



System Ridership Report: April 2022

System wide ridership increased by 74.6% or 178,892 passengers, for the month of April 2022 as compared to April 2021. In April 2021, ridership and fare revenue was greatly impacted due to the COVID-19 pandemic.

Table A: Ridership Trends by Fare Component

Fare Categories	Month			Fiscal Year to Date		
	Apr-22	Apr-21	%Change	Jul 21 - Apr 22	Jul 20 - Apr 21	%Change
Persons with Disabilities Cash	1,329	45	2853.3%	13,384	203	6493.1%
Full Fare Prepaid ⁽¹⁾	64,353	9	714933.3%	617,109	192	321310.9%
Free	4,954	239,395	-97.9%	54,361	1,931,424	-97.2%
General Fare	53,653	2	2682550.0%	533,753	48	1111885.4%
Santa Barbara City College	16,328	59	27574.6%	113,331	269	42030.5%
Senior & Disabled Prepaid ⁽²⁾	42,285	49	86195.9%	402,487	425	94602.8%
Shuttle	-	-	0.0%	-	-	0.0%
Senior Cash	8,702	21	41338.1%	82,855	97	85317.5%
Youth(K-12) Prepaid ⁽³⁾	44,729	20	223545.0%	377,900	347	108804.9%
Special Pass Programs	216	7	2985.7%	2,140	122	1654.1%
Tokens	1,341	1	134000.0%	12,063	7	172228.6%
Transfers	23,885	69	34515.9%	249,370	559	44510.0%
UC Santa Barbara	156,173	16	975981.3%	923,648	204	452668.6%
Tap to Ride Transactions	637	-	100.0%	4,264	-	100.0%
Total	418,585	239,693	74.6%	3,386,665	1,933,897	75.1%

(1) Includes adult 10-Ride and Unlimited 30-Day Passport use.

(2) Includes seniors' and persons with disabilities' 10-Ride and Unlimited 30-Day Passport use.

(3) Includes student 10-Ride and Unlimited 30-Day Passport use.

Table B: Revenue Hours and Revenue Miles

Metrics	Month			Fiscal Year to Date		
	Apr-22	Apr-21	%Change	Jul 21 - Apr 22	Jul 20 - Apr 21	%Change
Passengers	418,585	239,693	74.6%	3,386,665	1,933,897	75.1%
Revenue Hours	15,592	14,888	4.7%	154,772	143,668	7.7%
Passengers per Rev Hour	26.85	16.10	66.8%	21.88	13.46	62.6%
Revenue Miles	191,031	180,255	6.0%	1,895,491	1,745,583	8.6%
Passengers per Rev Mile	2.19	1.33	64.8%	1.79	1.11	61.3%

*SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table C: April 2022 System Ridership

LINE	Month			Fiscal Year to Date		
	Apr-22	Apr-21	%Change	Jul 21 - Apr 22	Jul 20 - Apr 21	%Change
1 West Santa Barbara	21,325	23,666	-9.9%	203,385	184,061	10.5%
2 East Santa Barbara	33,844	34,130	-0.8%	317,426	263,468	20.5%
3 Oak Park	10,516	10,471	0.4%	100,880	82,130	22.8%
4 Mesa/SBCC	5,730	5,560	3.1%	54,835	46,766	17.3%
5 Mesa / La Cumbre	6,075	5,648	7.6%	59,355	48,990	21.2%
6 Goleta	40,046	31,620	26.6%	364,655	270,718	34.7%
7 County Health / Fairview	16,172	15,082	7.2%	153,401	129,182	18.7%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	83,395	40,633	105.2%	665,771	354,169	88.0%
12x Goleta Express	10,107	8,953	12.9%	104,540	74,444	40.4%
14 Montecito	4,879	4,628	5.4%	43,808	40,290	8.7%
15x SBCC / UCSB Express	8,424	-	100.0%	60,995	-	100.0%
16 City College Shuttle	3,239	-	100.0%	24,193	-	100.0%
17 Lower West / SBCC	6,710	6,210	8.1%	60,611	48,067	26.1%
20 Carpinteria	23,954	24,003	-0.2%	237,171	199,940	18.6%
23 Winchester Canyon	2,942	2,499	17.7%	26,929	16,702	61.2%
24x UCSB Express	40,794	12,023	239.3%	290,461	96,969	199.5%
25 Elwood	4,061	3,263	24.5%	36,619	28,913	26.7%
27 Isla Vista Shuttle	22,240	5,136	333.0%	130,428	42,323	208.2%
28 UCSB Shuttle	50,227	-	100.0%	276,996	-	100.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crossstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	23,905	6,168	287.6%	174,206	6,765	2475.1%
System Subtotal	418,585	239,693	74.6%	3,386,665	1,933,897	75.1%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
DWS Total	-	-	0.0%	-	-	0.0%
System Total	418,585	239,693	74.6%	3,386,665	1,933,897	75.1%

Related Routes	Apr-22	Apr-21	%Change	Jul 21 - Apr 22	Jul 20 - Apr 21	%Change
11, 24x, 27, 28 UCSB Lines	196,656	57,792	240.3%	1,363,656	493,461	176.3%
1, 2 East/West	55,169	57,796	-4.5%	520,811	447,529	16.4%
4, 5, 15x, 16, 17 Mesa Lines	30,178	17,418	73.3%	259,989	143,823	80.8%
6, 11 State/Hollister	123,441	72,253	70.8%	1,030,426	624,887	64.9%

*SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

TABLE C NOTES - PERIOD OVER PERIOD COMPARISON EXCEPTIONS: SYSTEM CHANGES AND ENHANCEMENTS OCCUR THROUGHOUT THE YEAR. THESE AFFECT THE QUALITY OF CONCLUSIONS DRAWN WHEN COMPARING RIDERSHIP PERIOD OVER PERIOD FOR THOSE LINES THAT ARE MODIFIED.

Table D: April 2022 - Passengers per Hour

LINE		Month			Fiscal Year to Date		
		Apr-22	Apr-21	%Change	Jul 21 - Apr 22	Jul 20 - Apr 21	%Change
1	West Santa Barbara	21.8	22.0	-0.9%	21.9	19.1	14.7%
2	East Santa Barbara	22.6	19.8	14.1%	21.9	17.6	24.4%
3	Oak Park	12.8	10.8	18.0%	12.7	10.0	26.6%
4	Mesa/SBCC	14.4	13.3	8.3%	14.5	12.2	18.8%
5	Mesa / La Cumbre	10.6	9.0	18.2%	10.1	8.2	23.3%
6	Goleta	23.2	17.2	35.0%	21.4	15.8	34.9%
7	Calle Real / Fairview	12.2	11.4	6.5%	12.1	10.1	20.2%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	29.1	14.7	97.8%	25.4	13.6	87.1%
12x	Goleta Express	17.7	13.7	29.7%	17.6	12.2	43.9%
14	Montecito	10.9	10.1	8.4%	10.3	9.5	9.0%
15x	SBCC / UCSB Express	22.0	-	100.0%	16.6	-	100.0%
16	City College Shuttle	18.7	-	100.0%	13.8	-	100.0%
17	Lower West / SBCC	22.3	19.2	16.2%	21.3	16.6	28.4%
20	Carpinteria	16.4	13.7	20.4%	15.4	12.6	21.7%
23	Winchester Canyon	12.9	9.1	42.2%	13.5	8.0	68.7%
24x	UCSB Express	31.4	10.2	207.3%	26.6	9.2	190.7%
25	Elwood	17.8	13.5	32.2%	16.0	12.6	26.6%
27	Isla Vista Shuttle	44.8	12.4	262.8%	32.7	11.3	189.2%
28	UCSB Shuttle	68.5	-	100.0%	58.0	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crossstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	75.4	9.1	100.0%	69.0	-	100.0%
System Average		23.8	14.5	64.2%	21.3	13.2	61.9%
Downtown Waterfront Shuttles							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
DWS Average		-	-	0.0%	-	-	0.0%
System Total		23.8	14.5	64.2%	21.3	13.2	61.9%

Related Routes							
11, 24x, 27, 28 UCSB Lines		174	37	366.2%	143	34	319.3%
1, 2 East/West		22.3	20.7	7.8%	21.9	18.2	20.4%
4, 5, 15x, 16, 17 Mesa Lines		16.5	12.6	30.7%	14.5	11.3	28.1%
6, 11 State/Hollister		26.8	15.7	70.5%	23.8	14.5	64.4%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table E: April 2022 – ‘At Capacity’ Loads Indicated

Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

LINE	Month			Fiscal Year to Date		
	Apr-22	Apr-21	%Change	Jul 21 - Apr 22	Jul 20 - Apr 21	%Change
1 West Santa Barbara	1	3	-66.7%	19	42	-54.8%
2 East Santa Barbara	5	2	150.0%	43	90	-52.2%
3 Oak Park	3	3	0.0%	5	9	-44.4%
4 Mesa/SBCC	-	1	-100.0%	-	4	-100.0%
5 Mesa / La Cumbre	-	-	0.0%	1	1	0.0%
6 Goleta	11	6	83.3%	32	63	-49.2%
7 Calle Real / Fairview	1	-	100.0%	3	18	-83.3%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	66	11	500.0%	265	73	263.0%
12x Goleta Express	-	-	0.0%	3	11	-72.7%
14 Montecito	-	1	-100.0%	-	9	-100.0%
15x SBCC / UCSB Express	14	-	100.0%	71	-	100.0%
16 City College Shuttle	-	-	0.0%	1	-	100.0%
17 Lower West / SBCC	-	-	0.0%	-	10	-100.0%
20 Carpinteria	-	1	-100.0%	8	46	-82.6%
23 Winchester Canyon	2	-	100.0%	3	-	100.0%
24x UCSB Express	9	1	800.0%	86	3	2766.7%
25 Elwood	-	-	0.0%	2	-	100.0%
27 Isla Vista Shuttle	29	-	100.0%	68	5	1260.0%
28 UCSB Shuttle	30	-	100.0%	148	-	100.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crossstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	16	1	1500.0%	100	1	9900.0%
System Subtotal	187	30	523.3%	858	385	122.9%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
DWS Total	-	-	0.0%	-	-	0.0%
System Total	187	30	523.3%	858	385	122.9%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table F: April 2022 – ‘Too Full to Board’ Loads Indicated

Passengers were refused service because a vehicle was too full to safely board additional riders.

LINE	Month			Fiscal Year to Date		
	Apr-22	Apr-21	%Change	Jul 21 - Apr 22	Jul 20 - Apr 21	%Change
1 West Santa Barbara	3	97	-96.9%	41	673	-93.9%
2 East Santa Barbara	4	165	-97.6%	101	1,568	-93.6%
3 Oak Park	2	43	-95.3%	8	600	-98.7%
4 Mesa/SBCC	-	1	-100.0%	1	39	-97.4%
5 Mesa / La Cumbre	-	1	-100.0%	3	64	-95.3%
6 Goleta	3	192	-98.4%	61	2,365	-97.4%
7 Calle Real / Fairview	-	25	-100.0%	-	296	-100.0%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	122	203	-39.9%	575	2,808	-79.5%
12x Goleta Express	2	8	-75.0%	21	174	-87.9%
14 Montecito	-	3	-100.0%	2	205	-99.0%
15x SBCC / UCSB Express	10	-	100.0%	39	-	100.0%
16 City College Shuttle	-	-	0.0%	-	-	0.0%
17 Lower West / SBCC	-	2	-100.0%	2	44	-95.5%
20 Carpinteria	1	172	-99.4%	36	1,715	-97.9%
23 Winchester Canyon	2	1	100.0%	8	19	-57.9%
24x UCSB Express	74	17	335.3%	434	104	317.3%
25 Elwood	-	-	0.0%	1	25	-96.0%
27 Isla Vista Shuttle	99	6	1550.0%	201	177	13.6%
28 UCSB Shuttle	84	-	100.0%	302	-	100.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crossstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	4	55	-92.7%	69	57	21.1%
System Subtotal	410	991	-58.6%	1,905	10,933	-82.6%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
DWS Total	-	-	0.0%	-	-	0.0%
System Total	410	991	-58.6%	1,905	10,933	-82.6%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table G: April 2022 – Bicycles Carried

LINE	Month			Fiscal Year to Date		
	Apr-22	Apr-21	%Change	Jul 21 - Apr 22	Jul 20 - Apr 21	%Change
1 West Santa Barbara	173	184	-6.0%	1,328	2,011	-34.0%
2 East Santa Barbara	357	646	-44.7%	3,577	5,289	-32.4%
3 Oak Park	-	-	0.0%	19	437	-95.7%
4 Mesa/SBCC	53	133	-60.2%	624	1,143	-45.4%
5 Mesa / La Cumbre	115	160	-28.1%	1,151	1,611	-28.6%
6 Goleta	893	1,290	-30.8%	8,302	11,953	-30.5%
7 Calle Real / Fairview	421	564	-25.4%	3,995	4,841	-17.5%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	1,343	1,581	-15.1%	13,029	16,452	-20.8%
12x Goleta Express	434	599	-27.5%	4,496	5,329	-15.6%
14 Montecito	91	140	-35.0%	855	1,214	-29.6%
15x SBCC / UCSB Express	114	-	100.0%	836	1	83500.0%
16 City College Shuttle	25	1	2400.0%	190	2	9400.0%
17 Lower West / SBCC	63	109	-42.2%	482	807	-40.3%
20 Carpinteria	545	838	-35.0%	5,769	8,126	-29.0%
23 Winchester Canyon	86	74	16.2%	533	627	-15.0%
24x UCSB Express	954	872	9.4%	7,929	7,620	4.1%
25 Ellwood	43	93	-53.8%	576	934	-38.3%
27 Isla Vista Shuttle	39	83	-53.0%	427	767	-44.3%
28 UCSB Shuttle	145	-	100.0%	999	-	100.0%
36 Seaside Shuttle*	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle*	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster services	24	7	242.9%	150	11	1263.6%
System Subtotal	5,918	7,374	-19.7%	55,267	69,175	-20.1%
Downtown Waterfront Shuttles						
30 Downtown Shuttle*	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
DWS Total	-	-	0.0%	-	-	0.0%
System Total	5,918	7,374	-19.7%	55,267	69,175	-20.1%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION
 *THE ELECTRIC SHUTTLE CANNOT CARRY BICYCLES, UNLESS REPLACED BY A DIESEL VEHICLE

Table H: April 2022 – Wheelchairs Boarded

LINE	Month			Fiscal Year to Date		
	Apr-22	Apr-21	%Change	Jul 21 - Apr 22	Jul 20 - Apr 21	%Change
1 West Santa Barbara	80	65	23.1%	669	787	-15.0%
2 East Santa Barbara	123	225	-45.3%	1,574	2,172	-27.5%
3 Oak Park	24	41	-41.5%	248	444	-44.1%
4 Mesa/SBCC	19	12	58.3%	142	109	30.3%
5 Mesa / La Cumbre	17	6	183.3%	145	88	64.8%
6 Goleta	159	127	25.2%	1,078	1,230	-12.4%
7 Calle Real / Fairview	120	114	5.3%	1,123	1,080	4.0%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	133	132	0.8%	1,178	1,587	-25.8%
12x Goleta Express	16	29	-44.8%	260	272	-4.4%
14 Montecito	9	14	-35.7%	117	120	-2.5%
15x SBCC / UCSB Express	2	-	100.0%	11	-	100.0%
16 City College Shuttle	46	-	100.0%	240	-	100.0%
17 Lower West / SBCC	24	8	200.0%	186	56	232.1%
20 Carpinteria	85	124	-31.5%	737	1,154	-36.1%
23 Winchester Canyon	3	2	50.0%	13	12	8.3%
24x UCSB Express	14	18	-22.2%	145	238	-39.1%
25 Ellwood	-	9	-100.0%	23	55	-58.2%
27 Isla Vista Shuttle	4	3	33.3%	32	45	-28.9%
28 UCSB Shuttle	3	-	100.0%	12	-	100.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crossstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	-	-	0.0%	7	-	100.0%
System Subtotal	881	929	-5.2%	7,940	9,449	-16.0%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
DWS Total	-	-	0.0%	-	-	0.0%
System Total	881	929	-5.2%	7,940	9,449	-16.0%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table I: Ridership by Day Type

	April 2022			April 2021				
	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	350,853	21	16,321	199,214	22	7,603	8,718	114.7%
Saturday	41,774	5	8,544	23,249	4	5,486	3,058	55.7%
Sunday	25,958	4	6,246	17,230	4	4,207	2,039	48.5%
Total	418,585	30	13,243	239,693	30	6,535	6,708	102.6%

	FY 2022			FY 2021				
	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	2,785,665	208	13,035	1,512,723	207	7,070	5,965	84.4%
Saturday	338,176	46	7,237	235,897	47	4,839	2,398	49.6%
Sunday	262,824	48	5,362	185,277	48	3,810	1,552	40.7%
Total	3,386,665	302	25,634	1,933,897	302	6,196	4,699	75.8%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

External Factors Affecting Ridership

Service Days & School Days:

	Weekdays	Saturdays	Sundays	HS + JHS	SBCC	UCSB
Apr-22	21	5	4	21	21	21
Apr-21	22	4	4	14	0	0

*SOURCE: GREGORIAN CALENDAR, SB AREA SCHOOL DISTRICT, SBCC, UCSB. SS=SUMMER SESSION

Weather: April 2022 had a very slight increase of rainfall compared to April 2021.

	Temperature (°F)	High	Average	Low	Precipitation	
Apr-22	Maximum	91	76	59	Weekday: 0.25 in (1 day)	
	Mean	71	61	50	Saturday: 0.00 in (0 days) 0.25 in	
	Minimum	61	55	43	Sunday: 0.00 in (0 days)	
Apr-21	Maximum	83	68	55	Weekday: 0.01 in (1 day)	
	Mean	69	59	48	Saturday: 0.00 in (0 days) 0.01 in	
	Minimum	62	53	36	Sunday: 0.00 in (0 days)	

*SOURCE: WWW.WUNDERGROUND.COM

Addendum: Data Source Documentation

*GFI Genfare data is taken directly from the electronic fare box system on each MTD vehicle equipped. In general, GFI data has not been verified, modified, adjusted, added, or removed since being captured at the time of the driver/passenger transaction. GFI data is considered raw data.

*Passdat program accuracy is determined by the amount of GFI fare box data that remains unchanged as compared to Trapeze Run and Trip templates for the evaluation time period. Both human and mechanical errors influence the need to make manual adjustments. These corrections are defined and determined by evaluation of historical and experiential ridership patterns.