



## FY 2023 System Ridership Report for 3<sup>rd</sup> Quarter and for the Nine-Month Period Ending March 31, 2023

### Ridership by Fare Category (January 2023 – March 2023)

Fare Categories	Quarter			YTD		
	Jan 23 - Mar 23	Jan 22 - Mar 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
General Fare	153,402	151,803	1.1%	486,668	480,100	1.4%
Transfers	68,100	71,178	-4.3%	205,638	225,485	-8.8%
Full Fare Prepaid <sup>1</sup>	170,602	181,423	-6.0%	567,003	552,756	2.6%
Santa Barbara City College	59,491	38,421	54.8%	176,718	97,010	82.2%
Senior & Disabled Prepaid <sup>2</sup>	123,851	118,222	4.8%	388,057	360,167	7.7%
Shuttle	-	-	0.0%	-	-	0.0%
UC Santa Barbara	384,991	306,114	25.8%	1,008,912	767,475	31.5%
Youth Prepaid <sup>3</sup>	105,735	122,583	-13.7%	339,181	333,171	1.8%
Free	15,498	14,471	7.1%	46,163	49,407	-6.6%
Special Pass Programs	1,053	608	73.2%	2,002	1,924	4.1%
Senior Cash	25,870	23,692	9.2%	80,166	74,155	8.1%
Persons with Disabilities Cash	3,598	4,202	-14.4%	10,684	12,055	-11.4%
Tokens	5,332	3,909	36.4%	14,752	10,722	37.6%
Tap to Ride Transactions	1,744	1,423	100.0%	6,358	3,627	100.0%
<b>Total</b>	<b>1,119,267</b>	<b>1,038,049</b>	<b>7.8%</b>	<b>3,332,302</b>	<b>2,968,054</b>	<b>12.3%</b>

<sup>1</sup> Includes adult 10-ride and unlimited 30-day Passport use.

<sup>2</sup> Includes seniors' and persons with disabilities' 10-ride and unlimited 30-day Passport use.

<sup>3</sup> Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

### Revenue Hours and Revenue Miles (January 2023 – March 2023)

Metrics	Quarter			YTD		
	Jan 23 - Mar 23	Jan 22 - Mar 22	%Change	FY 2022 - 2023	FY2021 - 2022	% Change
Passengers	1,119,267	1,038,049	7.8%	3,332,302	2,968,054	12.3%
Revenue Hours	41,228	47,139	-12.5%	126,484	140,189	-9.8%
Passengers per Revenue Hour	27.1	22.0	23.3%	26.3	21.2	24.4%
Miles	499,619	579,581	-13.8%	1,534,551	1,721,927	-10.9%
Passengers per Mile	2.2	1.8	25.1%	2.2	1.7	26.0%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## MTD System Ridership (January 2023 – March 2023)

LINE		Quarter			YTD		
		Jan 23 - Mar 23	Jan 22 - Mar 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
1	West Santa Barbara	52,745	60,065	-12.2%	168,861	182,056	-7.2%
2	East Santa Barbara	91,936	93,100	-1.3%	291,771	283,582	2.9%
3	Oak Park	34,263	30,774	11.3%	102,103	90,362	13.0%
4	Mesa / SBCC	19,444	15,284	27.2%	59,968	49,105	22.1%
5	Mesa / La Cumbre	17,859	17,763	0.5%	57,360	53,279	7.7%
6	Goleta	109,048	114,185	-4.5%	339,146	324,609	4.5%
7	County Health / Fairview	48,466	43,334	11.8%	156,630	137,227	14.1%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	238,280	206,038	15.6%	686,456	582,375	17.9%
12x	Goleta Express	29,598	30,742	-3.7%	94,811	94,433	0.4%
14	Montecito	13,918	12,561	10.8%	42,633	38,929	9.5%
15x	SBCC / UCSB Express	23,694	19,856	19.3%	71,068	52,571	35.2%
16	City College Shuttle	-	7,666	-100.0%	-	20,954	-100.0%
17	Lower West / SBCC	22,781	17,195	32.5%	70,859	53,901	31.5%
20	Carpinteria	61,544	71,250	-13.6%	199,355	213,214	-6.5%
23	Winchester Canyon	12,562	8,011	56.8%	35,617	23,987	48.5%
24x	UCSB Express	115,355	85,188	35.4%	346,852	249,666	38.9%
25	Elwood	12,946	11,079	16.9%	39,586	32,558	21.6%
27	Isla Vista Shuttle	64,228	41,842	53.5%	163,723	108,177	51.3%
28	UCSB Shuttle	94,551	91,852	2.9%	257,479	226,769	13.5%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	56,049	60,264	-7.0%	148,024	150,300	-1.5%
<b>System Subtotal</b>		<b>1,119,267</b>	<b>1,038,049</b>	<b>7.8%</b>	<b>3,332,302</b>	<b>2,968,054</b>	<b>12.3%</b>
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Unknown</i>							
		-			-		
<b>System Total</b>		<b>1,119,267</b>	<b>1,038,049</b>	<b>7.8%</b>	<b>3,332,302</b>	<b>2,968,054</b>	<b>12.3%</b>
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		512,414	424,920	20.6%	1,454,510	1,166,987	24.6%
1, 2 East/West		144,681	153,165	-5.5%	460,632	465,638	-1.1%
4, 5, 15x, 16, 17 Mesa Lines		83,778	77,764	7.7%	259,255	229,810	12.8%
6, 11 State/Hollister		347,328	320,223	8.5%	1,025,602	906,984	13.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## MTD Passengers per Revenue Hour (January 2023 – March 2023)

LINE	Quarter			YTD			
	Jan 23 - Mar 23	Jan 22 - Mar 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change	
1	West Santa Barbara	21.4	21.8	-2.1%	22.4	21.9	2.3%
2	East Santa Barbara	23.8	21.7	9.6%	24.7	21.9	12.8%
3	Oak Park	15.0	13.0	15.1%	14.5	12.7	14.8%
4	Mesa / SBCC	17.8	13.6	30.9%	17.9	14.5	23.3%
5	Mesa / La Cumbre	11.8	10.2	16.2%	12.4	10.1	23.2%
6	Goleta	24.8	22.6	9.4%	25.3	21.4	18.5%
7	County Health / Fairview	13.3	11.5	15.1%	14.0	12.1	15.4%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	35.5	27.1	30.9%	33.6	25.4	32.2%
12x	Goleta Express	18.2	17.3	5.2%	19.3	17.6	9.9%
14	Montecito	11.6	10.0	15.3%	11.5	10.3	11.4%
15x	SBCC / UCSB Express	31.8	15.6	104.0%	28.7	16.6	72.8%
16	City College Shuttle	-	13.0	-100.0%	-	13.8	-100.0%
17	Lower West / SBCC	28.0	20.5	36.5%	28.4	21.3	33.0%
20	Carpinteria	15.8	15.6	1.4%	16.7	15.4	8.8%
23	Winchester Canyon	21.1	13.6	54.8%	19.6	13.5	45.0%
24x	UCSB Express	42.9	27.4	56.2%	42.3	26.6	58.9%
25	Elwood	18.2	16.4	11.4%	18.2	16.0	14.0%
27	Isla Vista Shuttle	60.0	38.2	57.0%	49.9	32.7	52.6%
28	UCSB Shuttle	83.3	49.0	69.9%	73.0	58.0	25.9%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	70.7	69.8	1.3%	74.6	69.0	8.1%
	<b>System Subtotal</b>	<b>27.1</b>	<b>22.0</b>	<b>23.3%</b>	<b>26.5</b>	<b>21.3</b>	<b>24.3%</b>
	<i>Downtown Waterfront Shuttles</i>						
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
	<i>Unknown</i>						
		-	-	0.0%	-	-	0.0%
	<b>System Total</b>	<b>27.1</b>	<b>22.0</b>	<b>23.3%</b>	<b>26.5</b>	<b>21.3</b>	<b>24.3%</b>
	<i>Related Routes</i>						
	11, 24x, 27, 28 UCSB Lines	44.1	31.1	42.0%	11.7	33.1	-64.8%
	1, 2 East/West	22.8	21.7	5.0%	16.4	26.2	-37.1%
	4, 5, 15x, 16, 17 Mesa Lines	20.1	14.0	44.2%	11.2	27.1	-58.8%
	6, 11 State/Hollister	31.3	25.3	23.4%	13.9	29.0	-52.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## MTD “At Capacity” Loads (January 2023 – March 2023)

LINE	Quarter			YTD			
	Jan 23 - Mar 23	Jan 22 - Mar 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change	
1	West Santa Barbara	2	13	-84.6%	25	18	38.9%
2	East Santa Barbara	9	26	-65.4%	49	38	28.9%
3	Oak Park	-	2	-100.0%	15	2	100.0%
4	Mesa / SBCC	-	-	100.0%	3	-	100.0%
5	Mesa / La Cumbre	2	1	100.0%	12	1	100.0%
6	Goleta	49	9	444.4%	95	21	352.4%
7	County Health / Fairview	2	-	100.0%	10	2	400.0%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	215	92	133.7%	429	199	115.6%
12x	Goleta Express	3	1	200.0%	16	3	433.3%
14	Montecito	1	-	100.0%	4	-	100.0%
15x	SBCC / UCSB Express	38	16	137.5%	86	57	50.9%
16	City College Shuttle	-	-	0.0%	-	1	-100.0%
17	Lower West / SBCC	-	-	0.0%	3	-	100.0%
20	Carpinteria	11	3	266.7%	39	8	387.5%
23	Winchester Canyon	6	1	100.0%	14	1	100.0%
24x	UCSB Express	74	14	428.6%	288	77	274.0%
25	Elwood	1	1	0.0%	1	2	-50.0%
27	Isla Vista Shuttle	16	26	-38.5%	157	39	302.6%
28	UCSB Shuttle	27	74	-63.5%	53	118	-55.1%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	74	35	111.4%	246	84	192.9%
	<b>System Subtotal</b>	<b>530</b>	<b>314</b>	<b>68.8%</b>	<b>1,545</b>	<b>671</b>	<b>130.3%</b>
	<i>Downtown Waterfront Shuttles</i>						
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
	<i>Related Routes</i>						
	11, 24x, 27, 28 UCSB Lines	332	206	61.2%	927	433	114.1%
	1, 2 East/West	11	39	-71.8%	74	56	32.1%
	4, 5, 15x, 16, 17 Mesa Lines	40	17	135.3%	104	59	76.3%
	6, 11 State/Hollister	264	101	161.4%	524	220	138.2%
	<i>Unknown/Miscellaneous</i>						
		-	-	0.0%	-	-	0.0%
	<b>System Total</b>	<b>530</b>	<b>314</b>	<b>68.8%</b>	<b>1,545</b>	<b>671</b>	<b>130.3%</b>

\*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.  
Source: GFI Genfare, MTD Transit Development Department, Planning Section

## MTD “Too Full to Board” Loads (January 2023 – March 2023)

LINE	Quarter			YTD		
	Jan 23 - Mar 23	Jan 22 - Mar 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
1 West Santa Barbara	1	9	-88.9%	7	38	-81.6%
2 East Santa Barbara	5	18	-72.2%	34	97	-64.9%
3 Oak Park	2	1	100.0%	9	6	50.0%
4 Mesa / SBCC	-	-	0.0%	-	1	-100.0%
5 Mesa / La Cumbre	-	-	0.0%	3	3	0.0%
6 Goleta	48	15	220.0%	67	58	15.5%
7 County Health / Fairview	-	-	0.0%	1	-	100.0%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	486	163	198.2%	1,107	453	144.4%
12x Goleta Express	6	4	50.0%	41	19	115.8%
14 Montecito	-	-	0.0%	-	2	-100.0%
15x SBCC / UCSB Express	39	12	225.0%	101	29	248.3%
16 City College Shuttle	-	-	0.0%	-	-	0.0%
17 Lower West / SBCC	-	-	0.0%	1	2	-50.0%
20 Carpinteria	5	1	400.0%	15	35	-57.1%
23 Winchester Canyon	6	2	200.0%	18	6	200.0%
24x UCSB Express	198	69	187.0%	646	360	79.4%
25 Elwood	-	-	100.0%	1	1	0.0%
27 Isla Vista Shuttle	92	59	55.9%	271	102	165.7%
28 UCSB Shuttle	76	91	-16.5%	256	218	17.4%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	45	15	200.0%	101	64	57.8%
<b>System Subtotal</b>	<b>1,009</b>	<b>459</b>	<b>119.8%</b>	<b>2,679</b>	<b>1,494</b>	<b>79.3%</b>
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>						
11, 24x, 27, 28 UCSB Lines	852	382	123.0%	2,280	1,133	101.2%
1, 2 East/West	6	27	-77.8%	41	135	-69.6%
4, 5, 15x, 16, 17 Mesa Lines	39	12	225.0%	105	35	200.0%
6, 11 State/Hollister	534	178	200.0%	1,174	511	129.7%
<i>Unknown/Miscellaneous</i>						
	-	1	0.0%	-	1	0.0%
<b>System Total</b>	<b>1,009</b>	<b>460</b>	<b>119.3%</b>	<b>2,679</b>	<b>1,495</b>	<b>79.2%</b>

\* Indicates that passengers were refused service because a vehicle was too full to safely board.  
Source: GFI Genfare, MTD Transit Development Department, Planning Section

## MTD Bicycles Carried (January 2023 – March 2023)

LINE		Quarter			YTD		
		Jan 23 - Mar 23	Jan 22 - Mar 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
1	West Santa Barbara	383	385	-0.5%	1,250	1,155	8.2%
2	East Santa Barbara	1,012	925	9.4%	3,052	3,220	-5.2%
3	Oak Park	12	4	200.0%	23	19	21.1%
4	Mesa / SBCC	201	173	16.2%	820	571	43.6%
5	Mesa / La Cumbre	248	386	-35.8%	880	1,036	-15.1%
6	Goleta	2,208	2,344	-5.8%	7,022	7,409	-5.2%
7	County Health / Fairview	1,564	1,058	47.8%	4,565	3,574	27.7%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	3,567	3,734	-4.5%	12,506	11,686	7.0%
12x	Goleta Express	1,036	1,179	-12.1%	3,494	4,062	-14.0%
14	Montecito	235	297	-20.9%	838	764	9.7%
15x	SBCC / UCSB Express	246	229	7.4%	922	722	27.7%
16	City College Shuttle	-	66	-100.0%	-	165	-100.0%
17	Low er West / SBCC	162	133	21.8%	564	419	34.6%
20	Carpinteria	1,286	1,617	-20.5%	4,639	5,224	-11.2%
23	Winchester Canyon	88	210	-58.1%	365	447	-18.3%
24x	UCSB Express	1,849	2,106	-12.2%	6,610	6,975	-5.2%
25	Elw ood	179	194	-7.7%	547	533	2.6%
27	Isla Vista Shuttle	185	111	66.7%	579	388	49.2%
28	UCSB Shuttle	315	288	9.4%	969	854	13.5%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstow n Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	16	28	-42.9%	94	106	-11.3%
System Subtotal		14,792	15,467	-4.4%	49,739	49,329	0.8%
<i>Downtown Waterfront Shuttles</i>							
30	Dow ntown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		5,916	6,239	-5.2%	20,664	19,903	3.8%
1, 2 East/West		1,395	1,310	6.5%	4,302	4,375	-1.7%
4, 5, 15x, 16, 17 Mesa Lines		857	987	-13.2%	3,186	2,913	9.4%
6, 11 State/Hollister		5,775	6,078	-5.0%	19,528	19,095	2.3%
<i>Unknown/Miscellaneous</i>		-	3	-100.0%	-	20	-100.0%
System Total		14,792	15,470	-4.4%	49,739	49,349	0.8%

<sup>1</sup> MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

## MTD Wheelchairs Boarded (January 2023 – March 2023)

LINE	Quarter			YTD		
	Jan 23 - Mar 23	Jan 22 - Mar 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
1 West Santa Barbara	180	201	-10.4%	649	589	10.2%
2 East Santa Barbara	315	502	-37.3%	1,221	1,451	-15.9%
3 Oak Park	91	89	2.2%	242	224	8.0%
4 Mesa / SBCC	24	30	-20.0%	81	123	-34.1%
5 Mesa / La Cumbre	75	55	36.4%	136	128	6.3%
6 Goleta	264	272	-2.9%	830	919	-9.7%
7 County Health / Fairview	337	349	-3.4%	967	1,003	-3.6%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	300	315	-4.8%	974	1,045	-6.8%
12x Goleta Express	51	84	-39.3%	186	244	-23.8%
14 Montecito	51	47	8.5%	158	108	46.3%
15x SBCC / UCSB Express	4	7	-42.9%	14	9	55.6%
16 City College Shuttle	-	73	-100.0%	-	194	-100.0%
17 Lower West / SBCC	100	44	127.3%	233	162	43.8%
20 Carpinteria	227	178	27.5%	691	652	6.0%
23 Winchester Canyon	4	3	33.3%	9	10	-10.0%
24x UCSB Express	46	51	-9.8%	161	131	22.9%
25 Elwood	5	14	-64.3%	16	23	-30.4%
27 Isla Vista Shuttle	13	4	225.0%	70	28	150.0%
28 UCSB Shuttle	18	6	200.0%	78	9	766.7%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	-	2	-100.0%	1	5	-80.0%
<b>System Subtotal</b>	<b>2,105</b>	<b>2,326</b>	<b>-9.5%</b>	<b>6,717</b>	<b>7,057</b>	<b>-4.8%</b>
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>						
11, 24x, 27, 28 UCSB Lines	377	376	0.3%	1,283	1,213	5.8%
1, 2 East/West	495	703	-29.6%	1,870	2,040	-8.3%
4, 5, 15x, 16, 17 Mesa Lines	203	209	-2.9%	464	616	-24.7%
6, 11 State/Hollister	564	587	-3.9%	1,804	1,964	-8.1%
<i>Unknown/Miscellaneous</i>						
	-	2	0.0%	-	2	0.0%
<b>System Total</b>	<b>2,105</b>	<b>2,328</b>	<b>-9.6%</b>	<b>6,717</b>	<b>7,059</b>	<b>-4.8%</b>

Source: GFI Genfare, MTD Transit Development Department, Planning Section