



## BOARD OF DIRECTORS REPORT

**MEETING DATE:** JANUARY 20, 2026 **AGENDA ITEM #:** 7

**TYPE:** INFORMATIONAL ITEM

**PREPARED BY:** GENERAL MANAGER JERRY ESTRADA

**REVIEWED BY:** GENERAL MANAGER JERRY ESTRADA

**SUBJECT:** EASY LIFT SERVICE UPDATE

**RECOMMENDATION:**

Staff recommends that the Board receive a presentation by Easy Lift Transportation regarding an update on services provided.

**DISCUSSION:**

Since 1991, Santa Barbara Metropolitan Transit District (MTD) has contracted with Easy Lift Transportation, Inc. (Easy Lift) as the sole provider of Dial-A-Ride services in South Santa Barbara County. The Americans with Disabilities Act of 1990 (ADA), requires operators of public transit service to provide "complementary paratransit service" for persons who cannot utilize fixed-route bus service. Easy Lift delivers specialized paratransit and non-emergency accessible transportation services, currently operating a fleet of Dial-A-Ride vehicles and Non-Emergency Accessible Transportation (NEAT) vehicles. All vehicles are fully wheelchair accessible, ensuring reliable and inclusive mobility for eligible riders.

