY 2021 - 2022	FY2020 - 2021	% Change	
1	West Santa Barbara	177	282	-37.2%	177	282	-37.2%
2	East Santa Barbara	514	600	-14.3%	514	600	-14.3%
3	Oak Park	57	118	-51.7%	57	118	-51.7%
4	Mesa / SBCC	62	37	67.6%	62	37	67.6%
5	Mesa / La Cumbre	47	34	38.2%	47	34	38.2%
6	Goleta	333	332	0.3%	333	332	0.3%
7	County Health / Fairview	287	328	-12.5%	287	328	-12.5%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	365	418	-12.7%	365	418	-12.7%
12x	Goleta Express	111	105	5.7%	111	105	5.7%
14	Montecito	40	43	-7.0%	40	43	-7.0%
15x	SBCC / UCSB Express	1	-	100.0%	1	-	100.0%
16	City College Shuttle	44	-	100.0%	44	-	100.0%
17	Lower West / SBCC	77	14	450.0%	77	14	450.0%
20	Carpinteria	282	353	-20.1%	282	353	-20.1%
23	Winchester Canyon	4	1	300.0%	4	1	300.0%
24x	UCSB Express	53	70	-24.3%	53	70	-24.3%
25	Elwood	4	13	-69.2%	4	13	-69.2%
27	Isla Vista Shuttle	13	10	30.0%	13	10	30.0%
28	UCSB Shuttle	-	-	0.0%	-	-	0.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	3	-	100.0%	3	-	100.0%
System Subtotal		2,474	2,758	-10.3%	2,474	2,758	-10.3%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		431	498	-13.5%	431	498	-13.5%
1, 2, 37 East/West & Crosstown		691	882	-21.7%	691	882	-21.7%
4, 5, 15x, 16, 17 Mesa Lines		231	85	171.8%	231	85	171.8%
6, 11 State/Hollister		698	750	-6.9%	698	750	-6.9%
<i>Unknown/Miscellaneous</i>							
		-	-	0.0%	-	-	0.0%
System Total		2,474	2,758	-10.3%	2,474	2,758	-10.3%

Source: GFI Genfare, MTD Transit Development Department, Planning Section