



FY 2022 System Ridership Report for 3rd Quarter and for the Nine-Month Period Ending March 31, 2022

Ridership by Fare Category (January 2022 – March 2022)

Fare Categories	Quarter			YTD		
	Jan 22 - Mar 22	Jan 21 - Mar 21	% Change	FY 2021 - 2022	FY2020 - 2021	% Change
General Fare	151,796	24	632383.3%	480,100	46	1043595.7%
Transfers	71,178	121	58724.8%	225,485	490	45917.3%
Full Fare Prepaid ¹	181,423	48	377864.6%	552,756	183	301952.5%
Santa Barbara City College	38,421	67	57244.8%	97,003	210	46091.9%
Senior & Disabled Prepaid ²	118,230	176	67076.1%	360,177	358	100508.1%
Shuttle	-	-	0.0%	-	-	0.0%
UC Santa Barbara	306,114	58	527682.8%	767,475	188	408131.4%
Youth Prepaid ³	122,583	195	62763.1%	333,171	327	101787.2%
Free	14,471	570,000	-97.5%	49,407	1,692,029	-97.1%
Special Pass Programs	608	31	1861.3%	1,924	115	1573.0%
Senior Cash	23,701	65	36363.1%	74,178	94	78812.8%
Persons with Disabilities Cash	4,202	105	3901.9%	12,055	158	7529.7%
Tokens	3,909	3	130200.0%	10,722	6	178600.0%
Tap to Ride Transactions	1,423	-	100.0%	3,627	-	100.0%
Total	1,038,059	570,893	81.8%	2,968,080	1,694,204	75.2%

¹ Includes adult 10-ride and unlimited 30-day Passport use.

² Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

³ Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (January 2022 – March 2022)

Metrics	Quarter			YTD		
	Jan 22 - Mar 22	Jan 21 - Mar 21	%Change	FY 2021 - 2022	FY2020 - 2021	% Change
Passengers	1,038,059	570,893	81.8%	2,968,080	1,694,204	75.2%
Revenue Hours	47,140	42,589	10.7%	139,181	128,779	8.1%
Passengers per Revenue Hour	22.0	13.4	64.3%	21.3	13.2	62.1%
Miles	579,582	517,490	12.0%	1,704,485	1,565,328	8.9%
Passengers per Mile	1.8	1.1	62.4%	1.7	1.1	60.9%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD System Ridership (January 2022 – March 2022)

LINE		Quarter			YTD		
		Jan 22 - Mar 22	Jan 21 - Mar 21	% Change	FY 2021 - 2022	FY2020 - 2021	% Change
1	West Santa Barbara	60,068	55,798	7.7%	182,060	160,395	13.5%
2	East Santa Barbara	93,100	79,657	16.9%	283,582	229,338	23.7%
3	Oak Park	30,775	24,514	25.5%	90,364	71,659	26.1%
4	Mesa / SBCC	15,284	13,335	14.6%	49,105	41,206	19.2%
5	Mesa / La Cumbre	17,764	14,476	22.7%	53,280	43,342	22.9%
6	Goleta	114,185	80,067	42.6%	324,609	239,098	35.8%
7	County Health / Fairview	43,336	38,198	13.5%	137,229	114,100	20.3%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	206,038	104,559	97.1%	582,376	313,536	85.7%
12x	Goleta Express	30,742	21,700	41.7%	94,433	65,491	44.2%
14	Montecito	12,561	11,561	8.6%	38,929	35,662	9.2%
15x	SBCC / UCSB Express	19,856	-	100.0%	52,571	-	100.0%
16	City College Shuttle	7,666	-	100.0%	20,954	-	100.0%
17	Lower West / SBCC	17,195	14,021	22.6%	53,901	41,857	28.8%
20	Carpinteria	71,252	56,887	25.3%	213,217	175,937	21.2%
23	Winchester Canyon	8,011	4,749	68.7%	23,987	14,203	68.9%
24x	UCSB Express	85,188	28,732	196.5%	249,667	84,946	193.9%
25	Elwood	11,079	8,548	29.6%	32,558	25,650	26.9%
27	Isla Vista Shuttle	41,842	13,494	210.1%	108,188	37,187	190.9%
28	UCSB Shuttle	91,852	-	100.0%	226,769	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	60,265	597	9994.6%	150,301	597	25076.0%
System Subtotal		1,038,059	570,893	81.8%	2,968,080	1,694,204	75.2%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Unknown</i>							
		-			-		
System Total		1,038,059	570,893	81.8%	2,968,080	1,694,204	75.2%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		424,920	146,785	189.5%	1,167,000	435,669	167.9%
1, 2 East/West		153,168	135,455	13.1%	465,642	389,733	19.5%
4, 5, 15x, 16, 17 Mesa Lines		77,765	41,832	85.9%	229,811	126,405	81.8%
6, 11 State/Hollister		320,223	184,626	73.4%	906,985	552,634	64.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD Passengers per Revenue Hour (January 2022 – March 2022)

LINE	Quarter			YTD			
	Jan 22 - Mar 22	Jan 21 - Mar 21	% Change	FY 2021 - 2022	FY2020 - 2021	% Change	
1	West Santa Barbara	21.8	20.3	7.8%	21.9	19.1	14.7%
2	East Santa Barbara	21.7	18.6	16.7%	21.9	17.6	24.4%
3	Oak Park	13.0	10.4	25.1%	12.7	10.0	26.6%
4	Mesa / SBCC	13.6	12.0	13.6%	14.5	12.2	18.8%
5	Mesa / La Cumbre	10.2	8.3	23.2%	10.1	8.2	23.3%
6	Goleta	22.6	16.0	41.2%	21.4	15.8	34.9%
7	County Health / Fairview	11.5	10.2	12.5%	12.1	10.1	20.2%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	27.1	13.7	98.4%	25.4	13.6	87.1%
12x	Goleta Express	17.3	12.3	40.4%	17.6	12.2	43.9%
14	Montecito	10.0	9.3	8.2%	10.3	9.5	9.0%
15x	SBCC / UCSB Express	15.6	-	100.0%	16.6	-	100.0%
16	City College Shuttle	13.0	-	100.0%	13.8	-	100.0%
17	Lower West / SBCC	20.5	16.9	21.6%	21.3	16.6	28.4%
20	Carpinteria	15.6	12.3	26.4%	15.4	12.6	21.7%
23	Winchester Canyon	13.6	8.1	68.0%	13.5	8.0	68.7%
24x	UCSB Express	27.4	9.4	193.2%	26.6	9.2	190.7%
25	Elwood	16.4	12.7	28.8%	16.0	12.6	26.6%
27	Isla Vista Shuttle	38.2	12.4	208.4%	32.7	11.3	189.2%
28	UCSB Shuttle	49.0	-	100.0%	58.0	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	69.8	9.1	669.5%	69.0	9.1	660.7%
	System Subtotal	22.0	13.4	64.1%	21.3	13.2	61.9%
	<i>Downtown Waterfront Shuttles</i>						
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
	<i>Unknown</i>						
		-	-	0.0%	-	-	0.0%
	System Total	22.0	13.4	64.1%	21.3	13.2	61.9%
	<i>Related Routes</i>						
	11, 24x, 27, 28 UCSB Lines	31.1	12.4	150.1%	11.7	33.1	-64.8%
	1, 2 East/West	21.7	19.2	13.0%	16.4	26.2	-37.1%
	4, 5, 15x, 16, 17 Mesa Lines	14.0	11.3	23.4%	11.2	27.1	-58.8%
	6, 11 State/Hollister	25.3	14.6	73.5%	13.9	29.0	-52.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD “At Capacity” Loads * (January 2022 – March 2022)

LINE	Quarter			YTD			
	Jan 22 - Mar 22	Jan 21 - Mar 21	% Change	FY 2021 - 2022	FY2020 - 2021	% Change	
1	West Santa Barbara	13	26	-50.0%	18	39	-53.8%
2	East Santa Barbara	26	54	-51.9%	38	88	-56.8%
3	Oak Park	2	6	-66.7%	2	6	-66.7%
4	Mesa / SBCC	-	1	-100.0%	-	3	-100.0%
5	Mesa / La Cumbre	1	-	100.0%	1	1	0.0%
6	Goleta	9	23	-60.9%	21	57	-63.2%
7	County Health / Fairview	-	11	-100.0%	2	18	-88.9%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	92	20	360.0%	199	62	221.0%
12x	Goleta Express	1	5	-80.0%	3	11	-72.7%
14	Montecito	-	1	-100.0%	-	8	-100.0%
15x	SBCC / UCSB Express	16	-	100.0%	57	-	100.0%
16	City College Shuttle	-	-	0.0%	1	-	100.0%
17	Lower West / SBCC	-	8	-100.0%	-	10	-100.0%
20	Carpinteria	3	21	-85.7%	8	45	-82.2%
23	Winchester Canyon	1	-	100.0%	1	-	100.0%
24x	UCSB Express	14	1	1300.0%	77	2	3750.0%
25	Elwood	1	-	100.0%	2	-	100.0%
27	Isla Vista Shuttle	26	2	1200.0%	39	5	680.0%
28	UCSB Shuttle	74	-	100.0%	118	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	35	-	100.0%	84	-	100.0%
System Subtotal		314	179	75.4%	671	355	89.0%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		206	23	795.7%	433	69	527.5%
1, 2 East/West		39	80	-51.3%	56	127	-55.9%
4, 5, 15x, 16, 17 Mesa Lines		17	9	88.9%	59	14	321.4%
6, 11 State/Hollister		101	43	134.9%	220	119	84.9%
<i>Unknown/Miscellaneous</i>		-	-	0.0%	-	-	0.0%
System Total		314	179	75.4%	671	355	89.0%

*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD “Too Full to Board” Loads * (January 2022 – March 2022)

LINE	Quarter			YTD			
	Jan 22 - Mar 22	Jan 21 - Mar 21	% Change	FY 2021 - 2022	FY2020 - 2021	% Change	
1	West Santa Barbara	9	332	-97.3%	38	576	-93.4%
2	East Santa Barbara	18	668	-97.3%	97	1,403	-93.1%
3	Oak Park	1	299	-99.7%	6	557	-98.9%
4	Mesa / SBCC	-	20	-100.0%	1	38	-97.4%
5	Mesa / La Cumbre	-	16	-100.0%	3	63	-95.2%
6	Goleta	15	1,004	-98.5%	58	2,173	-97.3%
7	County Health / Fairview	-	104	-100.0%	-	271	-100.0%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	163	1,129	-85.6%	453	2,605	-82.6%
12x	Goleta Express	4	93	-95.7%	19	166	-88.6%
14	Montecito	-	38	-100.0%	2	202	-99.0%
15x	SBCC / UCSB Express	12	-	100.0%	29	-	100.0%
16	City College Shuttle	-	-	0.0%	-	-	0.0%
17	Lower West / SBCC	-	22	-100.0%	2	42	-95.2%
20	Carpinteria	1	601	-99.8%	35	1,543	-97.7%
23	Winchester Canyon	2	3	-33.3%	6	18	-66.7%
24x	UCSB Express	69	54	27.8%	360	87	313.8%
25	Elwood	-	12	-100.0%	1	25	-96.0%
27	Isla Vista Shuttle	59	121	-51.2%	102	171	-40.4%
28	UCSB Shuttle	91	-	100.0%	218	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	15	2	650.0%	64	2	3100.0%
System Subtotal		459	4,518	-89.8%	1,494	9,942	-85.0%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		382	1,304	-70.7%	1,133	2,863	-60.4%
1, 2 East/West		27	1,000	-97.3%	135	1,979	-93.2%
4, 5, 15x, 16, 17 Mesa Lines		12	58	-79.3%	35	143	-75.5%
6, 11 State/Hollister		178	2,133	-91.7%	511	4,778	-89.3%
<i>Unknown/Miscellaneous</i>		1	-	100.0%	1	-	100.0%
System Total		460	4,518	-89.8%	1,495	9,942	-85.0%

* Indicates that passengers were refused service because a vehicle was too full to safely board.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Bicycles Carried (January 2022 – March 2022)

LINE	Quarter			YTD			
	Jan 22 - Mar 22	Jan 21 - Mar 21	% Change	FY 2021 - 2022	FY2020 - 2021	% Change	
1	West Santa Barbara	385	617	-37.6%	1,155	1,827	-36.8%
2	East Santa Barbara	925	1,598	-42.1%	3,220	4,643	-30.6%
3	Oak Park	4	14	-71.4%	19	437	-95.7%
4	Mesa / SBCC	173	256	-32.4%	571	1,010	-43.5%
5	Mesa / La Cumbre	386	432	-10.6%	1,036	1,451	-28.6%
6	Goleta	2,344	3,392	-30.9%	7,409	10,663	-30.5%
7	County Health / Fairview	1,058	1,384	-23.6%	3,574	4,277	-16.4%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	3,734	4,706	-20.7%	11,686	14,871	-21.4%
12x	Goleta Express	1,179	1,512	-22.0%	4,062	4,730	-14.1%
14	Montecito	297	336	-11.6%	764	1,074	-28.9%
15x	SBCC / UCSB Express	229	-	100.0%	722	-	100.0%
16	City College Shuttle	66	-	100.0%	165	-	100.0%
17	Low er West / SBCC	133	226	-41.2%	419	698	-40.0%
20	Carpinteria	1,617	2,140	-24.4%	5,224	7,288	-28.3%
23	Winchester Canyon	210	162	29.6%	447	553	-19.2%
24x	UCSB Express	2,106	2,260	-6.8%	6,975	6,748	3.4%
25	Elw ood	194	191	1.6%	533	841	-36.6%
27	Isla Vista Shuttle	111	297	-62.6%	388	684	-43.3%
28	UCSB Shuttle	288	-	100.0%	854	-	100.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstow n Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	28	-	100.0%	106	-	100.0%
System Subtotal		15,467	19,523	-20.8%	49,329	61,795	-20.2%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntow n Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		6,239	7,263	-14.1%	19,903	22,303	-10.8%
1, 2 East/West		1,310	2,215	-40.9%	4,375	6,470	-32.4%
4, 5, 15x, 16, 17 Mesa Lines		987	914	8.0%	2,913	3,159	-7.8%
6, 11 State/Hollister		6,078	8,098	-24.9%	19,095	25,534	-25.2%
<i>Unknown/Miscellaneous</i>		3	1	100.0%	20	5	300.0%
System Total		15,470	19,524	-20.8%	49,349	61,800	-20.1%

¹ MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Wheelchairs Boarded (January 2022 – March 2022)

LINE	Quarter			YTD		
	Jan 22 - Mar 22	Jan 21 - Mar 21	% Change	FY 2021 - 2022	FY2020 - 2021	% Change
1 West Santa Barbara	211	209	1.0%	589	722	-18.4%
2 East Santa Barbara	435	617	-29.5%	1,451	1,947	-25.5%
3 Oak Park	78	122	-36.1%	224	403	-44.4%
4 Mesa / SBCC	31	22	40.9%	123	97	26.8%
5 Mesa / La Cumbre	26	21	23.8%	128	82	56.1%
6 Goleta	314	340	-7.6%	919	1,103	-16.7%
7 County Health / Fairview	367	260	41.2%	1,003	966	3.8%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	365	486	-24.9%	1,045	1,455	-28.2%
12x Goleta Express	49	53	-7.5%	244	243	0.4%
14 Montecito	21	23	-8.7%	108	106	1.9%
15x SBCC / UCSB Express	1	-	100.0%	9	-	100.0%
16 City College Shuttle	77	-	100.0%	194	-	100.0%
17 Lower West / SBCC	41	10	310.0%	162	48	237.5%
20 Carpinteria	192	265	-27.5%	652	1,030	-36.7%
23 Winchester Canyon	3	7	-57.1%	10	10	0.0%
24x UCSB Express	27	55	-50.9%	131	220	-40.5%
25 Elwood	5	17	-70.6%	23	46	-50.0%
27 Isla Vista Shuttle	11	17	-35.3%	28	42	-33.3%
28 UCSB Shuttle	3	-	100.0%	9	-	100.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	-	-	0.0%	5	-	100.0%
System Subtotal	2,257	2,524	-10.6%	7,057	8,520	-17.2%
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>						
11, 24x, 27, 28 UCSB Lines	406	558	-27.2%	1,213	1,717	-29.4%
1, 2 East/West	646	826	-21.8%	2,040	2,669	-23.6%
4, 5, 15x, 16, 17 Mesa Lines	176	53	232.1%	616	227	171.4%
6, 11 State/Hollister	679	826	-17.8%	1,964	2,558	-23.2%
<i>Unknown/Miscellaneous</i>						
	-	-	0.0%	2	-	100.0%
System Total	2,257	2,524	-10.6%	7,059	8,520	-17.1%

Source: GFI Genfare, MTD Transit Development Department, Planning Section