



FY 2023 System Ridership Report for 4th Quarter and for the Twelve-Month Period Ending June 30, 2023

Ridership by Fare Category (April 2023 – June 2023)

Fare Categories	Quarter			YTD		
	Apr 23 - Jun 23	Apr 22 - Jun 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
General Fare	181,659	161,495	12.5%	668,327	641,593	4.2%
Transfers	76,928	68,386	12.5%	282,566	293,871	-3.8%
Full Fare Prepaid ¹	205,532	194,176	5.8%	772,535	746,932	3.4%
Santa Barbara City College	45,852	35,124	30.5%	222,570	132,134	68.4%
Senior & Disabled Prepaid ²	144,274	129,120	11.7%	532,331	489,287	8.8%
Shuttle	-	-	0.0%	-	-	0.0%
UC Santa Barbara	381,850	364,575	4.7%	1,390,762	1,132,050	22.9%
Youth Prepaid ³	115,000	109,711	4.8%	454,181	442,882	2.6%
Free	16,862	14,784	14.1%	63,025	64,191	-1.8%
Special Pass Programs	1,173	543	116.0%	3,175	2,467	28.7%
Senior Cash	29,074	26,224	10.9%	109,240	100,379	8.8%
Persons w ith Disabilities Cash	4,584	3,901	17.5%	15,268	15,956	-4.3%
Tokens	5,744	4,427	29.7%	20,496	15,149	35.3%
Tap to Ride Transactions	2,189	1,741	25.7%	8,547	5,368	59.2%
Total	1,210,721	1,114,207	8.7%	4,543,023	4,082,259	11.3%

¹ Includes adult 10-ride and unlimited 30-day Passport use.

² Includes seniors' and persons w ith disabilities' 10-ride and unlimited 30-day Passport use.

³ Includes K-12 Youth 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (April 2023 – June 2023)

Metrics	Quarter			YTD		
	Apr 23 - Jun 23	Apr 22 - Jun 22	%Change	FY 2022 - 2023	FY2021 - 2022	% Change
Passengers	1,210,721	1,114,207	8.7%	4,543,023	4,082,259	11.3%
Revenue Hours	43,075	43,754	-1.6%	169,559	183,943	-7.8%
Passengers per Revenue Hour	28.1	25.5	10.4%	26.8	22.2	20.7%
Miles	522,336	534,406	-2.3%	2,056,887	2,256,333	-8.8%
Passengers per Mile	2.3	2.1	11.2%	2.2	1.8	22.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD System Ridership (April 2023 – June 2023)

LINE	Quarter			YTD		
	Apr 23 - Jun 23	Apr 22 - Jun 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
1 West Santa Barbara	62,026	59,865	3.6%	230,887	241,919	-4.6%
2 East Santa Barbara	105,097	97,527	7.8%	396,868	381,109	4.1%
3 Oak Park	39,331	31,710	24.0%	141,434	122,072	15.9%
4 Mesa / SBCC	20,426	18,230	12.0%	80,394	67,335	19.4%
5 Mesa / La Cumbre	17,860	17,516	2.0%	75,220	70,795	6.3%
6 Goleta	122,978	114,456	7.4%	462,124	439,065	5.3%
7 County Health / Fairview	57,585	51,239	12.4%	214,215	188,466	13.7%
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%
11 UCSB	255,760	231,686	10.4%	942,216	814,061	15.7%
12x Goleta Express	34,093	28,148	21.1%	128,904	122,581	5.2%
14 Montecito	15,446	14,102	9.5%	58,079	53,031	9.5%
15x SBCC / UCSB Express	20,343	19,003	7.1%	91,411	71,574	27.7%
16 City College Shuttle	-	3,239	-100.0%	-	24,193	-100.0%
17 Lower West / SBCC	23,572	19,603	20.2%	94,431	73,504	28.5%
20 Carpinteria	71,150	69,594	2.2%	270,505	282,808	-4.4%
23 Winchester Canyon	12,951	10,111	28.1%	48,568	34,098	42.4%
24x UCSB Express	123,561	111,120	11.2%	470,413	360,786	30.4%
25 Ellwood	14,158	12,353	14.6%	53,744	44,911	19.7%
27 Isla Vista Shuttle	56,639	60,296	-6.1%	220,362	168,473	30.8%
28 UCSB Shuttle	101,965	94,604	7.8%	359,444	321,373	11.8%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90 West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91 East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92 Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
Booster Services	55,780	49,805	12.0%	203,804	200,105	1.8%
System Subtotal	1,210,721	1,114,207	8.7%	4,543,023	4,082,259	11.3%
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	-	-	0.0%	-	-	0.0%
34 Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Unknown</i>						
	-			-		
System Total	1,210,721	1,114,207	8.7%	4,543,023	4,082,259	11.3%
<i>Related Routes</i>						
11, 24x, 27, 28 UCSB Lines	537,925	497,706	8.1%	1,992,435	1,664,693	19.7%
1, 2 East/West	167,123	157,392	6.2%	627,755	623,028	0.8%
4, 5, 15x, 16, 17 Mesa Lines	82,201	77,591	5.9%	341,456	307,401	11.1%
6, 11 State/Hollister	378,738	346,142	9.4%	1,404,340	1,253,126	12.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD Passengers per Revenue Hour (April 2023 – June 2023)

LINE		Quarter			YTD		
		Apr 23 - Jun 23	Apr 22 - Jun 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
1	West Santa Barbara	24.2	23.2	4.2%	22.4	21.9	2.3%
2	East Santa Barbara	26.1	24.1	8.3%	24.7	21.9	12.8%
3	Oak Park	16.3	13.2	22.8%	14.5	12.7	14.8%
4	Mesa / SBCC	17.8	16.0	10.9%	17.9	14.5	23.3%
5	Mesa / La Cumbre	11.4	11.0	4.4%	12.4	10.1	23.2%
6	Goleta	27.2	24.8	9.4%	25.3	21.4	18.5%
7	County Health / Fairview	15.0	13.5	11.0%	14.0	12.1	15.4%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	37.0	33.0	12.0%	33.6	25.4	32.2%
12x	Goleta Express	20.4	17.5	16.9%	19.3	17.6	9.9%
14	Montecito	12.2	11.2	8.7%	11.5	10.3	11.4%
15x	SBCC / UCSB Express	21.6	17.5	23.8%	28.7	16.6	72.8%
16	City College Shuttle	-	17.5	-100.0%	-	13.8	-100.0%
17	Lower West / SBCC	27.5	23.1	18.8%	28.4	21.3	33.0%
20	Carpinteria	17.6	16.8	4.6%	16.7	15.4	8.8%
23	Winchester Canyon	21.0	16.7	25.3%	19.6	13.5	45.0%
24x	UCSB Express	44.5	39.6	12.6%	42.3	26.6	58.9%
25	Elwood	19.2	17.2	11.4%	18.2	16.0	14.0%
27	Isla Vista Shuttle	51.3	54.6	-6.0%	49.9	32.7	52.6%
28	UCSB Shuttle	75.7	61.2	23.6%	73.0	58.0	25.9%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	72.5	69.5	4.3%	74.6	69.0	8.1%
	System Subtotal	28.1	25.4	10.3%	26.5	21.3	24.3%
	<i>Downtown Waterfront Shuttles</i>						
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
	<i>Unknown</i>						
		-	-	0.0%	-	-	0.0%
	System Total	28.1	25.4	10.3%	26.5	21.3	24.3%
	<i>Related Routes</i>						
	11, 24x, 27, 28 UCSB Lines	44.3	39.9	11.1%	11.7	33.1	-64.8%
	1, 2 East/West	25.3	23.7	6.8%	16.4	26.2	-37.1%
	4, 5, 15x, 16, 17 Mesa Lines	18.2	16.0	14.1%	11.2	27.1	-58.8%
	6, 11 State/Hollister	33.1	29.8	11.2%	13.9	29.0	-52.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

MTD “At Capacity” Loads (April 2023 – June 2023)

LINE		Quarter			YTD		
		Apr 23 - Jun 23	Apr 22 - Jun 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
1	West Santa Barbara	3	1	200.0%	28	19	47.4%
2	East Santa Barbara	10	19	-47.4%	59	57	3.5%
3	Oak Park	3	6	-50.0%	18	8	100.0%
4	Mesa / SBCC	1	-	100.0%	4	-	100.0%
5	Mesa / La Cumbre	2	2	0.0%	14	3	100.0%
6	Goleta	13	15	-13.3%	108	36	200.0%
7	County Health / Fairview	1	1	0.0%	11	3	266.7%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	218	146	49.3%	647	345	87.5%
12x	Goleta Express	2	1	100.0%	18	4	350.0%
14	Montecito	4	4	0.0%	8	4	100.0%
15x	SBCC / UCSB Express	16	55	-70.9%	102	112	-8.9%
16	City College Shuttle	-	-	0.0%	-	1	-100.0%
17	Lower West / SBCC	2	-	100.0%	5	-	100.0%
20	Carpinteria	11	5	120.0%	50	13	284.6%
23	Winchester Canyon	2	2	0.0%	16	3	100.0%
24x	UCSB Express	60	51	17.6%	348	128	171.9%
25	Ellwood	-	-	0.0%	1	2	-50.0%
27	Isla Vista Shuttle	35	37	-5.4%	192	76	152.6%
28	UCSB Shuttle	102	34	200.0%	155	152	2.0%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	44	48	-8.3%	290	132	119.7%
System Subtotal		529	427	23.9%	2,074	1,098	88.9%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		415	268	54.9%	1,342	701	91.4%
1, 2 East/West		13	20	-35.0%	87	76	14.5%
4, 5, 15x, 16, 17 Mesa Lines		21	57	-63.2%	125	116	7.8%
6, 11 State/Hollister		231	161	43.5%	755	381	98.2%
<i>Unknown/Miscellaneous</i>		-	-	0.0%	-	-	0.0%
System Total		529	427	23.9%	2,074	1,098	88.9%

*Classified as a 30-foot vehicle with 10 or more standees, or a **40-foot vehicle with 20 or more**.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD “Too Full to Board” Loads (April 2023 – June 2023)

LINE		Quarter			YTD		
		Apr 23 - Jun 23	Apr 22 - Jun 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
1	West Santa Barbara	2	13	-84.6%	9	51	-82.4%
2	East Santa Barbara	7	22	-68.2%	41	119	-65.5%
3	Oak Park	16	4	300.0%	25	10	150.0%
4	Mesa / SBCC	-	-	0.0%	-	1	-100.0%
5	Mesa / La Cumbre	-	-	0.0%	3	3	0.0%
6	Goleta	4	10	-60.0%	71	68	4.4%
7	County Health / Fairview	-	-	0.0%	1	-	100.0%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	384	288	33.3%	1,491	741	101.2%
12x	Goleta Express	1	3	-66.7%	42	22	90.9%
14	Montecito	-	1	-100.0%	-	3	-100.0%
15x	SBCC / UCSB Express	21	39	-46.2%	122	68	79.4%
16	City College Shuttle	-	-	0.0%	-	-	0.0%
17	Lower West / SBCC	-	-	0.0%	1	2	-50.0%
20	Carpinteria	4	1	300.0%	19	36	-47.2%
23	Winchester Canyon	3	6	-50.0%	21	12	75.0%
24x	UCSB Express	147	178	-17.4%	793	538	47.4%
25	Ellwood	-	-	0.0%	1	1	0.0%
27	Isla Vista Shuttle	68	181	-62.4%	339	283	19.8%
28	UCSB Shuttle	130	102	27.5%	386	320	20.6%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	17	10	70.0%	118	74	59.5%
System Subtotal		804	858	-6.3%	3,483	2,352	48.1%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		729	749	-2.7%	3,009	1,882	59.9%
1, 2 East/West		9	35	-74.3%	50	170	-70.6%
4, 5, 15x, 16, 17 Mesa Lines		21	39	-46.2%	126	74	70.3%
6, 11 State/Hollister		388	298	30.2%	1,562	809	93.1%
<i>Unknown/Miscellaneous</i>		-	-	0.0%	-	1	100.0%
System Total		804	858	-6.3%	3,483	2,353	48.0%

* Indicates that passengers were refused service because a vehicle was too full to safely board.
Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Bicycles Carried (April 2023 – June 2023)

LINE		Quarter			YTD		
		Apr 23 - Jun 23	Apr 22 - Jun 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
1	West Santa Barbara	549	526	4.4%	1,799	1,681	7.0%
2	East Santa Barbara	1,110	1,056	5.1%	4,162	4,276	-2.7%
3	Oak Park	16	2	700.0%	39	21	85.7%
4	Mesa / SBCC	202	228	-11.4%	1,022	799	27.9%
5	Mesa / La Cumbre	232	346	-32.9%	1,112	1,382	-19.5%
6	Goleta	2,677	2,643	1.3%	9,699	10,052	-3.5%
7	County Health / Fairview	1,871	1,390	34.6%	6,436	4,964	29.7%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	4,716	4,233	11.4%	17,222	15,919	8.2%
12x	Goleta Express	1,458	1,240	17.6%	4,952	5,302	-6.6%
14	Montecito	228	255	-10.6%	1,066	1,019	4.6%
15x	SBCC / UCSB Express	210	376	-44.1%	1,132	1,098	3.1%
16	City College Shuttle	-	25	-100.0%	-	190	-100.0%
17	Lower West / SBCC	180	187	-3.7%	744	606	22.8%
20	Carpinteria	1,828	1,978	-7.6%	6,467	7,202	-10.2%
23	Winchester Canyon	116	247	-53.0%	481	694	-30.7%
24x	UCSB Express	2,134	2,614	-18.4%	8,744	9,589	-8.8%
25	Ellwood	216	228	-5.3%	763	761	0.3%
27	Isla Vista Shuttle	169	196	-13.8%	748	584	28.1%
28	UCSB Shuttle	377	356	5.9%	1,346	1,210	11.2%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	19	42	-54.8%	113	148	-23.6%
System Subtotal		18,308	18,168	0.8%	68,047	67,497	0.8%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		7,396	7,399	0.0%	28,060	27,302	2.8%
1, 2 East/West		1,659	1,582	4.9%	5,961	5,957	0.1%
4, 5, 15x, 16, 17 Mesa Lines		824	1,162	-29.1%	4,010	4,075	-1.6%
6, 11 State/Hollister		7,393	6,876	7.5%	26,921	25,971	3.7%
<i>Unknown/Miscellaneous</i>		-	-	-100.0%	-	20	-100.0%
System Total		18,308	18,168	0.8%	68,047	67,517	0.8%

¹ MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

MTD Wheelchairs Boarded (April 2023 – June 2023)

LINE		Quarter			YTD		
		Apr 23 - Jun 23	Apr 22 - Jun 22	% Change	FY 2022 - 2023	FY2021 - 2022	% Change
1	West Santa Barbara	173	248	-30.2%	822	837	-1.8%
2	East Santa Barbara	361	465	-22.4%	1,582	1,916	-17.4%
3	Oak Park	89	87	2.3%	331	311	6.4%
4	Mesa / SBCC	31	47	-34.0%	112	170	-34.1%
5	Mesa / La Cumbre	47	42	11.9%	183	170	7.6%
6	Goleta	364	404	-9.9%	1,194	1,323	-9.8%
7	County Health / Fairview	451	358	26.0%	1,418	1,361	4.2%
10	Cathedral Oaks	-	-	0.0%	-	-	0.0%
11	UCSB	465	406	14.5%	1,439	1,451	-0.8%
12x	Goleta Express	59	75	-21.3%	245	319	-23.2%
14	Montecito	38	41	-7.3%	196	149	31.5%
15x	SBCC / UCSB Express	4	3	33.3%	18	12	50.0%
16	City College Shuttle	-	46	-100.0%	-	240	-100.0%
17	Lower West / SBCC	98	86	14.0%	331	248	33.5%
20	Carpinteria	405	330	22.7%	1,096	982	11.6%
23	Winchester Canyon	9	5	80.0%	18	15	20.0%
24x	UCSB Express	63	65	-3.1%	224	196	14.3%
25	Ellwood	7	6	16.7%	23	29	-20.7%
27	Isla Vista Shuttle	7	13	-46.2%	77	41	87.8%
28	UCSB Shuttle	59	7	742.9%	137	16	756.3%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
90	West Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
91	East Goleta Amtrak Shuttle	-	-	0.0%	-	-	0.0%
92	Santa Barbara Amtrak Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	-	-	0.0%	1	5	-80.0%
System Subtotal		2,730	2,734	-0.1%	9,447	9,791	-3.5%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	-	-	0.0%	-	-	0.0%
34	Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
11, 24x, 27, 28 UCSB Lines		594	491	21.0%	1,877	1,704	10.2%
1, 2 East/West		534	713	-25.1%	2,404	2,753	-12.7%
4, 5, 15x, 16, 17 Mesa Lines		180	224	-19.6%	644	840	-23.3%
6, 11 State/Hollister		829	810	2.3%	2,633	2,774	-5.1%
<i>Unknown/Miscellaneous</i>		-	-	0.0%	-	2	0.0%
System Total		2,730	2,734	-0.1%	9,447	9,793	-3.5%

Source: GFI Genfare, MTD Transit Development Department, Planning Section