



System Ridership Report: May 2022

System wide ridership increased by 74.5% or 170,630 passengers, for the month of May 2022 as compared to May 2021. On May 10, 2021 fare collection resumed after approximately 16 months.

Table A: Ridership Trends by Fare Component

Fare Categories	Month			Fiscal Year to Date		
	May-22	May-21	%Change	Jul 21 - May 22	Jul 20 - May 21	%Change
Persons with Disabilities Cash	1,331	1,257	5.9%	14,715	1,460	907.9%
Full Fare Prepaid ⁽¹⁾	64,948	37,263	74.3%	682,057	37,455	1721.0%
Free	5,231	75,862	-93.1%	59,592	2,007,286	-97.0%
General Fare	53,929	42,710	26.3%	587,682	42,758	1274.4%
Santa Barbara City College	10,976	1,183	827.8%	124,307	1,452	8461.1%
Senior & Disabled Prepaid ⁽²⁾	42,929	23,989	79.0%	445,381	24,392	1725.9%
Shuttle	-	-	0.0%	-	-	0.0%
Senior Cash	8,411	6,454	30.3%	91,301	6,573	1289.0%
Youth(K-12) Prepaid ⁽³⁾	43,647	14,748	196.0%	421,547	15,095	2692.6%
Special Pass Programs	215	119	80.7%	2,355	241	877.2%
Tokens	1,438	509	182.5%	13,501	516	2516.5%
Transfers	23,178	17,680	31.1%	272,548	18,239	1394.3%
UC Santa Barbara	143,037	7,413	1829.5%	1,066,685	7,617	13904.0%
Tap to Ride Transactions	547	-	100.0%	4,811	-	100.0%
Total	399,817	229,187	74.5%	3,786,482	2,163,084	75.1%

(1) Includes adult 10-Ride and Unlimited 30-Day Passport use.

(2) Includes seniors' and persons with disabilities' 10-Ride and Unlimited 30-Day Passport use.

(3) Includes student 10-Ride and Unlimited 30-Day Passport use.

Table B: Revenue Hours and Revenue Miles

Metrics	Month			Fiscal Year to Date		
	May-22	May-21	%Change	Jul 21 - May 22	Jul 20 - May 21	%Change
Passengers	399,817	229,187	74.5%	3,786,482	2,163,084	75.1%
Revenue Hours	14,057	14,687	-4.3%	168,829	158,355	6.6%
Passengers per Rev Hour	28.44	15.60	82.3%	22.43	13.66	64.2%
Revenue Miles	171,304	178,501	-4.0%	2,066,795	1,924,084	7.4%
Passengers per Rev Mile	2.33	1.28	81.8%	1.83	1.12	63.0%

*SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table C: May 2022 System Ridership

LINE	Month			Fiscal Year to Date		
	May-22	May-21	%Change	Jul 21 - May 22	Jul 20 - May 21	%Change
1 West Santa Barbara	20,473	20,871	-1.9%	223,858	204,932	9.2%
2 East Santa Barbara	33,618	30,357	10.7%	351,044	293,825	19.5%
3 Oak Park	10,631	9,416	12.9%	111,511	91,546	21.8%
4 Mesa/SBCC	6,521	5,133	27.0%	61,356	51,899	18.2%
5 Mesa / La Cumbre	6,317	5,399	17.0%	65,672	54,389	20.7%
6 Goleta	38,768	32,093	20.8%	403,423	302,811	33.2%
7 County Health / Fairview	17,388	13,838	25.7%	170,789	143,020	19.4%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	87,287	41,505	110.3%	753,058	395,674	90.3%
12x Goleta Express	9,481	8,696	9.0%	114,021	83,140	37.1%
14 Montecito	4,302	3,824	12.5%	48,110	44,114	9.1%
15x SBCC / UCSB Express	6,728	-	100.0%	67,723	-	100.0%
16 City College Shuttle	-	-	0.0%	24,193	-	100.0%
17 Lower West / SBCC	7,174	5,532	29.7%	67,785	53,599	26.5%
20 Carpinteria	22,382	22,902	-2.3%	259,553	222,842	16.5%
23 Winchester Canyon	4,218	2,150	96.2%	31,147	18,852	65.2%
24x UCSB Express	41,758	12,423	236.1%	332,219	109,392	203.7%
25 Ellwood	4,075	3,181	28.1%	40,694	32,094	26.8%
27 Isla Vista Shuttle	24,262	4,397	451.8%	154,690	46,720	231.1%
28 UCSB Shuttle	31,533	-	100.0%	308,529	-	100.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	22,901	7,470	206.6%	197,107	14,235	1284.7%
System Subtotal	399,817	229,187	74.5%	3,786,482	2,163,084	75.1%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>DWS Total</i>	-	-	0.0%	-	-	0.0%
System Total	399,817	229,187	74.5%	3,786,482	2,163,084	75.1%

Related Routes						
11, 24x, 27, 28 UCSB Lines	184,840	58,325	216.9%	1,548,496	551,786	180.6%
1, 2 East/West	54,091	51,228	5.6%	574,902	498,757	15.3%
4, 5, 15x, 16, 17 Mesa Lines	26,740	16,064	66.5%	286,729	159,887	79.3%
6, 11 State/Hollister	126,055	73,598	71.3%	1,156,481	698,485	65.6%

*SOURCE: MTD PASSDAT PROGRAM, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

TABLE C NOTES - PERIOD OVER PERIOD COMPARISON EXCEPTIONS: SYSTEM CHANGES AND ENHANCEMENTS OCCUR THROUGHOUT THE YEAR. THESE AFFECT THE QUALITY OF CONCLUSIONS DRAWN WHEN COMPARING RIDERSHIP PERIOD OVER PERIOD FOR THOSE LINES THAT ARE MODIFIED.

Table D: May 2022 - Passengers per Hour

LINE	Month			Fiscal Year to Date		
	May-22	May-21	%Change	Jul 21 - May 22	Jul 20 - May 21	%Change
1 West Santa Barbara	24.6	22.5	9.3%	22.3	20.0	11.6%
2 East Santa Barbara	25.9	21.0	23.1%	22.4	18.4	21.5%
3 Oak Park	13.6	12.0	13.2%	12.8	10.4	22.5%
4 Mesa/SBCC	17.5	13.8	26.9%	14.8	12.6	18.2%
5 Mesa / La Cumbre	12.4	9.2	35.6%	10.3	8.4	23.1%
6 Goleta	26.0	18.5	40.2%	22.0	16.3	34.9%
7 Calle Real / Fairview	14.0	11.0	26.8%	12.3	10.3	19.6%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	38.7	15.8	144.0%	27.2	14.0	94.8%
12x Goleta Express	18.2	14.4	25.8%	17.6	12.7	39.0%
14 Montecito	10.7	9.3	15.4%	10.5	9.6	9.3%
15x SBCC / UCSB Express	21.6	-	100.0%	17.3	-	100.0%
16 City College Shuttle	-	-	0.0%	14.2	-	100.0%
17 Lower West / SBCC	26.1	19.8	31.6%	22.0	17.4	26.6%
20 Carpinteria	17.1	14.8	15.5%	15.6	13.1	19.1%
23 Winchester Canyon	21.1	10.8	95.2%	14.3	8.7	64.8%
24x UCSB Express	46.6	11.9	291.2%	29.5	9.6	205.9%
25 Ellwood	16.9	13.9	20.9%	16.2	12.9	25.7%
27 Isla Vista Shuttle	66.1	11.9	455.7%	38.3	11.6	230.3%
28 UCSB Shuttle	69.5	-	100.0%	61.7	-	100.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	74.4	26.4	182.3%	70.4	-	0.0%
System Average	28.4	15.6	82.1%	22.4	13.7	64.0%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
DWS Average	-	-	0.0%	-	-	0.0%
System Total	28.4	15.6	82.1%	22.4	13.7	64.0%

Related Routes						
11, 24x, 27, 28 UCSB Lines	221	40	457.0%	157	35	345.3%
1, 2 East/West	25.4	21.6	17.5%	22.4	19.0	17.4%
4, 5, 15x, 16, 17 Mesa Lines	18.2	12.9	40.7%	14.9	11.7	27.9%
6, 11 State/Hollister	33.6	16.9	98.7%	25.1	14.9	68.7%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table E: May 2022 – ‘At Capacity’ Loads Indicated

Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

LINE	Month			Fiscal Year to Date		
	May-22	May-21	%Change	Jul 21 - May 22	Jul 20 - May 21	%Change
1 West Santa Barbara	-	1	-100.0%	19	43	-55.8%
2 East Santa Barbara	12	3	300.0%	55	93	-40.9%
3 Oak Park	2	4	-50.0%	7	13	-46.2%
4 Mesa/SBCC	-	-	0.0%	-	4	-100.0%
5 Mesa / La Cumbre	2	-	100.0%	3	1	200.0%
6 Goleta	1	4	-75.0%	33	67	-50.7%
7 Calle Real / Fairview	-	-	0.0%	3	18	-83.3%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	66	7	842.9%	331	80	313.8%
12x Goleta Express	1	-	100.0%	4	11	-63.6%
14 Montecito	2	-	100.0%	2	9	-77.8%
15x SBCC / UCSB Express	34	-	100.0%	105	-	100.0%
16 City College Shuttle	-	-	0.0%	-	-	0.0%
17 Lower West / SBCC	-	2	-100.0%	-	12	-100.0%
20 Carpinteria	2	1	100.0%	10	47	-78.7%
23 Winchester Canyon	-	-	0.0%	3	-	100.0%
24x UCSB Express	26	2	1200.0%	112	5	2140.0%
25 Ellwood	-	-	0.0%	2	-	100.0%
27 Isla Vista Shuttle	5	1	400.0%	73	6	1116.7%
28 UCSB Shuttle	3	-	100.0%	151	-	100.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	30	1	2900.0%	131	2	6450.0%
System Subtotal	186	26	615.4%	1,044	411	154.0%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
DWS Total	-	-	0.0%	-	-	0.0%
System Total	186	26	615.4%	1,044	411	154.0%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table F: May 2022 – ‘Too Full to Board’ Loads Indicated

Passengers were refused service because a vehicle was too full to safely board additional riders.

LINE	Month			Fiscal Year to Date		
	May-22	May-21	%Change	Jul 21 - May 22	Jul 20 - May 21	%Change
1 West Santa Barbara	10	24	-58.3%	51	697	-92.7%
2 East Santa Barbara	17	52	-67.3%	118	1,620	-92.7%
3 Oak Park	1	11	-90.9%	9	611	-98.5%
4 Mesa/SBCC	-	-	0.0%	1	39	-97.4%
5 Mesa / La Cumbre	-	1	-100.0%	3	65	-95.4%
6 Goleta	5	77	-93.5%	66	2,442	-97.3%
7 Calle Real / Fairview	-	6	-100.0%	-	302	-100.0%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	125	85	47.1%	700	2,893	-75.8%
12x Goleta Express	1	2	-50.0%	22	176	-87.5%
14 Montecito	-	1	-100.0%	2	206	-99.0%
15x SBCC / UCSB Express	25	-	100.0%	64	-	100.0%
16 City College Shuttle	-	-	0.0%	-	-	0.0%
17 Lower West / SBCC	-	-	0.0%	2	44	-95.5%
20 Carpinteria	-	47	-100.0%	36	1,762	-98.0%
23 Winchester Canyon	4	1	300.0%	12	20	-40.0%
24x UCSB Express	65	5	1200.0%	499	109	357.8%
25 Ellwood	-	-	0.0%	1	25	-96.0%
27 Isla Vista Shuttle	68	3	2166.7%	269	180	49.4%
28 UCSB Shuttle	16	-	100.0%	318	-	100.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	6	69	-91.3%	75	126	-40.5%
System Subtotal	343	384	-10.7%	2,248	11,317	-80.1%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
DWS Total	-	-	0.0%	-	-	0.0%
System Total	343	384	-10.7%	2,248	11,317	-80.1%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table G: May 2022 – Bicycles Carried

LINE	Month			Fiscal Year to Date		
	May-22	May-21	%Change	Jul 21 - May 22	Jul 20 - May 21	%Change
1 West Santa Barbara	171	142	20.4%	1,499	2,153	-30.4%
2 East Santa Barbara	334	402	-16.9%	3,911	5,691	-31.3%
3 Oak Park	1	2	-50.0%	20	439	-95.4%
4 Mesa/SBCC	100	99	1.0%	724	1,242	-41.7%
5 Mesa / La Cumbre	112	87	28.7%	1,263	1,698	-25.6%
6 Goleta	871	989	-11.9%	9,173	12,942	-29.1%
7 Calle Real / Fairview	486	436	11.5%	4,481	5,277	-15.1%
10 Cathedral Oaks	-	-	0.0%	-	2	-100.0%
11 UCSB	1,444	1,204	19.9%	14,473	17,656	-18.0%
12x Goleta Express	394	448	-12.1%	4,890	5,777	-15.4%
14 Montecito	77	96	-19.8%	932	1,310	-28.9%
15x SBCC / UCSB Express	114	-	100.0%	950	1	94900.0%
16 City College Shuttle	-	-	0.0%	190	2	9400.0%
17 Lower West / SBCC	77	63	22.2%	559	870	-35.7%
20 Carpinteria	636	689	-7.7%	6,405	8,815	-27.3%
23 Winchester Canyon	85	24	254.2%	618	651	-5.1%
24x UCSB Express	862	704	22.4%	8,791	8,324	5.6%
25 Ellwood	75	60	25.0%	651	994	-34.5%
27 Isla Vista Shuttle	74	58	27.6%	501	825	-39.3%
28 UCSB Shuttle	115	-	100.0%	1,114	-	100.0%
36 Seaside Shuttle*	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle*	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster services	16	3	433.3%	166	10	1560.0%
System Subtotal	6,044	5,506	9.8%	61,311	74,679	-17.9%
Downtown Waterfront Shuttles						
30 Downtown Shuttle*	-	-	0.0%	-	1	0.0%
34 Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
DWS Total	-	-	0.0%	-	1	0.0%
System Total	6,044	5,506	9.8%	61,311	74,680	-17.9%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION
 *THE ELECTRIC SHUTTLE CANNOT CARRY BICYCLES, UNLESS REPLACED BY A DIESEL VEHICLE

Table H: May 2022 – Wheelchairs Boarded

LINE	Month			Fiscal Year to Date		
	May-22	May-21	%Change	Jul 21 - May 22	Jul 20 - May 21	%Change
1 West Santa Barbara	88	92	-4.3%	757	879	-13.9%
2 East Santa Barbara	193	159	21.4%	1,767	2,331	-24.2%
3 Oak Park	31	24	29.2%	279	468	-40.4%
4 Mesa/SBCC	20	7	185.7%	162	116	39.7%
5 Mesa / La Cumbre	16	8	100.0%	161	96	67.7%
6 Goleta	112	123	-8.9%	1,190	1,353	-12.0%
7 Calle Real / Fairview	131	112	17.0%	1,254	1,192	5.2%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	139	124	12.1%	1,317	1,711	-23.0%
12x Goleta Express	34	29	17.2%	294	301	-2.3%
14 Montecito	16	13	23.1%	133	133	0.0%
15x SBCC / UCSB Express	-	-	0.0%	11	-	100.0%
16 City College Shuttle	-	-	0.0%	240	-	100.0%
17 Lower West / SBCC	51	16	218.8%	237	72	229.2%
20 Carpinteria	130	101	28.7%	867	1,255	-30.9%
23 Winchester Canyon	-	4	-100.0%	13	16	-18.8%
24x UCSB Express	21	16	31.3%	166	254	-34.6%
25 Ellwood	2	6	-66.7%	25	61	-59.0%
27 Isla Vista Shuttle	3	9	-66.7%	35	54	-35.2%
28 UCSB Shuttle	2	-	100.0%	14	-	100.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	-	-	0.0%	7	-	100.0%
System Subtotal	989	843	17.3%	8,929	10,292	-13.2%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
DWS Total	-	-	0.0%	-	-	0.0%
System Total	989	843	17.3%	8,929	10,292	-13.2%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

Table I: Ridership by Day Type

	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	329,811	21	16,321	176,455	20	7,603	8,718	114.7%
Saturday	32,642	4	8,544	27,713	5	5,486	3,058	55.7%
Sunday	37,364	6	6,246	25,019	6	4,207	2,039	48.5%
Total	399,817	31	13,243	229,187	31	6,535	6,708	102.6%

	FY 2022			FY 2021				
	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	3,115,476	229	13,035	1,689,178	227	7,070	5,965	84.4%
Saturday	370,818	50	7,237	263,610	52	4,839	2,398	49.6%
Sunday	300,188	54	5,362	210,296	54	3,810	1,552	40.7%
Total	3,786,482	333	25,634	2,163,084	333	6,196	4,699	75.8%

*SOURCE: GFI GENFARE, MTD TRANSIT DEVELOPMENT DEPARTMENT, PLANNING SECTION

External Factors Affecting Ridership

Service Days & School Days:

	Weekdays	Saturdays	Sundays	HS + JHS	SBCC	UCSB
May-22	21	5	4	21	21	21
May-21	20	5	6	16	0	0

*SOURCE: GREGORIAN CALENDAR, SB AREA SCHOOL DISTRICT, SBCC, UCSB. SS=SUMMER SESSION

Weather: May 2022 had a very slight increase of rainfall compared to May 2021.

	Temperature (°F)	High	Average	Low	Precipitation
May-22	Maximum	82	69	59	Weekday: 0.01 in (1 day)
	Mean	70	60	49	Saturday: 0.02 in (2 days)
	Minimum	62	47	0	Sunday: 0.00 in (0 days)
May-21	Maximum	78	64	57	Weekday: 0.03 in (1 day)
	Mean	68	59	52	Saturday: 0.00 in(0 days)
	Minimum	62	56	36	Sunday: 0.00 in (0 days)

*SOURCE: WWW.WUNDERGROUND.COM

Addendum: Data Source Documentation

*GFI Genfare data is taken directly from the electronic fare box system on each MTD vehicle equipped. In general, GFI data has not been verified, modified, adjusted, added, or removed since being captured at the time of the driver/passenger transaction. GFI data is considered raw data.

*Passdat program accuracy is determined by the amount of GFI fare box data that remains unchanged as compared to Trapeze Run and Trip templates for the evaluation time period. Both human and mechanical errors influence the need to make manual adjustments. These corrections are defined and determined by evaluation of historical and experiential ridership patterns.